# Overview of the 2014 ALTA Shared Task: Identifying Expressions of Locations in Tweets

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#### Abstract

This year was the fifth in the ALTA series of shared tasks. The topic of the 2014 ALTA shared task was to identify location information in tweets. As in past competitions, we used Kaggle in Class as the framework for submission, evaluation and communication with the participants. In this paper we describe the details of the shared task, evaluation method, and results of the participating systems.

# 1 Introduction

Locations are important pieces of information in social media. When people discuss an event, often they mention where that event is taking place or what they see where. In the case of emergencies, such locations could lead the right resources to the correct place or from the correct route. Also, recommender systems that locate suitable products and services for users require location information. This year, the fifth Australasian Language Technology Association (ALTA) shared task was set to identify expressions of locations identifiable on the map from Twitter messages. A total of 7 teams registered to the competition, with 4 teams submitting their results.

In this paper we describe the background of the shared task, evaluation methods, and results of participating systems. Section 2 describes the shared task. Section 3 gives a short survey of related research. Section 4 describes the data set that was used. Section 5 details the evaluation process. Section 6 shows the results. Section 7 discusses some of the key challenges and issues encountered during the organisation of the shared task. Finally, section 8 concludes the paper and points to the methods used by participating teams. Sarvnaz Karimi CSIRO, Australia sarvnaz.karimi@csiro.au

Tweet	Location
France and Germany join the US and UK in advising their nationals in Libya to leave immediately http://bbc.in/1rVmrDJ	France, Germany, US, UK, Libya
Dutch investigators not going to MH17 crash site in eastern Ukraine due to security concerns, OSCE monitors say	MH17 crash site, eastern Ukraine
Seeing early signs of potential flash flooding with stationary storms near St. Marys, Tavistock, Cambridge #onstorm pic.twitter.com/BtogIxgQ5G	St. Marys, Tavistock, Cambridge

Table 1: Example tweets and their location words.

# 2 The 2014 ALTA Shared Task

The goal of the 2014 shared task was to identify all mentions of locations in the text of tweets. *Location* was defined as any specific mention of a country, city, suburb, street, or POI (Point of Interest). Examples of POI include the name of a shopping centre, such as "Macquarie Centre" or the name of a hospital, e.g., "Ryde Hospital". This information extraction task is important for applications that attempt to find out where people are or whether they are talking about which location.

The shared task required the participants to only identify which word in the text of a tweet refers to a location, and did not expect the participants to find the location on the map. Table 1 shows example tweets and their locations.

Location expressions can be in the text itself, or in hashtags (e.g, #australia), URLs, or sometimes even in mentions (e.g., @australia). As location mentions can span over words, all these words had to be identified, however, partial identification of location names was rewarded. For example if the correct location mention is "eastern Ukraine" and

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Figure 1: An example tweet with multiple location mentions.

a system only identifies "Ukraine", it was partially correct.

Participants were given a list of tweet IDs and a script to download the tweets from Twitter. Each system had to find the location mentions, and list them all in lowercase as blank separated words next to their tweet ID. For example, for the tweet shown in Figure 1, the expected output was

493450763931512832, france germany us uk libya.

All punctuation in the word containing the location had to be removed, including the hash symbol (#). If a location was repeated in a tweet, it was expected that the systems to find all the occurrences. That is, each instance of a location is counted on its own, even if repeated.

Different instances of a location word were distinguished by appending a number. For example, if there were three mentions of Australia, the output would be

australia australia2 australia3.

Participants were also asked if a location had multiple words, to separate them with blank space so that, in effect, it does not matter whether it is one location expression with two words or two different location expressions. Table 2 shows an extract of the sample solution.

# **3** Related Work

Research community has been active in location extraction and inferencing locations based on the extracted location mentions from both formal text and social media. Below, we briefly cover two areas of named entity recognition and location extraction in social media, especially Twitter.

