

# Improving Sign Language Production in the Healthcare Domain Using UMLS and Multi-Task Learning

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## Abstract

This paper presents a study on Swiss-French sign language production in the medical domain. In emergency care settings, a lack of clear communication can interfere with accurate delivery of health related services. For patients communicating with sign language, equal access to healthcare remains an issue. While previous work has explored producing sign language gloss from a source text, we propose to extend this approach to produce a multichannel sign language output given a written French input. Furthermore, we extend our approach with a multi-task framework allowing us to include the Unified Medical Language System (UMLS) in our model. Results show that the introduction of UMLS in the training data improves model accuracy by 13.64 points.

**Keywords:** sign language production, UMLS, multi-task learning, medical dialog

## 1. Introduction

In emergency care settings, there is a crucial need for automated translation tools. Emergency services often have to take care of patients who have no language in common with staff, which negatively impacts both healthcare quality and associated costs (Meischke et al., 2013). A lack of clear communication can interfere with the prompt and accurate delivery of care (Turner et al., 2019) increasing the risk of erroneous diagnoses and serious consequences (Flores et al., 2003). This is particularly true for deaf people accessing healthcare services (Ji et al., 2023).

According to Kerremans et al. (2018), various bridging solutions are currently used by medical services. They mention the use of professional or ad hoc interpreters, as well as plain language, gestures, communication technologies, and visual supports such as images or pictographs. In particular, in emergency settings where interpreters are not always available, there is a growing interest in the use of translation tools to improve accessibility (Turner et al., 2019).

In this paper, we aim at developing text to Sign Language (SL) translation models, from French to Swiss-French sign language (LSF-CH), for the medical domain. The main goal of such systems is to facilitate the communication with deaf and hard-of-hearing patients in emergency settings. Due to the lack of parallel resources to train such translation models, we propose to leverage data in a relevant domain based on the Unified Medical Language System (UMLS) (Lindberg, 1990). We train translation models, combining UMLS-based data and SL as targets and French written text as source, by applying a multi-task learning approach introduced

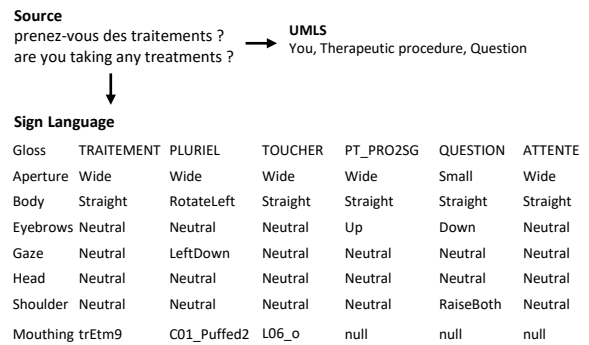


Figure 1: Example of proposed approach for multi-task training of UMLS and SL Translation.

originally for multilingual Neural Machine Translation (NMT) (Johnson et al., 2017).

The main motivation behind applying multi-task learning stems from the following research question: does a multi-task system trained on both UMLS and SL improve SL production in the medical domain compared to a mono-task system? Our hypothesis is that UMLS-based data, which is easy to create and expand due to its language independence, can be seen as a semantic pivot and can improve coverage for a low-resource target language such as LSF-CH.

The remainder of this paper is organised as follows. In Section 2, we introduce the background work and describe our approach for Sign Language Production (SLP). The methodology employed in our experiments is described in Section 3, followed by the experiments and results in Section 4. Finally, we provide an analysis of the results in Section 5 before presenting a few conclusions in Section 6.

## 2. Sign Language Production

There are three main approaches to SLP: hand-crafted animation, motion capturing and synthesis from written notation (Esselink et al., 2024). Our work focuses on synthesis from G-SiGML. G-SiGML is an XML-based representation of the physical form of signs based on Hamburg Notation System for Sign Languages (HamNoSys, Hanke, 2002). It describes both the manual (hand) and non-manual (body) features of the sign, named channels. The SiGML format allows to animate avatars. The production of animations from SiGML was first presented by Kennaway (2003) and is used in the JASigning platform (Elliott et al., 2010). Recently, it has attracted new interests, with methods to automatically convert video into SiGML (Skobov and Lepage, 2020), conversion tools into BML (Behaviour Markup Language) and integration with the new EVA avatar (Ubieto et al., 2024). Synthesis from written notation has several advantages for our context, in particular it allows fully-fledged animation of any signed form that can be described through the associated notation, without requiring video corpora or expensive equipment. Several experiments have been conducted on translating corpora to SiGML using Statistical Machine Translation and more recently using NMT (Brouer and Benabbou, 2021). However, most of them were limited to the gloss-based translation (Ebling, 2016).

