## The Gutenberg Dialogue Dataset

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#### Abstract

Large datasets are essential for neural modeling of many NLP tasks. Current publicly available open-domain dialogue datasets offer a trade-off between quality (e.g., DailyDialog (Li et al., 2017b)) and size (e.g., Opensubtitles (Tiedemann, 2012)). We narrow this gap by building a high-quality dataset of 14.8M utterances in English, and smaller datasets in German, Dutch, Spanish, Portuguese, Italian, and Hungarian. We extract and process dialogues from public-domain books made available by Project Gutenberg<sup>1</sup>. We describe our dialogue extraction pipeline, analyze the effects of the various heuristics used, and present an error analysis of extracted dialogues. Finally, we conduct experiments showing that better response quality can be achieved in zero-shot and finetuning settings by training on our data than on the larger but much noisier Opensubtitles dataset. Our open-source pipeline<sup>2</sup> can be extended to further languages with little additional effort. Researchers can also build their versions of existing datasets by adjusting various trade-off parameters.

#### 1 Introduction

Current open-domain dialogue datasets offer tradeoffs between quality and size. High-quality datasets are usually too small to represent the multitude of topics required for a conversational agent. Large datasets often lack good turn-segmentation and are generally noisy, models trained on such datasets generate low-quality or generic output. In Section 2 we analyze publicly available dialogue corpora and the trade-offs they offer. To address the need for large, high-quality datasets we build a corpus of 14.8M utterances in English using publicly available books from Project Gutenberg. We also build datasets for German, Dutch, Spanish, Portuguese, Italian, and Hungarian, with utterance counts in the 20k-200k range. We call this dataset ensemble the Gutenberg Dialogue Dataset. We wish to make it explicit that we are not aiming to create a gold dataset. Our goal is to create a dataset which offers a better size-quality trade-off than other dialogue corpora. The Gutenberg dataset is both larger than DailyDialog (Li et al., 2017b) and has better quality than Opensubtitles (Tiedemann, 2012), and we think it benefits researchers by filling a need in the landscape of dialogue corpora. The Gutenberg Dialogue Dataset and the code used to build it can be accessed through this repository: https://github.com/ricsinaruto/ gutenberg-dialog. The repository also contains all trained models presented in this paper and all data and training scripts used to produce the results. We also built a web demo interface for interacting with the trained models $^3$ .

In Section 3 we offer a detailed quantitative analysis of our heuristics to better understand their effects on data quality. Section 4 presents our error analysis of the English dataset both at the utterance and dialogue level. Using our MIT licensed pipeline, researchers can easily build various dataset versions by adjusting a small number of parameters that control multiple dimensions of the size-quality trade-off. In Section 5 we evaluate our dataset in a generative multi-turn and single-turn setting using the GPT-2 (Radford et al., 2019) and Transformer (Vaswani et al., 2017) architectures, respectively. For each of the 7 languages, we compare models trained on Gutenberg and Opensubtitles. For English, we also compare zero-shot and finetuning performance of Gutenberg and Opensubtitles on two smaller datasets. Potential improvements and future work is discussed in Section 6.

<sup>&</sup>lt;sup>1</sup>https://www.gutenberg.org/

<sup>&</sup>lt;sup>2</sup>https://github.com/ricsinaruto/ gutenberg-dialog

<sup>&</sup>lt;sup>3</sup>https://ricsinaruto.github.io/chatbot. html

Extension to additional languages is ongoing, we welcome all contributions from the community: our modular code requires only a limited amount of language-specific effort for each new language.

### 2 Background

Open-domain dialogue datasets vary in size, quality, and source, as demonstrated in Table 1. Generally, smaller datasets are constructed using controlled crowdsourcing environments, making their quality higher (e.g., PersonaChat (Zhang et al., 2018)). Crowdsourcing platforms like Amazon Mechanical Turk<sup>4</sup> are used to hire and instruct workers to carry out free-form conversations. Larger datasets can be built by automatic processing of dialogue-like text sources, such as Opensubtitles and Reddit<sup>5</sup> (Henderson et al., 2019)). Opensubtitles contains movie subtitles in multiple languages and Reddit is a discussion forum with millions of daily comments on various topics. Automatic extraction offers less quality control, and the data source heavily influences the genre of conversations. In Reddit data, everyday chit-chat is less common, comments in the same thread all discuss the same post. Two-party dialogues are rare as threads are almost always multi-speaker. Twitter<sup>6</sup> conversations have similar problems and they are also constrained by a character limit. Extracting conversations from Twitter and Reddit is straightforward as speaker segmentation is included and the thread chain can be used as dialogue history.

Books, especially fiction, have so far seen little use as a source of dialogue data. In DailyDialog (Li et al., 2017b), 90 000 high-quality utterances are extracted from online resources for English language learners, extraction steps are not detailed. The quality of these dialogues and the lack of a large book-based dataset motivates our work. Dialogues extracted from books, like movie subtitles, lack context, but their usefulness is evidenced by the Cornell Corpus (Danescu-Niculescu-Mizil and Lee, 2011) and DailyDialog. As argued by Danescu-Niculescu-Mizil and Lee (2011) and Fainberg et al. (2018), artificial dialogues in movies and books generally resemble natural conversations. Such dialogues are also called written dialogues as opposed to spoken corpora like the Switchboard corpus (Godfrey et al., 1992). Though our corpus

contains written dialogues we also perform evaluation on Persona-Chat, which can be considered as a spoken dialogue corpus, and show Gutenberg's effectiveness in this setting as well.

Unfortunately, the Cornell Corpus is relatively small, while the Opensubtitles corpus suffers from the fact that the original dataset lacks both dialogue and turn segmentation: subtitle lines are treated as turns and dialogue history consists of the previous *n* lines, with little to no additional post-processing used to extract dialogues instead of using the raw data (Henderson et al. (2019) removes the shortest and longest utterances to improve quality). These issues lead to trained models outputting generic responses, e.g., to the input "yes i believe there are green teas black teas and scented teas. any others?" a model trained on Opensubtitles outputs "sure.". In addition, the types and ratio of errors in these datasets have not been explicitly analyzed. For the Gutenberg dataset, we build a multi-step extraction pipeline and analyze both the performance of each heuristic and the ratio of each error type in a sample of the final corpus. Unfortunately, most of the tools developed here are specific to the book domain, and use textual patterns which are not available in Opensubtitles. In order to increase the quality of Opensubtitles, subtitle-specific methods need to be developed, like taking into account the elapsed time between two subtitle lines.

The size of our corpus facilitates effective training of large Transformer-based models (Radford et al., 2019; Yang et al., 2019). Recently, pretraining and finetuning large language models on specific tasks (including dialogue modeling) has gained popularity (Wolf et al., 2018; Devlin et al., 2019). Transformer-based models and specifically GPT-2 have gained state-of-the-art status in the dialogue domain (Adiwardana et al., 2020; Roller et al., 2020; Zhang et al., 2019; Wolf et al., 2018). Through these models the community has gradually shifted from single-turn to multi-turn scenarios. Since we wish to demonstrate our dataset's quality on the dialogue-level, we conduct experiments primarily with GPT-2. We report some single-turn trainings using Transformer for comparison. We show Gutenberg's effectiveness for multi-turn pretraining in Section 5, comparing it to Opensubtitles pre-training, which is popular in the literature (Csaky and Recski, 2017; Krause et al., 2017; Xing and Fernández, 2018).

<sup>&</sup>lt;sup>4</sup>https://www.mturk.com/

<sup>&</sup>lt;sup>5</sup>https://www.reddit.com/

<sup>&</sup>lt;sup>6</sup>https://twitter.com/

Dataset	Size	Source	Quality
DailyDialog (Li et al., 2017b)	90k	ESL websites	auto-extracted
Wizard-of-Wikipedia (Dinan et al., 2019)	100k	crowdsourcing	human-written
Document-grounded (Zhou et al., 2018)	100k	crowdsourcing	human-written
Persona-Chat (Zhang et al., 2018)	150k	crowdsourcing	human-written
Self-dialogue (Fainberg et al., 2018)	150k	crowdsourcing	human-written
Cornell Movie Corpus (Danescu-Niculescu-	300k	movie scripts	auto-extracted
Mizil and Lee, 2011)			
Self-feeding chatbot (Hancock et al., 2019)	500k	human-bot dialogues	partly human-written
Twitter corpus <sup>7</sup>	5M	Twitter posts/replies	auto-extracted
Opensubtitles (Henderson et al., 2019)	320M	movie subtitles	auto-extracted
Reddit (Henderson et al., 2019)	730M	Reddit threads	auto-extracted

Table 1: Comparison of open-domain dialogue datasets in English. *Size* is the rough number of utterances, *Source* describes where the data comes from, and *Quality* distinguishes between dataset collection techniques.

#### **3** Extraction Pipeline

Most of Project Gutenberg's 60 000 online books are in English (47 300 books; 3 billion words). French, Finnish, and German, the next most common languages, contain 3000, 2000, 1750 books, and 194M, 74M, 82M words, respectively. Dutch, Spanish, Italian, Portuguese, and Chinese are all above 10M words, followed by a long tail of various languages. We used the Gutenberg python package<sup>8</sup> to download books and query their license, language, and author metadata. Further Gutenberg statistics can be found in Appendix A.2. This section describes heuristics and methods used to extract dialogues from books and remove noise. The main challenges are identifying changes between speakers within a dialogue and separating sets of utterances that do not belong to the same dialogue. To separate dialogues, changes in location, time, speaker, etc. would have to be identified directly, but we develop simple heuristics (e.g., distance between utterances) that can extract relatively high-quality conversations at scale. Tunable parameters of our system offer trade-offs between data quality and size. Using our open-source system researchers can build custom datasets that best suit their applications.

