A Crowdsourcing Approach for Annotating Causal Relation Instances in Wikipedia

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Abstract

This paper presents a crowdsourcing approach for annotating causal relation instances to Wikipedia. Because an annotation task cannot be decomposed into multiple-choice problems, we integrate a crowdsourcing service and brat, a popular on-line annotation tool, to provide an easy-to-use interface and quality control for annotation work. We design simple micro-tasks that involve annotating textual spans with causal relations. We issued the micro-tasks to crowd workers, and collected 95,008 annotations of causal relation instances among 8,745 summary sentences in 1,494 Wikipedia articles. The annotated corpus not only provides supervision data for automatic recognition of causal relation instances, but also reveals valuable facts for improving the annotation process of this task.

1 Introduction

Commonsense knowledge such as entities and events, and their causal relationships, are indispensable in various natural language processing (NLP) applications, including question answering (Oh et al., 2013; Oh et al., 2016; Sharp et al., 2016), hypothesis generation (Radinsky et al., 2012; Hashimoto et al., 2015), stance detection (Sasaki et al., 2016), and literature curation for systems biology (Pyysalo et al., 2015; Rinaldi et al., 2016).

In many previous researches, corpora for acquiring causal relations were built by annotating two text spans (e.g., entities) and their relations in the text (Doddington et al., 2004; Hendrickx et al., 2010; Pyysalo et al., 2015; Rinaldi et al., 2016; Dunietz et al., 2017; Rehbein and Ruppenhofer, 2017). However, this approach is extremely work intensive. It involves choosing a target domain, designing an ontology (semantic classes) of entities, building a corpus for named entity recognition, designing an annotation guideline for relations, and annotating the relations between entities. Building such a corpus also requires the annotation efforts of experts. For these reasons, this approach is almost non-scalable to various domains or genres of text although the knowledge of the causal relations is highly target-specific.

This paper presents an approach for harnessing causal relation instances to Wikipedia articles via crowdsourcing. Wikipedia is the central infrastructure for knowledge curation, as exemplified by Freebase (Bollacker et al., 2008) and Wikification (Mihalcea and Csomai, 2007). Therefore, we base Wikipedia articles for building a corpus with causal relation instances. This work represents a first step toward organizing the causal knowledge in Wikipedia articles covering various topics.

Recently, researchers have recognized the value of crowdsourcing services in constructing wideranging language resources at low cost (Brew et al., 2010; Finin et al., 2010; Gormley et al., 2010; Jha et al., 2010; Fort et al., 2011; Kawahara et al., 2014; Lawson et al., 2010; Hovy et al., 2014; Takase et al., 2016). Unfortunately, causal relations cannot be directly annotated by crowdsourcing. For this purpose, non-expert workers on crowdsourcing services require a clear and simple micro-task. A crowdsourcing service only provides a standardized interface for workers. The micro-tasks on this interface

31st Pacific Asia Conference on Language, Information and Computation (PACLIC 31), pages 336–345 Cebu City, Philippines, November 16-18, 2017 Copyright ©2017 Kazuaki Hanawa, Akira Sasaki, Naoaki Okazaki and Kentaro Inui are often limited to multiple choice questions or free descriptions.

This study also explores the potential of crowdsourcing for collecting annotations about causal relation instances. To this end, we tailor a simple micro-task in which crowd workers annotate textual spans with causal relations to the title of a Wikipedia article. We also develop an annotation system that cooperates with a crowdsourcing service. By virtue of the widely used annotation tool brat¹ (Stenetorp et al., 2012), the system is easy to use and extendible to other annotation tasks.

We collected 95,008 annotations of causal relation instances for 8,745 summary sentences² in 1,494 Wikipedia articles. By analyzing the annotation results, we provide valuable hints for improving the annotation process in terms of the number of crowd workers necessary for an article, the number of agreements necessary for improving the quality of causal relation instances, syntactic profiles of annotated spans (e.g., noun and verb phrases), and common confusions of annotations.

The annotation results are also useful for mining expressions inverting polarity of causality (promotion and suppression) and provide supervision data for automatic extraction of causal relation instances from Wikipedia articles. We have released the annotation system, annotated corpus, and the automatic extraction tool on a dedicated website³. Although the corpus was built for Japanese Wikipedia articles, we here use English translations for illustrative purposes.

