# **UNCC QA: A Biomedical Question Answering System**

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#### Abstract

In this paper, we detail our submission to the BioASQ competition's Biomedical Semantic Question and Answering task. Our system uses extractive summarization techniques to generate answers and has scored highest ROUGE-2 and Rogue-SU4 in all test batch sets.

Our contributions are named-entity based method for answering factoid and list questions, and an extractive summarization techniques for building paragraph-sized summaries, based on lexical chains. Our system got highest ROUGE-2 and ROUGE-SU4 scores for ideal-type answers in all test batch sets.

We also discuss the limitations of the described system, such lack of the evaluation on other criteria (e.g. manual). Also, for factoidand list -type question our system got low accuracy (which suggests that our algorithm needs to improve in the ranking of entities).

## 1 Introduction

Most of the recent question answering (QA) systems produce either factoid type answers (typically, a phrase or a short sentence) or a summary (typically, returning a few sentences or passages from the text). Creating a natural language answer from relevant passages is still an open problem. Our paper presents is also about providing factoid and summary answers in BioASQ.

BioASQ is a research competition which is organized by tracks in the biomedical domain. Namely, large-scale online biomedical semantic indexing, biomedical semantic question answering, and information extraction from biomedical literature.

The biomedical QA task is organized in two phases. Phase A deals with retrieval of the relevant document, snippets, concepts, and RDF triples, Wlodek Zadrozny Department of Computer Science UNC Charlotte wzadrozn@uncc.edu

and phase B deals with exact and ideal answer generations. Exact answer generation is required for factoid, list, and yes/no type question. ideal answer is required for all the question. An ideal answer is a paragraph-sized summary of snippets.

BioASQ competition provides the train and test dataset. The training dataset consists of questions, golden standard documents, concepts, and ideal answers. The test dataset is split between phase A and phase B. The phase A dataset consists of the questions, unique ids, question types. The phase B dataset consists of the questions, golden standard documents and snippets, unique ids, and question types. Exact answers for factoid type questions are evaluated using strict accuracy, lenient accuracy, and MRR (Mean Reciprocal Rank). Answers for the list type question are evaluated based on precision, recall, and F-measure. ideal answers are evaluated using automatic and manual scores. Automatic evaluation scores consist of ROUGE-2 and ROUGE-SU4 and manual evaluation is done by measuring readability, repetition, recall, and precision.

Summary of our results. In this paper, we present our submission for BioASQ competition. We describe two methods, evaluated on two BioASQ tasks: ideal answer and factoid type questions. Both methods use conceptual representations based on MetaMap and UMLS.

We compute answers by choosing sentences with the concept chains that are similar to concepts in the question. In factoid questions, additionally, our method selects the entities with the highest idf scores.

The first method obtains the best rank for test batch 2,3 and 5 of Phase B of Task 6B. The second method was evaluated on previous year tests with mediocre results.

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#### 2 Related Work

Previous submissions to BioASQ show different approaches by teams taken for answering ideal, factoid, list and yes/no questions. OAQA systems(Chandu et al., 2017) use extractive summarization technique for answering ideal questions. They have used agglomerative clustering algorithm for similar sentence selection and MMR (Maximal Marginal Relevance) as a sentence similarity measure. Olelo (Neves et al., 2017) proposes a system for getting yes/no, factoid, list and summary type question. For summary based questions, the system selects snippets with greatest semantic similarity to question. For factoid and list type questions, they select an answer, based on matching predicates, and for yes/no question, they do sentiment analysis. (Aliod, 2017) have submitted the system for ideal answers only. They propose an extractive summarization approach that does sentence segmentation, ranks the sentences based using a scoring function, and return the top n sentences as the answer.

(Sarrouti and Alaoui, 2017) describes a system which retrieves snippets from relevant documents, re-ranks using BM25 model and finally concatenates top two snippets. For factoid and list type, their system extracts biomedical entities from relevant snippets, ranks them based on their frequency, and return top n. For yes/no they use sentiment analysis.

(Wiese et al., 2017) proposes a deep learning based approach to answering the factoid and list type question. The system is based on FastQA (Weissenborn et al., 2017), which is trained on SQUAD dataset and fine-tuned on BioASQ dataset to select a substring in relevant snippets as the final answer.