Our dialogue extraction pipeline includes three main steps: 1. Conversational and narrative text is separated. 2. Dialogic text is split into separate dialogues. 3. Dialogues are segmented into separate turns (utterances). In most books, conversational text is highlighted; e.g., placed between single/double quotation marks in English or started by an em-dash in Hungarian. Naturally, these delimiters have other uses as well, but such cases are rare (about 5% of utterances, see Section 4). We can only extract dialogues from books which clearly delimit both the start and end of conversations. In some languages/books, the start of an utterance is given, but the end is not, and narrative text can get mixed in (e.g., Si vous arrivez avant nous, cria Luigi au messager, annoncez à la nourrice que nous vous suivons. 'If you arrive before us, shouted Luigi to the messenger, tell the nurse that we are following you.'). This is why we could not build a French dataset, and have relatively smaller datasets in Dutch, Italian, Portuguese, and Hungarian. Figure 1 shows a sample dialogue highlighting our heuristics. In the following paragraphs, we offer a parameter-based description of our pipeline.

She obeyed his request, limply forcing herself to make the effort; and, as the pen once more fell from her fingers, she glanced up at him with a haggard piteousness in her eyes. "Will you not read what I have written?" she asked again.

Figure 1: A dialogue example. Utterances are in separate paragraphs, sometimes broken up by narrative text.

**Pre-filtering** After downloading books and separating them by language, all copyrighted works are removed. We also filter books containing unusual,

<sup>&</sup>lt;sup>7</sup>https://github.com/Marsan-Ma-zz/chat\_ corpus

<sup>&</sup>lt;sup>8</sup>https://github.com/ageitgey/Gutenberg

<sup>&</sup>quot;Read what I have written," she gasped. "It may be utterly unintelligible."

For answer, Morton folded the sheet and placed it in an envelope.

<sup>&</sup>quot;Address this, if you please," he said.

<sup>&</sup>quot;I see no reason why I should," he answered.

Method	Parameter	Filtered	What
Pre-filter	2 (KL-div)	2090 books (4.42%)	Old books and noise
Delimiter filter	150 delimiters / 10 000 words	20 500 books (43.3%)	Books with no dialogues
Long utterances	100 words	610 000 utterances (3.95%)	Non-conversational utterances
Post-filter	20% rare words	20 478 dialogues (0.8%)	Dialogues containing many rare words

Table 2: The various filtering steps for the English dataset.

mostly older, language: if the KL divergence between a book's word distribution and the total (all books) distribution is above a threshold (2), it is removed. The method is less accurate for short books with less than 20 000 words, these are not filtered. In the English dataset, 2090 books were removed (4.42%). By analyzing 100 filtered and 100 nonfiltered books randomly, we found 8 false positives (books that should not have been removed), and 9 false negatives.

**Delimiter filter** Before dialogue extraction, books with less than 150 delimiters per 10 000 words are removed. We assume that under a certain threshold the probability of delimiters used for non-conversational purposes is increased. We empirically set this ratio by increasing it until the assumption starts failing. Since many books do not contain dialogues, almost half were removed (20 500) in the English pipeline. Sampling 100 filtered and 100 non-filtered books, we found 8 false positives (books that should not have been removed), and 22 false negatives. In a sample of the final dataset, less than 5% of utterances were non-conversational (cf. Section 4).

**Dialogue gap** If two dialogue segments highlighted by delimiters are far apart, i.e. there are >150 characters between them, they will not be considered part of the same dialogue. This heuristic, the dialogue gap, will always offer a false positive/negative trade-off since the amount of text between dialogues varies considerably. We tuned this trade-off by reasoning that shorter dialogues are less problematic than incoherent dialogues: our setting yields 3.5 times fewer false negatives, as shown in Section 4. Our turn segmentation heuristic will also always treat separate paragraphs as separate utterances. In a sample of the final dataset, this assumption fails for roughly 4% of utterance pairs (cf. Section 4).

Long utterances and rare words During dialogue extraction utterances with more than 100 words are removed to ensure that remaining utterances are truly conversational and to facilitate neural model training (Dai et al., 2019). As all other parameters in the pipeline, this is adjustable to the needs of the user or task. Finally, we remove dialogues with more than 20% rare words (not in the top 100 000), removing noise and facilitating neural model training. Dialogues are split randomly into train (90%), validation (5%), and test (5%) datasets, dialogues from the same book are placed in the same split.

	#U	U	#D	D
English	14 773 741	22.17	2 526 877	5.85
German	226 015	24.44	43 440	5.20
Dutch	129 471	24.26	23 541	5.50
Spanish	58 174	18.62	6 912	8.42
Italian	41 388	19.47	6 664	6.21
Hungarian	18 816	14.68	2 826	6.66
Portuguese	16 228	21.40	2 233	7.27

Table 3: Statistics of the final dialogue datasets. Columns are: language, number of utterances, average utterance length, number of dialogues, and average dialogue length.

Languages differ only in the dialogue extraction step. The modular pipeline can be easily extended to new languages by specifying conversational delimiters and a minimal implementation of dialogue and turn segmentation, generally adaptable from English. In practice, adapting the English pipeline to other languages ranged between 0-50 lines of python code. Optionally further analysis might be needed to check the output of the pipeline and refine the extracting process if needed. Delimiters and parameters for other languages were not analyzed as profoundly as for English, leaving room for improvements in future work. We aim to show that good dialogue datasets can be constructed with minimal effort, as a first step towards a high-quality multi-language dataset ensemble. In total, the four filtering steps removed about 12.5% of utterances from the English dataset, detailed in Table 2. Statistics of the final datasets in all 7 languages can be seen in Table 3. The standard deviation of dialogue

length in English is 6.09, and there are 87 500 dialogues with at least 20 utterances. The average dialogue length can be linearly adjusted with the dialogue gap parameter.

#### 4 Error Analysis

**Utterance-level** To assess the single-turn quality of the English dataset we manually analyzed 100 random utterance pairs with book context. 89 pairs did not contain any errors. Remaining utterance pairs contained 1 error type each, out of 2 major and 2 minor types, minor errors occurring in only 1 case each. The extracted text is not conversational in 5 utterance pairs, a consequence of the delimiter threshold and other sources of noise (Figure 2). Utterances of a single speaker were falsely treated as multiple turns in 4 cases, most often because of our assumption that paragraph breaks signal dialogue turns (Figure 3).

And he was singing, too, as he went on with his task; sometimes-

"Play on, minstrèl, play on, minstrèl, My lady is mine only girl;"

Figure 2: Non-dialogue text detected as an utterance.

In his progress he passed the door of the dormitory of his victim—he paused a moment, and listened attentively. Then in a voice of deep anguish he said,—

"She can sleep—she can sleep—no ghostly vision scares slumber from her eyes—while—"

He shuddered, and passed a step or two on, then pausing again, he said,—

"Oh, if she, the young and innocent ... "

Figure 3: Two consecutive turns uttered by the same speaker.

**Dialogue-level** Errors in whole dialogues exhibit a much greater variety. Based on a manual analysis of 50 dialogues in the English dataset we identified 7 error categories (Figure 4). The following numbers are always out of the 50 analyzed dialogues. 16 dialogues contained 0 errors, 21 contained 1 error type, 11 contained 2 types, remaining dialogues containing 3. We detail the number of dialogues affected by each error type below. We note that this does not constitute a proper statistical analysis.

Utterances from the same conversation frequently end up in different dialogues (17 cases, example in Figure 5) because of the dialogue gap threshold. The inverse, a dialogue containing utterances from multiple conversations, occurred in



Figure 4: Number of dialogues affected by the various errors. In total 50 dialogues were analyzed. Some dialogues contained multiple types of errors and only 16 dialogues contained 0 errors.

Richard curbed an impatient rejoinder, and said quietly, "William Durgin had an accomplice."

Mr. Taggett flushed, as if Richard had read his secret thought. Durgin's flight, if he really had fled, had suggested a fresh possibility to Mr. Taggett. What if Durgin were merely the pliant instrument of the cleverer man who was now using him as a shield? This reflection was precisely in Mr. Taggett's line. In absconding Durgin had not only secured his own personal safety, but had exonerated his accomplice. It was a desperate step to take, but it was a skillful one.

"He had an accomplice?" repeated Mr. Taggett, after a moment. "Who was it?

Figure 5: A single conversation cut up because of the long paragraph between the two utterances.

"Carry pins, is it?" said Tom. "Ye can carry yer head level, me boy. So at it ye go, an' ye'll bate Rory fer me, so ye will."

"Well then," cried Barney, "I will, if you give me first choice, and I'll take Tom here."

"Hooray!" yelled Tom, "I'm wid ye." So it was agreed, and in a few minutes the sides were chosen, little Ben Fallows falling to Rory as last choice.

"We'll give ye Ben," said Tom, whose nerve was coming back to him. "We don't want to hog on ye too much."

"Never you mind, Ben," said Rory, as the little Englishman strutted to his place among Rory's men. "You'll earn your supper to-day with the best of them."

Figure 6: First three and last two utterances are not part of the same conversation, but they were merged because of the dialogue gap threshold.