In this work, we frame SLP as a machine translation task, where French serves as the source language and generates a sign table as output, as shown in Figure 1. The table represents the parallel channels of the SL output (manual activities – described as a sequence of “glosses” –, gaze, head movements, mouth movements, etc.) (Rayner et al., 2016). The table is used to generate SL in the G-SiGML format which in turn allows to animate the avatar. Creating this sign table requires both human expertise and time. Experts must have a comprehensive understanding of SL and be familiar with the formal structure of SL tables and the vocabulary. Our work aims at relieving the burden of creating new sign tables by training a joint UMLS and SL model.

## 3. Methodology

In this Section, we describe the mono and multi-task approaches employed in this paper, as well as the data used in our experiments.

### 3.1. Approaches

Two approaches were employed in our experiments, a mono-task system (noted *Mono*), trained on SL only as target, and a multi-task system (noted *Multi*),

combining UMLS and SL as targets. For the latter approach, we added a special token at the beginning of source sentences specifying which target to produce, either UMLS or SL (Johnson et al., 2017). Our rationale for this approach is to leverage parameter sharing in the decoder, aiming to enhance SLP performances, while increasing the amount of source data in French. As a comparison point, we also trained mono-task and multi-task models using the gloss channel only as target, instead of the full sign table.

### 3.2. Data

Training data for UMLS and SL are synthetic data generated from two different Synchronous Context-Free Grammars (SCFG, Aho and Ullman, 1969) which link French sentences to UMLS and sign tables (Bouillon et al., 2021).

**UMLS Data.** The UMLS grammar (Mutal et al., 2022) aims at generating parallel data which consists in French sentences (medical questions and instructions) aligned with their corresponding semantic UMLS gloss. The semantic gloss consists in an ordered sequence of concepts, combining UMLS concepts such as findings, diagnostic procedures, etc. with non-UMLS functional concepts (“You” in the example in Figure 1) or utterance modes (“Question”). The grammar has more than 3,000 rules, which expand into more than 15,000 unique UMLS sequences. These UMLS sequences are mapped to hundreds of French sentences.

**SL data.** The SL grammar generates parallel data that includes French sentences (medical questions and instructions) aligned with the corresponding SL table in LSF-CH. The sign tables were created based on human SL videos (Strasly et al., 2023). First, human video translations were created for a selected subset of sentences to develop SL reference translations for the medical terms and structures. This first set of human videos was then used as reference to productively create a larger corpus of G-SiGML from the grammar. The parallel corpus<sup>1</sup> with the human videos and their corresponding G-SiGML was used to test the comprehensibility of avatar videos in the medical domain in comparison with human videos (David et al., 2022).

## 4. Experiments and Results

This Section presents the experimental setup, including the corpora used in our experiments, the training procedure for the NMT models and the results obtained.

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<sup>1</sup>Available at <https://yareta.unige.ch/archives/e93920a5-e5b8-47de-9979-d1fc594c068d>

Data	#Sents	#Vocab			
		FR	UMLS	SL	Gloss
UMLS	586k	4.3k	1.6k	-	-
SL	1.7m	1.0k	-	1.1k	678
Inter	5.2k	1.0k	809	1.5k	966

Table 1: Number of segments and vocabulary sizes (in thousands, denoted as “k”, or millions, denoted as “m”) for sign language (SL), UMLS-based data (UMLS), and the intersection (Inter). The vocabulary size is indicated for the source (FR) and for each target, namely UMLS-based data (UMLS), sign language tables (SL), and gloss from the sign table (Gloss).

