

## A Appendix

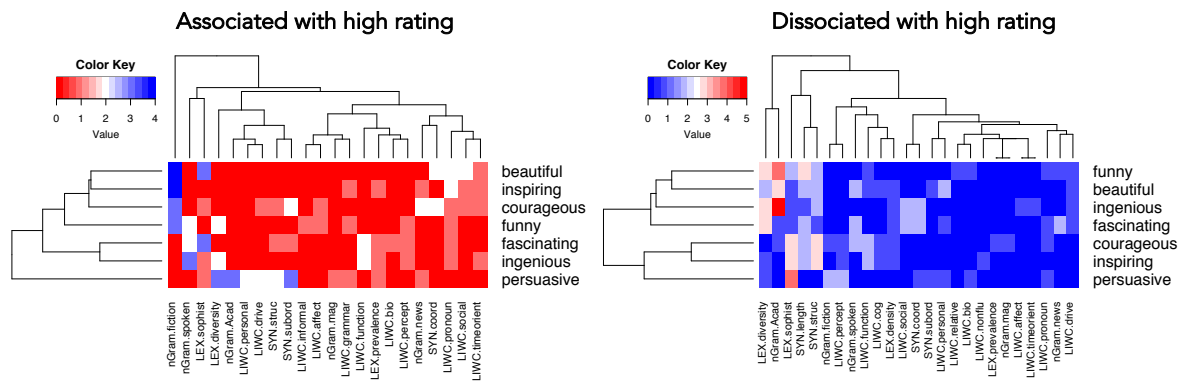


Figure 2: Heatmap of features associated (left; blue indicates higher counts) or dissociated (right, red indicates higher counts) with high ratings on each of the top-seven best predicted rating categories. Dendrograms represent Euclidean distances among rating categories and features respectively.