5 cases (Figure 6). While it is challenging to set this parameter, we consider this to be a reasonable trade-off: shorter dialogues mean less data, but incoherent dialogues with utterances from multiple conversations are bad data. In Section 6 we discuss possible further approaches to segmenting conversational text.

Books often contain dialogues between more

than two speakers, our second most frequent source of error (14 dialogues). However, such conversations are still coherent and provide useful data for model training. In contrast, the same speaker uttering at least two consecutive turns breaks coherence in 7 dialogues. Tackling these issues would have to involve speaker identification (cf. Section 6). As in the utterance-level analysis, there were some dialogues (4) in which non-conversational text got mixed in. The remaining errors, *delimiter missing* and *different speakers in same paragraph* occurred in only 1 dialogue out of 50.

#### **5** Experiments

#### 5.1 Evaluation Metrics

Most automatic evaluation methods for dialogue models correlate poorly with human judgment (Liu et al., 2016), and recently proposed metrics that correlate better (Li et al., 2017a; Lowe et al., 2017; Tao et al., 2018) are harder to measure than perplexity or BLEU (Papineni et al., 2002). Human evaluation also has its shortcomings, like high variance, cost, and replication difficulty (Zhang et al., 2018; Tao et al., 2018). There does not seem to be any consensus on the best approach, as some researchers use only automatic metrics (Xing and Fernández, 2018; Xu et al., 2018b), others conduct human evaluation (Krause et al., 2017; Fang et al., 2018), and some use both (Shen et al., 2018; Xu et al., 2018a; Baheti et al., 2018; Ram et al., 2018).

We conduct an extensive automatic evaluation using our DIALOG-EVAL repository<sup>9</sup>, which implements 17 metrics used frequently in the literature. These are described in detail by our previous study on metrics (Csáky et al., 2019). The metrics assess individual response quality, dialogue-level evaluation is left for future work<sup>10</sup>. In all tables that follow, metrics are listed in the following order: response length (|U|), i.e. average number of words in a response. Per-word and per-utterance unigram  $(H_w^u, H_u^u)$  and bigram  $(H_w^b, H_u^b)$  entropy, measuring the non-genericness of responses (Serban et al., 2017). Unigram and bigram-level KL divergence  $(D_{kl}^u, D_{kl}^b)$  between model and ground truth response sets (Csáky et al., 2019). Embedding metrics average (AVG), extrema (EXT), and greedy

<sup>9</sup>https://github.com/ricsinaruto/ dialog-eval (GRE) measuring similarity between response and target embeddings (Liu et al., 2016). Coherence (COH), the cosine similarity between pairs of input and response (Xu et al., 2018b). Distinct-1 and distinct-2 (d1, d2) measuring the ratio of unique unigrams/bigrams in all responses (Li et al., 2016). The 4 BLEU metrics (b1, b2, b3, b4), measuring overlaps between respective n-grams (n=1,2,3,4) of response and target (Shen et al., 2018; Xu et al., 2018b). As discussed in Csáky et al. (2019), these metrics have been selected to provide a diverse evaluation measuring various aspects of response quality. Generally, we should assess response quality jointly as looking at individual metrics can be misleading.

#### 5.2 Trainings

We conduct experiments with Transformer<sup>11</sup> and GPT2<sup>12</sup> models. The Transformer is trained on utterance pairs, and we use the base version of roughly 50M parameters (further training details are given in Appendix A.1). The vocabulary is set to the top 100 000 words for Gutenberg and Opensubtitles trainings, and 32 768 and 16 384, for PersonaChat and DailyDialog, respectively. The Transformer is trained for 21 epochs on Gutenberg and Opensubtitles, because of time and hardware constraints, but the validation loss was still decreasing. Training took about 80 hours on a single RTX 2080 Ti, with batch size set to the memory limit. We used the Adam optimizer (Kingma and Ba, 2014). For generating test outputs greedy decoding is used.

For the GPT2 trainings (117M pretrained version) we set the maximum number of previous utterances to be used as history to 3 (parameter details in Appendix A.1). The huggingface repository leverages GPT2 for dialogue modeling with an additional personality input and a random candidate classification loss (Wolf et al., 2018). We set the personality field to empty and use a single random candidate response from the training set for each example. We use the nucleus sampling implementation in the repository with default parameters to sample outputs (Holtzman et al., 2020). All GPT2 trainings are trained with a batch size of 2 and evaluated at the minimum of the validation loss. The English GPT2 Gutenberg training

<sup>12</sup>https://github.com/huggingface/ transfer-learning-conv-ai

<sup>&</sup>lt;sup>10</sup>We believe that Gutenberg would perform especially well in dialogue-level metrics, since it contains high-quality extracted dialogues compared to the non-segmented noisy Opensubtitles utterances.

