Auto-SLURP: A Benchmark for Evaluating Multi-Agent Frameworks in Smart Personal Assistant

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Abstract

In recent years, multi-agent frameworks powered by large language models (LLMs) have advanced rapidly. Despite this progress, there is still a notable absence of benchmark datasets specifically tailored to evaluate their performance. To bridge this gap, we introduce **Auto-SLURP**, a benchmark dataset aimed at evaluating LLM-based multi-agent frameworks in the context of smart personal assistants. Auto-SLURP extends the original SLURP dataset—initially developed for natural language understanding tasks—by relabeling the data and integrating simulated servers and external services. This enhancement enables a comprehensive end-to-end evaluation pipeline, covering language understanding, task execution, and response generation. Our experiments demonstrate that Auto-SLURP presents a significant challenge for current state-of-the-art frameworks, highlighting that truly reliable and intelligent multi-agent personal assistants remain a work in progress. The dataset is available at https://github.com/lorashen/Auto-SLURP.

1 Introduction

Multi-agent frameworks built on large language models (LLMs) have seen rapid development in recent years (Li et al., 2023; Su et al., 2024; Hong et al., 2024; Wu et al., 2023; Liu et al., 2024b). These frameworks provide general-purpose infrastructures that facilitate the construction of multi-agent systems through modular architectures, communication protocols, and coordination strategies. Despite the rapid progress, there remains a noticeable gap in standardized benchmarks tailored to evaluate the effectiveness of these frameworks.

While a number of benchmarks have been proposed to assess the tool-use capabilities of LLMs (Qin et al., 2023; Chen et al., 2023c; Zhu et al., 2023; Zhuang et al., 2024; Ye et al., 2024), they primarily focus on individual LLMs and address only a narrow slice of functionality. As a result, they do not adequately reflect the complexity, interactivity, and coordination challenges inherent in real-world multi-agent scenarios.

To capture broader dimensions of agent behavior, several social and interactive benchmarks have recently been proposed. For example, Cooperation (Abdelnabi et al., 2023), SOTOPIA (Zhou et al., 2024), AgentSense (Mou et al., 2024), and SocialBench (Chen et al., 2024) create social environments to evaluate agents' interpersonal and collaborative abilities. In parallel, AgentBench (Liu et al., 2023) targets reasoning and decision-making skills in domains such as coding, web navigation, and e-commerce. Other works, including MAgIC (Xu et al., 2023), CUISINEWORLD (Gong et al., 2024), BattleAgentBench (Wang et al., 2024), CivRealm (Qi et al., 2024), and LegalAgentBench (Li et al., 2024), introduce game-based or domain-specific settings to assess multi-agent interaction.

Meanwhile, benchmarks in embodied environments—such as AgentBoard (Ma et al., 2024), ALFWorld (Shridhar et al.), the ThreeDWorld Transport Challenge (Gan et al., 2021), and WAH (Puig et al., 2020)—focus on grounding agents in physical or simulated worlds.

However, these efforts are typically designed to evaluate individual LLMs' task execution and interaction capabilities in multi-agent systems, rather than to assess the performance or flexibility of open-source multi-agent frameworks. Moreover, the highly integrated nature of game-based and embodied environments often makes them difficult to adapt for evaluating general-purpose frameworks, limiting their reusability and extensibility (Xu et al., 2020; Zhang et al., 2021).

Taken together, although significant progress has been made in benchmarking agent capabilities, ex-

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User	could you please email john saying i'm on leave	
	re-labeled	**original**
Intent	email_sendemail	email_sendemail
Slots	to_person: john, content: i'm on leave	person : john

Table 1: The example of the annotations in Auto-SLURP.

isting efforts do not sufficiently address the unique needs of evaluating multi-agent frameworks. This highlights a pressing need for a comprehensive and flexible benchmark that can rigorously and fairly assess the effectiveness of LLM-based multi-agent infrastructures across a range of scenarios.

One particularly compelling application is the smart personal assistant—an AI system capable of understanding natural language and performing tasks on behalf of users. This vision has long captured the imagination of both researchers and the public (Edu et al., 2020; Hoy, 2018). Despite significant progress in AI and the emergence of powerful LLM-based multi-agent systems, this vision remains underexplored in the context of multi-agent evaluation. Personal assistants are expected to handle a wide range of tasks, such as checking the weather, sending emails, managing calendars, and controlling IoT devices. Achieving this level of functionality demands not only natural language understanding (NLU), but also sophisticated capabilities in decision-making, reasoning, tool use, coordination, and adaptability (Del Tredici et al., 2021; Shen et al., 2022).

