GLUE: A Multi-Task Benchmark and Analysis Platform for Natural Language Understanding

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Human ability to understand language is *general*, *flexible*, and *robust*. In contrast, most NLU models above the word level are designed for a specific task and struggle with out-of-domain data. If we aspire to develop models with understanding beyond the detection of superficial correspondences between inputs and outputs, then it is critical to develop a unified model that can execute a range of linguistic tasks across different domains.

To facilitate research in this direction, we present the General Language Understanding Evaluation (GLUE, gluebenchmark.com): a benchmark of nine diverse NLU tasks, an auxiliary dataset for probing models for understanding of specific linguistic phenomena, and an online platform for evaluating and comparing models. For some benchmark tasks, training data is plentiful, but for others it is limited or does not match the genre of the test set. GLUE thus favors models that can represent linguistic knowledge in a way that facilitates sample-efficient learning and effective knowledge-transfer across tasks. While none of the datasets in GLUE were created from scratch for the benchmark, four of them feature privately-held test data, which is used to ensure that the benchmark is used fairly.

We evaluate baselines that use ELMo (Peters et al., 2018), a powerful transfer learning technique, as well as state-of-the-art sentence representation models. The best models still achieve fairly low absolute scores. Analysis with our diagnostic dataset yields similarly weak performance over all phenomena tested, with some exceptions.

The GLUE benchmark GLUE consists of nine English sentence understanding tasks covering a broad range of domains, data quantities, and difficulties. As the goal of GLUE is to spur development of generalizable NLU systems, we design the benchmark such that good performance should re-

Corpus	Train	Task	Domain		
Single-Sentence Tasks					
CoLA SST-2	8.5k 67k	acceptability sentiment	misc. movie reviews		
Similarity and Paraphrase Tasks					
MRPC STS-B QQP	3.7k 7k 364k	paraphrase textual sim. paraphrase	news misc. online QA		
Inference Tasks					
MNLI QNLI RTE WNLI	393k 108k 2.5k 634	NLI QA/NLI NLI coref./NLI	misc. Wikipedia misc. fiction books		

Table 1: Task descriptions and statistics. **Bold** denotes tasks for which there is privately-held test data. All tasks are binary classification, except STS-B (regression) and MNLI (three classes).

quire models to share substantial knowledge (e.g., trained parameters) across tasks, while maintaining some task-specific components. Though it is possible to train a model per task and evaluate the resulting set of models on this benchmark, we expect that inclusion of several data-scarce tasks will ultimately render this approach uncompetitive.

The nine tasks include two tasks with singlesentence inputs: Corpus of Linguistic Acceptability (CoLA; Warstadt et al. 2018) and Stanford Sentiment Treebank (SST-2; Socher et al. 2013) Three tasks involve detecting semantic similarity: Microsoft Research Paraphrase Corpus (MRPC, (Dolan and Brockett, 2005)), Quora Question Pairs¹ (QQP), and Semantic Textual Similarity Benchmark (STS-B; Cer et al. 2017). The remaining four tasks are formatted as natural language inference (NLI) tasks, such as the Multi-Genre NLI corpus (MNLI; Williams et al. 2018) and Recog-

I data.quora.com/First-Quora-Dataset-Release-Question-Pairs

		Single S	Sentence	Similarity and Paraphrase		Natural Language Inference				
Model	Avg	CoLA	SST-2	MRPC	QQP	STS-B	MNLI	QNLI	RTE	WNLI
Single-task	64.8	35.0	90.2	68.8/80.2	86.5/66.1	55.5/52.5	76.9/76.7	61.1	50.4	65.1
Multi-task	69.0	18.9	91.6	77.3/83.5	85.3/63.3	72.8/71.1	75.6/75.9	81.7	61.2	65.1
CBoW	58.9	0.0	80.0	73.4/81.5	79.1/51.4	61.2/58.7	56.0/56.4	75.1	54.1	62.3
Skip-Thought	61.5	0.0	81.8	71.7/80.8	82.2/56.4	71.8/69.7	62.9/62.8	74.7	53.1	65.1
InferSent	64.7	4.5	85.1	74.1/81.2	81.7/59.1	75.9/75.3	66.1/65.7	79.8	58.0	65.1
DisSent	62.1	4.9	83.7	74.1/81.7	82.6/59.5	66.1/64.8	58.7/59.1	75.2	56.4	65.1
GenSen	66.6	7.7	83.1	76.6/83.0	82.9/59.8	79.3/79.2	71.4/71.3	82.3	59.2	65.1

