HUMIR at IEST-2018: Lexicon-Sensitive and Left-Right Context-Sensitive BiLSTM for Implicit Emotion Recognition

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Abstract

This paper describes the approaches used in HUMIR system for the WASSA-2018 shared task on the implicit emotion recognition. The objective of this task is to predict the emotion expressed by the target word that has been excluded from the given tweet. We suppose this task as a word sense disambiguation in which the target word is considered as a synthetic word that can express 6 emotions depending on the context. To predict the correct emotion, we propose a deep neural network model that uses two BiLSTM networks to represent the contexts in the left and right sides of the target word. The BiLSTM outputs achieved from the left and right contexts are considered as context-sensitive features. These features are used in a feed-forward neural network to predict the target word emotion. Besides this approach, we also combine the BiL-STM model with lexicon-based and emotionbased features. Finally, we employ all models in the final system using Bagging ensemble method. We achieved macro F-measure value of 68.8 on the official test set and ranked sixth out of 30 participants.

1 Introduction

Textual emotion recognition has received increasing attention in the natural language processing and computational linguistics in the recent decade. It aims to identify the emotion expressed by the given text based on two emotion models: *categorical model* and *dimensional model* (Russell 2003). While the categorical one uses discrete emotional categories such as Ekman's six basic emotions (Ekman, 1992), the dimensional one defines emotions in a *k-dimensional* space; each dimension represents an attribute of the emotion such as *valence*, *arousal* and *dominance*. However, the objective of the Implicit Emotion Shared Task (IEST) is to predict the emotion expressed by the target word excluded from the given tweet instead of the emotion expressed by the tweet (Klinger et al., 2018). This task is organized based on the categorical model over 6 emotion categories as *anger*, *disgust*, *fear*, *joy*, *sadness*, and *surprise*.

Many approaches have been proposed for textual emotion recognition task. In general, these approaches can be grouped into 3 main categories: rule-based approaches, machine learning approaches and deep learning approaches. Rule based approaches exploit linguistic lexical resources like WordNet-Affect (Strapparava et al., 2004) as well as unsupervised techniques such as Latent Semantic Analysis (LSA) in rule-based classifiers (Kim et al., 2010; Lee et al., 2010). The second group of the approaches employs machine learning algorithms -such as support vector machines, naive Bayes, random forest, logistic regression, etc- to classify a text into emotion categories (Liew and Turtle, 2016). This group of approaches needs an extensive feature engineering as well as domain knowledge. Furthermore, in this group, many of emotion lexicons which are generated manually or automatically play an important role in extracting emotion-specific features. For instance, (Mohammad et al., 2013) proposes an SVM classifier based on a variety of feature sets extracted from manually and automatically generated sentiment lexicons and (Köper et al., 2017) exploits several lexicon-based features and employs them in the random forest classifier.

Unlike the previous approach, deep learning methods do not require any extensive feature engineering and can automatically extract features from raw text. Long Short-Term Memory (LSTM) and Convolutional Neural Network (CNN) are the basis of many approaches in deep learning for emotion recognition (Abdul-Mageed and Ungar, 2017; Kalchbrenner et al., 2014). The key objective of the both LSTM and CNN methods is

Proceedings of the 9th Workshop on Computational Approaches to Subjectivity, Sentiment and Social Media Analysis, pages 182–188 Brussels, Belgium, October 31, 2018. ©2018 Association for Computational Linguistics to handle the semantic compositionality and to model the compositional changes on the text semantic according to its syntactic and semantic structure. However, some methods train CNN and LSTM models jointly (Stojanovski et al., 2016) or use a CNN followed by a LSTM (Wang et al., 2016; Köper et al., 2017).

In this paper, we suppose the target word as a synthetic ambiguous word that can express 6 emotions depending on the context. To predict the correct emotion, we propose 7 deep neural network models that use three *context-sensitive*, *lexiconbased* and *emotion-weight* features. The influence of these features is investigated over the proposed deep neural network models where they are employed to identify the context-dependent emotion of the target word.

