# Social Bias in Elicited Natural Language Inferences

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### Abstract

We analyze the Stanford Natural Language Inference (SNLI) corpus in an investigation of bias and stereotyping in NLP data. The human-elicitation protocol employed in the construction of the SNLI makes it prone to amplifying bias and stereotypical associations, which we demonstrate statistically (using pointwise mutual information) and with qualitative examples.

# 1 Introduction

Since the statistical revolution in Artificial Intelligence (AI), it is standard in areas such as natural language processing and computer vision to train models on large amounts of empirical data. This "big data" approach popularly connotes objectivity; however, as a cultural, political, and economic phenomenon in addition to a technological one, big data carries subjective aspects (Crawford et al., 2014). The data mining process involves defining a target variable and evaluation criteria, collecting a dataset, selecting a manner in which to represent the data, and sometimes eliciting annotations: bias, whether or implicit or explicit, may be introduced in the performance of each of these tasks (Barocas and Selbst, 2016).

We focus on the problem of *overgeneralization*, in which a data mining model extrapolates excessively from observed patterns, leading to *bias confirmation* among the model's users (Hovy and Spruit, 2016). High-profile cases of overgeneralization in the public sphere abound (Crawford, 2013; Crawford, 2016; Barocas and Selbst, 2016).

Research on the measurement and correction of overgeneralization in NLP in particular is nascent.

Stock word embeddings have been shown to exhibit gender bias, leading to proposed *debiasing* algorithms (Bolukbasi et al., 2016). Word embeddings have been shown to reproduce harmful implicit associations exhibited by human subjects in implicit association tests (Caliskan-Islam et al., 2016). Gender bias in sports journalism has been studied via language modeling, confirming that male athletes receive questions more focused on the game than female athletes (Fu et al., 2016). In guessing the gender, age, and education level of the authors of Tweets, crowdworkers found to exaggerate stereotypes (Carpenter et al., 2017).

A prerequisite to resolving the above issues is basic awareness among NLP researchers and practitioners of where systematic bias in datasets exists, and how it may arise. In service of this goal, we offer a case study of bias in the Stanford Natural Language Inference (SNLI) dataset. SNLI is a recent but popular NLP dataset for textual inference, the largest of its kind by two orders of magnitude, offering the potential to substantially advance research in Natural Language Understanding (NLU). We select this dataset because (1) we predict that natural language inference as a NLP task may be generally susceptible to emulating human cognitive biases like social stereotyping, and (2) we are interested in how eliciting written inferences from humans with minimal provided context may encourage stereotyped responses.

Using the statistical measure of pointwise mutual information along with qualitative examples, we demonstrate the existence of stereotypes of various forms in the elicited hypotheses of SNLI.

# 2 The SNLI Dataset

Bowman et al. (2015) introduce the Stanford Natural Language Inference corpus. The corpus was generated by presenting crowdworkers with

<sup>\*</sup> denotes equal contribution.

a photo caption (but not the corresponding photo) from the Flickr30k corpus (Young et al., 2014) and instructing them to write a new alternate caption for the unseen photo under one of the following specifications: The new caption must either be [1] "definitely a true description of the photo," [2] "might be a true description of the photo," or [3] "definitely a false description of the photo." Thus, in the parlance of Natural Language Inference, the original caption and the newly elicited caption form a sentence pair consisting of a premise (the original caption) and a hypothesis (the newly elicited sentence). The pair is labeled with one of three entailment relation types (ENTAILMENT, NEUTRAL, or CONTRADICTION), corresponding to conditions [1-3] above. The dataset contains 570K such pairs in total.

Given the construction of this dataset, we identify two possible sources of social bias: **caption bias**,<sup>1</sup> already present in the premises from the Flickr30k corpus (van Miltenburg, 2016), and (**inference**) **elicitation bias**, resulting from the SNLI protocol of eliciting possible inferences from humans provided an image caption. Though we recognize these sources of bias may not be as tidy and independent as their names suggest, it is a useful conceptual shorthand: In this paper, we are primarily interested in detecting elicitation bias.