2 Related work

NLP researchers have built corpora for various NLP tasks through crowdsourcing. These tasks include part-of-speech tagging (Hovy et al., 2014), PP at-tachment (Jha et al., 2010), named entity recognition (Finin et al., 2010; Lawson et al., 2010), sentiment classification (Brew et al., 2010), relation extraction (Gormley et al., 2010), semantic modeling of relation patterns (Takase et al., 2016), and discourse parsing (Kawahara et al., 2014). In most of these tasks, the micro-tasks are designed

on the way to Tomales Bay for a BBQ w/ friends. discussing pc tuned!

Word	Person	Place	Organizatio	n None	???
on	0	0	0	۲	
the	0	0	0	۲	
way	0	0	0	۲	
to	0	0	0	۲	
Tomales	0	0	0	۲	
Bay	0	0	0	\odot	
for	0	0	0	۲	
а	0	0	0	\odot	
BBQ	0	0	0	۲	
w/	0	0	0	۲	

Figure 1: Named entity annotation by the multiple-choice method (Finin et al., 2010).

Choose Category	EMAIL TEXT:
Joe Sutton (remove) Choose Category	<subject> Helsinki</subject>
Kevin Sweeney (remove)	
Currently selected: Fernley Approve Cancel	<body> Here is the abridged draft of the document for the presentation to Joe Sutton.</body>
	The 'expected loss' calculation in the previous version was intended to show
	the outcome if we assume some recovery of amounts owing from Vneshtopprom,
	but until we re-engage in the negotiation we can only speculate as to what
	this may be. Hence, we have restricted the analysis to the maximum exposure.
	Please e-mail Kevin Sweeney and me with any comments/amendments.
	Fernley

Figure 2: A custom interface for annotating named entities via crowdsourcing (Lawson et al., 2010).

as multiple-choice problems. For example, Brew et al. (2010) annotated sentiment polarity in a microtask where workers labeled an article as positive, negative, or irrelevant. When the target task cannot be broken into micro-tasks of multiple-choice problems, a special approach is needed. Labeling of text spans falls into this category.

Notwithstanding, corpora with span annotations built by crowdsourcing have been reported in several studies. Finin et al. (2010) annotated the boundaries and semantic classes of named entities by converting the annotation task into a micro-task of multiplechoice problems. They applied the standard interface of Amazon Mechanical Turk (see Figure 1). In this interface, the worker selected a label (PER-SON, PLACE, ORGANIZATION, or NONE) from a row of radio buttons placed beside every word in a sentence. This interface not only reduces the readability of the sentence but also requires many selections of radio buttons. The closest work to ours is Lawson et al. (2010). They implemented a custom interface in which workers selected arbitrary spans of text and attached a label to each span (see Fig-

¹http://brat.nlplab.org/

²The lead paragraph of a Wikipedia article containing a quick summary of the most important points of the article.

³http://www.cl.ecei.tohoku.ac.jp/

ure 2). However, their interface is specific to named entity recognition, and is not generalizable to other annotation tasks. In addition, their annotation tool has not been released to the public.

In contrast, we combine a crowdsourcing service with brat, a popular open-source annotation tool, to provide an easy-to-use interface and quality control for the annotation work. This approach is not limited to causal relations but can be adapted to any bratsupported tasks (e.g., part-of-speech tagging and information extraction). We also present a quality control mechanism that is applicable to any crowdsourcing services accepting free text for a micro-task.

Several studies have dedicated to identify causal relations mentioned in text. For instance, Dunietz et al. (2017) present the version 2.0 of Bank of Effects and Causes Stated Explicitly (BECauSE). The corpus includes annotations of causes and effects as well as seven semantic relations that are frequently associated with causation. Rehbein and Ruppenhofer (2017) use the similar annotation scheme for building a German corpus with some changes in the label set and the scope of causality. Built on top of well-established lingustic theories, these studies focus more on "causal language" (expressions of causation) than real-world causation. In contrast, our ultimate goal is acquisition of real-world causal knowledge by exploting Wikipedia as an encyclopedia. We thus design a curation process with crowdworkers involved in, focussing on how humans 'read' Wikipedia articles for causal knowledge.

3 Annotating promotion/suppression relations in Wikipedia articles

3.1 Labels of causal relations

This study annotates promotion/suppression relations (Hashimoto et al., 2012; Fluck et al., 2015) in Wikipedia articles. Here, "X promotes Y" means that Y is activated when X is activated. Analogously, "X suppresses Y" means that Y is inactivated when Xis activated.

