# **IDENTIFICATION AND** CLASSIFICATION OF EMOTIONAL KEY PHRASES FROM **PSYCHOLOGICAL TEXTS**

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#### Abstract

Emotions, a complex state of feeling results in physical and psychological changes that influence human behavior. Thus, in order to extract the emotional key phrases from psychological texts, here, we have presented a phrase level emotion identification and classification system. The system takes predefined emotional statements of seven basic emotion classes (anger, disgust, fear, guilt, joy, sadness and shame) as input and extracts seven types of emotional trigrams. The trigrams were represented as Context Vectors. Between a pair of Context Vectors, an Affinity Score was calculated based on the law of gravitation with respect to different distance metrics (e.g., Chebyshev, Euclidean and Hamming).

# Introduction

- Emotions, a complex state of feeling results in physical and psychological changes that influence human behavior.
- Human emotions are the most complex and unique features to be described. If we ask someone regarding emotion, he or she will reply simply that it is a *'feeling'*.
- Psychological texts contain huge number of emotional words because psychology and emotions are inter-wined, though they are different.

• A phrase that contains more than one word can be a better way of representing emotions than a single word.

• Thus, the emotional phrase identification and their classification from text have great importance in Natural Language Processing (NLP).

# **Corpus Preparation**

• The emotional statements were collected from the ISEAR (International Survey on Emotion Antecedents and Reactions) database

• It is found that only 1096 statements belong to *anger, disgust sadness* and *shame* classes whereas the *fear, guilt* and *joy* classes contain 1095, 1093 and 1094 different statements, respectively.

# **Corpus Preparation contd..**

• Each statement may contain multiple sentences, so after sentence tokenization, it is observed that the *anger* and *fear* classes contain the maximum number of sentences.

• It is observed that the *anger* class contains the maximum number of tokenized words.

# **Corpus Statistics**

| Emotions     | Total No. of<br>Statements | Total No. of<br>Sentences | Total No. of<br>Tokenized<br>Words |
|--------------|----------------------------|---------------------------|------------------------------------|
| <u>Anger</u> | <u>1096</u>                | <u>1760</u>               | <u>24301</u>                       |
| Disgust      | 1096                       | 1607                      | 20871                              |
| Fear         | 1095                       | 1760                      | 22912                              |
| Guilt        | 1093                       | 1718                      | 22430                              |
| Joy          | 1094                       | 1554                      | 18851                              |
| Sadness      | 1096                       | 1606                      | 19480                              |
| Shame        | 1096                       | 1609                      | 20948                              |
| Total        | 7,666                      | 11,614                    | 1,49,793                           |

# **Context Windows**

• The tokenized words were grouped to form trigrams in order to grasp the roles of the previous and next tokens with respect to the target token.

• Each of the trigrams was considered as a Context Window (CW) to acquire the emotional phrases.

## **Context Windows contd..**

It is considered that, in each of the Context Windows, the first word appears as a non-affect word, second word as an affect word, and third word as a non-affect word (<NAW<sub>1</sub>>, <AW>, <NAW<sub>2</sub>>).

#### **Context Windows contd..**

A few example patterns of the CWs which follows the pattern <AW>,  $(\langle NAW_1 \rangle,$ <NAW<sub>2</sub>>) are "advices, about, problems" (Anger), "already,frightened,us" (Fear), "always, joyous, one" (Joy), "acted,cruelly,to" (Disgust), "adolescent, guilt, growing" (Guilt), "always, sad, for" (Sadness), "and, sorry, just" (Shame)

# <NAW<sub>1</sub>,AW,NAW<sub>2</sub>> Statistics

| Emotions | Total No of Trigrams | Total no of Trigrams that<br>follows<br><naw<sub>1,AW,NAW<sub>2</sub>&gt; pattern<br/>(CW)</naw<sub> |
|----------|----------------------|--|
| Anger    | 20785                | 1356   |
| Disgust  | 17661                | 1283   |
| Fear     | 19392                | 1573   |
| Guilt    | 18997                | 1298   |
| Joy      | 15743                | 1179   |
| Sadness  | 16270                | 1210   |
| Shame    | 17731                | 1058   |

# Similar and Dissimilar NAW's

It was observed that the stop words are mostly present in <NAW<sub>1</sub>, AW, NAW<sub>2</sub>> pattern where similar and dissimilar NAWs are appeared before and after their corresponding CWs.

# Similar and Dissimilar NAW's contd..

| Emotions   | Total no. of NAW<br>1 appeared as<br>stop words in<br>CW | Total no. of NAW <sub>2</sub><br>appeared as stop<br>words in CW | Presence of<br>similar NAW<br>before and after of<br>CW | Presence of<br>dissimilar<br>NAW before and<br>after of CW |
|--|--|--|---|--|
| Anger  | 825  | 871  | 26  | 1330   |
| Disgust  | 696  | 763  | 11  | 1272   |
| Fear   | 979  | 935  | 22  | 1551   |
| Guilt  | 695  | 874  | 18  | 1280   |
| Joy  | 734  | 674  | 11  | 1168   |
| Sadness  | 733  | 753  | 22  | 1188   |
| Shame  | 604  | 647  | 16  | 1042   |
| NAW <sub>1</sub> = Non Affect Word <sub>1</sub> ; AW=Affect Word; NAW <sub>2</sub> =Non Affect Word <sub>2</sub> |  |  |   |  |

## **Context Vector Formation**

• In order to identify whether the Context Windows (CWs) play any significant role in classifying emotions or not, we have mapped the Context Windows in a Vector space by representing them as vectors.

