# Exploring Multimodal Features and Fusion Strategies for Analyzing Disaster Tweets

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## Abstract

Social media platforms, such as Twitter, often provide firsthand news during the outbreak of a crisis. It is essential to process these facts quickly to plan response efforts in a manner that minimizes loss. In this paper, we present an analysis of various multimodal feature fusion techniques to analyze and classify disaster tweets into multiple crisis events via transfer learning. In our study, we utilized three image models pre-trained on ImageNet dataset and three fine-tuned language models to learn the visual and textual features of the data and combine them to make predictions. We have presented a systematic analysis of multiple intra-modal and cross-modal fusion strategies and their effect on the performance of the multimodal disaster classification system. In our experiment, we used 8,242 disaster tweets, each comprised of image and text data with five disaster event classes. The results show that the multimodal with transformerattention mechanism and factorized bilinear pooling (FBP)(Zhang et al., 2019) for intramodal and cross-modal feature fusion respectively achieved the best performance.

#### **1** Introduction

The sudden breakout of crisis events, like natural disasters, creates high-stakes circumstances that are coupled with great uncertainty as well as the need to make quick decisions, often with limited official newscasts. Research in recent years has uncovered the importance of social media communication in disaster situations and shown that information broadcast via social media can improve situational awareness during an emergency (Vieweg et al., 2010). Social media has proven to be an active communication channel, especially during crisis events such as natural disasters including earthquakes, floods, and typhoons ( (Hughes and Palen, 2009), (Imran et al., 2016)) or other emergencies such as accidents. These events spur a

sudden surge of attention followed by reactive actions from both the general public and the media. The quick detection and analysis of such events are critical to swiftly disseminate information and, more importantly, prepare the relief team. Such situational awareness and tactical information enables the team effectively estimate early damage and launch relief efforts accordingly.

An automated system for crisis-related information retrieval from social media is imperative to rapidly and systematically classify disasters. Information regarding crises is best sourced from the social media site Twitter, which is a real-time, open, and public communication platform. The development of a system requires the extraction of relevant tweets to then classify them into different types of information: affected individuals, infrastructural damages, casualties, donations, caution, or advice. However, because the messages generated during a disaster vary greatly in value and since Twitter is a highly diverse platform, an automatic system needs to filter out messages that are irrelevant and do not contribute to situational awareness. As a result, we designed a system for detecting informative messages that classifies them to decide the type of information to extract (e.g., donation offers, casualty reports).

Information on social media mainly consists of textual messages and images. Past research has mainly focused on using textual content to aid disaster response. However, recent studies have revealed that images shared on social media during a disaster event can also help the relief team in several ways. For example, (Nguyen et al., 2017) incorporated images shared on Twitter to assess the severity of infrastructure damage in their work. Similarly, (Jing et al., 2016) investigated the usefulness of images and text for their study on flood and flood aid. Our work follows this method of taking into account both texts and images.

Previous works (Ofli et al., 2020), (Agarwal

et al., 2020), (Kumar et al., 2020), (Abavisani et al., 2020) have proposed a multimodal system for analyzing disaster tweets that utilizes feature fusion. However, not much exploration has been done for the enhancement of the extracted visual, textual and their combined multimodal feature representation. In this paper, we present an analysis of various multimodal fusion strategies for intra-modal fusion and cross-modal fusion. We investigate relation-attention, self-attention, and transformer-attention for intra-modal fusion. For the cross-modal fusion, we explore three methods, namely, Factorized Bilinear Pooling (Zhang et al., 2019), Compact Bilinear Gated Pooling (Kiela et al., 2018) and Compact Bilinear Pooling (Fukui et al., 2016). Along with this, we evaluate stateof-the-art models which were three pretrained image models (VGG19 (Simonyan and Zisserman, 2014), ResNet-50 (He et al., 2016) and AlexNet) and three pretrained language models (BERT (Devlin et al., 2018), RoBERTa (Liu et al., 2019) and ALBERT (Lan et al., 2019)) for the disaster tweet analysis and classification task. In our analysis, we utilize multimodal CrisisMMD (Alam et al., 2018) dataset. We found that the ResNet-50 outperformed other image models and among the textual models RoBERTa achieved the best performance. We further utilize these two models for the evaluation of intra-modal and cross-modal fusion strategies.



