

# QuEst - A translation quality estimation framework

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## Abstract

We describe QU<sub>EST</sub>, an open source framework for machine translation quality estimation. The framework allows the extraction of several quality indicators from source segments, their translations, external resources (corpora, language models, topic models, etc.), as well as language tools (parsers, part-of-speech tags, etc.). It also provides machine learning algorithms to build quality estimation models. We benchmark the framework on a number of datasets and discuss the efficacy of features and algorithms.

## 1 Introduction

As Machine Translation (MT) systems become widely adopted both for gisting purposes and to produce professional quality translations, automatic methods are needed for predicting the quality of a translated segment. This is referred to as Quality Estimation (QE). Different from standard MT evaluation metrics, QE metrics do not have access to reference (human) translations; they are aimed at MT systems in use. QE has a number of applications, including:

- Deciding which segments need revision by a translator (quality assurance);
- Deciding whether a reader gets a reliable gist of the text;
- Estimating how much effort it will be needed to post-edit a segment;
- Selecting among alternative translations produced by different MT systems;
- Deciding whether the translation can be used for self-training of MT systems.

Work in QE for MT started in the early 2000's, inspired by the confidence scores used in Speech Recognition: mostly the estimation of word posterior probabilities. Back then it was called *confi-*

*dence estimation*, which we believe is a narrower term. A 6-week workshop on the topic at John Hopkins University in 2003 (Blatz et al., 2004) had as goal to estimate automatic metrics such as BLEU (Papineni et al., 2002) and WER. These metrics are difficult to interpret, particularly at the sentence-level, and results of their very many trials proved unsuccessful. The overall quality of MT was considerably lower at the time, and therefore pinpointing the very few good quality segments was a hard problem. No software nor datasets were made available after the workshop.

A new surge of interest in the field started recently, motivated by the widespread used of MT systems in the translation industry, as a consequence of better translation quality, more user-friendly tools, and higher demand for translation. In order to make MT maximally useful in this scenario, a quantification of the quality of translated segments similar to “fuzzy match scores” from translation memory systems is needed. QE work addresses this problem by using more complex metrics that go beyond matching the source segment with previously translated data. QE can also be useful for end-users reading translations for gisting, particularly those who cannot read the source language.

QE nowadays focuses on estimating more interpretable metrics. “Quality” is defined according to the application: post-editing, gisting, etc. A number of positive results have been reported. Examples include improving post-editing efficiency by filtering out low quality segments which would require more effort or time to correct than translating from scratch (Specia et al., 2009; Specia, 2011), selecting high quality segments to be published as they are, without post-editing (Soricut and Echi-habi, 2010), selecting a translation from either an MT system or a translation memory for post-editing (He et al., 2010), selecting the best translation from multiple MT systems (Specia et al.,

2010), and highlighting sub-segments that need revision (Bach et al., 2011).

QE is generally addressed as a supervised machine learning task using a variety of algorithms to induce models from examples of translations described through a number of features and annotated for quality. For an overview of various algorithms and features we refer the reader to the WMT12 shared task on QE (Callison-Burch et al., 2012). Most of the research work lies on deciding which aspects of quality are more relevant for a given task and designing feature extractors for them. While simple features such as counts of tokens and language model scores can be easily extracted, feature engineering for more advanced and useful information can be quite labour-intensive. Different language pairs or optimisation against specific quality scores (e.g., post-editing time vs translation adequacy) can benefit from very different feature sets.

QUEST, our framework for quality estimation, provides a wide range of feature extractors from source and translation texts and external resources and tools (Section 2). These go from simple, language-independent features, to advanced, linguistically motivated features. They include features that rely on information from the MT system that generated the translations, and features that are oblivious to the way translations were produced (Section 2.1). In addition, by integrating a well-known machine learning toolkit, `scikit-learn`,<sup>1</sup> and algorithms that are known to perform well on this task, QUEST provides a simple and effective way of experimenting with techniques for feature selection and model building, as well as parameter optimisation through grid search (Section 2.2). In Section 3 we present experiments using the framework with nine QE datasets.