Other non-BioASQ systems that are capable of question answering include IMB's Watson (Ferrucci, 2012). The Watson system is an open domain question answering system that won the TV game-show Jeopardy! in 2011. The system worked by pipelining different components like question decomposition, hypothesis generation, hypothesis and evidence scoring, and answer generation. A more recent approach using deep learning is dynamic memory networks(Kumar et al., 2015). It uses the SQUAD dataset and simulates episodic memory using recurrent neural networks; it can also answer questions that require transitive reasoning. The SQUAD dataset is a reading comprehension dataset that requires the system to find a segment of text as the answer for a given question. Most of the systems based on SQUAD dataset are factoid answering system, and do not generate natural language answers.



Figure 1: Our summary type question pipeline. The input is a list of snippets and the biomedical entity identification is done using MetaMap and UMLS.



Figure 2: factoid and list type question pipeline. The input is a list of snippets and the biomedical entity identification is done using MetaMap and UMLS. The entities are scored using frequency, idf, and sentence similarity score.

## **3** Our Question Answering Pipeline

#### 3.1 Ideal Answer

For ideal question type, we use extractive summarization to generate the answer. The word limit of the ideal answer is 200 words. Our extractive summarization pipeline is inspired by lexical chaining.

## 3.1.1 Lexical Chaining

Lexical chaining is a technique for identifying semantically related words that represent the concept or the semantic meaning of a sentence. A lexical chain does not describe the grammatical structure of a sentence. This technique has been used for text summarization by ranking sentences with similar ideas. Top sentences are then combined to produce a final summary. They are also helpful in word sense disambiguation (Okumura and Honda, 1994) by providing context to a term and capturing concept represented by that term. (Xiong et al., 2013) describes a lexical chain based approach for machine translation. Implementations of the lexical chain approach vary based on their applications. For example, (Reeve et al., 2006) describes the use of lexical chains for biomedical document summarization. Their technique uses a chain of concepts found by mapping biomedical terms to concepts using UMLS(Unified Medical Language System). UMLS is a meta thesaurus for biomedical terms. Once the concepts are found the strongest chain is found by sorting the chains based on a scoring function that takes into account various factors like word frequency, distinct concepts, word distance, and homogeneity. Finally, top sentences are used to generate the final summary.

#### 3.1.2 Our Approach

For ideal answers, we use extractive summarization technique on relevant snippets. Our extractive summarization pipeline uses lexical chaining for sentence similarity and ranking. We then select the top N sentences such that the total number of words doesn't exceed the 200-word limit, and concatenate them to form the summary or the final answer. In our algorithm, we first do sentence segmentation on relevant snippets, and pass each sentence through the MetaMap tool. The MetaMap tool identifies all biomedical entities contained in the statement and returns the preferred name and semantic type for every biomedical entity.

For every sentence, we create a set C containing the semantic types of all biomedical terms in the sentence. We also create a similar set S for the question text. Next, we find the intersection of set C of every sentence with the question set Sand assign a score as the number of intersecting terms. We select the sentence with a maximum score and add it to the summary list. We also augment the question set S by doing the union of set C of the selected sentence with set S. We then use the new set S to find intersection with set C of remaining sentences. We repeat this procedure until we reach 200-word limit. Finally, to generate the summary, we concatenate the list of selected sentences to create the final answer.

In terms of tools, we used Stanford CoreNLP for snippet segmentation to get sentences. We use custom code using the Java API to MetaMap to get the concepts. MetaMap is also responsible for tokenizing, word sense disambiguation, connecting to UMLS and getting all the required mappings.

## 3.2 factoid and list type answers

For factoid type questions we are required to return a list of 5 entity names. The list type questions need to return a list of at most 100 entity names each of no more than 100 characters.