To help fill this gap, we introduce **Auto-SLURP**, a benchmark designed to evaluate the effectiveness of LLM-based multi-agent frameworks in building smart personal assistants. Auto-SLURP is built upon the SLURP dataset (Bastianelli et al., 2020; Liu et al., 2021), originally created for natural language understanding in smart home scenarios. We extend SLURP's original intent-slot structure to support comprehensive end-to-end evaluation: from language understanding and intent interpretation, to task execution and response generation. To better reflect the complexity of real-world interactions, we relabel the slots and restructure the data to align with complete user-interaction pipelines.

Auto-SLURP simulates realistic assistant interactions by integrating external services and simulated servers, enabling thorough evaluation of a framework's ability to handle complex, multi-step operations. These operations include API access, state management across modules, and coordination between agents with specialized responsibilities. This setup allows us to assess not just whether multi-agent frameworks can interpret user commands, but also whether they can effectively orchestrate the backend processes needed to carry them out.

The dataset spans a wide range of task domains, such as calendar management, media playback, transportation scheduling, and information retrieval. This diversity ensures that Auto-SLURP serves as a robust and representative benchmark for evaluating both the flexibility and reliability of multi-agent frameworks in realistic scenarios. Our experimental results demonstrate that Auto-SLURP presents significant challenges even for state-of-the-art multi-agent frameworks. These findings underscore the complexity involved in achieving seamless, intelligent assistant behavior and reveal that we are still some distance away from building fully dependable AI-based personal assistants.

2 Dataset Construction

Creation of queries and annotations We make modification to the SLURP dataset, which is collected for the development of smart personal assistants. Personal assistant systems are inherently complex, as they must interpret and respond to a wide variety of user commands. SLURP was initially released for natural language understanding tasks (Weld et al., 2022; Yang et al., 2017; Shen et al., 2017; Su et al., 2018; Huang et al., 2021), with a focus on intention detection and slot filling. In traditional methods, intent detection is treated as a classification problem, while slot filling is handled as a sequence-to-sequence task. For example, given the user query "play kari jobe for me", the intent is "play_music", and the slot is "artist_name: kari jobe". In SLURP, the slots are limited to the entities explicitly mentioned in the utterance, omitting other crucial information required to successfully execute the command. This omission can lead to incomplete or failed task execution.

To adapt SLURP for our specific use case, we

slot_name	description
descriptor	additional constraints mentioned in the utterance
content	the content of an email or a search query
from_person	the sender in an email
to_person	the recipient in an email
from_relation	the sender's relationship to the user
to_relation	the recipient's relationship to the user
setting	an action that changes the state or configuration of a device

Table 2: Newly added slots and their definitions.

retain only the user queries and their corresponding intents from SLURP, while re-labeling the slots. Specifically, we enrich the slot information by adding new slots and refining existing ones to capture all the information necessary for backend task execution. We also ensure that the slot structures are compatible with LLMs, which typically generate outputs rather than classify them. Table 1 illustrates an example of our modified samples, with our re-labeled version in the middle column, and the original SLURP sample in the right column.

The dataset encompasses a wide range of tasks, from straightforward actions like setting calendars or playing music, to more complex operations such as information retrieval or handling transportation-related commands. We randomly select 1,000 samples from the SLURP training set and 100 samples from the testing set. Based on our experimental results, this subset is considered sufficient for training and testing LLM-based multi-agent frameworks. Detailed statistics on the domains and tasks in the test set are provided in Appendix A.

Slot refinement and relabeling rules We further detail how slots are refined to support reliable end-to-end execution. In the original dataset, slots only capture the entities mentioned in the query. For execution, however, all key information in the query—not just entities—needs to be converted into actionable slot values. We therefore introduce new slots and define systematic relabeling rules to ensure completeness and consistency. Table 2 lists the added slots and their definitions. The main relabeling rules are as follows:

- For all domains except QA, user-specified search constraints are labeled as `descriptor`.
- For email and QA domains, the information that the user wants to send or retrieve is labeled as `content`.
- In the email domain, words that indicate sender or recipient are labeled as `from_*` and `to_*` instead of the generic `relation` or `person`.
- For IoT and related domains, user-specified modes (e.g., eco mode, night mode) are labeled as `setting`.

