

# **DISAANA and D-SUMM: Large-scale Real Time NLP Systems for Analyzing Disaster Related Reports in Tweets**

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## **Abstract**

This talk presents two NLP systems that were developed for helping disaster victims and rescue workers in the aftermath of large-scale disasters. DISAANA provides answers to questions such as “What is in short supply in Tokyo?” and displays locations related to each answer on a map. D-SUMM automatically summarizes a large number of disaster related reports concerning a specified area and helps rescue workers to understand disaster situations from a macro perspective. Both systems are publicly available as Web services. In the aftermath of the 2016 Kumamoto Earthquake (M7.0), the Japanese government actually used DISAANA to analyze the situation.