In addition to providing a practical platform for quality estimation, by freeing researchers from feature engineering, QUEST will facilitate work on the learning aspect of the problem. Quality estimation poses several machine learning challenges, such as the fact that it can exploit a large, diverse, but often noisy set of information sources, with a relatively small number of annotated data points, and it relies on human annotations that are often inconsistent due to the subjectivity of the task (quality judgements). Moreover, QE is highly

non-linear: unlike many other problems in language processing, considerable improvements can be achieved using non-linear kernel techniques. Also, different applications for the quality predictions may benefit from different machine learning techniques, an aspect that has been mostly neglected so far. Finally, the framework will also facilitate research on ways of using quality predictions in novel extrinsic tasks, such as self-training of statistical machine translation systems, and for estimating quality in other text output applications such as text summarisation.

## 2 The QUEST framework

QUEST consists of two main modules: a feature extraction module and a machine learning module. The first module provides a number of feature extractors, including the most commonly used features in the literature and by systems submitted to the WMT12 shared task on QE (Callison-Burch et al., 2012). More than 15 researchers from 10 institutions contributed to it as part of the QUEST project.<sup>2</sup> It is implemented in Java and provides abstract classes for features, resources and pre-processing steps so that extractors for new features can be easily added.

The basic functioning of the feature extraction module requires raw text files with the source and translation texts, and a few resources (where available) such as the source MT training corpus and language models of source and target. Configuration files are used to indicate the resources available and a list of features that should be extracted.

The machine learning module provides scripts connecting the feature files with the `scikit-learn` toolkit. It also uses `GPy`, a Python toolkit for Gaussian Processes regression, which outperformed algorithms commonly used for the task such as SVM regressors.

### 2.1 Feature sets

In Figure 1 we show the types of features that can be extracted in QUEST. Although the text unit for which features are extracted can be of any length, most features are more suitable for sentences. Therefore, a “segment” here denotes a sentence.

From the source segments QUEST can extract features that attempt to quantify the **complexity**

<sup>1</sup><http://scikit-learn.org/>

<sup>2</sup><http://www.dcs.shef.ac.uk/~lucia/projects/quest.html>

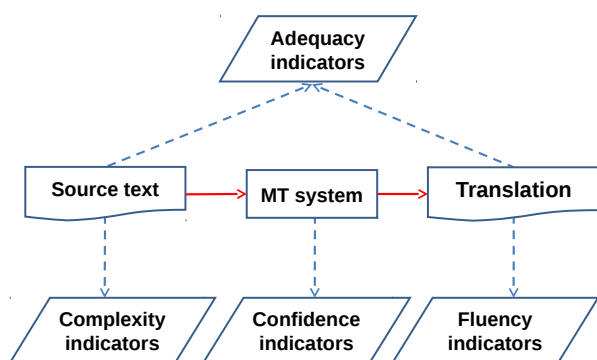


Figure 1: Families of features in QUEST.

of translating those segments, or how unexpected they are given what is known to the MT system. Examples of features include:

- number of tokens in the source segment;
- language model (LM) probability of source segment using the source side of the parallel corpus used to train the MT system as LM;
- percentage of source 1–3-grams observed in different frequency quartiles of the source side of the MT training corpus;
- average number of translations per source word in the segment as given by IBM 1 model with probabilities thresholded in different ways.

From the translated segments QUEST can extract features that attempt to measure the **fluency** of such translations. Examples of features include:

- number of tokens in the target segment;
- average number of occurrences of the target word within the target segment;
- LM probability of target segment using a large corpus of the target language to build the LM.

From the comparison between the source and target segments, QUEST can extract **adequacy** features, which attempt to measure whether the structure and meaning of the source are preserved in the translation. Some of these are based on word-alignment information as provided by GIZA++. Features include:

- ratio of number of tokens in source and target segments;
- ratio of brackets and punctuation symbols in source and target segments;
- ratio of percentages of numbers, content- / non-content words in the source & target segments;
- ratio of percentage of nouns/verbs/etc in the

source and target segments;

- proportion of dependency relations between (aligned) constituents in source and target segments;
- difference between the depth of the syntactic trees of the source and target segments;
- difference between the number of PP/NP/VP/ADJP/ADVP/CONJP phrases in the source and target;
- difference between the number of person/location/organization entities in source and target sentences;
- proportion of person/location/organization entities in source aligned to the same type of entities in target segment;
- percentage of direct object personal or possessive pronouns incorrectly translated.