# 3.1 Named entity recognition in Twitter

Ritter et al. (2011) developed a set of tools designed specifically to perform tasks such as NER and part of speech tagging (POS) on tweets. They use distant supervision with topic modelling using an approach called LabelledLDA (Ramage et al., 2009). One of the entities in the NER tool provided by Ritter et al, was geo-location.

TwiNER (Li et al., 2012) is another NER system for Twitter. It follows an unsupervised approach which exploits the co-occurrence information of named entities in a tweet stream. A significant difference with Ritter et. al.. (Ritter et al., 2011) is that TwiNER does not rely on linguistic features asserting that they are unreliable in the tweet domain. Instead its algorithm relies on external sources such as Wikipedia. This system however only identifies named entities and it does not classify them into a type such as organisation or location.

# 3.2 Location extraction

A number of systems have been developed to extract location information from tweets. There are several studies that identify Twitter user's location based on their profile and their tweets. Some of these studies are briefly reviewed here.

Twitcident (Abel et al., 2012) is a system which uses NER to attach location information to tweets as part of a semantic enrichment stage. Other studies into NER in Twitter include Locke and Martin's (2009) work that investigated the performance of a classifier trained on a small Twitter corpus against an adapted classifier designed for a different text domain. They indicated that the tweet and newswire domains are very different.

Mahmud et al. (2012) proposed an algorithm to predict the home locations of Twitter users at different granularities at the state and city level. They used an ensemble of classifiers based on contents and temporal characteristics of tweets. Their system also leveraged external information sources such as gazetteers. Their dataset was limited to 100 cities in the United states.

Ikawa et al. (2012) studied the location of a tweet instead of the home location of the user who posted it. They learnt the associations between locations and relevant keywords from past messages to predict where a tweet is made. To evaluate their algorithm, they found tweets which have been geotagged with coordinates using Twitter's geotagging feature. Their dataset consisted of 12,463 tweets to train their algorithm and 20,535 tweets for evaluation. TwitterStand (Sankaranarayanan et al., 2009) is a system that associates a cluster of tweets with a geographical focus by combining information extracted from analysing tweet content and user metadata. Hashtags were used to search Twitter for more tweets relating to specific topics. They used POS tagging and NER to identify location words and then use a gazetteer to resolve location words to specific places. They did not retrain their NER because at the time they stated that no annotated tweet corpus existed. They assigned a geographic focus to clusters of tweets which have been grouped by topic.

Finally, Lingad et al. (2013) compared the existing NER tools, such as out of the box Stanford NER and OpenNLP, re-trained Standford NER, TwitterNLP for their ability to identify locations. They also compared these tools with Yahoo! PlaceMaker, a geoparsing service that identifies place names in a given free-form text. Their main conclusion was that the existing NER tools should be re-trained before being applied to Twitter data.

The ALTA 2014 task was proposed on the level of identifying the location mentions from the tweets and did not cover finding where they refer to on the map.

# 4 Dataset

The dataset for the task was largely from the tweet collection created and annotated for a study of location extraction from disaster tweets (Lingad et al., 2013). Lingad's original collection was created using tweets from late 2010 till late 2012. It was later on augmented with a newer set of tweets (Yin et al., 2014). All these tweets were annotated in multiple stages, including whether or not they were related to disaster-related events, their location mentions, as well as their location focus (Karimi and Yin, 2012; Yin et al., 2014). Only location mention annotations were used in the ALTA shared task.

The size of the final set was 3,220 tweets, though, as mentioned in Section 7.1, a smaller set of 3,003 tweets had to be used for the shared task. Of this data set, 2,000 tweets were made available for training and development, and the rest was used for a public and a private evaluation as described in Section 5. The split between training and test partitions was based on the date of the tweet postings, so that the training test use older

tweets, and the test set used newer tweets. By splitting according to time there is a lesser risk of contaminating the test set, since it has been observed that tweets may focus on special topics and locations at particular points in time. In practice, since Twitter generates tweet IDs sorted by time, we used the IDs to implement the partitioning. The partitioning of the test set into the public and the private sets was random, using the framework provided by Kaggle in Class.