Many corpora for acquiring relational knowledge are created by annotating two entities and the relation between the pair of entities in a sentence (Doddington et al., 2004). However, this approach is too difficult for crowd workers because it requires locating the entities and considering the promotion/suppression relations for all possible pairs of entities. Moreover, to create a valuable corpus, it is important to annotate the promotion/suppression relations involving the article title (a variable *T*, hereafter), because the article is naturally intended to provide knowledge about *T*. Therefore, we force *T* to participate in an argument of a promotion/suppression relation. In other words, the annotation task is accomplished by labeling PRO ("*T* promotes *Y*"), SUP ("*T* suppresses *Y*"), PRO_BY ("*X* promotes *T*") for text spans (denoted by *Y* for PRO and SUP, and denoted by *X* for PRO_BY and SUP_BY) in the article.

We randomly selected 1,494 articles belonging to nine categories and to the subcategories/subsubcategories: "Social issues", "Disasters", "Diseases and disorders", "Innovation", "Policy", "Finance", "Energy technology", "Biomolecules" and "Nutrients". It is hoped that articles in these categories contain many promotion/suppression relations.

3.2 Annotation policy

The units to be annotated must also be defined in the annotation design. In this research, we examined two kinds of units: noun phrases and verb phrases. However, neither of these units were satisfactory for annotating promotion/suppression relations.

For example, consider the following sentences in the Wikipedia article "Nyctalopia"⁴.

Nyctalopia, also called night-blindness, is a condition making it difficult to see in relatively low light. Nyctalopia may exist from birth, or be caused by injury or severe malnutrition.

Among these sentences, we seek an instance of \langle SUP, nyctalopia, see in relatively low light \rangle . However, when we limited the annotation unit to noun phrases, we could not annotate the phrase "see in relatively low light". Similarly, when we limited the annotation unit to verb phrases, we failed to obtain \langle PRO_BY, nyctalopia, injury \rangle .

Furthermore, whether adopting noun phrases or verb phrases, the segmentation problem of

⁴https://en.wikipedia.org/wiki/ Nyctalopia

noun/verb phrases remained. For example, both of "severe malnutrition" and "malnutrition" can be interpreted as causes of nyctalopia. When multiple overlapping spans are plausible, we need a criterion that prioritizes one span over the others. However, such a criterion is difficult to define. Instead of defining strict guidelines for annotation spans, we collect multiple annotations within an article and explore the best set of guidelines for crowd workers. A side product of this approach is the varying degree of confidence for each span in the corpus. Thus, this corpus provides useful hints for further improving the annotation process for causal relations.

3.3 Using brat in crowdsourcing

Quality control is a major concern in language resources built by crowdsourcing. In most crowdsourcing services, the quality of an annotation and the worker can be judged by inserting test questions with the correct annotations provided by the task designer.

Although test questions and verifications are essential for quality control, they are inapplicable to the annotation policy described in Section 3.2, because they measure annotation quality by exact match. In contrast, our approach allows multiple spans for arguments of causal relations. If such annotations are judged by exact match, almost all of them will be assessed as incorrect. Therefore, we incorporate the verification process of the test questions in brat, and feedback the annotation quality of a worker to the crowdsourcing service.

Figure 3 is an overview of the proposed system. The annotation procedure is described below:

- 1. Workers click the link to the modified version of brat (for working on an external website) from a virtual task in the crowdsourcing service.
- 2. Workers perform the annotation tasks on brat.
- 3. When a worker complete the set of micro-tasks, we measure the worker's performance against the test questions hidden in the set. As the performance measure, we adopted the character-level F1 score between the worker's annotations and the gold standard.

	Pro	SUP	Pro_by	SUP_BY
Exact	0.192	0.192	0.132	0.197
Partial	0.448	0.325	0.379	0.380
Character	0.332	0.282	0.309	0.317

Table 1: Inter-annotator agreement of each relation (micro F1 score)

4. The worker is requested to return to the crowdsourcing service and enter the password issued on brat. If the F1 score of a worker's annotation exceed a specified threshold (0.3), the worker is issued a correct password and could claim rewards. If the F1 score is below this threshold, the worker is issued an incorrect password (with no rewards).