Figure 1: Feature fusion pipeline with textual sub-model (RoBERTa) and visual sub-model (ResNet-50)

## 2 Methodology

#### 2.0.1 Textual feature extractor:

We employed three pretrained language models, namely, BERT-base (Devlin et al., 2018), RoBERTa-base (Liu et al., 2019) and ALBERTbase (Lan et al., 2019) to extract a high quality text feature vector. We finetuned them with a custom classification head with updatable weights. The averaged pool of sequential output from 12 encoding layers of each model was used as the custom classifier head's input. Once the model was finetuned, each of the language models was fed with a sequence of text inputs (reprocessed tweets) which then went through all of the stacked encoding layers, thereby extracting essential features from the context.

#### 2.0.2 Visual Feature Extractor:

For image feature extraction, we use three image models, namely, VGG19 (Simonyan and Zisserman, 2014), ResNet-50 and AlexNet pretrained on Imagenet-21k (Deng et al., 2009). Each of the pre-trained image models was supplied with a preprocessed image; a visual representation was then extracted from the final finetuned FC layer of each model. The output is a vector of the dimension of 4096, 1000, 1000 for VGG19, ResNet-50 and AlexNet respectively.

#### 2.1 Multimodal fusion

## 2.1.1 Intra-modal feature fusion

We have developed functions using different attention-based methods, namely, self-attention, relation-attention and transformer-attention methods. These functions can convert a variable number of features into a fixed dimension feature. For an "n" number of features, we denote the  $i_{th}$  feature as  $f_i$  where  $i \in [1, n]$ . We applied fusion techniques as follows:

• Self – attention: For each feature we apply a 1-dimensional fully connected layer  $W_{d\times 1}^0$ and a sigmoid function  $\sigma$ , resulting to the weight  $a_i$  of the  $i_th$  feature  $f_i^T$  as follows:

$$\alpha_i = \sigma(f_i^T \cdot W_{d \times 1}^0) \tag{1}$$

We combined these weights from selfattention (Vaswani et al., 2017) for every feature into a global representation  $f_s$  as follows:

$$f_s = \frac{\sum\limits_{i=1}^n \alpha_i f_i}{\sum\limits_{i=1}^n \alpha_i}$$
(2)

• Relation – attention: The function derives the relationship between the features and generates relevant features. Since  $f_s$  holds global representation of these features, we use sample concatenation of each feature and global representation to shape the globallocal relation  $[f_i:f_s]$ . Next, we apply the 1dimensional fully connected layers  $W^1_{d/times1}$ with the sigmoid function  $\sigma$ . For relationattention weight  $\beta$  of  $i_t h$  feature  $[f_i:f_s]^T$  is computed as:

$$\beta_i = \sigma([f_i : f_s]^T \cdot W^1_{d/times1}) \qquad (3)$$

Using aggregated weights from self-attention function and relation-attention function, we combine all the features to get a new feature  $f_r$ :

$$f_r = \frac{\sum_{i=1}^n \alpha_i \beta_i [f_i : f_s]}{\sum_{i=1}^n \alpha_i \beta_i}$$
(4)

• *Transformer – attention*: Based on the works in (Zhang et al., 2019) and (Yang et al., 2016), we compute the attention weight as follows:

$$f'_i = W^2_{m \times d} \cdot f_i + b\gamma_i \tag{5}$$

$$= exp(u_{d\times 1}^t \cdot tanh(f_i')) \tag{6}$$

To reshape the the dimension of feature  $f_i$ , we feed it through a  $w \times d$  dimensional FC layer 6. The weight of  $i_{th}$  feature  $f_i$  is processed through the tanh function which is then fed to the exp function along with dot product of  $u_{d\times 1}^t$ . We pass the output from the exp function to a 1-dimensional FC layer stated in 6. From the transformers attention we formulate all the features into a single feature  $f_i$ , as

$$f_s = \frac{\sum_{i=1}^n \gamma_i f_i}{\sum_{i=1}^n \gamma_i} \tag{7}$$

#### 2.1.2 Cross-modal feature fusion

- *FactorizedBilinearPooling*(*FBP*) (Zhang et al., 2019): The two feature vectors obtained via different modalities are fused together by applying FBP function.
- *CompactBilinearPooling*(*CBP*): Originally proposed (Fukui et al., 2016) for VQA task, we modified this feature fusion technique for the classification task.
- *CompactBilinearGatedPooling(CBGP)*: With an additional attention gate applied on top of the compact bilinear pooling module, we adopted the CBGP (Kiela et al., 2018) fusion technique for the cross-modal feature fusion.