Annotations for the dataset was crowdsourced using the CrowdFlower service.<sup>1</sup> Annotators were required to be from English speaking countries. Each tweet was annotated by three different annotators and only those with majority agreement made it to the final set.

To comply with Twitter policy, we only provided tweet identifiers and their corresponding annotations. Participants were required to download the tweets that were still publicly available directly from Twitter.

# **5** Evaluation Measures

To evaluate the results we used the setup provided by Kaggle in Class.<sup>2</sup> With this setup, a random partition of the test set (501 tweets) was allocated for a public evaluation, and a disjoint partition (502 tweets) was allocated for a private evaluation. The participating teams returned the output of their systems on the combined public and private partitions, but they did not know what part of the data belonged to what partition. When a team submitted a result, the team received instant feedback on the results of the public partition. In addition, a public leaderboard was maintained by Kaggle in Class, listing the results of the public partition for all teams. The final ranking of the systems was made based on the private partition.

The rationale of keeping these two partitions is that participating systems can receive instant feedback on their progress but the risk of overfitting their systems to the test results was minimised. To limit overfitting to the public test set, each team was allowed to submit at most two runs every day. The public leaderboard was based on the best run of the public partition for each team, and the parallel leaderboard that would be used for the final ranking was based on the best run of the private partition for each team.

<sup>&</sup>lt;sup>1</sup>http://www.crowdflower.com/

<sup>&</sup>lt;sup>2</sup>http://inclass.kaggle.com/

Team	Category	Public	Private
MQ	Student	0.781	0.792
AUT NLP	Open	0.748	0.747
Yarra	Student	0.768	0.732
JK Rowling	Open	0.751	0.726

Table 3: Results of the best runs.

To evaluate the results we used the F1 evaluation metric implemented in Kaggle in Class.<sup>3</sup> Table 2 shows some of the rows of the test set.

The first two columns indicate the tweet ID and the expected output as explained above. The last column indicates whether the row belongs to the public test set or to the private test set. Participating teams had access to the first column only.

For each row of the test data, the F1 score was computed, and the average F1 was used for scoring the run. The formula for F1 is:

$$F1 = 2\frac{pr}{p+r},$$

where p is the precision, measuring the ratio of correct location mentions returned by the participating system among all mentions returned by the participating system, and r is the recall, measuring the ratio of location mentions returned by the system among all location mentions.

Thus, if, for example a system returns senegal christchurch brighton for the third tweet in Table 2 with tweet id 255773531281960961, then

$$p = 1/3$$
  
 $r = 1/2$   
 $F1 = 0.4$ 

#### 6 Results

Table 3 shows the results of the participating systems for both the private and the public partitions, sorted by private partition in descending order.

As in past years, participant teams belonged to two categories:

**Student:** All participants are undergraduate or post-graduate students. No members of the team can be full-time employed or can have a PhD.

Open: There are no restrictions.

The final prize is awarded to the top student team.

The top team, MQ, is from the student category and it achieved the best results both in the public and private partitions of the data. They are therefore the winning team. Team Yarra was also a student team, and there were three other student teams registered in the competition but they did not submit any runs. Teams AUT NLP and JK Rowling belonged to the Open category.

The results produced by the systems are lower than those reported by Lingad et al. (2013), who reported a top F-measure of 0.902. But note that the amount of training data available to the teams was more limited. Also, note that the partitions used in the shared task were split in time, and as mentioned in Section 4, probably this will produce lower results compared with random partition and represent the results of a more realistic scenario.

# 7 Discussion

The organisation of this task presented a number of challenges, both in the collection of the data and the evaluation process.