#### 4.1. Experimental Setup

For our experiments, we used the grammars presented in Section 3.2 to generate two datasets, namely a dataset for French-SL and a dataset for French-UMLS. Prior to training the NMT models, punctuation marks on the source side were removed to be consistent between the two datasets. We transformed the SL tables into flattened sequences of column items. For the UMLS-based data, we added commas between the semantic concepts. To evaluate our models, we extracted 5,192 segments from the intersection of these two datasets. This portion of the corpus accurately represents the coverage we aim to enhance in SL translation. Finally, we extracted 3,000 segments for the validation set. Table 1 provides the segment and vocabulary counts for each dataset.

#### 4.2. Training Procedure

All the models presented in this paper are encoder-decoder models based on the Transformer architecture (Vaswani et al., 2017). We trained models from scratch with the *Marian* toolkit (Junczys-Dowmunt et al., 2018) using default parameters, except for the learning rate.<sup>2</sup> Models were trained until convergence monitored by the BLEU metric (Papineni et al., 2002) calculated on the validation set, with a patience value set to 10 (i.e. early stopping after 10 consecutive non improving validation steps). In the case of the multi-task approach, the two validation sets were used to keep the best performing models on each task.<sup>3</sup> The vocabulary size was equivalent to that of the target vocabulary for the decoder and 4,000 tokens for the encoder. The source side of the data was tokenized using BPE (Sennrich, 2017)

<sup>2</sup>The learning rate was searched within the following values:  $\{5e^{-6}, 2e^{-5}, 3e^{-5}, 3.5e^{-5}, 4e^{-5}, 3e^{-4}, 4.5e^{-4}\}$

<sup>3</sup>The models converged with high BLEU scores on the validation data, reaching 96pts BLEU for sign language.

Task	Model	BLEU $\uparrow$	chrF $\uparrow$	TER $\downarrow$	Acc $\uparrow$
SLP	<i>Mono</i>	80.43	86.47	16.45	30.41
	<i>Multi</i>	84.13*	88.61*	14.72*	44.05
Gloss	<i>Mono</i>	73.53	79.83	22.37	41.56
	<i>Multi</i>	87.09*	89.40*	13.35*	77.75

Table 2: BLEU, chrF, TER and SL table accuracy for system outputs on the test sets. Scores with \* are significantly better than previous rows with  $p < 0.01$ , calculated using paired approximate randomization with 10,000 trials.

implemented in the Sentencepiece toolkit (Kudo and Richardson, 2018), while the target sequences was divided based on spaces. We conducted all experiments employing three random seeds and averaging the results measured by the automatic metrics. This approach is intended to reduce the variability of results inherent to individual models randomly initialized.

Due to the size difference between the parallel SL and UMLS-based corpora, we over-sampled the latter 3 times to reach the size of the former. The final evaluation of our models was conducted using the following metrics: BLEU, chrF (Popović, 2015) and TER (Snover et al., 2006)<sup>4</sup>. We used paired approximate randomization with 10,000 trials to test the statistical significance of results (Riezler and Maxwell, 2005). We also measured SL table accuracy, which was calculated by comparing the SL table produced by our models to the gold reference, in order to determine how many generated full SL tables were identical to the reference.

#### 4.3. Results

Table 2 presents the test data results for all channels (SLP) and for the gloss channel only. For all channels, the model trained with UMLS (*Multi*) outperformed the model trained solely with SL (*Mono*) by 3.7pts BLEU and 13.64pts SL table accuracy. In comparison to models trained solely with the gloss channel, we observed a greater improvement with *Multi over Mono* of 13.56pts BLEU and 36.19pts accuracy. These results also show that generating the gloss channel is an easier task compared to producing the whole sign table.

Table 3 presents accuracy results by channel. We observed that the *Multi* model consistently outperformed the *Mono* model across all channels, in particular for the gloss and head channels by

<sup>4</sup>BLEU, chrF and TER were computed using the SacreBLEU 2.3.1 version of the library (Post, 2018). The signatures are: nrefs:1|case:mixed|eff:no|tok:13a|smooth:exp nrefs:1|case:mixed|eff:yes|nc:6|nw:0|space:no nrefs:1|case:lc|tok:tercom|norm:no|punct:yes|asian:no

Model	Gloss/Manual	Aperture	Body	Eyebrows	Gaze	Head	Shoulder	Mouthing
<i>Mono</i>	37.54	46.48	45.80	43.07	46.21	37.31	44.34	41.30
<i>Multi</i>	52.41	54.66	54.43	50.75	52.21	49.35	50.04	46.05
<i>Gain</i>	14.87	8.18	8.63	7.68	6.00	12.04	5.70	4.75

Table 3: Accuracy for each model on the different SL channels: Gloss, Aperture, Body, Eyebrows, Gaze, Head, Shoulder and Mouthing.