### 3 Methodology

We are ultimately concerned with the impact of a dataset's biases on the models and applications that are trained on it. To avoid dependence on a particular model or model family, we evaluate the SNLI dataset in a model-agnostic fashion using the pointwise mutual information (PMI) measure of association (Church and Hanks, 1990) and likelihood ratio tests of independence (Dunning, 1993) between lexical units.

Given categorical random variables  $W_1$  and  $W_2$ representing word occurrences in a corpus, for each word type (or bigram)  $w_1$  in the range of  $W_1$ and for each word type (or bigram)  $w_2$  in the range of  $W_2$ , PMI is defined as

$$PMI(w_1, w_2) = \log \frac{P(W_1 = w_1, W_2 = w_2)}{P(W_1 = w_1)P(W_2 = w_2)}$$

To compute PMI from corpus statistics, we plug in maximum-likelihood estimates of the joint and marginal probabilities:

$$\hat{P}(W_1 = w_1, W_2 = w_2) = C(w_1, w_2)/C(*, *),$$
$$\hat{P}(W_1 = w_1) = C(w_1, *)/C(*, *),$$
$$\hat{P}(W_2 = w_2) = C(*, w_2)/C(*, *),$$

where  $C(w_1, w_2)$  represents the co-occurrence count of  $W_1 = w_1$  and  $W_2 = w_2$  in the corpus and \* denotes marginalization (summation) over the corresponding variable. We wish to focus on the bias introduced in the hypothesis elicitation process, so we count co-occurrences between words (or bigrams)  $w_1$  in a premise and words (or bigrams)  $w_2$  in a corresponding hypothesis.

For each pair of word types (or bigrams)  $w_1$  and  $w_2$ , we can check the independence between the indicator variables  $X_{w_1} = I_{\{W_1=w_1\}}$  and  $Y_{w_2} = I_{\{W_2=w_2\}}$  with a likelihood ratio test. (Hereafter we omit subscripts  $w_1$  and  $w_2$  for ease of notation.) Denote the observed counts of X and Y over the corpus by C'(x, y) for  $x, y \in \{0, 1\}$ .<sup>2</sup> The test statistic is

$$\Lambda(C') = \frac{\sum_{x,y} \left( \hat{P}(X=x) \hat{P}(Y=y) \right)^{C'(x,y)}}{\sum_{x,y} \hat{P}(X=x, Y=y)^{C'(x,y)}}$$

where  $\hat{P}$  is the maximum likelihood estimator (using C'), the summations range over  $x, y \in \{0, 1\}$ , and we have dropped the subscripts  $w_1$  and  $w_2$  for ease of notation. The quantity  $-2 \log \Lambda(C')$  is  $\chi^2$ distributed with one degree of freedom, so we can use it to test rejection of the null hypothesis (independence between X and Y) for significance. That quantity is also equal to a factor of 2C'(\*,\*)times the mutual information between X and Y, and the PMI between  $W_1$  and  $W_2$  (on which X and Y are defined) is a (scaled) component of the mutual information. Noting this relationship between PMI (which we use to sort all candidate word pairs) and the likelihood ratio test statistic (which we use to test for independence of the top word

<sup>&</sup>lt;sup>1</sup>Note that what we call caption bias may be due either to the Flickr30k caption writing procedure, or the underlying distribution of images themselves. Distilling these two sources of bias is outside the scope of this paper, as the SNLI corpus makes no direct use of the images themselves. Put another way, because SNLI annotators did not see images, the elicited hypotheses are independent of the Flickr images, conditioned on the premises.

<sup>&</sup>lt;sup>2</sup>For example, note  $C'(1,1) = C(w_1,w_2)$  and  $C'(1,0) = C(w_1,*) - C(w_1,w_2)$ ; the other counts C'(0,1) and C'(0,0) can also be computed in this manner.

