#### AMTA

### Edith Bendermacher NetApp



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## NetApp

- Hybrid cloud data services and data management company
- We provide systems, software and cloud services
- 10,000 employees worldwide and sell into 150+ countries
- Headquarter is in San Jose, California

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# Globalization at NetApp

- Globalization team is Center of Excellence for the entire company
- Our mission is to drive globalization strategy and align with departmental roadmaps to lead in the global market, simplify the customer experience, and influence international revenue.
- We localize products, product manuals, marketing collateral such as presentation, videos, support content, tools.
- We localize into 10 languages and few other languages if requested
- Our globalization content strategy includes Human Translation, Neural Machine Translation with Post Edit and Raw, self-service and FastTrack translations.
- Our team is located across the world with HQ in Silicon Valley and offices in India, Japan, Italy, China and many more.

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#### **Utilizing Machine Translation since 2013**



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# Digital Marketing and NMT

- Scope: localize .com into additional 5 languages using NMT
- Timeline: 1 months
- Scope: 150+ pages
- Main driver for NMT: speed, faster GTM
- · Challenges:
  - engines not trained
  - new content
  - · onboarding Post Editors and linguistic reviewers
  - spaced out content drops
- Goal accomplished: we delivered and launched on time

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#### Thank you!

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