2 System Description

In this section, we describe our proposed system to predict the emotion expressed by the target word which has been excluded from the tweet. In this system, we employ 6 deep neural network models along with a multi-layer perceptron (MLP) and combine them into a single predictive model using an ensemble method. All the models are obtained from 4 different approaches namely BiL-STM, Lexicon-BiLSTM, Left-Right BilSTM and Lexicon-MLP. In these models, three kinds of features are extracted from a tweet and feed into a feed forward neural network: (1) context-sensitive features that are extracted from hidden state vectors of the BiLSTM network, (2) lexicon-based features that are obtained from AffectiveTweets Weka package (Mohammad and Bravo-Marquez, 2017) and (3) emotion-weight features that are computed by a feature evaluation metric proposed in (Naderalvojoud et al., 2015). In the following sections, we will describe our models and explain how they use these features to predict the emotion of the target word.

2.1 Feature Sets

The first feature set is obtained from the output of the Bidirectional Long Short-Term Memory (BiL-STM) network. BiLSTM is a variant of Recurrent Neural Network that uses LSTM cells to model a sequence. It encodes a tweet once from the beginning to end (left-to-right) and once from end to beginning (right-to-left). As a result, it maps a tweet to a pair of hidden state vectors. These vectors are used as context-sensitive features in our system to learn the semantic composition effects. The second kind of features are extracted from different sentiment and emotion lexicons. We have used 45 lexicon-based features extracted from the AffactiveTweet of Weka package. The details of these features can be found in (Mohammad and Bravo-Marquez, 2017). We also propose 6 emotion-weight features (corresponding to 6 emotion classes) as the third feature set. This feature set indicates the emotional weights of a certain tweet with respect to emotion classes. We first calculate the relatedness degree of words to each emotion class using PNF metric proposed in (Naderalvojoud et al., 2015) as Eq. 1:

$$PNF(t,c) = 1 + \frac{P(t|c) - P(t|\bar{c})}{P(t|c) + P(t|\bar{c})}$$
(1)

In Eq. 1, P(t|c) and $P(t|\bar{c})$ denotes the occurrence probability of term t given and not given emotion class c, respectively. Thus, each word in the vocabulary set is represented by a *6dimensional* emotion-vector. Finally, to calculate the emotion-weight features for a tweet, we sum up the emotion vectors of individual words within the tweet.

2.2 Emotion-Specific Word Embedding

In our system, we have employed 200dimensional pre-trained word embeddings which have been trained on 2B tweets using GloVe embedding model¹ (called as TwitterGloVe). The distributed representation of words (also called as word embedding) is the basis of deep learning methods in NLP applications. Word embeddings represent words in the compact real value vectors in which the semantic and syntactic information of words are embedded into the vector space. This kind of representation provide us an inherent notion of relationships between words and we can detect words that are semantically similar to each other. However, the words that express opposite sentiment/emotion may have similar vectors in this space (Tang et al., 2014; Yu et al., 2017). At the same time, the lexical variations in the social media data make a challenge for dealing with out-of-vocabulary (OOV) words. For example, almost 3.5K out of 25K words in our vocabulary set were not matched to any word embedding.

¹http://nlp.stanford.edu/data/glove.twitter.27B.zip

To deal with these two problems, we generate a simple BiLSTM model (which will be further presented in Section 2.4) to predict the emotion of the target word. In this model, we initialize the weight-matrix of the embedding layer with pre-trained word embeddings and assign to all OOV words random vectors created from a uniform distribution over [-0.25, 0.25]. We tune the embedding matrix during training. Finally, we employ the embedding matrix of the models achieved from epochs 1, 2 and 5 as our emotionspecific embeddings. We then repeat the same experiment using our emotion-specific embeddings with 50 epochs, however they are not tuned during training. Table 1 shows the results obtained from 3 emotion-specific embeddings as well as the TwitterGloVe. From this table, the embeddings achieved from the first epoch is the best. As the embeddings have been trained over the training data, well-tuned embeddings cause model to be overfit. Thus, we consider the embeddings achieved from the first epoch as the final system embeddings.