<sup>&</sup>quot;https://github.com/tensorflow/ tensor2tensor

			U	$H^u_w$	$H^b_w$	$H_u^u$	$H_u^b$	$D_{kl}^u$	$D_{kl}^b$	AVG	EXT	GRE	СОН	d1	d2	b1	b2	b3	b4
ner	ZS	G	7.5	6.92	11.7	52	71	.90	1.72	.522	.509	.577	.579	.0251				.091	
Transformer		0	4.8	6.65	10.6	32	41	2.00	3.58	.461	.481	.533	.458	.0009	.002	.075	.068	.063	.056
lsm	_	G	8.7	7.09	11.8	62	87	.51	1.03	.551	.535	.598	.580	.0292	.147			.126	
Tra	FT	0	8.8	6.68	10.2	59	80	2.93	4.15	.486	.477	.560	.482	.0020	.005			.118	
		В	9.9	7.11	11.5	71	94	.88	1.60	.519	.514	.579	.525	.0132	.063	.127	.128	.127	.117
	ZS	G	9.1	7.53	12.7	70	98	.30	.71	.538	.500	.564	.559	.0333	.226			.108	
GPT2		0	5.7	7.19	12.3	42	56	.32	.81	.491	.484	.554	.532	.0463	.249	.082	.079	.076	.069
Ð	_	G	9.6	7.61	12.7	75	105	.12	.33	.568	.540	.596	.573	.0407	.259			.139	
	FT	0	9.4	7.62	12.6	74	102	.14	.40	.561	.533	.589	.574	.0455	.264			.132	
		В	10.0	7.76	12.8	80	109	.11	.36	.567	.535	.589	.576	.0486	.285	.147	.143	.141	.130
	RT		13.6	8.41	14.1		179	.03	.17	.496	.461	.523	.493	.0693	.414			.127	
	GT		13.8	8.38	13.7	117	152	0	0	1	1	1	.572	.0587	.400	1	1	1	1
	(a) DailyDialog test set																		
			U	$H^u_w$	$H^b_w$	$H_u^u$	$H_u^b$	$D_{kl}^u$	$D_{kl}^b$	AVG	EXT	GRE	СОН	d1	d2	b1	b2	b3	b4
ler	S	G	U  8.3	6.99	11.9	57.7	80	$D_{kl}^{u}$ <b>1.00</b>	2.24	AVG .493	.540	.545	.574	.0154	.077	.091	.092	.091	.084
ormer	SZ	G O														.091	.092		.084
nsformer	SZ		8.3	6.99	11.9	57.7	80	1.00	2.24	.493	.540	.545	.574	.0154	<b>.077</b> .001	.091 <b>.094</b>	.092 .098	.091	.084 .088
[ransformer	FT ZS	0	8.3 6.6 11.0 10.6	<b>6.99</b> 6.70 6.48 6.37	<b>11.9</b> 11.5 10.4 10.1	<b>57.7</b> 45.2 68.2 68.3	<b>80</b> 67 92 98	1.00 2.00 1.28 2.58	2.24 2.85 2.15 2.66	.493 .471 .513 .431	.540 .556 .575 .575	<b>.545</b> .542 <b>.571</b> .532	<b>.574</b> .476 <b>.593</b> .444	.0154 .0004 .0104 .0011	.077 .001 .048 .002	.091 .094 .165 .148	.092 .098 .163 .151	.091 .095 .164 .154	.084 .088 .155 .146
Transformer		O G	8.3 6.6 11.0	<b>6.99</b> 6.70 6.48	<b>11.9</b> 11.5 10.4	<b>57.7</b> 45.2 68.2	<b>80</b> 67 92	1.00 2.00 1.28	<ul><li>2.24</li><li>2.85</li><li>2.15</li></ul>	.493 .471 .513	.540 .556 .575	<b>.545</b> .542 <b>.571</b>	<b>.574</b> .476 <b>.593</b>	<b>.0154</b> .0004 <b>.0104</b>	<b>.077</b> .001 <b>.048</b>	.091 .094 .165 .148	.092 .098 .163 .151	.091 .095 .164	.084 .088 .155 .146
Transformer	FT	O G O	8.3 6.6 11.0 10.6	<b>6.99</b> 6.70 6.48 6.37	<b>11.9</b> 11.5 10.4 10.1	<b>57.7</b> 45.2 68.2 68.3	<b>80</b> 67 92 98	1.00 2.00 1.28 2.58	2.24 2.85 2.15 2.66	.493 .471 .513 .431	.540 .556 .575 .575	<b>.545</b> .542 <b>.571</b> .532	<b>.574</b> .476 <b>.593</b> .444	.0154 .0004 .0104 .0011	.077 .001 .048 .002	.091 .094 .165 .148 .164	.092 .098 .163 .151 .163	.091 .095 .164 .154	.084 .088 .155 .146 .156
		O G O B	8.3 6.6 11.0 10.6 11.1	<ul> <li>6.99</li> <li>6.70</li> <li>6.48</li> <li>6.37</li> <li>6.88</li> </ul>	<b>11.9</b> 11.5 10.4 10.1 <b>11.0</b>	<b>57.7</b> 45.2 68.2 68.3 <b>76.5</b>	80 67 92 98 110	1.00 2.00 1.28 2.58 1.28	2.24 2.85 2.15 2.66 2.21	.493 .471 .513 .431 .508	.540 .556 .575 .575 .570	<b>.545</b> .542 <b>.571</b> .532 .562	<b>.574</b> .476 <b>.593</b> .444 .559	.0154 .0004 .0104 .0011 .0047	.077 .001 .048 .002 .018 .160	.091 .094 .165 .148 .164 .092	.092 .098 .163 .151 .163 .104	.091 .095 .164 .154 .165	.084 .088 .155 .146 .156 .101
	ZS FT	O G O B G	8.3 6.6 11.0 10.6 11.1 9.5	<ul> <li>6.99</li> <li>6.70</li> <li>6.48</li> <li>6.37</li> <li>6.88</li> <li>7.62</li> </ul>	<b>11.9</b> 11.5 10.4 10.1 <b>11.0</b> <b>13.1</b>	<b>57.7</b> 45.2 68.2 68.3 <b>76.5</b> <b>72.7</b>	80 67 92 98 110 101	1.00           2.00           1.28           2.58           1.28           .56	2.24 2.85 2.15 2.66 2.21 1.15	.493 .471 .513 .431 .508 .510	.540 .556 .575 .575 .570 .570	.545 .542 .571 .532 .562 .531	.574 .476 .593 .444 .559 .551	.0154 .0004 .0104 .0011 .0047 .0206	.077 .001 .048 .002 .018 .160	.091 .094 .165 .148 .164 .092 .072	.092 .098 .163 .151 .163 .104 .074	.091 .095 .164 .154 .165 .107	.084 .088 .155 .146 .156 .101 .066
GPT2 Transformer	FT	O G O B G O	8.3 6.6 11.0 10.6 11.1 9.5 6.0	<b>6.99</b> 6.70 6.48 6.37 <b>6.88</b> <b>7.62</b> 7.35 7.45 7.41	<b>11.9</b> 11.5 10.4 10.1 <b>11.0</b> <b>13.1</b> 12.6 <b>11.8</b> 11.6	<b>57.7</b> 45.2 68.2 68.3 <b>76.5</b> <b>72.7</b> 44.9 <b>82.6</b> 78.1	80 67 92 98 110 101 60	1.00 2.00 1.28 2.58 1.28 .56 .44 .27 .32	2.24 2.85 2.15 2.66 2.21 1.15 1.11	.493 .471 .513 .431 .508 .510 .478	.540 .556 .575 .575 .570 .501 .491 .559 .558	.545 .542 .542 .532 .562 .531 .519 .558 .555	.574 .476 .593 .444 .559 .551 .537 .590 .583	.0154 .0004 .0104 .0011 .0047 .0206 .0294 .0182 .0205	.0077 .001 .048 .002 .018 .160 .186 .129 .129	.091 .094 .165 .148 .164 .092 .072 .157	.092 .098 .163 .151 .163 .104 .074 .159	.091 .095 .164 .154 .165 .107 .072	.084 .088 .155 .146 .156 .101 .066 .153
	ZS FT	O G O B G G G	8.3 6.6 11.0 10.6 11.1 9.5 6.0 11.0	<ul> <li>6.99</li> <li>6.70</li> <li>6.48</li> <li>6.37</li> <li>6.88</li> <li>7.62</li> <li>7.35</li> <li>7.45</li> </ul>	<b>11.9</b> 11.5 10.4 10.1 <b>11.0</b> <b>13.1</b> 12.6 <b>11.8</b>	<b>57.7</b> 45.2 68.2 68.3 <b>76.5</b> <b>72.7</b> 44.9 <b>82.6</b>	80 67 92 98 110 101 60 116	1.00 2.00 1.28 2.58 1.28 .56 .44 .27	2.24 2.85 2.15 2.66 2.21 1.15 1.11 .64	.493 .471 .513 .431 .508 .510 .478 .536	.540 .556 .575 .575 .570 .501 .491	.545 .542 .571 .532 .562 .531 .519 .558	.574 .476 .593 .444 .559 .551 .537 .590	.0154 .0004 .0104 .0011 .0047 .0206 .0294 .0182	.0077 .001 .048 .002 .018 .160 .186 .129 .129	.091 .094 .165 .148 .164 .092 .072 .157 .153	.092 .098 .163 .151 .163 .104 .074 .159 .154	.091 .095 .164 .154 .165 .107 .072 .162	.084 .088 .155 .146 .156 .101 .066 .153 .146
GPT2	ZS FT	O G B G O G O	8.3 6.6 11.0 10.6 11.1 9.5 6.0 11.0 10.5	<b>6.99</b> 6.70 6.48 6.37 <b>6.88</b> <b>7.62</b> 7.35 7.45 7.41	<b>11.9</b> 11.5 10.4 10.1 <b>11.0</b> <b>13.1</b> 12.6 <b>11.8</b> 11.6	<b>57.7</b> 45.2 68.2 68.3 <b>76.5</b> <b>72.7</b> 44.9 <b>82.6</b> 78.1	80 67 92 98 110 101 60 116 108	1.00 2.00 1.28 2.58 1.28 .56 .44 .27 .32	<b>2.24</b> 2.85 <b>2.15</b> 2.66 2.21 1.15 <b>1.11</b> .64 .71	.493 .471 .513 .431 .508 .510 .478 .536 .531	.540 .556 .575 .575 .570 .501 .491 .559 .558	.545 .542 .542 .532 .562 .531 .519 .558 .555	.574 .476 .593 .444 .559 .551 .537 .590 .583	.0154 .0004 .0104 .0011 .0047 .0206 .0294 .0182 .0205	.0077 .001 .048 .002 .018 .160 .186 .129 .129	.091 .094 .165 .148 .164 .092 .072 .157 .153	.092 .098 .163 .151 .163 .151 .074 .074 .074 .159 .154 .154	.091 .095 .164 .154 .165 .107 .072 .162 .155	.084 .088 .155 .146 .156 .101 .066 .153 .146 .146
GPT2	FT ZS FT	O G B G O G O	8.3 6.6 11.0 10.6 11.1 9.5 6.0 11.0 10.5 10.3	<ul> <li>6.99</li> <li>6.70</li> <li>6.48</li> <li>6.37</li> <li>6.88</li> <li>7.62</li> <li>7.35</li> <li>7.45</li> <li>7.41</li> <li>7.50</li> </ul>	<b>11.9</b> 11.5 10.4 10.1 <b>11.0</b> <b>13.1</b> 12.6 <b>11.8</b> 11.6 <b>11.8</b>	<b>57.7</b> 45.2 68.3 <b>76.5</b> <b>72.7</b> 44.9 <b>82.6</b> 78.1 77.9	<b>80</b> 67 92 98 <b>110</b> <b>101</b> 60 <b>116</b> 108 108	1.00         2.00           1.28         2.58           1.28         .56           .44         .27           .32         .25	2.24 2.85 2.15 2.66 2.21 1.15 1.11 .64 .71 .61	.493 .471 .513 .431 .508 .510 .478 .536 .531 .533	.540 .556 .575 .570 .570 .501 .491 .559 .558 .554	.545 .542 .542 .532 .562 .553 .558 .555 .553	.574 .476 .593 .444 .559 .551 .537 .580 .583 .587	.0154 .0004 .0104 .0011 .0047 .0206 .0294 .0182 .0205 .0219	.077 .001 .048 .002 .018 .160 .186 .129 .129 .129 .136	.091 .094 .165 .148 .164 .092 .072 .072 .153 .151	.092 .098 .163 .151 .163 .151 .074 .074 .074 .159 .154 .154	.091 .095 .164 .154 .165 .107 .072 .155 .155	.084 .088 .155 .146 .156 .101 .066 .153 .146 .146

Table 4: Metrics computed on the test set of DailyDialog and PersonaChat for Transformer and GPT2 trainings. Pre-trained models on Gutenberg (G) and Opensubtitles (O) are compared. B is a Transformer or GPT2 baseline trained only on the small datasets, evaluated at the validation loss minimum. RT refers to randomly selected responses from the DailyDialog or PersonaChat training set, and GT to the ground truth response set. Best results (with a 95% confidence interval) are highlighted separately for the zero-shot (ZS) and finetuned (FT) scenarios.

took about 20 days (7 epochs), on an RTX 2080 Ti, while on Opensubtitles the validation minimum was reached after a single epoch of training (about 2 days). Finetuning on DailyDialog and PersonaChat and trainings on other languages took generally less than 1 day, except the German trainings (2 days).

We evaluate Gutenberg and Opensubtitles pretrained models in zero-shot and finetuning scenarios on DailyDialog and PersonaChat. The same amount of training data and train/test/dev ratio is used for both Gutenberg and Opensubtitles. Models are finetuned until the validation loss minimum is reached. Finetuning experiments are only done in English, due to the lack of additional datasets in other languages. For Transformer trainings, we remove overlapping utterance pairs between the official train and test sets from the DailyDialog training set. We observed that inflated results reported on DailyDialog (Csáky et al., 2019) are partly due to this overlap. For all datasets we use lowercase input text and  $NLTK^{13}$  word tokenization as preprocessing. We use the official DailyDialog splits and we employ a random train/dev/test split of 80/10/10 for PersonaChat, which we make publicly available along all the datasets used in this paper<sup>14</sup>.