Table 2: Baseline performance on the GLUE tasks. For MNLI, we report accuracy on the matched and mismatched test sets. For MRPC and QQP, we report accuracy and F1. For STS-B, we report Pearson and Spearman correlation. For CoLA, we report Matthews correlation (Matthews, 1975). For all other tasks we report accuracy. All values are scaled by 100. A similar table is presented on the online platform.

nizing Textual Entailment (RTE; aggregated from Dagan et al. 2006, Bar Haim et al. 2006, Giampiccolo et al. 2007, Bentivogli et al. 2009), as well as versions of SQuAD (Rajpurkar et al., 2016) and Winograd Schema Challenge (Levesque et al., 2011) recast as NLI (resp. QNLI, WNLI). Table 1 summarizes the tasks. Performance on the benchmark is measured per task as well as in aggregate, averaging performance across tasks.

Diagnostic Dataset To understand the types of knowledge learned by models, GLUE also includes a dataset of hand-crafted examples for probing trained models. This dataset is designed to highlight common phenomena, such as the use of world knowledge, logical operators, and lexical entailments, that models must grasp if they are to robustly solve the tasks. Each of the 550 examples is an NLI sentence pair tagged with the phenomena demonstrated. We ensure that the data is reasonably diverse by producing examples for a wide variety of linguistic phenomena, and basing our examples on naturally-occurring sentences from several domains. We validate our data by using the hypothesis-only baseline from Gururangan et al. (2018) and having six NLP researchers manually validate a random sample of the data.

Baselines To demonstrate the benchmark in use, we apply multi-task learning on the training data of the GLUE tasks, via a model that shares a BiL-STM between task-specific classifiers. We also train models that use the same architecture but are trained on a single benchmark task. Finally, we evaluate the following pretrained models: average bag-of-words using GloVe embeddings (CBoW), Skip-Thought (Kiros et al., 2015), InferSent (Conneau et al., 2017), DisSent (Nie et al., 2017), and GenSen (Subramanian et al., 2018).

Tags	Sentence Pair	
Quantifiers Double Negation	I have never seen a hummingbird not flying. I have never seen a hummingbird.	
Active/Passive	Cape sparrows eat seeds, along with soft plant parts and insects. Cape sparrows are eaten.	
Named Entities World Knowledge	Musk decided to offer up his per- sonal Tesla roadster. Musk decided to offer up his per- sonal car.	

Table 3: Diagnostic set examples. Systems must predict the relationship between the sentences, either *entailment*, *neutral*, or *contradiction* when one sentence is the premise and the other is the hypothesis, and vice versa. Examples are tagged with the phenomena demonstrated. We group each phenomena into one of four broad categories.

We find that our models trained directly on the GLUE tasks generally outperform those that do not, though all models obtain fairy low absolute scores. Probing the baselines with the diagnostic data, we find that performance on the benchmark correlates with performance on the diagnostic data, and that the best baselines similarly achieve low absolute performance on the linguistic phenomena included in the diagnostic data.

Conclusion We present the GLUE benchmark, consisting of: (i) a suite of nine NLU tasks, built on established annotated datasets and covering a diverse range of text genres, dataset sizes, and difficulties; (ii) an online evaluation platform and leaderboard, based primarily on private test data; (iii) an expert-constructed analysis dataset. Experiments indicate that solving GLUE is beyond the capability of current transfer learning methods.

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