

5th SIGdial Workshop on Discourse and Dialogue

Proceedings of the Workshop

**April 30 - May 1, 2004
Cambridge, Massachusetts, USA**

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**Edited by
Michael Strube and Candy Sidner**

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PREFACE

We welcome you to SIGdial '04, the fifth annual workshop of SIGdial, the Special Interest Group in Discourse and Dialogue, held at the Massachusetts Institute of Technology. This year's twenty-seven papers span the interests of SIGdial members and include topics in discourse and dialogue generation, tutorial dialogues, annotating corpora, spoken and multimodal dialogue systems, dialogue act tagging, discourse structure and topics in anaphora. We received 41 submissions, 30 long papers and eleven short ones. Thirteen long and seven short papers were accepted, nine long papers were accepted as short ones. Three papers were withdrawn during the review and acceptance process. The workshop is organized by SIGdial, which is sponsored jointly by the Association for Computational Linguistics (ACL) and the International Speech Communication Association (ISCA).

Our guest speaker, Professor Justine Cassell from Northwestern University in Chicago, Illinois, USA, will be addressing issues in multi-media embodied conversational characters with her talk *Dialogue Systems that can Handle Face-to-Face Joint Reference to Actions in Space*.

A two-day workshop cannot take place without the collaboration and efforts of many people. We thank the members of the program committee for their serious and thoughtful reviewing for the papers for the workshop; Tomasz Marciniak, EML Research, for creating and maintaining the SIGdial '04 website together with online submission and reviewing facilities; Jim Glass and Marcia Davidson, MIT, for sponsoring SIGdial '04 at MIT and for much of the local arrangements planning; our student volunteers for work during the workshop; the authors of the papers and presenters of demos for reporting on new and exciting work; David Traum for budget planning and general advice; Laila Dybkjær for financial advice, the HLT/NAACL conference organizers for a myriad of assistance; Priscilla Rasmussen of the ACL office for workshop registration and extensive help in planning this meeting.

We have been fortunate to have the generous support of several institutions for SIGdial '04 and we wish to thank them for their contribution:

Klaus Tschira Foundation gGmbH
Microsoft Research
IBM Research
Mitsubishi Electric Research Labs

We hope these papers and the workshop website (<http://sigdial04.eml-research.de>) will provide a record of some of the discussion and activity of our two days in Cambridge, Massachusetts.

Candy Sidner and Michael Strube
SIGdial '04 Co-chairs
March 2004

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Table of Contents

<i>Usability and Acceptability Studies of Conversational Virtual Human Technology</i> Curry Guinn, Robert Hubal, Geoffrey Frank, Henry Schwetzke, James Zimmer, Sarah Backus, Robin Deterding, Michael Link, Polly Armsby, Rachel Caspar, Laura Flicker, Wendy Visscher, Amanda Meehan and Harvey Zelon	1
<i>Stochastic Language Generation in a Dialogue System: Toward a Domain Independent Generator</i> Nathanael Chambers and James Allen	9
<i>Conversational Dialogue Management in the FASiL project</i> Kerry Robinson, David Horowitz, Emilio Bobadilla, Mark Lascelles and Ana Suarez	19
<i>The NICE Fairy-tale Game System</i> Joakim Gustafson, Linda Bell, Johan Boye, Anders Lindström and Mats Wirén	23
<i>Combining Acoustic Confidences and Pragmatic Plausibility for Classifying Spoken Chess Move Instructions</i> Malte Gabsdil	27
<i>Semi-Automatic Generation of Dialogue Applications in the GEMINI Project</i> Stefan Hamerich, Volker Schubert, Volker Schless, Ricardo de Córdoba, José M. Pardo, Luis F. d'Haro, Basilis Kladis, Otilia Kocsis and Stefan Igel	31
<i>A View on Dialogue Move Taxonomies for Tutorial Dialogues</i> Dimitra Tsovaltzi and Elena Karagjosova	35
<i>Other-Initiated Self-Repairs in Estonian Information Dialogues: Solving Communication Problems in Cooperation</i> Olga Gerassimenko, Tiit Hennoste, Mare Koit and Andriela Rääbis	39
<i>But What Do They Mean? An Exploration Into the Range of Cross-Turn Expectations Denied by "But"</i> Kavita Thomas	43
<i>Anaphora Resolution in Multi-Person Dialogues</i> Prateek Jain, Manav Ratan Mital, Sumit Kumar, Amitabha Mukerjee and Achla M. Raina	47
<i>The Importance of Discourse Context for Statistical Natural Language Generation</i> Cassandre Cresswell and Elsi Kaiser	51
<i>Resolution of Lexical Ambiguities in Spoken Dialogue Systems</i> Berenike Loos and Robert Porzel	55
<i>Towards Automatic Identification of Discourse Markers in Dialogs: The Case of Like</i> Sandrine Zufferey and Andrei Popescu-Belis	63
<i>Bootstrapping Spoken Dialog Systems with Data Reuse</i> Guiseppa Di Fabrizio, Gokhan Tur and Dilek Hakkani-Tür	72
<i>Speech Graffiti Habitability: What Do Users Really Say?</i> Stefanie Tomko and Roni Rosenfeld	81
<i>Acknowledgment Use with Synthesized and Recorded Prompts</i> Karen Ward, Tasha Hollingsed and Javier A. Aldaz Salmon	85
<i>Towards Automatic Addressee Identification in Multi-party Dialogues</i> Natasa Jovanovic and Rieks op den Akker	89
<i>Prosodic Cues to Discourse Segment Boundaries in Human-Computer Dialogue</i> Gina-Anne Levow	93