Gutenberg pre-training performs better than Opensubtitles on DailyDialog across nearly all metrics in both zero-shot and finetuned settings (Table 4a). Gutenberg pre-training outperforms even the model trained only on DailyDialog on some metrics. All GPT2 models are pretrained as language models on web text. Thus it comes as no surprise that the additional pretraining on

<sup>&</sup>lt;sup>13</sup>https://www.nltk.org/

<sup>&</sup>lt;sup>14</sup>https://github.com/ricsinaruto/ gutenberg-dialog

Input	TRF	GPT2	GUT ZS	OPEN FT	GUT FT
how are you doing today EOU awe- some . just sitting here listening to some stones . how are you ? EOU i 'm good . just about to play some dd	what do you play? i 'm a profes- sional ath- lete.	what kind of music do you play?	huh ! what do you think of that ?	i 'm just thinking about hav- ing a ball	what are you watching?
lol i scratch my nose when oreo shakes tickle it EOU you are funny . not so depressed about welfare and dad in ace rated now EOU ouch sorry your dad in jail mine passed before he could teach me to drive	i 'm so sorry . i 'm so sorry .	lol you should take him to the doctor . it is a good therapy	but you 're not a boy any more.	i think he was . my mom was not there either	oh okay . he 's a detective . my dad passed before he could train me
i used to drive my mother crazy i liked to smoke i am tee total now though EOU i just finish smoking . i take anxiety medication at night EOU that 's not good having anxiety i mean . does the medication help ?	i do not know.iam very sorry.	it works for me but i have to get up early so i can smoke	you 're perfectly right you ca n't do much harm .	it does help . i am a teacher . i teach mid- dle school kids	no but i can be on the watch with my friends . i 'm getting to see my dad
i 've one dog she 's amazing . EOU i 've 2 dogs . i should take them walking instead of eating . EOU that would be a great idea .	i 'm so excited to go to the movies.	i think that 's too bad for my health.	very well . it 's a bar- gain.	what do you do for a liv- ing ?	i 've no opinion about it . i 'm very passionate about animals .
wonderful . i hail from germany . what about you ?	i 'm a small world . i 'm a waitress .	i 'm from chicago how about you ?	i 'm a british spy .	i am a stu- dent in the us.	i 'm from baltimore and i 'm also from florida

Table 5: Random test samples from PersonaChat. TRF is the base Transformer and GPT2 is the non-pretrained GPT2 model. GUT and OPEN refer to Gutenberg and Opensubtitles, respectively, and ZS and FT refer to zero-shot and finetuned settings, respectively. EOU means "End Of Utterance".

Gutenberg does not lead to the same relative improvement as with the Transformer models, which are trained from scratch. Gutenberg pre-training achieves better results than Opensubtitles in all metrics after finetuning on PersonaChat (Table 4b). In the Transformer zero-shot scenario, Opensubtitles achieves better BLEU scores, however, zero-shot BLEU scores are generally much lower than randomly selected responses, questioning the validity of this comparison. Gutenberg pre-training outperforms the baseline PersonaChat training on some metrics after finetuning. Considering the domain mismatch between the older Gutenberg books and the modern chit-chat style datasets this is especially impressive. Since the metrics are all very similar it is also important to look at responses qualitatively. Table 5 presents 5 random test samples. More samples from both DailyDialog and PersonaChat can be found in Appendix A.3. It is clear that the Transformer and the zero-shot GPT2 scenario perform the worst, followed by the finetuned Opensubtitles training. This shows some anecdotal support for the effectiveness of pre-training on Gutenberg.

Table 6 compares Gutenberg and Opensubtitles trainings across all seven languages, using roughly

the same amount of data. In absence of a third independent data source we create mixed test datasets for each language that include the same amount of data from Gutenberg and Opensubtitles, by limiting the larger of the two to the size of the smaller. Except for Hungarian, models trained on Gutenberg perform better on more metrics than Opensubtitles trainings. On some metrics, models perform worse than random responses from the training set. This is expected for entropy and distinct metrics, but we believe that BLEU scores would be higher after further training since overfitted models have been shown to perform better on these metrics (Csáky et al., 2019). This lack of stopping criteria also makes a fair comparison challenging. Example responses from all models are shown in Appendix A.3. To our knowledge, this is the first work to use non-English languages from the Opensubtitles dataset for dialogue modeling, and there are very few chatbot models in non-English languages in general.

#### 6 Conclusion

We presented the Gutenberg Dialogue Dataset consisting of 14.8M utterances in English and smaller

		U	$H^u_w$	$H^b_w$	$H_u^u$	$H_u^b$	$D_{kl}^u$	$D_{kl}^b$	AVG	EXT	GRE	СОН	d1	d2	b1	b2	b3	b4
EN	G O RT GT	<b>8.8</b> 6.1 14.3 14.1	<b>7.77</b> 7.68 9.21 9.14	13.4 13.4 16.4 16.0	<b>69</b> 47 135 132	<b>105</b> 68 223 208	.331 <b>.292</b> .038 0	.707 <b>.689</b> .148 0	<b>.494</b> .472 .462 1		.518 <b>.522</b> .485 1		.0034 <b>.0048</b> .0139 .0089	<b>.045</b> .150	.0806 <b>.0867</b> .0671 1	.0855	<b>.0883</b> .0810 .0946 1	<b>.0828</b> .0739 .0915 1
DE	G O RT GT	<b>7.4</b> 6.4 15.6 15.0	7.98 <b>8.12</b> 9.47 9.15	13.9 <b>14.3</b> 16.5 15.5	<b>60</b> 52 152 139	<b>84</b> 72 246 186	<b>.194</b> .269 .106 0	<b>.500</b> .635 .265 0		.581	<b>.581</b> .579 .560 1	.566	<b>.0387</b> .0329 .0910 .0610	.236 .453	.0803 .0825 .0723 1	.0813 <b>.0864</b> .0946 1	.083	.0734 <b>.0769</b> .0984 1
NL	G O RT GT	<b>6.8</b> 5.8 15.4 14.4	7.81 7.79 9.15 9.04	13.8 <b>14.0</b> 16.0 15.5	<b>53</b> 45 143 129	<b>76</b> 64 233 172	<b>.214</b> .388 .155 0	<b>.624</b> .922 .455 0	.503 .504 .513 1	.524	.581 .580 .566 1	.543	<b>.0453</b> .0382 .0961 .0659	.252 .487	<b>.0858</b> .0850 .0855 1	.0854 <b>.0869</b> .108 1		.077 .077 .111 1
ES	G O RT GT	<b>8.0</b> 5.8 12.2 14.5	7.16 <b>7.76</b> 8.95 8.47	12.1 <b>13.4</b> 15.3 14.1	<b>58</b> 46 111 122	<b>83</b> 61 174 153	.373 <b>.198</b> .127 0	.744 <b>.621</b> .226 0	<b>.452</b> .438 .429 1		<b>.524</b> .516 .495 1		.056 <b>.093</b> .180 .119	.242 <b>.397</b> .633 .502	<b>.0883</b> .0840 .0763 1	.0771	<b>.0788</b> .0716 .0936 1	<b>.0723</b> .0642 .0896 1
II	G O RT GT	<b>6.9</b> 4.9 12.7 14.6	7.59 <b>7.89</b> 9.24 8.64	12.7 <b>13.6</b> 15.5 14.0	<b>51</b> 39 119 123	<b>69</b> 49 182 138	<b>.183</b> .266 .163 0	<b>.331</b> .987 .280 0		.485	.544 .538 .518 1	.473	.131 <b>.155</b> .253 .182	.451 <b>.558</b> .755 .614	<b>.0732</b> .0676 .0668 1	.0638	<b>.0708</b> .0604 .0827 1	<b>.0658</b> .0551 .0797 1
НU	G O RT GT	4.59 <b>5.56</b> 9.62 7.71	7.62 <b>7.73</b> 9.68 9.04	<b>13.2</b> 13.0 15.6 14.8	34.3 <b>42.1</b> 95.5 65.5	38 44 136 72	<b>.176</b> .278 .195 0	.530 .538 .355 0	<b>.410</b> .401 .393 1	.447	.520 <b>.529</b> .487 1	.447 .442 .391 .440	<b>.120</b> .111 .305 .220	<b>.463</b> .419 .788 .658	.086 <b>.106</b> .075 1	.075 <b>.100</b> .087 1	.0677 <b>.0937</b> .0893 1	.0609 .0848 .0849 1
PT	G O RT GT	<b>8.4</b> 6.3 14.5 17.1	7.44 7.62 9.16 9.02	12.6 <b>13.0</b> 15.2 14.8	<b>63</b> 49 134 156	<b>88</b> 61 207 235	.189 .226 .118 0	<b>.495</b> .671 .415 0	.455 .443 .441 1		.552 .544 .503 1	.474 .488 .441 .506	.184 <b>.210</b> .316 .249	.575 <b>.627</b> .821 .712	.0886 .0816 .0784 1	.0933 .0812 .0971 1	.078	<b>.087</b> .072 .100 1

Table 6: Comparing Gutenberg and Opensubtitles GPT2 trainings across 7 languages on the union of the two test sets. The second column shows whether the model was trained on Gutenberg (G) or Opensubtitles (O). Randomly selected responses from the respective train set (RT) and groud truth (GT) performance is also given. Significantly better results between Gutenberg and Opensubtitles (95% confidence interval) are highlighted on each test set.

datasets in German, Dutch, Spanish, Italian, Hungarian, and Portuguese. We described heuristics used in our dialogue extraction pipeline and conducted a detailed error analysis to uncover the causes of errors and to assess data quality. In a pre-training comparison between Gutenberg and Opensubtitles we found that Gutenberg performs better on downstream datasets in both zero-shot and finetuning scenarios. We release the Gutenberg dataset as well as the open-source pipeline<sup>15</sup> with which researchers can build their own datasets. We also built a web demo interface to all models presented in the paper<sup>16</sup>.