4 Annotation results

Using the system described in the previous section and the Yahoo! crowdsourcing service⁵, we collected ten annotations per article. We offered an independent task for each promotion/suppression relation PRO, SUP, PRO_BY and SUP_BY. Besides simplifying the annotation task, this assignment ensures that a worker collecting the annotation results is unaware of other relations. Figure 4 shows an example of "Leukemia" annotations. As shown in this fugure, each span has a varying degree of confidence. Most annotators judged that leukemia causes "abnormal white blood cells", followed by "high numbers of abnormal white blood cells". In addition, we observe a nested structure in which leukemia promotes "abnormal white blood cells" but also suppresses the subsequence "white blood cells". Nested structures in annotations can reveal patterns (e.g., "abnormal X") that reverse the polarity of causal relations, for example, from promotion to suppression (see Section 4.5).

4.1 Inter-annotator agreement

How is the quality of the causal relation corpus constructed in this study? Table 1 shows the average inter-annotator agreements for each relation. The agreement between two annotations was measured by the F1 scores of the exact match, partial match and character-level match. The agreement of annotations for an article was obtained by micro-

⁵https://crowdsourcing.yahoo.co.jp/

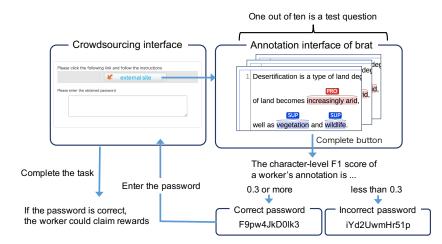


Figure 3: Overview of the annotation system integrating Yahoo! crowdsourcing and brat

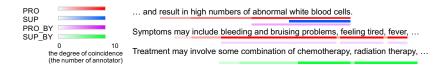


Figure 4: An excerpt of annotation results for "Leukemia" Wikipedia articles. The color at the bottom of the text indicates the relation label, and the color intensity indicates the degree of agreement between the workers.

7,624
2,923
5,387
1,127

Table 2: Number of annotations in the data created by2-match aggregation.

averaging the agreements of all $({}_{10}C_2 = 45)$ pairs of workers. The exact match F1 score regards two annotations as matched when the start and the end of the segments are the same. The partial match F1 score regards two annotations as matched when they have an overlapping region. Although the interannotator agreements reported in Table 1 appear low, the results are reasonable considering the difficulty of the task.

4.2 Recommended number of annotations

The consistency of the annotations can be improved by adopting only spans with n or more exactly matched annotations. We call this treatment nmatch aggregation. Figure 5 shows the microaverages of the agreements between the raw annotations and those obtained by n-match aggregation. As shown in the figure, the highest consistency was achieved in 2-match aggregation. In other words, spans should be aggregated when two or more annotations are exactly matched. Therefore, the data created by 2-match aggregation were used in subsequent experiments. Table 2 shows the number of spans for each relation in the dataset.

Can we reduce the number of annotators per article without degrading the annotation quality? In this experiment, we extracted ${}_{10}C_m$ combinations of m annotations and calculated the micro-average of the agreements between the gold standard data (reference annotations used in the check questions) and n-match aggregations. The F1 score for each m and n is presented in Figure 6.

As shown in this figure, increasing the number of annotators improves the result; the more annotators (m) we use, the higher agreement we obtain from the *n*-match aggregations. Interestingly, the 2-match aggregation obtains high agreement in five annotations (m = 5, n = 2). Considering the tradeoff between number of annotations and cost, five annotations per article may be sufficient to achieve a satisfactory cost-performance balance.

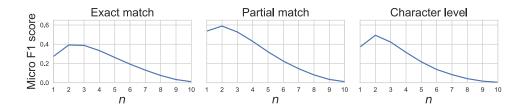


Figure 5: Agreement between the raw annotations and those obtained by *n*-match aggregation.

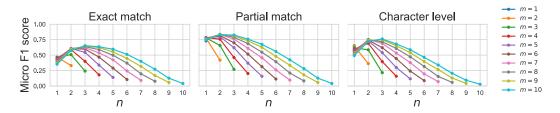


Figure 6: Agreement between the gold standard data and n-match aggregations from m annotations.

Part-of-speech	Pro	SUP	Pro_by	SUP_BY	Average
Noun	85.99	97.66	90.06	90.76	90.17
Verb	9.53	0.60	4.24	4.79	5.76
Auxiliary verb	1.52	0	1.30	1.22	1.09
Adjective	0.59	0.04	0.45	0.22	0.41
Mark	2.15	1.61	0.35	2.56	2.27
Particle	0.19	0.04	0.40	0.45	0.27
Adverb	0.03	0.04	0.02	0	0.02
Prefix	0	0	0.04	0	0.01

Table 3: Percentage of part-of-speeches of head words of annotated spans.