## **3** Dataset

We have used the CrisisMMD (Alam et al., 2018) dataset for training and testing our model. Each text and image pair in the dataset have two annotations: (task 1) humanitarian categories (eight classes), (task 2) informative vs. not-informative (two classes). Since the number of labels across different classes was uneven, following (Ofli et al., 2020), we compressed the number of humanitarian categories to five- namely, (i) Not-humanitarian (4312), (ii) other\_relevant\_information (1764), (iii) rescue\_volunteering\_or\_donation\_effort (1195), (iv) infrastructure\_and\_utility\_damage (842) and (v) affected individuals (129). In the CrisisMMD dataset, tweet text and image in a pair were annotated separately, as a result, few pairs had a different label for text and it's associated image. We removed those pairs and performed the experiment only those data who have the same label for text and image. Finally, we have 8,242 pairs and split the data in 70%:15%:15% ratio for training (5770), development (1236), and test (1236) sets. For the informative and not-informative, we had 7875 (train), 1687 (development) and 1688 (test).

## **4** Experiment

#### 4.1 Exploring Visual feature

In the visual modal, we compared three image models, namely: AlexNet (Krizhevsky et al., 2012),ResNet-50 (He et al., 2016) and VGG19 (Simonyan and Zisserman, 2014); pretrained on large ImageNet (Deng et al., 2009) dataset. In the visual unimodal for each of the image model,

the extracted feature vector was passed through two consecutive fully connected layers of dimension 512 and 256. The feature vector was then passed into a batch normalization layer and dropout layer(with dropout probability = 0.4), followed by a 5-dimensional dense layer with a softmax activation function in order to make the final class prediction of the disaster event. Relu activation function and L2 regularization of 0.01 was applied at each dense layer. All of the image models were trained on the training dataset(learning rate = 1e-4) using Adam (Kingma and Ba, 2014) optimizer and with cross-entropy as the loss function. The model's hyperparameter fine-tuning was done on the validation set. We also conducted an evaluation of three models over the test dataset. As shown in table 1, out of all three image models, ResNet-50 achieved the best F1 score of 68.35 as compared to ResNet-50 (He et al., 2016) and AlexNet. This shows that the ResNet-50 was able to understand the image feature more clearly and generate better image representation. The reason behind this could be the residual module based ResNet-50's deeper architecture which lacks in VGG19 and AlexNet models.

Model	Precision	Recall	F1-score
AlexNet	74.42	56.74	64.38
VGG19	76.39	55.01	63.96
ResNet-50	79.23	60.11	68.35

Table 1: Performance of image unimodal on task\_1

## 4.2 Exploring Textual feature

Similar to the visual modal, the textual modal utilizes transfer-learning for learning the textual data representation. For the textual unimodal, we applied the bidirectional transformers with the selfattention mechanism to extract resourceful features from text in the disaster tweets. In our analysis, we use ALBERT-base (Lan et al., 2019), BERT-base (Devlin et al., 2018) and RoBERTa-base (Liu et al., 2019) pretrained language models. These models are mainly known for their pretrained weights over different domain data. For our task, we fine-tuned all of the models on the disaster dataset. As we discussed above, the input text sequence was structured, tokenized and pre-processed according to the language model's input format. From each of the language models, we extracted the [CLS] (for BERT and ALBERT) or < s > (for RoBERTa)

which represents the entire input sentence and is used as the aggregate sequence representation for classification tasks. Similar to the visual unimodal, the classification token was then passed through a series of the fully connected layer of size 512 and 256. This was followed by a batch normalization layer, dropout layer(dropout probability = 0.4), and a 5-dimensional dense layer with a softmax activation function. All the dense layer in the model has a relu activation function and L2 regularization of 0.01. All of the models were trained with the learning rate of 1e-4, using Adam (Kingma and Ba, 2014) as optimizer and cross-entropy as the loss function. On analyzing the performance of all the three models on the test data, we observed (table 2) that the performance of RoBERTa-base unimodal was the most optimal. BERT and AL-BERT achieved the F1 score of 72.92 and 71.23 respectively.