For answering the factoid type question, we use a similar technique as the summary generation pipeline, with additional scoring factors, and scoring at entity level, rather than sentence level. For each sentence, we get a list of biomedical entities using MetaMap. We score each entity using a scoring function that uses the entity frequency, the idf weight (the inverse document frequency of that entity), and the sentence similarity score found by the intersection of semantic set C of that sentence and question set S. Finally, we rank the list based on the scores and select top 5 entities as the answer for the factoid type question, and top 100 for the list type. We use the idf scores to eliminate common biomedical words or phrases. To get the idf score we downloaded and indexed Annual Baseline Medline repository, PubMed, using Lucene. We then use the Lucene indexes to get the term frequency and document count to calculate the idf score. For a multi-word entity, the idf score is the maximum of the idf scores of the individual tokenized words. This way a biomedical entity with even a single rare word will be ranked higher.

## 4 **Results**

We submitted results of our system for Phase B of task 6B. Phase B consisted of 5 test batches. We submitted our results for test batches 2,3 and 5 for ideal answers. We also evaluated our system on an older test batch sets using the BioASQ oracle. ideal answers are manually assessed

using readability, repetition, recall, and precision and automatically by using ROUGE-2 and Rogue-SU4 scores. At the time of submission we did not have the manual scores; hence we only report the automatic scores. Table 1 and 5 shows our results on previous years dataset. As can be seen from Table 2 our system gave highest ROUGE-2 and ROUGE-SU4 scores among all systems on every test batch set.

Test Batch	ROUGE-2	ROUGE-SU4
Task 5B Batch 5	0.7188	0.7062
Task 5B Batch 4	0.7363	0.7258
Task 5B Batch 3	0.7802	0.7769
Task 5B Batch 2	0.6918	0.6903
Task 5B Batch 1	0.6716	0.6712
Task 4B Batch 5	0.7266	0.7250
Task 4B Batch 4	0.7196	0.7177
Task 4B Batch 3	0.6364	0.6527
Task 4B Batch 2	0.6777	0.6897
Task 4B Batch 1	0.6918	0.7024

Table 1: Results of ideal answers on task 4B and 5B test batch sets using BioASQ oracle. The results are arranged from most recent to least. The table shows ROUGE-2 and ROUGE-SU4 scores.

For BioASQ task 6B, we submitted ideal answers with summary created by selecting the only top sentence and with 200 word limit. The system that created the summary with 200 word limit gave highest ROUGE-2 and ROUGE-SU4 scores on every test batch set (2,3, and 5) that we submitted. Table 2 details this results.

Test Batch	Test	ROUGE-	ROUGE-
	Batch	2	SU4
UNCC System 1	Task 6B	0.5833	0.6015
	Batch 2		
UNCC System 1	Task 6B	0.6184	0.6290
	Batch 3		
UNCC System 2	Task 6B	0.1973	0.1947
	Batch 3		
UNCC System 1	Task 6B	0.7250	0.7122
	Batch 5		
UNCC System 2	Task 6B	0.3846	0.3759
	Batch 5		

Table 2: Results of ideal answers on task 6B test batch sets using BioASQ oracle. The table shows ROUGE-2 and ROUGE-SU4 scores of UNCC System 1 and 2. UNCC System 1 submitted the summary created with 200 word limit. UNCC System 2 submitted summary created by selecting only top sentence.

For factoid and list type questions we did not submit results for task 6B, and we only report results from previous year's test batch sets using BioASQ oracle. Table 3 shows scores of

Test Batch	Factoid	Factoid	Factoid
	SAcc	LAcc	MRR
Task 5B Test	0.1200	0.1600	0.1333
Batch 1			
Task 5B Test	0.0323	0.1290	0.0575
Batch 2			
Task 5B Test	0.0385	0.0769	0.0462
Batch 3			
Task 5B Test	0.0303	0.0909	0.0455
Batch 4			
Task 5B Test	0.0571	0.1429	0.0786
Batch 5			

Table 3: Result of factoid type question on task 5B of BioASQ. The scores include the Lenient accuracy LAcc, strict accuracy SAcc, and MRR(Mean Reciprocal Rank).

factoid type question and Table 4 shows scores of list type questions.