When available, information from the MT system used to produce the translations can be very useful, particularly for statistical machine translation (SMT). These features can provide an indication of the **confidence** of the MT system in the translations. They are called “glass-box” features, to distinguish them from MT system-independent, “black-box” features. To extract these features, QUEST assumes the output of Moses-like SMT systems, taking into account word- and phrase-alignment information, a dump of the decoder’s standard output (search graph information), global model score and feature values, n-best lists, etc. For other SMT systems, it can also take an XML file with relevant information. Examples of glass-box features include:

- features and global score of the SMT system;
- number of distinct hypotheses in the n-best list;
- 1–3-gram LM probabilities using translations in the n-best to train the LM;
- average size of the target phrases;
- proportion of pruned search graph nodes;
- proportion of recombined graph nodes.

We note that some of these features are language-independent by definition (such as the confidence features), while others can be dependent on linguistic resources (such as POS taggers), or very language-specific, such as the incorrect translation of pronouns, which was designed for Arabic-English QE.

Some word-level features have also been implemented: they include standard word posterior probabilities and n-gram probabilities for each tar-

get word. These can also be averaged across the whole sentence to provide sentence-level value.

The complete list of features available is given as part of QUEST’s documentation. At the current stage, the number of BB features varies from 80 to 123 depending on the language pair, while GB features go from 39 to 48 depending on the SMT system used (see Section 3).

## 2.2 Machine learning

QUEST provides a command-line interface module for the `scikit-learn` library implemented in Python. This module is completely independent from the feature extraction code and it uses the extracted feature sets to build QE models. The dependencies are the `scikit-learn` library and all its dependencies (such as NumPy<sup>3</sup> and SciPy<sup>4</sup>). The module can be configured to run different regression and classification algorithms, feature selection methods and grid search for hyper-parameter optimisation.

The pipeline with feature selection and hyper-parameter optimisation can be set using a configuration file. Currently, the module has an interface for Support Vector Regression (SVR), Support Vector Classification, and Lasso learning algorithms. They can be used in conjunction with the feature selection algorithms (Randomised Lasso and Randomised decision trees) and the grid search implementation of `scikit-learn` to fit an optimal model of a given dataset.

Additionally, QUEST includes Gaussian Process (GP) regression (Rasmussen and Williams, 2006) using the `GPY` toolkit.<sup>5</sup> GPs are an advanced machine learning framework incorporating Bayesian non-parametrics and kernel machines, and are widely regarded as state of the art for regression. Empirically we found the performance to be similar to SVR on most datasets, with slightly worse MAE and better RMSE.<sup>6</sup> In contrast to SVR, inference in GP regression can be expressed analytically and the model hyper-parameters optimised directly using gradient ascent, thus avoiding the need for costly grid search. This also makes the method very suitable for feature selection.

<sup>3</sup><http://www.numpy.org/>

<sup>4</sup><http://www.scipy.org/>

<sup>5</sup><https://github.com/SheffieldML/GPY>

<sup>6</sup>This follows from the optimisation objective: GPs use a quadratic loss (the log-likelihood of a Gaussian) compared to SVR which penalises absolute margin violations.

Data	Training	Test
WMT12 (en-es)	1,832	422
EAMT11 (en-es)	900	64
EAMT11 (fr-en)	2,300	225
EAMT09-s <sub>1</sub> -s <sub>4</sub> (en-es)	3,095	906
GALE11-s <sub>1</sub> -s <sub>2</sub> (ar-en)	2,198	387

Table 1: Number of sentences used for training and testing in our datasets.

## 3 Benchmarking

In this section we benchmark QUEST on nine existing datasets using feature selection and learning algorithms known to perform well in the task.

### 3.1 Datasets

The statistics of the datasets used in the experiments are shown in Table 1.<sup>7</sup>

**WMT12** English-Spanish sentence translations produced by an SMT system and judged for post-editing effort in 1-5 (worst-best), taking a weighted average of three annotators.

**EAMT11** English-Spanish (EAMT11-en-es) and French-English (EAMT11-fr-en) sentence translations judged for post-editing effort in 1-4.