4.3 Improving the annotation guidelines

In Section 3.2, we explained the conflict between defining noun phrases and verb phrases as the units of annotation spans. To which part-of-speech did the crowd workers tend to annotate causal relations? The ratios of part-of-speeches labeled during the annotations are listed in Table 3. Here, we focused on the part-of-speech of the last word of the annotated phrases⁶. As shown in Table 3, noun phrases constitute approximately 90.2% of the annotated spans, distantly followed by verb phrases (5.7%).

Further investigations revealed that noun phrases can be annotated within the verb phrases annotated by the workers. For example, when a worker annotates the verb phrase "increases the risk" with PRO, the noun phrase "the risk" can be annotated with

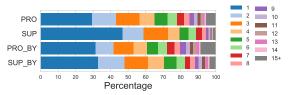


Figure 7: Distribution of word numbers in an annotated span.

the same relation. To estimate the number of such instances, we manually analyzed 300 randomly selected verb phrases from the annotations. We found that 53.0% of verb phrases were re-annotatable as noun phrases. Therefore, it may be sufficient to limit annotation spans to noun phrases in the guideline.

Figures 7 and 8 depict the distributions of the numbers of words and bunsetsu chunks⁷, respectively, in an annotated span. Naturally, we observe that shorter phrases occupy most of the annotations. Unfortunately, the length of the spans to be annotated cannot be clarified. Therefore, determining the noun phrases prior to an annotation work may be unreasonable, but allowing crowd workers to choose their segment boundaries might be necessary.

⁶In Japanese, both noun and verb phrases are head final.

⁷The smallest meaningful sequence consisting of content word(s) attached with function word(s).

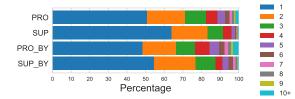


Figure 8: Distribution of numbers of bunsetsu chunks in an annotated span.

4.4 Annotation confusions

How do the crowd workers make erroneous annotations, and what relations are likely to be confused? To answer these questions, we analyzed the tendency of annotation confusions by comparing the data created by the 2-match aggregation and individual annotation data. Here, we define that a confusion occurs when the label assigned to a span differs from that allocated in the 2-match aggregation.

We analyze annotation confusions by the following method. Suppose that causal labels PRO, SUP, PRO_BY, and SUP_BY are annotated 4000, 3000, 2000, and 1000 times in a corpus, respectively. In other words, the annotation ratios of the PRO, SUP, PRO_BY, and SUP_BY labels are 40%, 30%, 20%, and 10%, respectively. In addition, suppose that some spans that should be labeled PRO are incorrectly labeled with SUP, PRO_BY, and SUP_BY. Let the number of incorrect labels be 200, 300, and 100, respectively.

Assuming that labeling errors follow the same probability distribution as the individual labels, the expectation of incorrectly labeling PRO as SUP is given by

$$(200 + 300 + 100) \times \frac{30}{30 + 20 + 10} = 300.$$
 (1)

The peculiarity of the confusions $PRO \rightarrow SUP$ can be measured by the deviation between the number of incorrect annotations and the above expectation. Here, we adopt a modified chi-squared test (in which the numerator is not squared):

$$\frac{\text{observation} - \text{expectation}}{\text{expectation}} = \frac{\text{observation}}{\text{expectation}} - 1.$$
(2)

For PRO \rightarrow SUP confusions, Equation 2 gives 200/300 - 1 = -0.333, indicating that the annotation errors were 33.3% fewer than expected.

		incorrect			
		Pro	SUP	Pro_by	SUP_BY
	Pro	-	-0.510	0.425	0.019
8	SUP	-0.612	-	-0.405	1.037
correct	Pro_by	0.556	-0.198	-	-0.567
18	SUP_BY	-0.222	0.969	-0.670	-

Table 4: Deviations (ratios) from expected numbers of annotation errors.

Table 4 shows the results of Equation 2 for all kinds of confusions. According to this table, few workers confused the polarity of a causal relation, e.g., PRO and SUP. Most of the confusions were caused by the direction of a causal relation such as PRO and PRO_BY. Such confusions might be reduced by decomposing the annotation task into two steps. In the first step, workers could annotate the polarity of a causal relation regardless of its direction (i.e., by equating PRO and PRO_BY). The direction of the causal relations, e.g., PRO and PRO_BY, could then be classified in the next step.