	(	GENDER		
woman	hairdresser <sup>‡</sup> fairground grieving receptionist widow	man	rock-climbing videoing armband tatooes gent	
women	$actresses^{\dagger}$ husbands <sup>‡</sup> womens <sup>‡</sup> gossip <sup>‡</sup> wemon <sup>‡</sup> men gypsies supervisors contractors mens <sup>‡</sup>		gypsies supervisors contractors mens <sup>‡</sup> cds	
girl	schoolgirl piata cindy pigtails <sup>‡</sup> gril <b>boy</b> misbehaving see		misbehaving see-saw timmy lad <sup>‡</sup> sprained	
girls	fifteen <sup><math>\ddagger</math></sup> slumber sking <sup><math>\ddagger</math></sup> jumprope <sup><math>\dagger</math></sup> ballerinas <sup><math>\ddagger</math></sup> boys giggle <sup><math>\ddagger</math></sup> youths <sup><math>\ddagger</math></sup> sons <sup><math>\ddagger</math></sup> brothers <sup><math>\ddagger</math></sup> skip			
mother	kissed <sup>‡</sup> parent <sup>‡</sup> mom <sup>‡</sup> feeds daughters	father	fathers <sup>‡</sup> dad <sup>‡</sup> sons <sup>†</sup> daughters plant	
		AGE		
old	ferret <sup>‡</sup> quilts <sup>‡</sup> knits <sup>‡</sup> grandpa <sup>‡</sup> elderly <sup>‡</sup> young giggle cds youthful <sup>‡</sup> tidal amusing		giggle cds youthful <sup>‡</sup> tidal amusing	
old woman	knits <sup>‡</sup> grandmother <sup>‡</sup> scarf <sup>†</sup> elderly <sup>‡</sup> lady <sup>‡</sup>	young woman	salon <sup>†</sup> attractive blow blowing feeds	
old man	ferret <sup>‡</sup> grandpa <sup>‡</sup> wrapping <sup>‡</sup> grandfather <sup>‡</sup> elderly <sup>‡</sup>	young man	boarder disabled rollerblades graduation skate <sup>‡</sup>	
RACE/ETHNICITY/NATIONALITY				
indian	indians <sup>‡</sup> india <sup>‡</sup> native <sup>‡</sup> traditional <sup>‡</sup> pouring <sup>†</sup>	caucasian	blond white <sup>‡</sup> american asian blonde	
indian woman	cooking <sup>†</sup> clothes lady using making	american	patriotic <sup>‡</sup> canadian <sup>‡</sup> americans <sup>‡</sup> reenactment <sup>‡</sup> america <sup>‡</sup>	
indian man	food couple a <sup>‡</sup> sleeping sitting	american woman	<b>in woman</b> women <sup><math>\ddagger</math></sup> black white front her <sup><math>\ddagger</math></sup>	
asian	kimonos <sup>‡</sup> asians <sup>‡</sup> asain <sup>‡</sup> oriental <sup>‡</sup> chinatown <sup>‡</sup>	american man	speaking <sup>‡</sup> money <sup>‡</sup> black <sup>‡</sup> white <sup>‡</sup> music	
asians	asian <sup>‡</sup> food people <sup>‡</sup> eating friends	black woman	african <sup>‡</sup> american asian white <sup>‡</sup> giving	
asian woman	oriental <sup>‡</sup> indian <sup>†</sup> chinese <sup>‡</sup> listens <sup>†</sup> customers	black man	african <sup>‡</sup> american white <sup>‡</sup> roller face	
asian man	shrimp <sup>†</sup> rice <sup>†</sup> chinese <sup>‡</sup> businessman cooks <sup>†</sup>	native american	americans <sup>‡</sup> music <sup>‡</sup> dressed they woman	
white woman	protesting <sup>‡</sup> lady <sup>‡</sup> looks women <sup>‡</sup> was	african american	caucasian asian <sup>‡</sup> speaking <sup>‡</sup> black <sup>‡</sup> white <sup>‡</sup>	
white man	pancakes <sup>‡</sup> caucasian <sup>‡</sup> class black <sup>†</sup> concert	african	africans <sup>‡</sup> africa <sup>‡</sup> pots <sup>†</sup> receives <sup>†</sup> village <sup>†</sup>	

Table 1: Top five words in hypothesis by PMI with specified words in premise, filtered to co-occurrences with a unigram with count at least five. Queries in bold. Significance of a likelihood ratio test for independence denoted by  $^{\dagger}$  ( $\alpha = 0.01$ ) and  $^{\ddagger}$  ( $\alpha = 0.001$ ).

pairs), we control for the family-wise error rate using the Holm-Bonferroni procedure (Holm, 1979) on all candidate word pairs. The procedure is applied separately within each view of the corpus that we analyze: the all-inference-type view, EN-TAILMENT-only view, NEUTRAL-only view, and CONTRADICTION-only view.