In future work, we wish to improve heuristics and dataset quality. A classifier could be trained to decide whether two consecutive utterances are part of the same dialogue (looking at non-conversational context). Positive and negative examples could be generated by a very low/high dialogue gap, or by manual annotation. Speakerrelated errors could be addressed using speaker identification. We also hope to extend our dataset to more languages. This involves delimitation analysis, implementation of heuristics, and error analysis. We welcome contributions from the community, as our open-source modular pipeline minimizes the effort required for adding new languages.

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<sup>&</sup>lt;sup>15</sup>We also release all data, trained models, and training scripts to produces the results.

<sup>&</sup>lt;sup>16</sup>https://ricsinaruto.github.io/chatbot. html

<sup>&</sup>lt;sup>17</sup>https://hlt.bme.hu/en/

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# A Appendix

## A.1 Training hyperparameters

Name	Value
Hidden size	512
Number of hidden layers	6
Label smoothing	0.1
Filter size	2048
Number of attention heads	8
Layer dropout	0.1
Relu dropout	0
Attention dropout	0
Learning rate	0.2
Learning rate warmup steps	8000

Table 7: Transformer hyperparameters.

Name	Value
LM loss coefficient	2
Multiple-choice loss coefficient	1
Max. gradient norm	1
Gradient accumulation steps	8
Nucleus sampling p	0.9
Context size	1024
Embedding size	768
Number of attention heads	12
Number of layers	12
Vocabulary size	50262

Table 8: GPT2 hyperparameters.

# A.2 Gutenberg statistics

A.3 Example responses



Figure 7: Number of extracted utterances with respect to number of words in each book on logarithmic scales (English Gutenberg dataset).



Figure 8: Number of books and words for top 40 languages in Project Gutenberg on logarithmic scales.



Figure 9: Distribution of dialogue lengths in the English Gutenberg dataset (truncated).

Input	TRF	GPT2	GUT ZS	OPEN FT	GUT FT
stay for dinner with us . EOU i 'm afraid i ca n't . i have a dinner party at seven tonight . you see i am going to england the day after tomorrow . EOU well i wo n't keep you then . it was very nice of you to come to see me .	you 're wel- come .	thank you . i will .	i knew you would n't mind.	yes . i hope you feel better .	it was my plea- sure .
sure . take a seat what would you like to know ? EOU first i ve heard that your latest book is based on a true story . EOU that s correct . it s a murder mys- tery based on actual murders that book place in florida several years ago . the main characterthe police invesigatoris based on the man who investigated the case .	i see . i thought it was a great idea . i could do that .	oh i see . thanks a lot . i ll have to check it out	well ?	i ve never been involved in an actual murder . what are your chances of catching the killer ?	so what hap- pened to the man who inves- tigated the case ?
well i do n't eat any meat but i do eat fish and eggs. EOU do you eat a lot of vegetables ? EOU oh yes and fruit i love fruit.	what kind of food do you like ?	do you like fruits and vegetables ?	and do you eat a good many things ?	do you like fruits ?	what do you do with your veg- etables ?
that 's terrific . i ca n't wait to check it out . EOU hang on . are you sure you want to keep a nontraditional pet ? EOU why not ? it 's so cool .	i do n't know.ido n't know what to do.	the pets come with a 2 week guarantee.	i 've been in the mar- ket for two years.	i 'm really glad that you came .	then let 's go .
that 's my boy ! katherine curtis created this activity in 1920 . and in 1984 it was authorized as one activity in olympic games . EOU wow mom is more knowl- edgeable than dad . i must learn from you . EOU my little boy you should learn more from me . i 'm almost thirty years older than you .	i 'm not sure . i 'm a bit nervous	dad i 'm not a child any- more . i 'm a grownup .	you 're a nice old lady mom .	okay . i will begin learning when i grow up	what 's the mat- ter with your boy ?
it will cost you 10 . EOU by the way what 's the time ? EOU you can see the time on the meter . i have radio time you know .	i know . i do n't know what to do .	that 's fine . i 'll see it to- morrow .	you had a good time in new york ?	you can watch the news.	i see .
hello . is bob there please ?	hello . this is mr . green .	yes he is . how 's your business go- ing ?	yes my dear but is n't he coming ?	yes . he 's gone out to the mar- ket .	speaking .
it seldom rains this summer .	i think it 's a bit expen- sive .	why?	you are always on the watch for rain	i am sure it does	what is the weather like today?
i think i may have seen it on the kitchen table .	i m afraid i have a bit of a small town.	it 's great . i 've enjoyed it .	i 'm sure you did	no i didn t . i didn t see it .	what did you see?
thanks . and could i have his email just in case i ca n't get him by phone ? EOU sure . his cell phone is 09112223 33 . and his email is lower case t smiththat 's one word at c c w dot com dot t w . EOU thank you so much . does he read his emails daily ?	yes . he was in the mid- dle of the city .	not every day . he just sends email to his friends .	sure . he has n't been here since the night of the murder .	yes he does . he reads a lot of let- ters per day .	yes he does . he 's a very good student . i can read and write and he keeps in touch with my friends .

Table 9: Random test samples from DailyDialog. TRF is the base Transformer and GPT2 is the non-pretrained GPT2 model. GUT and OPEN refer to Gutenberg and Opensubtitles, respectively, and ZS and FT refer to zeroshot and finetuned settings, respectively. EOU means "End Of Utterance".

Input	TRF	GPT2	GUT ZS	OPEN FT	GUT FT
i do n't but that would be great EOU what do you do for a living ? EOU i work w french fries . i stink of them	that 's cool . i 'm a wait- ress .	do you have any pets ?	you mean to say that you do n't learn much ?	that sounds like a hard job . do you like to read ?	oh i see . i am a legal assistant .
great ! just came back from a walk with my bipolar dog . EOU that sounds nice i 've been taking care of a buddy horses this afternoon . EOU why ? wheres the hubby ?	i 'm not sure i 'm not sure .	he has a dog i 've a dog too !	he 's in the stable .	he 's a shep- herd and is very smart .	i 'm trying to get him to see me.
that is so sad i 'm sorry EOU i never see my dad now he moved to guam EOU i do not even know where guam is	i 'm a girl . i love to eat out .	where do you live now ?	i thought he was in the peniten- tiary	i do n't even know if i 've ever heard of it	i have always wanted to move there but he passed away
that 's very interesting . i workout for a living .	i do too . i am a wait- ress .	i 'm retired and work- ing with animals.	you do eh ?	that 's cool . i like to eat break- fast .	oh my god i hate eating too much . i could n't do it .
my one child wanted to be like that too EOU it is good for the body EOU do you train yourself alone ?	i do . i am a waitress .	i do i try to at least once a month	yes .	no i do n't have a job .	yes i have a job in a factory
i am 35 and still single . EOU are you looking forward to turning 40 ? EOU no not at all . it seems dreadful .	i agree . i 'm very ex- cited about that .	i 'm sure you are . what is your name ?	i am sorry to hear it .	what do you do for work ?	i have a dog named george . what do you do for a living ?
being from springfield missouri the mid- west does not offer much EOU i can not wait to grow up EOU do n't rush it believe me stay young	i am very tall so i do not have to go to the gym	i do n't want to be the boss of a nascar car	you know what i mean i ca n't let you go.	i will try it	i will be twenty in march
congrats ! i have two little ones and a wife back stateside and i miss them so much ! EOU i live with my best friend on a lake EOU sweet life . beats being in this desert although i got ta admit i love my long deployments	i 'm a bit of a guy . i love to swim.	i like to swim in the mountains	then why not stay at home ?	i am still in col- lege but i am do- ing my masters	i 'm sorry to hear that
hi . how are you doing ? EOU well i got ta tell the truth to somebody i just have too EOU go ahead . i 'm almost seven feet tall by the way	i 'm a girl . i 'm tall .	that is tall ! you can ride horses and trucks.	oh i ai n't ! i 'm eight feet eight .	wow ! ! i 'm just like a sponge i like to work with spongebob	wow that 's a huge size . i just bought a new new dress a few times .
hi i 'm jane and a part of my skin is blue i 'm 177 cm . EOU your skin is blue ? my names bill nice to meet you EOU yeah it was a dye i was using and it seeped into the skin .	i like to draw and paint.	oh wow that 's really pretty	then it was not a dye .	that is amazing ! what do you do for a living ?	what color was it ? i love the color red

Table 10: Random test samples from PersonaChat. TRF is the base Transformer and GPT2 is the non-pretrained GPT2 model. GUT and OPEN refer to Gutenberg and Opensubtitles, respectively, and ZS and FT refer to zeroshot and finetuned settings, respectively. EOU means "End Of Utterance".