4.5 Nested structure of promotion and suppression

Figure 4 shows an interesting example of nested spans of promotion and suppression. To examine patterns that reverse the polarity of causal relations, we extract regions containing overlapping regions of PRO and SUP annotations. The overlapping regions can be divided into four types: (PRO = SUP) the regions of PRO and SUP are identical; (PRO \supset SUP) the region of PRO contains that of SUP; (PRO \subset SUP) the region of SUP contains that of PRO; and (OTHER) the regions of PRO and SUP have overlaps but no inclusion relation.

Table 5 gives an example and lists the number of instances of each type. The majority of nested spans occur when PRO completely contains SUP (PRO \supset SUP). This means that suppression relations are often described by polarity inversion patterns such as "decrease in X", "prevent X", and "reject X". In cases of two polarity inversion patterns, e.g., "fail to prevent unintentional results", we find opposite inversions in which SUP completely contains PRO (PRO \subset SUP). The type PRO = SUP simply denotes annotation errors (confusions between PRO and SUP).

Table 6 lists some polarity inversion patterns mined by this analysis. Some of these patterns

		Example		
Туре	Number	A part of a sentence	Pro	SUP
Pro = Sup	154	paralysis of the limb occurs	paralysis of the limb	paralysis of the limb
$Pro \supset Sup$	1,850	exhibits a decrease in platelets	a decrease in platelets	platelets
$Pro \subset Sup$	54	fail to prevent unintentional results	unintentional results	prevent unintentional results
OTHER	85	can control smoke caused by fire	control smoke	smoke caused by fire

Table 5: Examples and numbers of PRO and SUP overlaps.

Japanese	English	Number
X 障害	X disorder	53
Xの低下	decline in X	25
X異常	X abnormality	12
X 減少	decrease in X	9
Xを阻害	inhibition of X	7
Xの治療	treatment of X	7
X が障害される	X is impaired	6
抗X	anti-X	6
X を防ぐ	prevent X	5
Xの制御	control of X	5
X 被害	X damage	4
X 汚染	X pollution	4
Xを拒否	reject X	3
Xの代替	alternative to X	3

Table 6: Examples of polarity inversion patterns.

are easily crafted by humans, e.g., "decline in X" and "prevent X". However, this analysis also mines novel patterns within noun phrases, e.g., "X damage (health damage)" and within words, e.g., "anti-X (antidepressant)".

4.6 Automatic recognition of causal relations

How do the data created in this research contribute to acquiring causal relation instances from Wikipedia articles? We formalize this task as a sequential labeling problem of predicting labels of promotion/suppression for words in a sentence. We use the data built by 2-match aggregation as a training data. Because the dataset includes spans with multiple relation labels (as explained in Section 4.5), we build a model for each relation.

The sequential labeling was performed by a onelayer bi-directional LSTM. The dimension of the input word vectors and the hidden layer was 300. In addition, word vectors were initialized with ones trained on Japanese Wikipedia articles. The IOB2 notation was applied to the causal relations, such as B-PRO, I-PRO, B-SUP, I-SUP. All occurrences of the title phrase in the article text were replaced with __TITLE_.. With this replacement, the model can learn the textual clues between the title phrase and an argument of a relation. We also deleted expressions in parentheses, which often describe pronunciations.

The F1 scores of PRO, SUP, PRO_BY and SUP_BY were 0.365, 0.282, 0.315 and 0.167, respectively. Although the F1 scores are relatively low, the prediction performance is reasonable because the F1 score of the annotator agreement was approximately 0.5.

5 Conclusion

We presented a crowdsourcing-based approach for annotating causal relation instances to Wikipedia articles. For this purpose, we designed a simple microtask in which crowd workers annotated textual spans having causal relations with the title of a Wikipedia article. To provide an easy-to-use interface with sufficient quality control, we integrated the crowdsourcing service with the brat interface. The annotated corpus not only provides supervision data for automatic recognition of causal relation instances, but also reveals valuable facts for improving the annotation process.

In the imminent future, we consider refining the annotation process as suggested in Section 4, and increase the size and variety of the corpus. We will also extend target articles to other languages (e.g., English) because the approach in this paper is not language-specific. In addition to the intrinsic evaluation (automatic recognition of causal relations), we plan to extrinsically evaluate the corpus; for example, by applying the model trained on the corpus to a downstream task such as question answering and stance detection

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