Collection of the end servers To evaluate end-to-end system performance, we simulate the execution servers that process and carry out user commands. This simulation enable us to verify whether the commands are correctly interpreted and executed, ensuring that the overall system functions as expected. In our training set, we identify 23 distinct domains. For each domain, we build a dedicated server to handle the relevant operations. Additionally, for certain domains which require external information, such as search, weather, and news, we integrate external services, i.e., third-party APIs. These API calls allow the system to fetch the required information, ensuring that user requests are handled efficiently and with up-to-date content.

3 Experiments

3.1 Setup

We compare several representative LLM-based multi-agent frameworks.

CamelAI (Li et al., 2023) introduces a cooperative framework that allows agents to autonomously collaborate through role-playing.

AutoGen (Wu et al., 2023) presents a customizable framework that can integrate LLMs, humans, and tools, enabling dynamic agent interactions.

LangGraph (2023) is built upon the foundation of LangChain (2022) and provides an easy way to create cyclical graphs during runtimes.

AgentLite (Liu et al., 2024b) is a lightweight, modular codebase that can easily experiment with new reasoning strategies.

	CamelAI	LangGraph	AutoGen	AgentLite
GPT-4	0.21	0.32	0.44	**0.46**
DeepSeek-V3	0.39	0.32	0.36	**0.47**

Table 3: The results of the multi-agent frameworks.

	CamelAI		LangGraph		AutoGen		AgentLite	
	GPT-4	DeepSeek	GPT-4	DeepSeek	GPT-4	DeepSeek	GPT-4	DeepSeek
intent	**54%**	**50.8%**	34%	**39.7%**	**68%**	43.8%	**69%**	**69.8%**
time	18%	8.2%	12%	29.6%	9%	14.1%	19%	7.5%
location	-	-	-	1.5%	-	-	7%	-
URL	14%	4.9%	13%	7.4%	43%	14.1%	19%	45.3%
request	-	-	-	1.5%	-	1.6%	-	5.7%
manager	9%	49.2%	**53%**	36.8%	13%	**46.9%**	-	3.8%
function_call	18%	1.6%	-	-	-	-	-	

Table 4: Error analysis of the frameworks. Because one failure can be caused by multiple reasons, the percentages do not sum up to 100%. DeepSeek refers to DeepSeek-V3.

For all multi-agent frameworks, we use GPT-4 (Achiam et al., 2023) and DeepSeek-V3 (Liu et al., 2024a) as the LLMs. We describe the details of the experiments in Appendix B.

3.2 Defined workflows

We use each multi-agent framework to build a workflow that simulates a smart personal assistant. In the workflow, a program manager agent serves as the orchestrator; it processes the user's input query and delegates subtasks to specialized agents. We introduce an intent agent to predict the intent and slots. Additionally, we add a time agent and a location agent to format the time and location parameters, if applicable. We adopt a URL agent to select the appropriate URL from a list of candidates, and a request agent to execute the tool function call for the request. The overall workflow is illustrated in Figure 1 in Appendix C. Although the orchestration methods, prompt policies, and reasoning approaches vary across frameworks, we ensure a fair and controlled comparison by maintaining consistency in the assigned roles, accessible tools, and prompts used to define agent functions during construction.

3.3 Evaluation

We use the successful execution rate as the evaluation metric, which measures the percentage of queries that are completed successfully from end to end. This metric assesses the reliability, efficiency, and ability of the framework to perform the intended actions without failure. Additionally, we provide an automated evaluation tool that measures performance across all frameworks consistently and efficiently.

4 Experiment Results

4.1 Results analysis

Table 3 presents the results of the multi-agent frameworks. Among them, AgentLite performs the best.

A closer inspection reveals the reasons behind the performance differences. The failure of CamelAI with GPT-4 can be attributed to its difficulty in selecting the right tool to execute, largely due to bugs in its interface with GPT-4. Additionally, DeepSeek-V3 can not run in CamelAI until we resolve certain response parsing issues. LangGraph underperforms mainly because it only combines current agent's prompt and all the agents' results into one list as input, without any adjustments. In contrast, AutoGen separates the prompts for the manager agent and the subtask agents, and provides the manager with the descriptions of all agents, enabling clearer task delegation and yielding better results. AgentLite further improves performance by adopting "think and react" methods in the process, which significantly enhances execution success. Example prompts for LangGraph and AutoGen are provided in Appendix D.

