# Machine Translation quality across demographic dialectical variation in Social Media

Adi Renduchintala and Dmitriy Genzel Facebook Al



### **Biases in Machine Learning**

- Machine learning systems can encode harmful societal biases.
- Widespread use of machine learning systems amplify these biases.

### Biases in Machine Learning (in NLP)

- Machine learning systems can encode harmful societal biases
- Widespread use of machine learning systems amplify these biases.

### $\overrightarrow{\text{man}} - \overrightarrow{\text{woman}} \approx \overrightarrow{\text{computer programmer}} - \overrightarrow{\text{homemaker}}$

Bolukbasi et al. Man is to Computer Programmer as Woman is to Homemaker? Debiasing Word Embeddings, Advances in neural information processing systems, 2016

- Machine learning systems can encode harmful societal biases
- Widespread use of machine learning systems amplify these biases.

## Study finds gender and skin-type bias in commercial artificial-intelligence systems

Examination of facial-analysis software shows error rate of 0.8 percent for light-skinned men, 34.7 percent for dark-skinned women.

http://gendershades.org/ & news.mit.edu

- Machine learning systems can encode harmful societal biases
- Widespread use of machine learning systems amplify these biases.

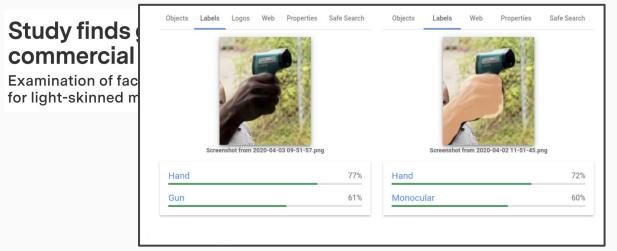


Image Credit: @bjnagel & algorithmwatch.org

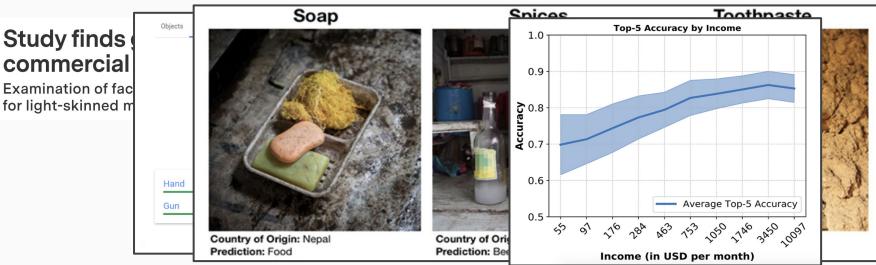
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#### Toothpaste Soap Spices Objects Study finds commercial Examination of fac for light-skinned m Hand Country of Origin: Nepal Country of Origin: Philippines Country of Origin: Burundi On 3 April Prediction: Food Prediction: Beer Prediction: Wood

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### Biases in Machine Learning (in ASR)

- Machine learning systems can encode harmful societal biases
- Widespread use of machine learning systems amplify these biases.

## There Is a Racial Divide in Speech-Recognition Systems, Researchers Say

Technology from Amazon, Apple, Google, IBM and Microsoft misidentified 35 percent of words from people who were black. White people fared much better.

### Biases in Machine Learning (in MT?)

- Machine learning systems can encode harmful societal biases
- Widespread use of machine learning systems amplify these biases.

Goal: Investigate if modern machine translation systems amplify racial biases?



- Use twitter posts which have demographic dialect information associated.
- Translate these tweets with 3 "off-the-shelf" machine translation models
- Do we notice disparity in translation quality?

### Data

- We use data that was released in **prior work** by:
  - Blodgett, et al. Demographic dialectal variation in social media: A case study of

African-American English. EMNLP, 2016

• This data was automatically annotated with racial dialectal labels by the same authors.

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- This data was A automatically annotated A with racial dialectal labels by the same authors.
  - A weakly supervised mixed-membership model was used.
  - The authors generated a posterior distribution over 4 categories for each tweet:
    - African-American English (AAE)
    - Hispanic English (H)
    - White-aligned English (W)
    - Other

Examples	AAE	Н	W
Either yu gone get yo fkn life or get out my fkn life	0.82	0.004	0.142
When you got somebody good, you hold on to ' em .	0.45	0.016	0.527
My sister asked me if the lions are in the playoffs	0.011	0.023	0.965
I'm too sad to stay up and im tired and i have church so night	0.006	0.873	0.12

#### Proceedings of the 14th Conference of the Association for Machine Translation in the Americas October 6 - 9, 2020, Volume 2: MT User Track

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Percentage of Profanity

0.0-0.2

# Profanity and Predictions

- The weakly supervised model seems to think that profanity is a feature of the AAE dialect.
- This is not observed in any of the other dialects.
- we filter out all tweets with profanity, to not be influenced by the weakly supervised model's (potentially) spurious correlations.