Test Batch	List Mean Preci- sion	List Re- call	List F- measure
Task 5B Test Batch 1	0.0241	0.3252	0.0441
Task 5B Test Batch 2	0.0353	0.2700	0.0600
Task 5B Test Batch 3	0.0195	0.3673	0.0367
Task 5B Test Batch 4	0.0250	0.2051	0.0389
Task 5B Test Batch 5	0.0391	0.2867	0.0630

Table 4: Result of list type question on task 5B of BioASQ. The results are evaluated on Mean Precision, Recall, and F-measure.

Test Batch	ROUGE-2	ROUGE-SU4
Task 3B Batch 5	0.5651	0.5672
Task 3B Batch 4	0.5848	0.5950
Task 3B Batch 3	0.5994	0.6128
Task 3B Batch 2	0.5451	0.5674
Task 3B Batch 1	0.5240	0.5368
Task 2B Batch 5	0.3967	0.4180
Task 2B Batch 4	0.4201	0.4458
Task 2B Batch 3	0.4731	0.4754
Task 2B Batch 2	0.4075	0.4258
Task 2B Batch 1	0.5313	0.5326
Task 1B Batch 2	0.3319	0.3596
Task 1B Batch 1	0.3032	0.3276

Table 5: Results of ideal answers on task 3B, 2B and 1B test batch sets using BioASQ oracle. The results are arranged from most recent to least. The table shows ROUGE-2 and ROUGE-SU4 scores.

## 5 Discussion

In this section we discuss the limitations of our work and address the reviewers comments not included in the revision of previous sections.

Our system was only evaluated by the ROUGE scores. However, high ROUGE results do not always imply good manual scores. In our approach we use the sentences of the passages without any changes. Thus, as observed by one of the reviewers, the manual score Repetition might be high; neither it is clear what is the impact of this approach on Readability. Furthermore, high ROUGE scores could be a side effect of a situation when the total number of words in all passages is less than 200.

Our evaluation was only done on ROUGE, because while building the system we only had access to old batch sets, and it was our first attempt to participate in Phase B of this competition. This said, our system tries to find the best candidate answers, and then concatenates them. So, further work needs to be done to convert the information from candidate snippets to a natural language answer that makes sense, and does not include any irrelevant information. We hope to address in the next year competition.

Regarding Repetition, our system first does sentence segmentation to get a list of snippets. Sometimes the snippets are overlapping and can have common sentences. Our system takes care of not repeating these sentences. What the system lacks is detecting sentences that are semantically similar and only consider one of them. Again – future work.

Regarding Readability, our concatenation is done such that each concatenated sentence is separated by period, hence usually making a coherent passage. Still the sentences might not follow a particular flow, and this might affect the readability score.

Another issue worth discussing is our approach to scoring the candidate answers. First, while scoring on the basis of term frequency is common, we use it (like other systems do), but we combine it with a summary pipeline score and the idf score. Second, we would have gone for machine learning techniques, but we felt we did not have enough labeled data.

One can argue that MetaMap doesn't always capture the all biomedical entities. However, we didn't face this problem. Although expanding candidate answers to include noun phrases could possibly improve the recall in generating candidate answers.

The OAQA system (Chandu et al., 2017) uses extractive summarization techniques like our system and the difference lies in sentence similarity. Our extractive summarization algorithm also shares similarity with Maximal Margin Relevance (MMR) in that both get sentence relevance score by comparing with question and other selected sentences. Our extractive summarization technique gives us higher ROUGE score than OAQA. Olelo system (Neves et al., 2017) and our system have similar pipeline in generation of summary and the only difference is in the way we do sentence similarity.

For factoid and list type questions our system does not perform well and the system can be improved by introducing better ranking algorithm, improved entity identification and filtering (at this time we use idf score to find out very common entities), and better relevance score between entity and the question.

## 6 Conclusion

In this paper, we showed our system's extractive summarization technique using lexical chains, or, more accurately, conceptual chains). We introduced an extractive summarization techniques for building paragraph-sized summaries. We have seen that use of the set of semantic type has proved very capable in ranking candidate answer sentences. Our system got highest ROUGE-2 and ROUGE-SU4 scores for ideal answers in all test batch sets.

We also showed a method to answer factoid and list type question. For these type of questions our system got low accuracy, which suggests that our algorithm needs to improve in ranking the entities. We plan to address these and other issues in future experiments.

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