

CL4Health 2025

**Second Workshop on Patient-Oriented Language Processing
(CL4Health)**

Proceedings of the Workshop

May 4, 2025

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Introduction

CL4Health fills the gap among the different biomedical language processing workshops by providing a general venue for a broad spectrum of patient-oriented language processing and multi-modal research. The second workshop on patient-oriented language processing follows the successful inaugural CL4Health workshop (collocated with LREC-COLING 2024), which clearly demonstrated the need for a computational linguistics venue that focuses on language related to health of the public.

Such a venue is needed both to invigorate patient-oriented language processing research and to build a community of researchers interested in this area. The growing interest in this topic is fueled by several current trends:

1. a proliferation of online services that target patients, but do not always act in their best interests;
2. policy changes that allow patients to access their health records written in the professional vernacular, which may confuse the patients or lead to misinterpretation;
3. replacement of customer services with chat bots; and
4. the increasing tendency of patients to consult online resources as a second or even first opinion on their health problems.

CL4Health aims to provide a general venue for presenting research and applications focused on patients' needs, including summarizing health records for the patients, answering consumer-health questions using reliable resources, detecting misinformation or potentially harmful information, and providing multimodal information, such as video, if it better satisfies patients' needs.

Broadly, CL4Health is concerned with the resources, computational approaches, and behavioral and socio-economic aspects of the public interactions with digital resources in search of health-related information that satisfies their information needs and guides their actions.

Shared Task

The Perspective-aware Healthcare Answer Summarization (PerAnsSumm) task organized by Shweta Yadav, Md. Shad Akhtar, and Siddhant Agarwal focuses on providing different perspectives in the answers to questions posted to online forums. The answer perspectives include personal experiences, factual information, and suggestions. More details about the task and the participating teams are provided in the overview paper in this volume. The volume also includes the individual participating teams reports.

Submissions

The workshop invited papers concerning all areas of language processing focused on patients' health and health-related issues concerning the public. CL4Health received 50 valid submissions, of which 8 were rejected. Of the 35 submissions to the main workshop, 12 were accepted as oral presentations. The work covers a wide range of topics focusing on patients' well-being and healthcare. The topics include patients' perspectives on clinical trials recruitment, information seeking behavior, clinical question answering and other forms of communication (including plain language, translation, speech recognition, and dialog). The state-of-the-art technology contributions include retrieval augmented generation, various approaches to fine-tuning and leveraging large language models, as well as new benchmarks and data collections.

As always, we are deeply grateful to the authors of the submitted papers and to the reviewers (listed

elsewhere in this volume) who produced thorough and thoughtful reviews for each paper in a fairly short review period. The Organizers are truly grateful to our amazing Program Committee, whose members helped us determine which studies are ready to be presented and those which would benefit from additional experiments and analysis, as suggested by the reviewers. We hope that this workshop will inspire new collaborations and research into patient-centered language technologies, in order to continue the valuable contributions made by our community towards public health and well-being.

Dina Demner-Fushman, Sophia Ananiadou, Paul Thompson and Deepak Gupta (Organizers)

Organizing Committee

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Sophia Ananiadou, National Centre for Text Mining, University of Manchester, UK
Dina Demner-Fushman, National Library of Medicine, USA
Deepak Gupta, National Library of Medicine, USA
Paul Thompson, National Centre for Text Mining, University of Manchester, UK

Shared Task Chairs

Siddhant Agarwal, University of Illinois at Chicago, USA
Md Shad Akhtar, Indraprastha Institute of Information Technology Delhi, India
Shweta Yadav, University of Illinois at Chicago, USA

Program Committee

Program Committee

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Mehdi Parviz, University of Copenhagen, Denmark
Kristin Qi, Department of Computer Science, University of Massachusetts, USA
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Zhicheng Yang, PAII Inc., USA
Dong Yuan, DeepScribe Inc., USA
Tianlin Zhang, CHN Energy, China
Pierre Zweigenbaum, LISN, CNRS, Université Paris-Saclay, France

Invited Talk

**Bridging the Gap: Inclusive Artificial Intelligence for
Patient-Oriented Language Processing in Conversational
Agents in Healthcare**

Kerstin Denecke

Department of Technology & Informatics, Bern University of Applied Sciences, Switzerland

Abstract: Conversational agents (CAs), such as medical interview assistants, are increasingly used in healthcare settings due to their potential for intuitive user interaction. Ensuring the inclusivity of these systems is critical to provide equitable and effective digital health support. However, the underlying technology, models and data can foster inequalities and exclude certain individuals. This paper explores key principles of inclusivity in patient-oriented language processing (POLP) for healthcare CAs to improve accessibility, cultural sensitivity, and fairness in patient interactions. We will outline, how considering the six facets of inclusive Artificial Intelligence (AI) will shape POLP within healthcare CA. Key considerations include leveraging diverse datasets, incorporating gender-neutral and inclusive language, supporting varying levels of health literacy, and ensuring culturally relevant communication. To address these issues, future research in POLP should focus on optimizing conversation structure, enhancing the adaptability of CAs' language and content, integrating cultural awareness, improving explainability, managing cognitive load, and addressing bias and fairness concerns.

Bio: Kerstin Denecke is Professor of Medical Informatics at the Department of Technology & Informatics, Bern University of Applied Sciences. She researches and teaches at the Institute of Medical Informatics on text mining in the clinical context and mobile health applications including dialogue-oriented user interfaces. One of her research directions is inclusive design of digital health solutions for older adults. The project on digital health solutions utilizes evidence-based approaches for prevention, treatment, and health promotion.

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Program

Sunday, May 4, 2025

08:15 - 08:30 *Opening Remarks*

08:30 - 10:30 *Session 1: Oral Presentations*

Am I eligible? Natural Language Inference for Clinical Trial Patient Recruitment: the Patient's Point of View

Mathilde Aguiar, Pierre Zweigenbaum and Nona Naderi

When Multilingual Models Compete with Monolingual Domain-Specific Models in Clinical Question Answering

Vojtech Lanz and Pavel Pecina

Comparing representations of long clinical texts for the task of patient-note identification

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Mining Social Media for Barriers to Opioid Recovery with LLMs

Vinu Ekanayake, Md Sultan Al Nahian and Ramakanth Kavuluru

10:30 - 11:00 *Coffee Break*

11:00 - 12:40 *Session 2: Oral Presentations*

Towards Understanding LLM-Generated Biomedical Lay Summaries

Rohan Charudatt Salvi, Swapnil Panigrahi, Dhruv Jain, Shweta Yadav and Md. Shad Akhtar

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Sunday, May 4, 2025 (continued)

MeDiSumQA: Patient-Oriented Question-Answer Generation from Discharge Letters

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12:40 - 14:00 *Lunch*

14:00 - 14:40 *Invited Talk*

Bridging the Gap: Inclusive Artificial Intelligence for Patient-Oriented Language Processing in Conversational Agents in Healthcare

Kerstin Denecke

14:40 - 15:30 *Session 3: Shared Task*

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15:30 - 16:00 *Coffee Break*

Sunday, May 4, 2025 (continued)

16:00 - 17:30 *Main Workshop Posters*

On Large Foundation Models and Alzheimer's Disease Detection

Chuyuan Li, Giuseppe Carenini and Thalia Field

Synthetic Documents for Medical Tasks: Bridging Privacy with Knowledge Injection and Reward Mechanism

Simon Meoni, Éric De La Clergerie and Théo Ryffel

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Kunwar Zaid, Amit Sangroya and Lovekesh Vig

16:00 - 17:30

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17:30 - 17:45

Closing Remarks