#### **Vector Formation Formula**

Vectorization<sub>(CW)</sub> = 
$$\left[\frac{\#NAW_1}{T}, \frac{\#AW}{T}, \frac{\#NAW_2}{T}\right]$$

# **Context Vector Formation contd..**

- T = Total count of CW in an emotion class
- #NAW<sub>1</sub> = Total occurrence of a non affect word in NAW<sub>1</sub> position
- #NAW<sub>2</sub> = Total occurrence of a non affect word in NAW<sub>2</sub> position
- #AW= Total occurrence of an affect word in AW position.

## **Affinity Score Calculation**

An Affinity Score was calculated for each pair of Context Vectors  $(p_u,q_v)$  where  $u = \{1,2,3,...,n\}$ and  $v = \{1,2,3,...,n\}$  for *n* number of vectors with respect to each of the emotion classes.

#### **Affinity Score Calculation contd..**

The final Score is calculated using the following gravitational formula as described in (Poria et al., 2013):



# **Affinity Score Calculation contd..**

• The Score of any two context vectors *p* and *q* of an emotion class is the dot product of the vectors divided by the square of distance (*dist*) between *p* and *q*. This score was inspired by Newton's law of gravitation. This score values reflect the affinity between two context vectors *p* and *q*. Higher score implies higher affinity between *p* and *q*.

# **Affinity Scores using Distance Metrics**

• In the vector space, it is needed to calculate how close the context vectors are in the space in order to conduct better classification into their respective emotion classes. The Score values were calculated for all the emotion classes with respect to different metrics of distance (*dist*) viz. *Chebyshev, Euclidean* and *Hamming*.

#### **Distance Metrics**

- *Chebyshev distance*  $(C_d) = max |x_i y_i|$  where  $x_i$  and  $y_i$  represents two vectors.
- *Euclidean distance*  $(E_d) = ||x y||_2$  for vectors x and y.
- *Hamming distance*  $(H_d) = (c_{01} + c_{10}) / n$  where  $c_{ij}$  is the number of occurrence in the boolean vectors x and y and x[k] = i and y[k] = j for k < n. Hamming distance denotes the proportion of disagreeing components in x and y.

# POS Tagged Context Windows and POS Tagged Windows

• The sentences were POS tagged using the Stanford POS Tagger and the POS tagged Context Windows were extracted and termed as PTCW. Similarly, the POS tag sequence from each of the PTCWs were extracted and named each as POS Tagged Window (PTW).

# **Count of CW,PTCW,PTW**

Figure1: Count of CW, PTCW and PTW



# Total Count of CW, PTCW and PTW



Figure 2: Total Count of CW, PTCW and PTW

**Different windows** 

# **TF and TF-IDF Measure**

• The Term Frequencies (TFs) and the Inverse Document Frequencies (IDFs) of the CWs for each of the emotion classes were calculated. In order to identify different ranges of the TF and TF-IDF scores, the minimum and maximum values of the TF and the variance of TF were calculated for each of the emotion classes.

## **TF Range of CW,PTCW,PTW**

**TF Range of CW** 



## **Tf-IDF Range of CW,PTCW,PTW**

**TF-IDF Range of CW** 



#### **Ranking Score of CW**

•A ranking score was calculated for each of the context windows. Each of the words in a context window was searched in the SentiWordNet lexicon and if found, we considered either *positive* or *negative* or both scores. The summation of the absolute scores of all the words in a Context Window is returned. The returned scores were sorted so that, in turn, each of the context windows obtains a rank in its corresponding emotion class.

•All the ranks were calculated for each emotion class, successively. Examples from the list of top 12 important context windows according to their rank are "much anger when" (anger), "whom love after" (happy), "felt sad about" (sadness) etc.

## **Result Analysis**

#### When Euclidean distance is considered

| Classifiers      | Test Data | 10 fold cross validation |
|------------------|-----------|--------------------------|
| BayesNet         | 100%      | 97.91%                   |
| J48              | 77%       | 83.54%                   |
| NaiveBayesSimple | 92.30%    | 27.07%                   |
| DecisionTable    | 98.46%    | 98.10%                   |

#### **Result Analysis contd...**

#### When Hamming distance is considered

| Classifiers      |        | 10 fold cross validation |
|------------------|--------|--------------------------|
| BayesNet         | 99.30% | 96.92%                   |
| J48              | 93.05% | 87.95%                   |
| NaiveBayesSimple | 85.41% | 39.50%                   |
| DecisionTable    | 99.30% | 96.45%                   |

#### **Result Analysis contd...**

When Chebyshev distance is considered

| Classifiers      |        | 10 fold cross validation |
|------------------|--------|--------------------------|
| BayesNet         | 100%   | 97.57%                   |
| J48              | 84.82% | 82.75%                   |
| NaiveBayesSimple | 80%    | 29.85%                   |
| DecisionTable    | 98.62% | 97.93%                   |

# Conclusion

 In this paper, vector formation was done for each of the Context Windows; TF and TF-IDF measures were calculated. The calculated affinity score, depending on the distance values was inspired from Newton's law of gravitation. To classify these CWs, BayesNet, J48, NaivebayesSimple and DecisionTable classifiers is used.

# **Future Work**

• In future, we would like to incorporate more number of lexicons to identify and classify emotional expressions. Moreover, we are planning to include associative learning process to identify some important rules for classification.

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