Input	Gutenberg	Opensubtitles	Target	
hogyan ? ön képes 200 forintot adni ? EOU nagyon . EOU eszerint jól áll a lapja ?	én .	n. nem vagyok a közelőtt .		
hát a fejét ne kössük be ? EOU mivel ? EOU vizes kendővel.	hogyan ?	felség , azt mondja a nő egy közelést .	fölösleges .	
tessék kérem !	tessék , hogy miért nem ?	tudom	egyedül van?	
veszünk ki más lakást . EOU meglövöldöz bennünket az öreg . EOU ne hidd azt !	meglövöldöz bennünket ,	ne légy nem akarják	dehát miből éljünk ?	
barátom , jób , az eördög megszökött . a miskolczi részvényeket fölapríthatod fidibusznak . EOU míriz olezáncz ! EOU barátom , jób ! szomorú hírt hozok : a török sorsjegyek elvesztették az értéküket !	szegény asszony !	mert őket , hogy megint mondtam .	míriz olezáncz !	
ott vettem ezt a kést egy kis boltban , két utcával arrébb . EOU hat dollárba került . EOU a törvény tiltja rugóskések vásárlását .	ah !	ez egy kis kö- lykökre , hogy elváltoztatni az ügyvédő .	így van , megszegtem a törvényt .	
honnan szerezte ? EOU tegnap este a tárgyalás után sétálni mentem . EOU a fiú lakása környékén .	hát nem szerezni , hogy nagyon sz- erezni !	én volt rá , mi történt?	ott vettem ezt a kést egy kis boltban , két utcával arrébb .	
oké . EOU esetleg megegyezhetnénk egy határidőben . EOU még egy tiszteletkör , és kész .	egy határ úr , hogy öreg asszonyt üve	és előtt a gyilkossá- got .	most negyed 7 van .	
ki mondja, hogy nem bűnös? EOU egy. EOU rendben.	kicsoda ?	csak az ügyvéd volt	tizenegy bűnös , egy nem bűnös .	
én egyszerűen csak kérdéseket teszek fel . EOU ez most jutott eszembe EOU ha én öltem volna meg az apámat , én is visszamentem volna a késért .	ugyan , ugyan !	a feleségét .	a srác azt hihette , hogy nem látták , amikor elrohant , és másnap reggelig nem fedezik fel	

Table 11: Random test samples from the Hungarian Gutenberg test set (first 5 rows), and Opensubtitles test set (last 5 rows). Responses from the GPT2 model trained on Gutenberg and Opensubtitles are compared. EOU means "End Of Utterance".

Input	Gutenberg	Opensubtitles	Target
madame if i had the tact and wit of my brother charles i would say that the sun which so lately has risen must not set so soon upon its worshippers . but answer me one questionwhat is the meaning of the riddle with which your majesty has been entertaining us ? EOU may i answer with another question ? tell me sire have you ever seen the sun rise ? EOU i ? no your majesty . i confess that i never have .	well sire then i will tell you a secret .	the sun rises in the sky .	and you ladies and gentlemen ?
wo n't he confess how he became possessed of the diamonds ? EOU no not to me . he refuses to say a word in his own defence . EOU then i tell you what this quixotic young man is defending another person he is shielding the assassin .	you think he is inno- cent?	the longer i wait he wo n't tell me any- thing .	if he is that shows him to be an acces- sory either before or after the fact but who is the person you
and who ought of right to avenge him ? EOU sir the knight that was in the red launde at the assembly that jousted with messire gawain and had the prize of the tournament . EOU did he better than messire gawain ?	he did he did indeed	yes sir .	sir so did they ad- judge him for that he was a longer time in the assembly .
why do n't you keep your mouth shut philippo ? it 's always talk talk with you . we are chosen because the captain can rely upon us .	but i have no right to speak to you and i 'm not going to be treated as if i were a child.	the captain is the captain.	he can rely upon anyone who knows that he will get his throat cut if he fails in his duty.
i 'd rather talk to you in my room if you please	so would i	but it 's not your fault.	all right
so what 's your take on that ? EOU i got nothing . EOU what am i gon na do ?	do n't worry . i 'll keep you a prisoner	you do n't have to do anything .	i do n't know .
my face . EOU there was an argument . EOU i	what ?	i have no idea what happened .	i said some things i should n't have said and i
what do you do when several people attack you at once ? EOU get up EOU no matter how many i focus on just one	one for me !	do n't you want me to get into trouble ?	i was in a fight against five guys i went after one of them i did n't care what the other four did i
i do n't know . EOU come with me . EOU come on .	i ca n't	i do n't know .	you do n't need it come on .
they were all using me . EOU hanford everybody ! EOU but you did n't kill everybody .	you do n't know what it means to kill people.	you 're not .	you killed randy chase .

Table 12: Random test samples from the English Gutenberg test set (first 5 rows), and Opensubtitles test set (last 5 rows). Responses from the GPT2 model trained on Gutenberg and Opensubtitles are compared. EOU means "End Of Utterance".

Input	Gutenberg	Opensubtitles	Target
pues debe de haber muchas . pablo penáguilas que las sabe todas , me ha dicho que son muchas y que la vida entera de un hombre no basta para una sola .	es que no hay que dar las solas . esos que la vida no tiene nada que hacer por una sola que se les ha de hablar con el cuerpo .	no le ha dicho a nadie.	ríete tú de eso ya me verás a mí
$i_{i}$ y por qué han de estar exentos de esa graciosa ley los solteros ricos ? $i_{i}$ por qué no han de cargar ellos también con su huérfano, como cada hijo de vecino ? EOU no me opongo. $i_{i}$ pero qué es esto ? $i_{i}$ sangre ! EOU $i_{i}$ jesús ! si es la nela . mira cómo se ha puesto los pies .	¿ y no quiere usted que lo han robado ?	no .	ya se ve como tuvo que meterse en- tre las zarzas para coger a tu dichoso lili . nela , ven ac
¿ y roberto ?	no , no me llamo .	¿ y roberto ?	no sé , por ahí an- dará .
echaremos por estos prados adelante . ¿ a ver qué me has traído hoy ? EOU busca bien y encontrarás algo EOU ; ah , madre de dios ! chocolate crudo . ; y poco que me gusta el chocolate crudo ! nueces una cosa envuelta en un papel ¿ qué es ? ; ah ! ; madre de dios ! , un dulce ; dios divino ! , ; pues a fe que me gusta poco el dulce ! ; qué rico está ! en mi casa no se ven nunca estas comidas ricas , pablo . nosotros no gastamos lujo en el comer . verdad que no lo gastamos tampoco en el vestir . total , no lo gastamos en nada .	; ah ! ; no lo sé !	; qué hizo eso !	¿ a dónde vamos hoy ?
quita allá, tonta, tú eres una alhaja. EOU que no señor. si no puedo trabajar. en cuanto cargo un peso pequeño, me caigo al suelo. si me pongo a hacer alguna cosa difícil en seguida me desmayo. EOU todo sea por dios vamos, que si cayeras tú en manos de personas que te supieran manejar, ya trabajarías bien.	¿ qué decís ?	¿ se encuentra en personas ?	no , señor ; si yo no sirvo más que de es- torbo .
iluminó ciertos rincones oscuros del alma humana . EOU mostró al mundo las almas de aquellas per- sonas que nacieron diferentes al resto . EOU para entender por qué estaba destinado a esto, tendríamos que retroceder en el tiempo a cualquier día de su in- fancia, en la ciudad de colorado springs.	¿ y qué ?	sólo una pelea , nunca había termi- nado .	no tuvo una infan- cia fácil, ya que sus padres eran difer- entes.
algunos se fueron a sudamérica . EOU lo sé , señor . EOU ; por qué no se fue ?	¿ por qué ?	¿ por qué no ?	porque creo que este país no forma parte de los estados unidos.
ella es muy simpática . EOU es mi deber . EOU ella es muy simpática .	pues es muy poco que una enferma .	es mi deber .	¿ y bates ?
anoche vimos un estreno en el metropolitan . EOU ; eh , es el tercero ! EOU ; son tan buenos !	¿ son tan buenos ?	; no lo se !	ya sé que son buenos .
estás equivocada . EOU ¿ qué más da lo que piense ? EOU cuando llamas a alguien asesino , le suele molestar .	¿ y quién es el es- pectáculo ?	¿ y usted ?	no se lo diré a nadie

Table 13: Random test samples from the Spanish Gutenberg test set (first 5 rows), and Opensubtitles test set (last 5 rows). Responses from the GPT2 model trained on Gutenberg and Opensubtitles are compared. EOU means "End Of Utterance".