**EAMT09** English sentences translated by four SMT systems into Spanish and scored for post-editing effort in 1-4. Systems are denoted by s<sub>1</sub>-s<sub>4</sub>.

**GALE11** Arabic sentences translated by two SMT systems into English and scored for adequacy in 1-4. Systems are denoted by s<sub>1</sub>-s<sub>2</sub>.

### 3.2 Settings

Amongst the various learning algorithms available in QUEST, to make our results comparable we selected SVR with radial basis function (RBF) kernel, which has been shown to perform very well in this task (Callison-Burch et al., 2012). The optimisation of parameters is done with grid search using the following ranges of values:

- penalty parameter  $C$ : [1, 10, 10]
- $\gamma$ : [0.0001, 0.1, 10]
- $\epsilon$ : [0.1, 0.2, 10]

where elements in list denote beginning, end and number of samples to generate, respectively.

For feature selection, we have experimented with two techniques: Randomised Lasso and

<sup>7</sup>The datasets can be downloaded from <http://www.dcs.shef.ac.uk/~lucia/resources.html>

Gaussian Processes. Randomised Lasso (Meinshausen and Bühlmann, 2010) repeatedly resamples the training data and fits a Lasso regression model on each sample. A feature is said to be selected if it was selected (i.e., assigned a non-zero weight) in at least 25% of the samples (we do this 1000 times). This strategy improves the robustness of Lasso in the presence of high dimensional and correlated inputs.

Feature selection with Gaussian Processes is done by fitting per-feature RBF widths (also known as the *automatic relevance determination* kernel). The RBF width denotes the importance of a feature, the narrower the RBF the more important a change in the feature value is to the model prediction. To make the results comparable with our baseline systems we select the 17 top ranked features and then train a SVR on these features.<sup>8</sup>

As feature sets, we select all features available in QUEST for each of our datasets. We differentiate between black-box (BB) and glass-box (GB) features, as only BB are available for all datasets (we did not have access to the MT systems that produced the other datasets). For the WMT12 and GALE11 datasets, we experimented with both BB and GB features. For each dataset we build four systems:

- **BL**: 17 baseline features that performed well across languages in previous work and were used as baseline in the WMT12 QE task.
- **AF**: All features available for dataset.
- **FS**: Feature selection for automatic ranking and selection of top features with:
  - **RL**: Randomised Lasso.
  - **GP**: Gaussian Process.

Mean Absolute Error (MAE) and Root Mean Squared Error (RMSE) are used to evaluate the models.

### 3.3 Results

The error scores for all datasets with BB features are reported in Table 2, while Table 3 shows the results with GB features, and Table 4 the results with BB and GB features together. For each table and dataset, bold-faced figures are significantly better than all others (paired t-test with  $p \leq 0.05$ ).

It can be seen from the results that adding more BB features (systems **AF**) improves the results in most cases as compared to the baseline systems

Dataset	System	#feats.	MAE	RMSE
WMT12	BL	17	0.6802	0.8192
	AF	80	0.6703	0.8373
	FS(RL)	69	<b>0.6628</b>	<b>0.8107</b>
	FS(GP)	17	<b>0.6537</b>	<b>0.8014</b>
EAMT11(en-es)	BL	17	0.4867	0.6288
	AF	80	<b>0.4696</b>	0.5438
	FS(RL)	29	0.4657	0.5424
	FS(GP)	17	<b>0.4640</b>	<b>0.5420</b>
EAMT11(fr-en)	BL	17	0.4387	0.6357
	AF	80	0.4275	0.6211
	FS(RL)	65	0.4266	0.6196
	FS(GP)	17	<b>0.4240</b>	<b>0.6189</b>
EAMT09-s <sub>1</sub>	BL	17	0.5294	0.6643
	AF	80	0.5235	0.6558
	FS(RL)	73	<b>0.5190</b>	0.6516
	FS(GP)	17	0.5195	<b>0.6511</b>
EAMT09-s <sub>2</sub>	BL	17	0.4604	0.5856
	AF	80	0.4734	0.5973
	FS(RL)	59	<b>0.4601</b>	0.5837
	FS(GP)	17	0.4610	<b>0.5825</b>
EAMT09-s <sub>3</sub>	BL	17	0.5321	0.6643
	AF	80	0.5437	0.6827
	FS(RL)	67	0.5338	0.6627
	FS(GP)	17	0.5320	0.6630
EAMT09-s <sub>4</sub>	BL	17	0.3583	0.4953
	AF	80	0.3569	0.5000
	FS(RL)	40	0.3554	0.4995
	FS(GP)	17	0.3560	0.4949
GALE11-s <sub>1</sub>	BL	17	0.5456	0.6905
	AF	123	0.5359	0.6665
	FS(RL)	56	<b>0.5358</b>	<b>0.6649</b>
	FS(GP)	17	0.5410	0.6721
GALE11-s <sub>2</sub>	BL	17	0.5532	0.7177
	AF	123	0.5381	0.6933
	FS(RL)	54	<b>0.5369</b>	<b>0.6955</b>
	FS(GP)	17	0.5424	0.6999