Model-WordEmbedding	Acc %
BiLSTM-Emotion-Specific-WE-1	66.53
BiLSTM-Emotion-Specific-WE-2	66.30
BiLSTM-Emotion-Specific-WE-5	62.62
BiLSTM-TwitterGloVe	66.35

Table 1: The accuracy of BiLSTM model using 4 word embeddings on the development set

2.3 Lexicon-based Multi-Layer Perceptron

To evaluate the importance of lexicon-based features as well as *emotion-weight* features, we use a simple multi-layer perceptron (MLP) model with 3 input, hidden and output layers. Two different models are trained by using two sets of features. While a tweet is represented using 45 lexiconbased features in the first model, they are represented by adding emotion-weight features into our prior feature set in the second one. Thus, the inputs of the first and the second models are 45 and 51-dimensional vectors. We set the number of hidden units as twice the input and assign them ReLU activation function. Finally, we apply dropout with a rate of 0.5 to the output of the hidden layer and pass them to the output. The output layer consists of 6 units with sigmoid activation function. Table 2 shows the best accuracy

achieved from each of two models on the development set. From this table, we observe that adding 6 emotion-weight features to our lexicon-based features increases the accuracy from 37.54 to 49.81. Hence, we select the second model for the final system and also consider both feature sets in the other models. In order to make a comparison with linear models, we also used libSVM with linear kernel function in this experiment. As seen, MLP outperforms SVM when using 45 lexicon-based features.

Model	Acc %
libSVM with 45 features	34.71
MLP with 45 features	37.54
MLP with 51 features	49.81

Table 2: The accuracy of SVM and MLP on the development set

2.4 Lexicon-Sensitive BiLSTM

In this section, we describe 2 types of deep neural network models using BiLSTM to predict the target word emotion. First, we create a simple 4-layer neural network namely input, embedding, BiLSTM and output layers. Each tweet is represented sequentially using 25K most frequent words. Those words out of vocabulary are treated as unknown word (UNK). However, the target word is not considered as UNK. In all tweets, the target word is supposed as a single particular word that can express all of the 6 emotions. In this model, pretrained emotion-specific word vectors (described in Section 2.2) are used in the embedding layer. Here, a tweet which is represented as a sequence of word vectors is given to the BiLSTM layer in which the dimension of the hidden vectors in LSTM is 256. In order to avoid overfitting, we apply dropout (Srivastava et al., 2014) with a rate of 0.5 to the input of the BiLSTM layer. Finally, the output layer with 6 softmax units predicts the emotion of the target word.

In the second model, the lexicon-based and emotion-weight features are fed into the prior BiL-STM model. The output of the BiLSTM layer is concatenated with *51-dimensional* feature vector described in Section 2.3. Here, we actually employ all the three kinds of feature sets stated in Section 2.1 and predict the emotion of the target word by using these features through a feed forward neural network. We again apply dropout with a rate of 0.4 to the input of the feed forward



Figure 1: The architecture of Lexicon-BiLSTM approach

neural network. Figure 1 depicts the overall architecture of the proposed model. This approach is called as Lexicon-BiLSTM in our experiments.

2.5 Left-Right Context-Sensitive BiLSTM

In the three previous approaches, we actually classified each tweet according to the emotion of the target word. However, in the fourth approach, we suppose the target word as a synthetic ambiguous word that can express 6 emotions depending on the context. Thus, our objective is to disambiguate the emotion expressed by this synthetic word in the given context (tweet). To this end, we consider the left and the right sides of the target word separately. We extract two semantic vectors from the context of the target word by applying BiLSTM model to its left and right sides. Hence, we call this approach as Left-Right context-sensitive BiL-STM (LR-BiLSTM). This exactly corresponds to the output of the BiLSTM layer in the two previous models when only left or right context of the target word is considered as input. These two vectors together represent the semantic signature of the context in which target word has been occurred. By relying on these two vectors, we create a feed forward neural network to predict the emotion of the target word. In this network, the concatenation of two semantic vectors are considered as input. The input is given to a hidden layer in which the number of units is the half of the input length. ReLU activation function is used in the hidden layer as well as two dropouts over its input and output with rates of 0.5, 0.3 respectively. Finally, the output layer using 6 softmax units predicts the emotion of the target word given its left and right contexts. Figure 2 summarizes this approach and shows the architecture of this model.



Figure 2: The architecture of LR-BiLSTM approach

2.6 Ensemble Approach-Final System

We proposed 4 different approaches in three previous subsections. While 2 approaches leverage lexicon-based and emotion-weight features, two others only use hidden state vectors of the BiL-STM model. In order to use the advantages of all proposed models in the final system, we combine them using Bagging ensemble method (Breiman, 1996) to obtain an aggregated predictor. In this method, we take an average of the outputs of the proposed models and make a vote when predicting the emotion of the target word. Here, the output of each model is a 6-dimensional vector (one output per class). Thus, N models generate a matrix \mathbf{M} with the shape of $N \times 6$. The output of the ensemble method is a 6-dimensional vector which is obtained by taking average of each column of matrix M. The class voting is done according to the maximum value of the result vector.