We also test other frameworks, such as AgentVerse (Chen et al., 2023b), AutoAgents (Chen et al., 2023a), and OpenAI Agents (OpenAI, 2025). However, these frameworks either lack a generalized orchestration policy to support this scenario or do not provide sufficient information for effective imple-

DeepSeek-V3	**CamelAI**	**LangGraph**	**AutoGen**	**AgentLite**
1k	0.364	0.232	0.420	**0.459**
original	0.39	0.32	0.36	**0.47**

Table 5: Results on the expanded (1k) and original test sets with DeepSeek.

AutoGen	**original**	**finetuned**
acc	0.40	0.62

Table 6: The results for AutoGen with intent agents using original and finetuned Llama-3.

mentation. This highlights the inherent complexity of designing robust multi-agent frameworks.

To gain deeper insight into failure points, we analyze the errors caused by individual agents and the function call part. As shown in Table 4, it is clear that the main source of failure stems from the intent agent. We show the failure attribution criteria in Appendix G.

Further more, we report additional analyses, including cost, execution speed, and LLM coverage, in Appendix E, and provide a case study in Appendix F.

4.2 Consistency between automated and human judgments

To complement the metric-based evaluation, we randomly select 25 samples and manually annotate the consistency between automated scores and human judgments across the four frameworks (based on the DeepSeek results). We find that 95% of the automated scores aligned with human evaluations, supporting the validity of our automated assessment methodology.

4.3 Evaluation on an expanded test set

To further verify the robustness of our findings, we randomly sample 5,000 examples from the SLURP training set and 1,000 examples from the test set, and repeat the experiments using DeepSeek. The results, shown in Table 5, remain consistent with the original experiments, preserving the same ranking order (AgentLite >AutoGen, CamelAI >LangGraph). This consistency demonstrates that our conclusions are stable and generalizable to larger datasets.

4.4 Ablation

Our prior analysis shows that intent prediction is the leading cause of failures. To address this, we conduct an ablation study by further finetuning a model for the intent agent to assess its impact on overall framework performance. We choose the open-source Llama 3 model (AI@Meta, 2024) for finetuning. Specifically, we finetune the LLAMA-3 8B model on our training set and use the resulting model as the intent agent. All other agents in the system continue to use GPT-4 as their underlying LLM. We evaluate this setup in AutoGen framework, and the results are presented in Table 6. Compared to the framework that uses the original LLAMA-3 8B model, the finetuned version shows a performance improvement of 55%. This result demonstrates that improving individual components—especially the main failure source—can significantly enhance the overall performance of multi-agent frameworks. A more detailed breakdown of domain-specific accuracy for both versions is provided in Appendix H.

Based on the analysis above, it is clear that we are still a few steps away from achieving a fully reliable and smart personal assistant. Achieving this goal will require continued progress in several key areas of multi-agent framework design—namely, the development of generalized orchestration policies, effective prompting methods, robust reasoning approaches (such as think and react), and careful selection of LLMs suited to the task.

5 Conclusion

We present Auto-SLURP, a dataset designed to evaluate LLM-based multi-agent frameworks. We assess the end-to-end execution tasks, not just the nature language understanding tasks. By incorporating simulated servers and external services, we evaluate the capacity of the frameworks to complete the entire process. The dataset proves to be sufficiently challenging to test the state-of-the-art multi-agent frameworks.

Limitations

The dataset incorporates simulated servers and external services, which may not fully mimic the behavior of real-world systems. This could result in discrepancies between the performance of frameworks in the benchmark and their performance in

live applications.

Additionally, the dataset's evaluation is heavily reliant on the performance of LLMs. Variations in the quality and capabilities of LLMs across different versions could influence the outcomes.

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A Statistics on Domains and Tasks

Table 7 shows the distribution of domains in the test set, covering 18 distinct domains. This diversity highlights the dataset's ability to capture the complexity of real-world scenarios.

Since task complexity is often linked to the number of slots within an utterance, we also report slot count statistics in Table 8. As shown, most utterances include one or two slots, indicating that the tasks are sufficiently complex.

