

Erratum for Building a Production Model for Retrieval-Based Chatbots

Equation (6), which appears in Section 3.3 Training and in Figure 1, should be

$$\mathcal{L} = -s(c, r^+) + \log \sum_{r \in R} e^{s(c, r)} \quad (6)$$

where $R = \{r^+, r_1^-, \dots, r_k^-\}$.