### 

0.2-0.4

0.4-0.6

**Probability Bins** 

0

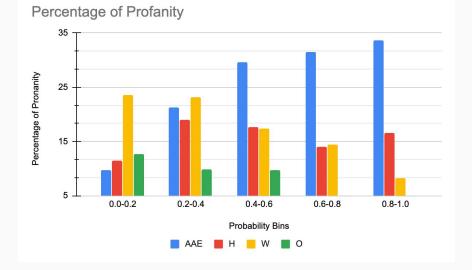
0.6-0.8

0.8-1.0

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### Data Challenges

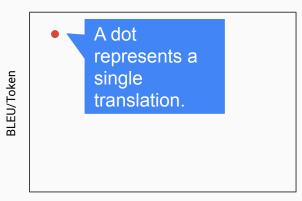
- The dataset definitely has some flaws (correlating profanity with a demographic dialect is one example)
- However, the lack of expert annotated data to conduct analysis of this nature is also an issue.



### **Experimental Setup**

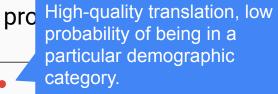
- For each category we subdivide the tweets into 5-bins based on the posterior probability (0.0 0.2, 0.2 0.4, ... 0.8 1.0)
- From each bin in each category we sample ~30 tweets and have then translated into French by professional translators.
- We then used 3 "off-the-shelf" translation systems to translate the ~600 tweets using an English->French model.
- We plot the quality of the translation against the posterior probability of being a demographic category.

• We plot BLEU/ (num. Reference-tokens) along the y-axis and the posterior probability of the tweet belonging to a demographic dialect category.



• We <u>not BLFU/ num Reference</u>-tokens along the y-axis and the posterior

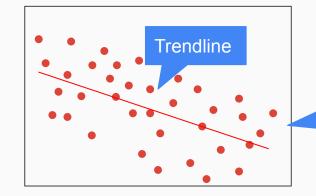
onging to a demographic dialect category.



nographic

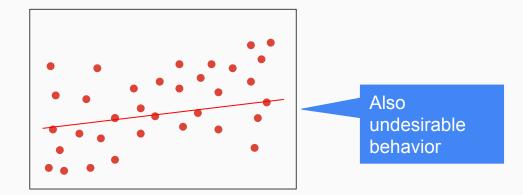
We not BLEU/ num Reference-tokens along the y-axis and the posterior pro High-quality translation, low onging to a demographic dialect category. probability of being in a particular demographic category. **BLEU/Token** low-quality translation, high probability of being in a particular demographic category. 

• We plot BLEU/ num. Reference-tokens along the y-axis and the posterior probability of the tweet belonging to a demographic dialect category.

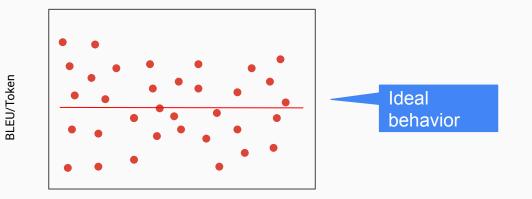


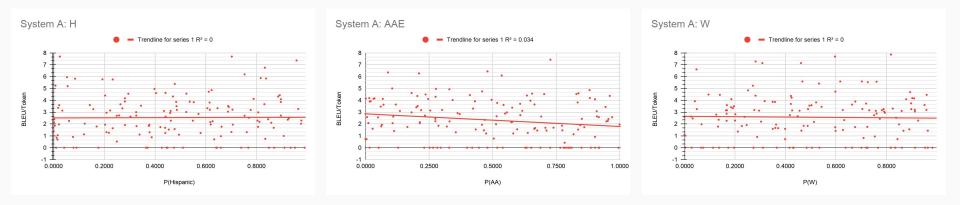
Undesirable behavior, as tweets strongly exhibit membership in a demographic category, translation quality drops

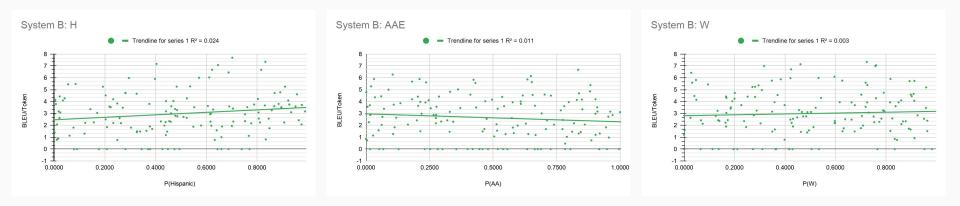
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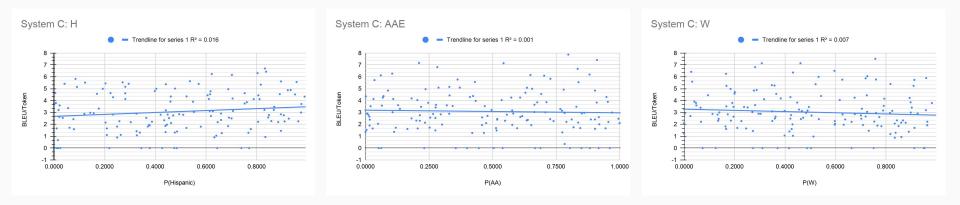


• We plot BLEU/ num. Reference-tokens along the y-axis and the posterior probability of the tweet belonging to a demographic dialect category.









### Conclusion

- Our experiments suggest that modern NMT systems exhibit undesirable behavior when dealing with input associated with AAE dialects.
- Further work is needed to understand this phenomenon better. Ideally, analysis should be conducted on expert annotated data.
- Our hope is that this work is a call to action to consider this a serious problem and mitigate the amplification of biases via AI systems.
- One concrete recommendation is to include analysis like this into model evaluation.