<i>The ICSI Meeting Recorder Dialog Act (MRDA) Corpus</i> Elizabeth Shriberg, Raj Dhillon, Sonali Bhagat, Jeremy Ang and Hannah Carvey	97
<i>Dialogue Systems that Can Handle Face-to-Face Joint Reference to Actions in Space</i> Justine Cassell	101
<i>On the Use of Confidence for Statistical Decision in Dialogue Strategies</i> Christian Raymond, Frédéric Béchet, Renato De Mori and Géraldine Damnati	102
<i>A Rule Based Approach to Discourse Parsing</i> Livia Polanyi, Chris Culy, Martin van den Berg, Gian Lorenzo Thione and David Ahn	108
<i>Unifying Annotated Discourse Hierarchies to Create a Gold Standard</i> Marco Carbone, Ya'akov Gal, Stuart Shieber and Barbara Grosz	118
<i>Discourse Dependency Structures as Constrained DAGs</i> Laurence Danlos	127
<i>Causes and Strategies for Requesting Clarification in Dialogue</i> David Schlangen	136
<i>Annotating Student Emotional States in Spoken Tutoring Dialogues</i> Diane J. Litman and Kate Forbes-Riley	144
<i>The MATE/GNOME Proposals for Anaphoric Annotation, Revisited</i> Massimo Poesio	154
<i>Multi-level Dialogue Act Tags</i> Alexander Clark and Andrei Popescu-Belis	163

SIGdial '04 PROGRAM

Friday, April 30, 2004

8:00-9:15 Registration

9:15-9:25 Opening

Long Papers

9:25-9:55 *Usability and Acceptability Studies of Conversational Virtual Human Technology*
Curry Guinn, Robert Hubal, Geoffrey Frank, Henry Schwetzke, James Zimmer, Sarah Backus, Robin Deterding, Michael Link, Polly Armsby, Rachel Caspar, Laura Flicker, Wendy Visscher, Amanda Meehan and Harvey Zelon

9:55-10:25 *Stochastic Language Generation in a Dialogue System: Toward a Domain Independent Generator*
Nathanael Chambers and James Allen

10:30-11:10 Short Presentations I

Conversational Dialogue Management in the FASiL project
Kerry Robinson, David Horowitz, Emilio Bobadilla, Mark Lascelles and Ana Suarez

The NICE Fairy-tale Game System
Joakim Gustafson, Linda Bell, Johan Boye, Anders Lindström and Mats Wirén

Combining Acoustic Confidences and Pragmatic Plausibility for Classifying Spoken Chess Move Instructions
Malte Gabsdil

Semi-Automatic Generation of Dialogue Applications in the GEMINI Project
Stefan Hamerich, Volker Schubert, Volker Schless, Ricardo de Córdoba, José M. Pardo, Luis F. d'Haro, Basilis Kladis, Otilia Kocsis and Stefan Igel

11:10-11:40 Coffee Break

11:40-12:30 Short Presentations II

A View on Dialogue Move Taxonomies for Tutorial Dialogues
Dimitra Tsovaltzi and Elena Karagjosova

Other-Initiated Self-Repairs in Estonian Information Dialogues: Solving Communication Problems in Cooperation

Olga Gerassimenko, Tiit Hennoste, Mare Koit and Andriela Rääbis

But What Do They Mean? An Exploration Into the Range of Cross-Turn Expectations Denied by "But"
Kavita Thomas

Anaphora Resolution in Multi-Person Dialogues
Prateek Jain, Manav Ratan Mital, Sumit Kumar, Amitabha Mukerjee and Achla M. Raina

The Importance of Discourse Context for Statistical Natural Language Generation
Cassandre Cresswell and Elsi Kaiser

12:30-2:15 Lunch Break

Long Papers

2:15-2:45 *Resolution of Lexical Ambiguities in Spoken Dialogue Systems*
Berenike Loos and Robert Porzel

2:45-3:15 *Towards Automatic Identification of Discourse Markers in Dialogs: The Case of Like*
Sandrine Zufferey and Andrei Popescu-Belis

3:15-3:45 *Bootstrapping Spoken Dialog Systems with Data Reuse*
Guiseppe Di Fabbrizio, Gokhan Tur and Dilek Hakkani-Tür