B The Details of the Experiments

We use DeepSeek-V3 instead of DeepSeek-R1 because the reasoning process of DeepSeek-R1 introduces more noise in this scenario. The prompts for the agent roles are created and adjusted during the setup phrase. The temperature is set as 0 to ensure that the LLM's responses are deterministic and fixed.

C Overview of the Defined Multi-Agent Workflow

The overall workflow defined in experiment is illustrated in Figure 1.

D Prompt Examples from LangGraph and AutoGen

Below is an example prompt from LangGraph, which includes the agents' names, the function description of the orchestration agent, the current subtask, and the responses from previous agents.

Domain	Number of Samples
alarm	2
calendar	17
cooking	1
datetime	7
email	7
iot	12
lists	5
music	10
news	3
audiobook	3
podcasts	4
radio	3
qa	9
recommendation	5
social	1
takeaway	1
transport	3
weather	7

Table 7: Domain statistics for the test set.

```
{'content': 'You are a supervisor
tasked with managing a conversation
between the following workers to
finish the first user's cmd: [
'intent', 'time', 'location', 'url',
'request', 'genresponse']. Given the
following user request, respond with
the worker to act next. you are
controlling smart home system, you
have intent, time, location, and url
agent and request to complete the
user's task. You should first use
intent to complete the intent
prediction. Then if the result has
time or location params, please try
to ask time or location to solve the
time and location. At last you
should choose the url using url agent,
and then use request to send and
receive request to the url such as
weather server and then use
genresponse to generate response,
then finalize the task. Even if the
request's response is need further
information or is a question, do not
further answer the question, just
finish the task. The response need to
be the worker to act next, for
example: {"next": "FINISH"}. When
```

Number of Slots in Utterance	Number of Samples
0	9
1	55
2	33
3	2
4	1

Table 8: Slot statistics for the test set.

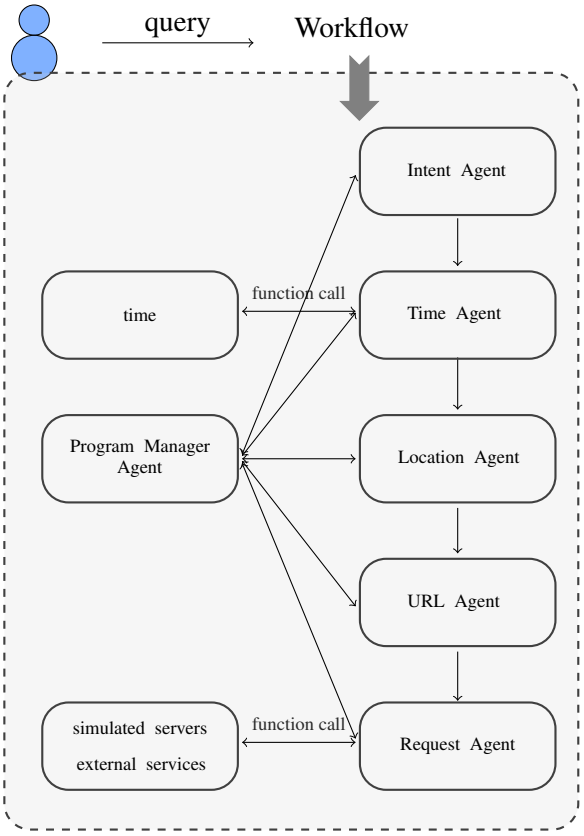

Figure 1: The workflow defined for the Auto-SLURP dataset.

```
finished, respond with FINISH. the
data in json.', 'role': 'system'},
{'content': 'will i need sunscreen
this afternoon', 'role': 'user'},
{'content': 'domain:weather,
intent:weather_query, slots:
time:this afternoon', 'name':
'intent', 'role': 'user'}
```