Model	Precision	Recall	F1-score
ALBERT-base	77.34	66.02	71.23
BERT-base	79.34	67.47	72.92
RoBERTa-base	85.36	66.2	74.56

Table 2: Performance of Text Unimodal on task\_1

#### 4.3 Exploring Fusion Strategies

Feature extraction: We extracted the feature maps from the preprocessed visual and textual data and utilized them for the intra-modal fusion. For a given 3 dimension feature map, the size is represented as  $H \times W \times C$ , where H and W represented the height and width of the feature map, respectively. The number of channel in the feature map was represented as C. For the intra-modal fusion process, we sliced the feature map into n vectors such that n $= H \times W$ . Therefore, *n* number of C-dimensional vectors were obtained. For the image data, we extracted the feature map from the layer before the final average polling layer of the ResNet-50. For the RoBERTa model, instead of using classification token, we extracted the vector sequence consisting of each input token's vector representation. The size of each output token sequence was 768 x 42 (max\_length). This vector was split into 768 feature vector (42-dimensional) before intra-modal fusion.

**Intra-modal Fusion:** As we discussed above in the section *Multimodal Fusion*, we utilized 3 intra-modal attention fusion methods: relation-attention,

self-attention, and transformer-attention. Both the visual and textual feature vector were subjected to each of the attention methods before performing the cross-modal fusion. The n split feature vectors from each of the visual and textual modalities, when passes through the attention layer, condenses to form respective unique representations which are then use for the cross-modal fusion.

Cross-modal Fusion: For the cross-modal fusion, we investigated 3 methods: factorized bilinear pooling, compact bilinear pooling and compact bilinear gated pooling. The visual and textual feature vector generated after the intra-modal fusion is then subjected to cross-modal fusion to produce a combined multimodal representation. The multimodal vector is then passed through a classification layer of size 5 with a softmax activation function to make predictions. The model is trained on a batch size of 64 with cross-entropy loss function and Adam (Kingma and Ba, 2014) optimizer for training the model. During the training of the model, we use an initial learning rate of 1e-5, two callback APIearly-stopping conditions and reduce the learning rate on the plateau (reducing factor = 0.5, patience = 5).

Visual	Self	Relation	Transformers
Textual	attention	attention	attention
Self-attention	78.7%	79.4%	81.7%
Relation-attention	79.9%	81.1%	82.2%
Transformers-attention	80.0%	81.2%	85.1%

Table 3: Multimodal performance (macro F1 %) on task 1 with FBP

Visual	Self	Relation	Transformers
Textual	attention	attention	attention
Self-attention	82.8%	83.1%	84.9%
Relation-attention	81.8%	84.3%	85.1%
Transformers-attention	82.1%	85.2%	89.5%

Table 4: Multimodal performance (macro F1 %) on task\_2 with FBP

## **5** Results

In this section, we discuss and analyze the multimodal performance with various fusion techniques. Table 3 and 4 show the Macro F1-score of FBP fusion methods on task\_1 and task\_2 respectively. We have shown the result of the **best cross-model fusion method**: **FBP** applied with various intramodel fusion methods.

For task\_2, we observed that by using the FBP (Zhang et al., 2019) and Transformer attention layer

in the pipeline, the performance of multimodal was remarkably better (around **12%**) than the other cross layer fusion methods (CBP and CBGP). We also noticed that in either of the cross-modal fusion method, the transformer attention intra-modal fusion performed the best. For task\_1 (refer 3) and task\_2 (refer 4), FBP with transformers-attention based multimodal model gave the best result of 85.1% and 89.5% respectively. We can also see that models having transformer-attention combined with relation-attention outperformed the model with transformer-attention.

Coming to the multimodal baseline (Ofli et al., 2020) and (Abavisani et al., 2020), our model outperform it by **7.99%** and **1.10%** on the task\_1 and for task\_2 it is **5.92%** and **0.78%**. The reason behind the superior performance of our model lies behind the underlying feature representation generated by the pre-trained language and image models. Moreover, we were able to capture intra-modality information using attention mechanism which produced a denser feature representation before the cross-modal fusion. Therefore using transfer learning and attention-based fusion techniques, we were able to blend together with powerful language and image models.

# 6 Conclusion

In this paper, we present an extensive analysis of multiple feature fusion strategies for developing a multi-modal framework for detecting and classifying tweets into various crisis events accurately based on the textual and visual features. In our study, we compared various image and language models and found that the ResNet and RoBERTa outperformed the other models. We also presented a comparative study of various fusion methods; through that, we can conclude that the selection of effective intra-modal and cross-modal method plays a crucial role in developing a more accurate and efficient multimodal framework for classifying the events for faster relief efforts. We observed that the transformer-attention mechanism outperformed the other intra-modal fusion methods. We also showed that by using factorized bilinear pooling, the multimodal feature representation can be improved. The results of the experiments show that one application of the multimodal framework can be the identification and filtration of disasterrelated information available on social media platforms.

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