For the final system, we create 7 models based on 4 approaches proposed in Sections 2.3, 2.4 and 2.5: Four models are generated from LR-BiLSTM approach using different settings and three models are generated from each of Lexicon-MLP, BiLSTM and Lexicon-BiLSTM approaches. The four models of the LR-BiLSTM approach is generated by the 4 following settings: (1) without hidden layer, with GloVeTwitter embedding (called as LR-BiLSTM-1); (2) without hidden layer, with emotion-specific embedding (called as LR-BiLSTM-2); (3) hidden layer with 300 units and emotion-specific embedding (called as LR-BiLSTM-3); (4) hidden layer with 512 units and emotion-specific embedding (called as LR- BiLSTM-4). The architecture of LR-BiLSTM-4 is exactly the same as Figure 2. We use all these models in our final system since all of them increases the overall accuracy. For example, the system accuracy decreases to 67.4 without using Lexicon-MLP model.

3 Implementation Details

We used Keras library² with TensorFlow backend to implement all the proposed models. Before training, we removed all urls, usernames and newlines inside a tweet and employed NLTK toolkit³ to tokenize tweets. All hyperparameters were tuned based on the development set with 50 epochs. We trained all models over training data provided by the shared task organizer (Klinger et al., 2018) and selected the best model based on the accuracy achieved from the development set. Table 3 shows the best results obtained by each of the proposed models.

Model	Dev-Macro F1	Dev-Acc
Lex-BiLSTM	66.5	66.68
LR-BiLSTM-1	65.4	65.49
LR-BiLSTM-2	65.7	65.81
LR-BiLSTM-3	66.8	66.94
LR-BiLSTM-4	67.3	67.38
BiLSTM	66.4	66.53
Lex-MLP	49.7	49.81
Final-system	67.9	68.02

Table 3: The best results on the development set

4 Empirical Evaluation and Discussion

We evaluate the proposed models on the shared task official test set. Table 4 shows the results according to the shared task evaluation measures – micro and macro averaged F-measure– over all 6 emotion classes. According to the results, the proposed Left-Right context-sensitive BiLSTM approach (i.e. LR-BiLSTM-3 and LR-BiLSTM-4) achieves the best official score of 67.8 among other individual models. The macro F1-score increases to 68.6 when using all models in our ensemble system.

According to the macro-F1 score achieved from BiLSTM and Lexicon-BiLSTM models, we can observe that two sets of lexicon-based and emotion-weight features improve the performance of BiLSTM model. However, this growth is not seen in all classes. For example, in two joy and sad classes, BiLSTM model performs better than Lexicon-BiLSTM. In addition, the macro and micro averaged F-measure values obtained from the Lexicon-MLP (see Table 4) indicate that the lexicon-based and emotion-weight features are effective on less than 50% of test instances. This can raise two facts about the test set (1) a small number of affective clue words are used in the tweets (2) the syntactic structure of the context changes the emotions expressed by the affective clue words in the tweets. This issue will be further discussed in Section 4.1.

Another important finding is that all models give a weak performance on the anger and surprise emotions. The confusion matrix shown in Table 5 indicates that our final system predicts tweets as anger instead of surprise in 402 cases and vice versa in 519 cases. These are the highest False Negative (FN) errors with respect to anger and surprise emotion classes and show that these two emotions occur in similar contexts. It means that the senses expressed by these two emotion classes are much similar to each other in some tweets in which our system cannot distinguish them from each other. Moreover, from Table 5, anger and surprise emotions constitute the highest portion of the FN errors in the other emotion classes. They are bold in Table 5.