The U.S. Equal Employment Opportunity Commission (EEOC) characterizes discrimination by type, where types of discrimination include age, disability, national origin, pregnancy, race/color, religion, and sex.<sup>3</sup> To test for the existence of harmful stereotypes in the SNLI dataset we pick words and bigrams used to describe people labeled as belonging to each of these categories, such as Asian or woman, and list the top five or ten co-occurrences with each of those query terms in the SNLI dataset, sorted by PMI.<sup>4</sup> We omit cooccurrences with a count of less than five. We include both broad and specific query words; for example, we include adjectives describing nationalities as well as those describing regions and races. We also include query bigrams describing people labeled as belonging to more than one category, such as Asian woman. Due to space constraints, we report a subset of the top-five lists exhibiting harmful stereotypes. The code and query list used in our analysis are available online, facilitating further analysis of the complete results.<sup>5</sup>

Preliminary results contained many bigrams in the top-five lists that overlapped with the query exactly or by lemma—along with a stop word. To mitigate this redundancy we filter the query results to unigrams before sorting and truncating.

### 4 **Results**

We analyze bias in the SNLI dataset using both PMI as a statistical measure of association (Sec. 4.1) and with demonstrative examples (Sec. 4.2).

#### 4.1 Top Associated Terms by PMI

For each social identifier of interest (for example, "woman," "Maian," "African American," etc.) we query for the top 5 or 10 unigrams in the dataset that share the highest PMI with the identifier. In Table 1, the results are broken down by gender-, age-, and race/ethnicity/nationalitybased query terms, though some query terms combine more than one type of identifier (for example, gender and race). Table 2 shows the results for the same gender-based queries run over different portions of SNLI, as partitioned by entailment type (ENTAILMENT, NEUTRAL, and CONTRADIC-TION). As described in Sec. 3, the pairwise counts used to estimate PMI are between a word in the premise and a word in the hypothesis; thus, query terms correspond with SNLI premises, and the results of the query correspond with hypotheses. A discussion of these results follows in Sec. 5.

<sup>&</sup>lt;sup>3</sup>https://www.eeoc.gov/laws/types/

<sup>&</sup>lt;sup>4</sup>We use the provided Stanford tokenization of the SNLI dataset, converting all words to lowercase before counting co-occurrences.

<sup>&</sup>lt;sup>5</sup>https://github.com/cjmay/snli-ethics

ENTAILMENT	women	scarves <sup>†</sup> ladies <sup>‡</sup> womens <sup>‡</sup> wemon <sup>‡</sup> females <sup>‡</sup> woman <sup>‡</sup> affection dressing chat smile <sup>†</sup>
	men	mens <sup>‡</sup> guys <sup>‡</sup> guitars cowboys <sup>†</sup> remove dock dudes workers <sup>‡</sup> computers <sup>‡</sup> boxers
	girls	cheerleaders <sup>‡</sup> females <sup>‡</sup> girl <sup>‡</sup> dancers children <sup>‡</sup> smile practice dance <sup>‡</sup> outfits laughing
	boys	males <sup>‡</sup> children <sup>‡</sup> boy <sup>‡</sup> kids <sup>‡</sup> four <sup>‡</sup> fighting <sup>†</sup> exercise play <sup>‡</sup> pose fun
	women	actresses <sup>‡</sup> gossip <sup>‡</sup> husbands <sup>‡</sup> womens <sup>‡</sup> nuns <sup>†</sup> bridesmaids <sup>†</sup> gossiping <sup>‡</sup> ladies <sup>‡</sup> strippers purses
NEUTRAL	men	lumberjacks mens <sup>‡</sup> supervisors thieves <sup>‡</sup> homosexual roofers reminisce <sup>†</sup> contractors groomsmen engineers <sup>‡</sup>
NEUIKAL	girls	fifteen <sup><math>\ddagger</math></sup> slumber <sup><math>\dagger</math></sup> gymnasts <sup><math>\ddagger</math></sup> cheerleading <sup><math>\ddagger</math></sup> bikinis <sup><math>\dagger</math></sup> sisters <sup><math>\ddagger</math></sup> cheerleaders <sup><math>\ddagger</math></sup> daughters <sup><math>\ddagger</math></sup> selfies <sup><math>\dagger</math></sup> teenage <sup><math>\ddagger</math></sup>
	boys	skip <sup><math>\dagger</math></sup> sons <sup><math>\ddagger</math></sup> brothers <sup><math>\ddagger</math></sup> twins <sup><math>\ddagger</math></sup> muddy trunks <sup><math>\dagger</math></sup> males <sup><math>\dagger</math></sup> league <sup><math>\ddagger</math></sup> cards recess <sup><math>\dagger</math></sup>
	women	womens <sup>†</sup> wemon bikinis <sup>‡</sup> ladies <sup>‡</sup> towels females <sup>‡</sup> politics dresses <sup>‡</sup> discussing men <sup>‡</sup>
CONTRADICTION	men	dudes mens <sup>‡</sup> motel <sup>‡</sup> gossip surfboards wives caps sailors floors helmets
CONTRADICTION	girls	sking <sup>‡</sup> boys <sup>‡</sup> 50 brothers sisters dolls <sup>†</sup> pose opposite phones hopscotch
	boys	girls <sup>‡</sup> sisters <sup>‡</sup> sons bunk homework <sup>†</sup> males coats beds <sup>†</sup> guns professional