The following is an example prompt from AutoGen, which includes a description of the overall task, detailed function descriptions of all agents, responses from previous agents, and the current subtask. (Some content has been omitted for brevity.)

```
{'content': "You are in a role play
game. The following roles are
available: user_proxy: A computer
terminal that performs no other
action than running Python scripts
(provided to it quoted in python code
blocks), or sh shell scripts (provided
to it quoted in sh code blocks).
Product_manager: you are controlling
smart home system, you have intent
assistant, time_assistant, location
_assistant, url_assistant and
request_assistant to complete the
user's task. You should first use
intent to complete the intent
prediction. Then if the result has
time or location params, please try
to ask time_assistant or location
_assistant to solve the time and
location. Then you choose the url
using url_assistant. At last you
should use request_assistant to
send and receive request through
functions from other servers such
as weather server and response to
user. You should generates reponse
for the user, and tell manager to
finalize the task. intent: Read the
examples and results, and predict
intent for the sentence. For 'set
the alarm to two pm', first predict
the domain, as domain:alarm, then
the intent and slots, as the format:
intent:alarm_set,time:two pm. the
intents are calendar: calendar_set,
calendar_remove, calendar_query
... Time_assistant: Read the time
params, and convert to formated time.
If has date, call the user_proxy
_auto get_time function to get
today's date, then calculate and
format the date mentioned in the
params. The time is 10:00. If has
```

cost	**CamelAI**	**LangGraph**	**AutoGen**	**AgentLite**
GPT-4(USD/query)	0.52	0.14	0.80	0.55
DeepSeek-V3(CNY/query)	0.05	0.05	0.12	0.11
speed	**CamelAI**	**LangGraph**	**AutoGen**	**AgentLite**
DeepSeek-V3(s/query)	57	14	45	31

Table 9: The costs and speed of the frameworks.

CamelAI	**LangGraph**	**AutoGen**	**AgentLite**
20	**24**	8	1

Table 10: Number of supported LLMs by each framework.

time, the time format should be 10:00. If no time specify, can return default time. If no date and time params, just skip. Location: Read the location params, and convert to formated location. The current location is new york. url_assistant: Read the params, and choose the url from the servers' url list: qa server is ... then all the url format should be ... Request: for url and query params, use the request functions you have been provided with. Read the following conversation. Then select the next role from ['user_proxy', 'Product_manager', 'intent', 'Time _assistant', 'Location', 'url _assistant', 'Request'] to play. Only return the role.", 'role': 'system'}, {'content': '{"query": "will i need sunscreen this afternoon"}', 'role': 'user', 'name': 'user_proxy'},{'content':'domain: weather,intent:weather_query,time: this afternoon', 'role': 'user', 'name': 'intent'}, {'content': "Read the above conversation. Then select the next role from ['user_proxy', 'Product_manager', 'intent','Time _assistant', 'Location', 'url _assistant', 'Request'] to play. Only return the role.", 'name': 'checking_agent', 'role': 'system'}

E Cost, Speed and LLM Coverage Analysis of Multi-Agent Frameworks

We compare the four frameworks—CamelAI, LangGraph, AutoGen, and AgentLite—based on cost per query, execution speed, and LLM coverage.

The cost and speed results are presented in Table 9. In terms of cost, LangGraph consistently exhibits the lowest expense, while AutoGen is the most expensive. CamelAI and AgentLite fall in between. Across all frameworks, DeepSeek offers a significant cost advantage over GPT-4, providing much lower per-query expenses. With respect to execution speed (measured on DeepSeek), LangGraph is the fastest, followed by AgentLite, AutoGen, and finally CamelAI. Notably, CamelAI takes nearly four times longer than LangGraph, due to its use of worker nodes—comprising multiple specialized agents—which introduces additional processing steps.

For LLM coverage (Table 10), AgentLite is the most restricted, supporting only a single LLM type (OpenAI). LangGraph offers the broadest support for multiple LLMs, while CamelAI and AutoGen provide intermediate levels of compatibility.

When considering cost, speed, LLM coverage, and the accuracy results reported above, the four frameworks reveal distinct trade-offs. LangGraph is highly efficient in cost and speed and supports a wide range of LLMs, but its task performance remains suboptimal. AgentLite delivers the best accuracy at moderate cost and speed, though its reliance on a single LLM limits flexibility. CamelAI offers improved performance with reasonable LLM support, but suffers from slow execution. AutoGen provides relatively strong accuracy and moderate LLM coverage, but its high cost and slower speed make it less cost-effective overall.

F Case study

We provide an example of error analysis below. For the query: "what is the traffic like right now", AgentLite and CamelAI produce correct results, whereas AutoGen and LangGraph fail to do so.