Table 2: Results with BB features.

Dataset	System	#feats.	MAE	RMSE
WMT12	AF	47	0.7036	0.8476
	FS(RL)	26	<b>0.6821</b>	<b>0.8388</b>
	FS(GP)	17	<b>0.6771</b>	<b>0.8308</b>
GALE11-s <sub>1</sub>	AF	39	0.5720	0.7392
	FS(RL)	46	<b>0.5691</b>	<b>0.7388</b>
	FS(GP)	17	0.5711	0.7378
GALE11-s <sub>2</sub>	AF	48	0.5510	0.6977
	FS(RL)	46	0.5512	0.6970
	FS(GP)	17	0.5501	0.6978

Table 3: Results with GB features.

Dataset	System	#feats.	MAE	RMSE
WMT12	AF	127	0.7165	0.8476
	FS(RL)	26	<b>0.6601</b>	<b>0.8098</b>
	FS(GP)	17	<b>0.6501</b>	<b>0.7989</b>
GALE11-s <sub>1</sub>	AF	162	0.5437	0.6741
	FS(RL)	69	<b>0.5310</b>	<b>0.6681</b>
	FS(GP)	17	0.5370	0.6701
GALE11-s <sub>2</sub>	AF	171	0.5222	0.6499
	FS(RL)	82	<b>0.5152</b>	<b>0.6421</b>
	FS(GP)	17	<b>0.5121</b>	<b>0.6384</b>

Table 4: Results with BB and GB features.

<sup>8</sup>More features resulted in further performance gains on most tasks, with 25–35 features giving the best results.

**BL**, however, in some cases the improvements are not significant. This behaviour is to be expected as adding more features may bring more relevant information, but at the same time it makes the representation more sparse and the learning prone to overfitting. In most cases, feature selection with both or either RL and GP improves over all features (AF). It should be noted that RL automatically selects the number of features used for training while FS(GP) was limited to selecting the top 17 features in order to make the results comparable with our baseline feature set. It is interesting to note that system FS(GP) outperformed the other systems in spite of using fewer features. This technique is promising as it reduces the time requirements and overall computational complexity for training the model, while achieving similar results compared to systems with many more features.

Another interesting question is whether these feature selection techniques identify a common subset of features from the various datasets. The overall top ranked features are:

- LM perplexities and log probabilities for source and target;
- size of source and target sentences;
- average number of possible translations of source words (IBM 1 with thresholds);
- ratio of target by source lengths in words;
- percentage of numbers in the target sentence;
- percentage of distinct unigrams seen in the MT source training corpus.

Interestingly, not all top ranked features are among the baseline 17 features which are reportedly best in literature.

GB features on their own perform worse than BB features, but in all three datasets, the combination of GB and BB followed by feature selection resulted in significantly lower errors than using only BB features with feature selection, showing that the two features sets are complementary.

## 4 Remarks

The source code for the framework, the datasets and extra resources can be downloaded from <http://www.quest.dcs.shef.ac.uk/>. The project is also set to receive contribution from interested researchers using a GitHub repository: <https://github.com/lspecia/quest>.

The license for the Java code, Python and shell scripts is BSD, a permissive license with no restrictions on the use or extensions of the software

for any purposes, including commercial. For pre-existing code and resources, e.g., *scikit-learn*, *GPY* and Berkeley parser, their licenses apply, but features relying on these resources can be easily discarded if necessary.

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