Input	Gutenberg	Opensubtitles	Target
intendo di fare il mio dovere denunziar tutto alla giustizia la mia nomina a capo agente è combattuta dai miei rivali si accorgeranno tutti sempre più che razza d'uomo è lucertolo , e che con lui non si combatte ! EOU lucertolo ! EOU voi non agirete così ! sarebbe una grande viltà	come ?	ma è che hai fatto ?	ma denunziate pure denunziate pure la ragazza di piazza degli amieri come voi la chia- mate
tutti chi ? EOU il pittore tu la ragazza di via degli amieri EOU la ragazza di via	che cosa ?	davvero ?	eh , sì , mia cara . l'ho veduta un par di volte soltanto , mentre pedinavo te , e l'ho subito r
due avvenimenti straordinarii si sono compiuti la sera del 14 gennaio l'assassinio nel vicolo della luna e un altro avvenimento al quale non ho voluto accennare nella difesa per ragioni delicate	volete dire ?	e'tutto, signore.	il secondo avven- imento è la sparizione di una ragazza che abitava in piazza degli amieri .
ma la collana si ritroverà ne sono certa - sog- giungeva la principessa	che cos'ha ?	ессо .	anch'io basta guardare quella ragazza , per es- cludere ogni accusa come un'infamia
e il babbo e la mamma ?	sì , il babbo .	sì , ai babbo , ai babbo .	stanno meglio , e credo che tu li potrai salvare !
sono cose che non si fanno . EOU mi spiace , signore , ma non posso considerarla una seria obiezione . EOU l'ha sentito , lanyon ?	sì ,	sì .	è un'altra prova della sua eccentric- ità ?
tenete . EOU datele del cognac . EOU questo gli incoraggerà il cuore .	perdono.	non è mica una cosa	siete una buon uomo.
qual ' è il suo nome ? EOU parla , stupido ! EOU mata hari .	e chi è quel che dice ?	franco , lasciami perdere .	questo è il suo nome , vero ?
di cosa vivrebbe il popolo dell'altai se non avesse le pecore ? EOU sono un'insegnante e devo parlare col capo del soviet rurale . EOU che cosa insegnerai ?	di che cosa c ' è ?	ci penso io .	sola
divertente ? EOU con signac ? EOU è necessario ?	lo spero .	si è una ragazza di peggioriose .	perchè no ?

Table 14: Random test samples from the Italian Gutenberg test set (first 5 rows), and Opensubtitles test set (last 5 rows). Responses from the GPT2 model trained on Gutenberg and Opensubtitles are compared. EOU means "End Of Utterance".

Input	Gutenberg	Opensubtitles	Target
daarvoor is reeds gezorgd .	wat hebt gij dan te zeggen ?	kom binnen , kom binnen .	neen , o neen , naar het kot ga ik niet ! dood mij liever vr uwe voeten !
men kan niet weten , 't is altijd goed , een speld bij zich te hebben . EOU wat wilt ge dan toch van nacht uitvoeren ? EOU zaken .	wat zegt ge?	heb je ' n gezin ?	apropos .
hij zegt, dat hij in elk geval binnenkomt, maar hij wou 't liever met uw toestemming doen.	maar de jongeheer van 't zelfde , h ?	waarom ben je hier ?	heb je gezegd , dat ik aan 't werk was ?
wel, flipsen, wat scheelt je ? heb je je bezeerd ? EOU ja, burgemeester, ik heb me bezeerd, EOU zoo, hoe komt dat ?	komt daar nu op den grond !	zijn het niet ?	dat weet ik niet , burgemeester ,
leve jan verhelst ! leve mie - wan na !	leve jan verhelst !	wat bedoel je ?	leve sander ! leve sander ! hoera ! ho- era !
een naald in 'n naaldberg . EOU en onze compagnie ? EOU de besten voor ons , de rest naar b .	en de rest naar b . ?	gaan jullie naar bin- nen ?	jezus christus .
goed zo, meid. EOU dat is mijn molly. EOU gaat het goed met hem ?	wij zijn met hem ,	hij is er .	ja , maar hij wil gewoon niet slapen
vijf man is 'n doel . EOU eentje is zonde van de munitie . EOU hou 't zand uit je wapen , zorg dat 't blijft werken .	vijf man is 'n doel .	je hebt haar vermo- ord .	tot zo, op 't strand.
ik heet kovu . EOU ik heet kiara . EOU jij bent 'm .	zeg , hoeveel zijn d ' r ?	ik heet kovu .	jij bent 'm .
je EOU bent u gekomen om dat te zeggen ? EOU je moet naar huis .	waarom niet ?	de volgende keer niet.	we hebben bevel je terug te brengen .

Table 15: Random test samples from the Dutch Gutenberg test set (first 5 rows), and Opensubtitles test set (last 5 rows). Responses from the GPT2 model trained on Gutenberg and Opensubtitles are compared. EOU means "End Of Utterance".

Input	Gutenberg	Opensubtitles	Target
desculpai, minha boa senhora, rosinha é minha neta . EOU sim, snr. a d. thereza, é minha avó, de quem tantas vezes tenho fallado a v. exc. a e EOU então porque não continuas ?	não , snr . a d . thereza , não foi nenhuma . não sei o que é que eu digo : eu conheço - o ao sr . seabra	só um bom rapaz , não .	falla , falla , minha menina . não tenhas receio . queres pedir - me alguma cousa , não é assim ?
estiveste incommodada , minha filha ?	um pouco .	não , obrigado .	não, minha senhora . este cestinho, que aqui trago, é que foi a causa da minha demora.
não , minha senhora . este cestinho , que aqui trago , é que foi a causa da minha demora . EOU como é lindo não sabia julia , que tinhas a prenda de fazer cestos de juncos entrançados . EOU não fui eu que fiz este cestinho , minha mãi .	e tem razão, eu não posso dizer ao sen- hor simão, que está a dizer que esta sen- hora que não haja para aqui.	eu não estou apenas	então quem foi ?
aonde vamos nós , rosa ? EOU em meio caminho , minha avó . EOU jesus senhor , valei - me , pois que as minhas pobres pernas já estão cançadas , e parece - me que não chego ao fim da jornada .	então , vamos lá !	o que é que eu não ?	encoste - se ao meu hombro , avósinha , que eu não estou cançada .
é muita honra para mim , minha querida senhora ; estou portanto ás vossas ordens .	e então não sabe ?	se quiser a senhora .	visto isso não vos re- cusareis a dizer - me se estaes satisfeita com a vossa neta ?
sr . hathaway . EOU onde está ferrante ? EOU como poderia saber ?	não .	pare de ser passá - lo para um pouco .	um passarinho me contou que ele deve- ria estar aqui .
a capela parece encantadora . EOU não quer entrar ? EOU posso ?	muito bem .	não .	faça favor .
você acha que eles estão apaixonados ? EOU não saberia dizer, gladys. EOU estou louca pra ver nickie ferrante.	oh ! não me entendo !	diz - me .	não sei qual foi a pergunta de 64 mil- hões de dólares, mas ele tinha a re- sposta.
não pense que foi tudo EOU esperem aí . EOU fazem - me um favor ?	não , mas é preciso que não vou .	quem é um , não sei	o quê ?
ele está fazendo uma liquidação . EOU temos que pensar sobre isto . EOU onde podemos te encontrar ?	eu sei ?	o que que foi com isso ?	estarei na sala de co- quetel ou , claro , na sala de jantar .

Table 16: Random test samples from the Portuguese Gutenberg test set (first 5 rows), and Opensubtitles test set (last 5 rows). Responses from the GPT2 model trained on Gutenberg and Opensubtitles are compared. EOU means "End Of Utterance".

Input	Gutenberg	Opensubtitles	Target
sieh, sieh, rico, die sonne, wie schön ! jetzt wird 's sommer ; sieh, wie es glitzert auf dem see . es kann gar keinen schöneren see geben, als der ist	was ist denn das ?	unverletzlich	ja, ja, stineli, du solltest nur einmal den see sehen, den ich meine !
natürlich hab ich dich liebgehabt .	soll ich auch gle- ich an mein leben herkommen ?	du warst doch gar nicht wirklich ?	gehabt !
was, mögen sie in den barbierladen gehen und dort warten, bis sie an die reihe kommen? sie können ihn ja zu sich kommen lassen."	nein , nein , sie kom- men nicht zu mir , " erwiderte perthes .	jetzt sofort .	wir demokraten sind nicht so vornehm , " erwidert der recht- sanwalt .
es gibt ärgere dinge als gefangenschaft EOU du ga- loppierst mit verhängtem zügel . EOU das tempo macht leben	so laß es mir selbst sagen .	und wir müssen uns anfangen	ich will mir das heut abend in mein tage- buch schreiben .
hallo , das boot ! EOU hallo , das ufer ! EOU setzt eure yolle aus und schickt die indianerin an 's land ,	jetzt nicht , was die indianerin an 's boot schickt ,	guten tag .	was giebt 's ?
du kannst dir innerlich was zerrissen haben . EOU du wirst dir eines tages noch den hals brechen ! EOU gott , birdy !	du kannst ihn ja nicht überlassen !	was denn ?	tu so etwas nie wieder !
sei still . EOU sollen wir ihr wasser nehmen , muad'dib ? EOU wir gaben kampflos auf .	ja , wir gaben kampflos,	wir gaben die ganze zeit , muad 'ib .	wir ergaben uns eu- rer gnade .
wir können da nicht hinein . EOU wir haben keine wahl . EOU nichts überlebt in einem solchen sturm .	was ist denn das für ein sturm ?	so ist es nicht .	wenn sie nicht ster- ben wollen , werden sie uns nicht folgen , oder ?
gehst du mit ihm ? EOU tina , darf ich etwas sagen ? EOU tina ?	ja , tina , ich habe mit dir gesprochen .	ich hab 's ja gekämpft .	was macht ihr denn mit dem geld ?
und jetzt soll ich es über nacht da stehen lassen ? EOU holen sie es morgen wieder ab . EOU das geht schon .	das geht schon ,	ich bin ein richtiges ekel .	wenn irgendwas mit diesem auto passiert , dann werde ich böse, tina.

Table 17: Random test samples from the German Gutenberg test set (first 5 rows), and Opensubtitles test set (last 5 rows). Responses from the GPT2 model trained on Gutenberg and Opensubtitles are compared. EOU means "End Of Utterance".