- 3:45-4:15 Coffee Break
- 4:15-5:05 **Short Presentations III**
- Speech Graffiti Habitability: What Do Users Really Say?*
Stefanie Tomko and Roni Rosenfeld
- Acknowledgment Use with Synthesized and Recorded Prompts*
Karen Ward, Tasha Hollingsed and Javier A. Aldaz Salmon
- Towards Automatic Addressee Identification in Multi-party Dialogues*
Natasa Jovanovic and Rieks op den Akker
- Prosodic Cues to Discourse Segment Boundaries in Human-Computer Dialogue*
Gina-Anne Levow
- The ICSI Meeting Recorder Dialog Act (MRDA) Corpus*
Elizabeth Shriberg, Raj Dhillon, Sonali Bhagat, Jeremy Ang and Hannah Carvey
- 6:00-9:00 **Reception with Poster/Demo Session**

Saturday, May 1, 2004

- 9:00 -10:15 **Invited Talk:** *Dialogue Systems that Can Handle Face-to-Face Joint Reference to Actions in Space*
Prof. Justine Cassell, Northwestern University, USA
- Long Paper**
- 10:15-10:45 *On the Use of Confidence for Statistical Decision in Dialogue Strategies*
Christian Raymond, Frédéric Béchet, Renato De Mori and Géraldine Damnati
- 10:45-11:15 Coffee Break
- 11:15-12:15 **SIGdial Business Meeting**
- 12:15-2:00 Lunch Break
- Long Papers**
- 2:00-2:30 *A Rule Based Approach to Discourse Parsing*
Livia Polanyi, Chris Culy, Martin van den Berg, Gian Lorenzo Thione and David Ahn
- 2:30-3:00 *Unifying Annotated Discourse Hierarchies to Create a Gold Standard*
Marco Carbone, Ya'akov Gal, Stuart Shieber and Barbara Grosz
- 3:00-3:30 *Discourse Dependency Structures as Constrained DAGs*
Laurence Danlos
- 3:30-4:00 *Causes and Strategies for Requesting Clarification in Dialogue*
David Schlangen
- 4:00-4:30 Coffee Break
- Long Papers**
- 4:30-5:00 *Annotating Student Emotional States in Spoken Tutoring Dialogues*
Diane J. Litman and Kate Forbes-Riley
- 5:00-5:30 *The MATE/GNOME Proposals for Anaphoric Annotation, Revisited*
Massimo Poesio
- 5:30-6:00 *Multi-level Dialogue Act Tags*
Alexander Clark and Andrei Popescu-Belis

Author Index

Ahn, David	108	Levow, Gina-Anne	93
Aldaz Salmon, Javier A.	85	Lindström, Anders	23
Allen, James	9	Link, Michael	1
Ang, Jeremy	97	Litman, Diane J.	144
Armsby, Polly	1	Loos, Berenike	55
Backus, Sarah	1	Meehan, Amanda	1
Béchet, Frédéric	102	Mital, Manav Ratan	47
Bell, Linda	23	Mukerjee, Amitabha	47
Bhagat, Sonali	97	op den Akker, Rieks	89
Bobadilla, Emilio	19	Pardo, José M.	31
Boye, Johan	23	Poesio, Massimo	154
Carbone, Marco	118	Polanyi, Livia	108
Carvey, Hannah	97	Popescu-Belis, Andrei	63, 163
Caspar, Rachel	1	Porzel, Robert	55
Cassell, Justine	101	Rääbis, Andriela	39
Chambers, Nathanael	9	Raina, Achla M.	47
Clark, Alexander	163	Raymond, Christian	102
Cresswell, Cassandre	51	Robinson, Kerry	19
Culy, Chris	108	Rosenfeld, Roni	81
Damnati, Géraldine	102	Schlangen, David	136
Danlos, Laurence	127	Schless, Volker	31
de Córdoba, Ricardo	31	Schubert, Volker	31
De Mori, Renato	102	Schwetcke, Henry	1
Deterding, Robin	1	Shieber, Stuart	118
d'Haro, Luis F.	31	Shriberg, Elizabeth	97
Dhillon, Raj	97	Suarez, Ana	19
Di Fabbrizio, Guiseppe	72	Thione, Gian Lorenzo	108
Flicker, Laura	1	Thomas, Kavita	43
Forbes-Riley, Kate	144	Tomko, Stefanie	81
Frank, Geoffrey	1	Tsovaltzi, Dimitra	35
Gabsdil, Malte	27	Tur, Gokhan	72
Gal, Ya'akov	118	van den Berg, Martin	108
Gerassimenko, Olga	39	Visscher, Wendy	1
Grosz, Barbara	118	Ward, Karen	85
Guinn, Curry	1	Wirén, Mats	23
Gustafson, Joakim	23	Zelon, Harvey	1
Hakkani-Tür, Dilek	72	Zimmer, James	1
Hamerich, Stefan	31	Zufferey, Sandrine	63
Hennoste, Tiit	39		
Hollingsed, Tasha	85		
Horowitz, David	19		
Hubal, Robert	1		
Igel, Stefan	31		
Jain, Prateek	47		
Jovanovic, Natasa	89		
Kaiser, Elsi	51		
Karagjosova, Elena	35		
Kladis, Basilis	31		
Kocsis, Otilia	31		
Koit, Mare	39		
Kumar, Sumit	47		
Lascelles, Mark	19		