14.87pts and 12.04pts increase respectively in terms of accuracy.

These results suggest that introducing UMLS in the training data is beneficial for the coverage of SL. To understand the gains of the multi-task over the mono-task on the SL task, we will delve into an analysis in the next section.

## 5. Qualitative Analysis

In this section, we perform a lexical analysis, followed by an analysis of semantic patterns, important for the domain. Finally, we comment on the non-manual channels.

### 5.1. Lexical Analysis

We compare the output of the *Mono* and *Multi* models focusing on gloss items, extracting differences at the lexical level when *Multi* output is correct while *Mono* output is incorrect. The main lexical improvement brought by the addition of UMLS during training is related to temporal markers such as *jour* (day), *aujourd’hui* (today), etc. The mono-task model fails at producing correct gloss items for these temporal terms in 800+ segments of the test set. Another large set of lexical elements correctly produced by *Multi* is related to medical terms, such as *psychose* (psychosis), *diarrhée* (diarrhea), etc. Mistakes made by *Mono* for these terms are critical as they may carry health or safety implications.

### 5.2. Pattern Analysis

The multi-task system systematically outperforms the mono-task for important patterns related to medical instructions, for example “I will prescribe you [treatment]” or “I will do an exam [scanner, radio, etc.] of [body part]”. In the mono-task version, all the translations of the pattern “I will prescribe you [...]” contain the extra gloss element PT\_PRO2SG (you, agent or patient), used for example in questions (“Do you have pain”) (see Figure 2).

### 5.3. Non-Manual Channel Analysis

The gain in BLEU for *Multi* at the level of non-manual channels is related to important SL features

source: je vais vous prescrire de l'aspirine

*Mono*: PT\_PRO2SG ASPIRINE POUR-TOI PT\_POSS1SG PRESCRIRE ATTENTE

*Multi*: ASPIRINE POUR-TOI PT\_POSS1SG PRESCRIRE ATTENTE

reference: ASPIRINE POUR-TOI PT\_POSS1SG PRESCRIRE ATTENTE

Figure 2: Example of different translations in the *Mono* and *Multi* MT.

in the medical domain, for example sentiment intensification or emphasis on specific manual sign. The mono-task system has the tendency to overproduce a neutral position of the body, while the multi-task produces more variation. For instance, in “depuis combien d’années prenez-vous de l’aspirine cardio” (For how many years have you been taking cardio aspirin?), “Rotateleft” indicates that the emphasis is put on the sign for the medication (Gloss: MEDICAMENT) which becomes more visible due to rotation of the signer’s body (see Figure 3).

Gloss: MEDICAMENT COEUR\_PT\_PRO2SG TOUCHER DEPUIS ANNEE\_PL COMBIEN QUESTION ATTENTE  
Body: RotateLeft TiltBack Straight Straight TiltLeft Straight TiltForward Straight Straight

Figure 3: Example of translation in the *Multi* MT.

## 6. Conclusion

This paper presented a multi-task learning approach to translate text into sign language enhanced using domain relevant data. To the best of our knowledge, this is the first work on NMT for multi-channel sign language production in Swiss-French. Empirical results show that the introduction of UMLS-based data for training improves the generation of SL globally in terms of accuracy. In particular, the additional data improve lexical and syntactic coverage, and also have a positive impact on the non-manual channels. These results suggest that the creation and incorporation of additional UMLS data could further enhance the performance of sign language production.

Further work will explore neural architectures with dedicated decoders for SL channels, leveraging large pre-trained models as well. As a direct extension of our work, we will apply our approach to other languages, such as Simple English. Animations produced with the model outputs are currently being evaluated by deaf people.



## 7. Acknowledgements

We would like to thank the anonymous reviewers for their insightful comments. This work is part of the PROPICTO project, funded by the Swiss National Science Foundation (N°197864) and the French National Research Agency (ANR-20-CE93-0005). All experiments were conducted on the University of Geneva computing cluster HPC *Baobab* and *Yggdrasil*.

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