#### 7.1 Collection of the data

Due to policy restrictions from Twitter we were not authorised to distribute the text of the tweets. We therefore made available the tweet IDs, and a script that could be used to download the tweets directly from Twitter. Unfortunately, the number of tweets that could be downloaded could be different on different days, due to changes in the network, and on changes by the owners of the tweets, who can at any time decide to change their availability. When the shared task was announced in August 2014, out of the original 3,220 tweets available in the original dataset (Lingad et al., 2013), only 3,047 were available. Some of them were duplicates, so that the final number of distinct tweets available was 3,003. The tweet IDs of these available tweets formed the training and test sets for this shared task. However, there were comments in the discussion forum hosted at Kaggle in Class that still 87 of the tweets were not available. Thus, some participants who joined later, or perhaps who did not have luck at the time they downloaded the tweets, were disadvantaged against other teams.

<sup>&</sup>lt;sup>3</sup>https://www.kaggle.com/wiki/ MeanFScore

TweetID	LocationMentions	Usage
255647812950306817	NONE	Private
255736037089873920	brighton salem kansasville	Public
255773531281960961	senegal senegal2	Private
255804975408635905	christchurch	Private
255805039300460544	chch eqnz	Public
255867997271502849	gambia gambia	Public

Table 2: Sample lines of the test set.

Team	Category	Public	Private
MQ	Student	0.759	0.778
AUT NLP	Open	0.736	0.742
Yarra	Student	0.758	0.720
JK Rowling	Open	0.738	0.712

Table 4: Results of the best runs using the original test set that had some annotation errors.

### 7.2 Evaluation process

Location mentions could be based on multiple words, and there could be repeated locations. However, Kaggle in Class had some constraints on the data format and the choice of evaluation metrics.<sup>4</sup> We therefore converted the annotations from multiple-word expressions to single words, and numbered repeated instances of a word as described in Section 2. However, the conversion process incorporated a bug which resulted in some duplicated words not having the correct numbering. A new evaluation using corrected data revealed that the results returned by the systems were slightly higher than posted in the public leaderboard (about 0.01–0.02 higher for each run), and the rankings were not changed. Possibly, the small impact of this error was due to the fact that the training data had the same annotation inconsistencies, and the number of data affected was small. Table 4 shows the results using the original test set.

# 8 Conclusions

The 2014 ALTA shared task focused on identifying location mentions in Twitter data. The organisation was facilitated by the framework provided by Kaggle in Class. As in previous runs of the ALTA shared task, this framework facilitated the maintenance of registration, evaluation of the runs, and communication with the teams. On the other hand, the limited choice of submission formats and evaluation metrics added some challenge to the organisation of the task.

The number of participants in this year's shared task was reduced in comparison with past years. This was due to the fact that the task was not incorporated in the assessment component of existing academic subjects, in contrast with, for example, the shared task of 2013. Still, some of the participants were very active, and for example, the total number of runs submitted among the 4 teams was 168.

The details of some of the systems participating in this year's competition have been included in the proceedings of the 2014 Australasian Language Technology Workshop (ALTA 2014). The systems used a range of techniques, including the use of sequence labellers, feature engineering, and combination of classifiers following ensemble and staking processes. Parma Nand et al. (2014) report on AUT NLP's team. They used the Stanford named entity recogniser without training it with the tweed data due to the reduced amount of training data available, in conjunction with various rule-based modules and knowledge infusion. Fei Liu (2014) report on Yarra's team. They use a variety of lexical, structural and geospatial features together with CRF++'s Conditional Random Field (CRF) sequence labeller. They also experimented with classifier stacking and methods for self-training. Finally, Bo Han et al. (2014) report on JKRowling's team. They used a CRF sequence labeller and experimented with topic labelling and semi-supervised learning.

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<sup>&</sup>lt;sup>4</sup>The constraints are partly due to the fact that Kaggle in Class is free, and as a consequence it has limited support. The paid version of Kaggle does not necessarily have these constraints.

Research.

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