Domain	Original	Finetuned
Audiobook	0.0%	66.7%
Calendar	11.8%	76.5%
Currency	0.0%	66.7%
Datetime	14.3%	71.4%
Email	0.0%	71.4%
IoT	33.3%	75.0%
Lists	40.0%	100.0%
Music	0.0%	70.0%
News	0.0%	100.0%
Podcasts	0.0%	50.0%
QA	0.0%	80.0%
Radio	0.0%	66.7%
Recommendation	0.0%	60.0%
Transport	33.3%	66.7%
Weather	0.0%	100.0%

Table 11: Accuracy across each domain for both the original and finetuned models.

Below is an excerpt from LangGraph's log. In this log, the planner selects the location agent to handle the request at a certain step. However, the location agent responds directly to the query, even though it was explicitly instructed to provide only location information.

```
   ---
{'next': 'location'}
{'supervisor': None}
---
{'location': {'messages': [
HumanMessage(content="I don't have
real-time traffic data for New York.
You may want to check a traffic app or
website like Google Maps, Waze, or
NYC's official traffic information
sources for the latest updates.",
additional_kwargs={},
response_metadata={}, name=
'location', id='***')]}}
---
```

The following is an excerpt from AutoGen's log. In this case, AutoGen fails to interpret the time expression, resulting in a time format error, despite successfully making a request to the server.

```
>>>>>>>> EXECUTING FUNCTION
url_request...
{"code":"SUCCESS","data":{"query":{
"intent":"transport_traffic","slots"
:{"time":"right now"}},"response":
"time format not right"},"msg":
"SUCESS"}
```

Domain	Original	Finetuned
Audiobook	0.0%	66.7%
Calendar	29.4%	82.4%
Currency	0.0%	66.7%
Datetime	42.9%	85.7%
Email	57.1%	71.4%
IoT	58.3%	75.0%
Lists	40.0%	100.0%
Music	10.0%	70.0%
News	33.3%	100.0%
Podcasts	0.0%	50.0%
QA	0.0%	80.0%
Radio	0.0%	66.7%
Recommendation	20.0%	60.0%
Transport	66.7%	66.7%
Weather	14.3%	100.0%

Table 12: Accuracy across each domain—excluding slot name errors—for both the original and finetuned models.

G Failure Attribution Criteria in Evaluation

During evaluation, the workflow proceeds even if a failure occurs, and task completion is assessed only after the entire process is complete. To identify the source of failure, we trace the error back to the responsible agent based on the following criteria:

- Intent Agent: If the intent agent makes an incorrect prediction that ultimately leads to a workflow failure, the error is attributed to the intent agent.
- Time Agent: If the time agent provides an incorrect time or content that negatively affects the final outcome, the error is assigned to the time agent.
- Location Agent: If the location agent supplies an incorrect location resulting in an incorrect outcome, the error is attributed to the location agent.
- URL Agent: If the URL agent selects the wrong URL or incorrect parameters, the error is considered to originate from the URL agent. Additionally, if the URL agent receives an incorrect intent and is capable of correcting

it but fails to do so, the error is also attributed to the URL agent.

- Request Agent: If the request agent successfully retrieves the correct data from the servers but generates an incorrect response, the error is classified as a request agent error.
- Manager Agent: If the manager agent incorrectly selects the next agent in the workflow, causing a failure, the error is attributed to the manager agent.
- Function Call: If the system executes an incorrect function call that results in a failure, the error is categorized as a function call failure.

H Evaluation of Intent Prediction Accuracy Across Domains

In the ablation study, we analyze the intent prediction accuracy across different domains, excluding those with fewer than three samples. The results are reported in Table 11, showing the accuracy for each domain using both the original and the finetuned models.

To further investigate the performance gap between intent prediction accuracy and overall workflow accuracy, we take a closer look at the outputs of the intent agent. We observe that some errors from the original model stem from formatting issues—such as incorrect slot names or returning plain-text descriptions instead of structured outputs. Notably, these issues can often be mitigated by downstream agents in the workflow, such as the URL agent, which may still successfully process the intent. Therefore, for reference, we additionally report a relaxed intent accuracy in Table 12, where slot name errors are ignored.

As shown in the two tables, finetuning improves accuracy across all domains. However, the Podcasts domain remains particularly challenging for the intent agent, with a final accuracy of only 50.0%.