Table 2: Top-ten words in hypothesis by PMI with gender-related query words in premise, filtered to co-occurrences with a unigram with count of at least five, sorted by inference type (ENTAILMENT, NEUTRAL, or CONTRADICTION). Queries in bold. Significance of a likelihood ratio test for independence denoted by  $^{\dagger}$  ( $\alpha = 0.01$ ) and  $^{\ddagger}$  ( $\alpha = 0.001$ ).

### 4.2 Qualitative Examples

Some forms of bias in a dataset may only be detectable with aggregate statistics such as PMI. Other, more explicit forms of bias may be apparent from individual data points. Here we present some example sentence pairs from SNLI that outwardly exhibit harmful stereotypes (labeled HS) or the use of pejorative language or slurs (labeled PL).<sup>6</sup> Note that in these examples, the identifiable biases have been introduced as a result of the SNLI inference elicitation protocol, that is, they arise in the hypothesis.

PREMISE: An African American man looking at some butchered meat that is hanging from a rack outside a building.

HYPOTHESIS (CONTRA.): A black man is in jail [HS]

PREMISE: New sport is being played to show appreciation to the kids who can not walk.

HYPOTHESIS (ENTAIL.): People are playing a sport in honor of <u>crippled</u> people. [PL]

PREMISE: Several people, including a shirtless man and a woman in purple shorts which say "P.I.N.K." on the back, are walking through a crowded outdoor area. HYPOTHESIS (ENTAIL.): The woman is wearing <u>slutty</u> shorts. [PL]

PREMISE: adult with red boots and purse walking down the street next to a brink wall. HYPOTHESIS (NEUTR.): A whore looking for clients.

[PL, HS]

PREMISE: Several Muslim worshipers march towards Mecca.

HYPOTHESIS (NEUTR.): The Muslims are <u>terrorists</u>. [HS]

PREMISE: A man dressed as a woman and other people stand around tables with checkered tablecloths and a ladder.

HYPOTHESIS (NEUTR.): The man is a transvestite. [PL]

Explicit introduction of harmful stereotypes or pejorative language by crowdworkers (such as that presented here) is a form of elicitation bias; it may be a result of many factors, including the crowdworker's personal experiences, cultural identities, native English dialect, political ideology, socioeconomic status, anonymity (and hence relative impunity), and lack of awareness of their responses' potential impact. As one reviewer suggested, in the case of CONTRADICTION elicitation, some crowdworkers may even have "viewed their role as being not just contradictory, but outrageously so." While these explanations are speculative, the harmful language and stereotypes observed in these examples are not.

# 5 Discussion of Results

From the top associated terms by PMI, as reported in Tables 1 and 2, the clearest stereotypical patterns emerge for gender categories. Stereotypical associations evoked for women (but not men) include: expectations of emotional labor (*smile, kissed*), "pink collar" jobs (*hairdresser*), sexualization and emphasis on physical appearance (*bikinis*), talkativeness (*gossip, gossiping*), and being defined in relation to men (*men, husbands*). Conversely, stereotypical views of men are also evoked: performance of physical labor (*cowboys, workers*), and professionals in technical jobs (*computers, engineers*).