4.1 Error Analysis

We analyze the errors of the final system from two different aspects. In the first one, none of the models predict the correct emotion, whereas in the second one at least one model predict correctly. Here, we give two examples for each case, respectively:

- Ex.1 "I don't understand why everyone's [#TRIGGERWORD#] when Miley shows her body she's comfortable so why should it matter to you?"
- Ex.2 "it is quite [#TRIGGERWORD#] that you think that is awesome."
- Ex.3 "Cold coffee is really only [#TRIG-GERWORD#] when you expect it to be hot. Otherwise, it's just as good."
- Ex.4 "@USERNAME making me [#TRIG-GERWORD#] because she's better than me at everything"

²https://keras.io/

³https://www.nltk.org/

Models	F1-score over emotion classes					Mic-avg	Mac-avg	
	surp.	disg.	sad	fear	anger	joy		(official)
Lex-BiLSTM	63.7	67.5	64.9	70.3	60.5	76.2	67.4	67.2
LR-BiLSTM-1	61.8	65.5	63.6	68.2	58.6	75.1	65.6	65.5
LR-BiLSTM-2	61.7	66.3	62.8	68.9	59.1	74.9	65.8	65.6
LR-BiLSTM-3	63.8	68.1	66.3	71.0	60.2	77.3	68.0	67.8
LR-BiLSTM-4	64.2	68.3	65.6	70.8	60.9	76.9	67.9	67.8
BiLSTM	63.6	67.0	65.2	69.5	59.5	76.3	67.0	66.9
Lex-MLP	42.7	53.5	45.4	50.8	43.2	61.1	49.6	49.4
Final-system	64.9	69.0	66.4	71.6	62.3	77.6	68.8	68.6

Table 4: The performance of all models on the official test set

	Predict					
Real	surp.	disg.	sad	fear	anger	joy
surp.	3310	367	183	303	402	227
disg.	554	3246	312	158	380	144
sad	236	384	2762	207	430	321
fear	494	177	192	3337	368	223
anger	519	336	297	326	3033	283
joy	289	103	228	203	336	4087

Table 5: Confusion matrix for final system

Table 6 indicates the predictions of the proposed models for the four above examples along with their true emotion labels. From the confusion matrix (Table 5) the biggest number of errors occurs when our system predict a tweet as surprise, whereas the true emotion is disgust (554 cases). Hence, the three of above examples were selected from the *disgust* class and last one was selected from sad. In Ex.1, it is observed that most of the models predict the emotion of the target word as surprise. However, Lexicon-MLP and LR-BiLSTM-2 predict it as joy and anger, respectively. Since Lexicon-MLP only use the lexiconbased and emotion-weight features, it cannot predict correctly when the emotion of the target word depends on the syntactic and semantic structures of the tweet. Thus, it predicts an opposite emotion (i.e. joy) for Ex.1. Moreover, you can see an ambiguity among surprise, anger and disgust in this example. In Ex.2, there is an irony that makes difficult the recognition of the target word emotion. Although the Ex.3 is similar to Ex.1, our contextsensitive BiLSTM approach (LR-BiLSTM-4) predicts the correct emotion. In Ex.4, you can see a challenge between anger and sad emotions. All the proposed models predict the emotion of the target word as anger except for LR-BiLSTM-3 which correctly predicts the target word emotion as *sad*. Here, we believe that a mixed emotion is inferred from the given context in Ex.4. However, the length of tweets is limited, thus it makes difficult the disambiguation task for the implicit emotion recognition.

Predictor	Ex.1	Ex.2	Ex.3	Ex.4
Lex-BiLSM	surp.	sad	surp.	anger
LR-BiLSTM-1	surp.	surp.	surp.	anger
LR-BiLSTM-2	anger	surp.	disg.	anger
LR-BiLSTM-3	surp.	surp.	disg.	sad
LR-BiLSTM-4	surp.	sad	disg.	anger
BiLSTM	surp.	surp.	surp.	anger
Lex-MLP	joy	surp.	surp.	anger
Final-sys	surp.	surp.	surp.	anger
True emotion	disg.	disg.	disg.	sad

Table 6: The predictions of models on 4 samples of tweets in the test set

5 Conclusion

In this paper, we proposed 6 deep neural network models as well as a MLP based on 3 kinds of feature sets, *lexicon-based*, *emotion-weight* and *context-sensitive*. The combination of all these models in our ensemble system achieved the best result on the official test set of IEST shared task. However, the results indicate that the model obtained from our proposed LR-BiLSTM approach outperforms the other individual models on the implicit emotion recognition task. Our results also showed that the Lexicon-BiLSTM approach performs better than BiLSTM by relying on the both *lexicon-based* and *emotion-weight* features.

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