Gender-based stereotypes in the corpus cut across age, as well. Girls are associated with particular sports (*ballerinas*, *cheerleaders*, *cheerleading*, *dance*, *gymnasts*), games and toys (*jumprope*, *dolls*), outward appearances (*pigtails*, *bikinis*), and activities (*slumber [parties]*, *selfies*). Boys, meanwhile, are stereotyped as troublemakers (*fighting*) and active outdoors (*recess*, *league*, *play*).

<sup>&</sup>lt;sup>6</sup>The authors recognize the partially subjective nature of applying these labels.

Though gender stereotypes appear in all three entailment categories in Table 2, those under the NEUTRAL label appear especially strong. We hypothesize this is a result of the less constrained nature of eliciting inferences that are neither "definitely true" nor "definitely false": Eliciting inferences that merely "might be true" may actually encourage stereotyped responses. Formally, neutral inferences may or may not be true, so those expressing stereotypes could be assumed to have no negative impact on the downstream model. However, if the model assumes neutral inferences are equally likely to be true or false *a priori*, that assumption's impact may be greater on minority groups subject to harmful negative stereotypes.

As represented by top-k PMI lists, individual terms for race, ethnicity, and nationality appear to have less strongly stereotyped associations than gender terms, but some biased associations are still observed. Words associated with Asians in this dataset, for example, appear to center around food and eating; the problematic term "Oriental" is also highly associated (another example of pejorative language, as discussed in Sec. 4.2). For many race, ethnicity, and nationality descriptors, some of the top-5 results by PMI are terms for other races, ethnicities, or nationalities. This is in large part a result of an apparent SNLI annotator tactic for CONTRADICTION examples: If the race, ethnicity, or nationality of a person in the premise is specified, simply replace it with a different one.

# 6 Conclusion

We used a simple and interpretable association measure, namely pointwise mutual information, to test the SNLI corpus for elicitation bias, noting that bias at the level of word co-occurrences is likely to lead to overgeneralization in a large family of downstream models. We found evidence that the elicited hypotheses introduced substantial gender stereotypes as well as varying degrees of racial, religious, and age-based stereotypes. We caution that our results do not imply the latter stereotypes are not present: rather, the prominence of gender stereotypes may be due to the relatively visual expression of gender, and the absence of other stereotypes in our results may be due to sparsity. We also note that our analysis reflects our own experiences, beliefs, and biases, inevitably influencing our results.

Future work may find more comprehensive ev-

idence of stereotypes, including stereotypes of intersectional identities, by merging the counts of semantically related terms (or, conversely, by decoupling the counts of homonyms). It could also be fruitful to infer dependency parses and compute co-occurrences between dependency paths rather than individual words to facilitate interpretation of the results (Lin and Pantel, 2001; Chambers and Jurafsky, 2009), if sparsity can be controlled.

We have focused on the identities and accompanying biases present in the SNLI dataset, in particular those created in the hypothesis elicitation process; one complement to our study would measure the demographic bias in the corpus. Correlations introduced at any level in the data collection process—including real-world correlations present in the population—are subject to scrutiny, as they may be both creations and creators of structural inequality.

As artificial intelligence absorbs the world's collective knowledge with increasing efficiency and comprehension, our collective knowledge is in turn shaped by the outputs of artificial intelligence. It is thus imperative that we understand how the bias pervading our society is encoded in artificial intelligence. This work constitutes a first step toward understanding and accounting for the social bias present in natural language inference.

#### Acknowledgments

We are grateful to our many reviewers who offered both candid and thoughtful feedback.

This material is based upon work supported by the JHU Human Language Technology Center of Excellence (HLTCOE), DARPA LORELEI, and the National Science Foundation Graduate Research Fellowship under Grant No. DGE-1232825. The U.S. Government is authorized to reproduce and distribute reprints for Governmental purposes. The views and conclusions contained in this publication are those of the authors and should not be interpreted as representing official policies or endorsements of DARPA, the NSF, or the U.S. Government.

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