Identifying News from Tweets

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Abstract

Informal genres such as tweets provide large quantities of data in real time, which can be exploited to obtain, through ranking and classification, a succinct summary of the events that occurred. Previous work on tweet ranking and classification mainly focused on salience and social network features or rely on web documents such as online news articles. In this paper, we exploit language independent journalism and content based features to identify news from tweets. We propose a novel newsworthiness classifier trained through active learning and investigate human assessment and automatic methods to encode it on both the tweet and trending topic levels. Our findings show that content and journalism based features proved to be effective for ranking and classifying content on Twitter.

1 Introduction

Due to the massive amount of tweets posted on a daily basis, automatic tweet ranking has become an important task to assist fast information distillation. Previous work (Inouye and Kalita, 2011; Yang et al., 2011; Liu et al., 2012; Ren et al., 2013; Shou et al., 2013; Chua and Asur, 2013; Chang et al., 2013) focused on selecting informative tweets based on a variety of criteria such as readability, author's influence and users' interest. In addition, (Štajner et al., 2013) studied selection of user's responses to news by optimizing an objective function which jointly models the messages' utility scores and their entropy. (Wei and Gao, 2014) proposed using learning-to-rank techniques to help conduct single-document

summarization.

Additional work has been done to improve event detection on Twitter. Previous methods relied on metadata from tweets (Cui et al., 2012) while others focus on open-domain categorization using tools trained specifically for micro-blogging services(Ritter et al., 2012a). In addition, (Cataldi et al., 2010) incorporated temporal knowledge while formalizing content to compensate for informal and short text.

Tweet ranking is also related to the previous work concerning tweet summarization which summarized important information from tweet streams. Modern summarization approaches rank sentences or phrases from informal genres such as social media, web forums, and micro-blogging sites. Some methods determine semantic relations of manually annotated hashtags and user replies using social network and web document graphs (e.g., (Huang et al., 2012)). Our goal is to accomplish ranking of micro-blogging content using natural language features to identify sentences with the most newsworthiness and relevance to the event that occurred.

We introduce a novel *newsworthiness* model to improve topic classification, and investigate both human assessment and automatic linguistic features indepth for this new measure. Once topics are identified, we apply these methods to an ordinal ranking model to identify the tweets that make this topic newsworthy. Compared with previous work, we focus more on analysis of text than social network features for ranking and classifying tweets. In order to determine newsworthiness, we use news values based on journalism theory to encode features in-

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stead of traditional methods based on social features.

2 Approach

2.1 News Values and Definition

Newsworthiness describes the amount of new information for a general audience. (Galtung and Ruge, 1965) describe news as a spike in human communication or a signal that can be measured, and trending topics on Twitter behave this way. However, trending topics on social media can also be jokes, and ongoing and commemorative events. We hypothesize that newsworthiness would be an important factor in human distillation of media regarding events because it is a subset of salience that contains only novel information that is time relevant and new compared to an existing knowledge base. We define the following novel criteria to determine the newsworthiness of content based on news values defined by Galtung and Ruge (1965):

- 1. The content tends to refer to a negative event more than a positive event
- 2. The content must be well composed
- 3. The content typically refers to elite nations, people, or organizations
- 4. The content must have human interest

The basis behind newsworthy criteria is that (1) the content must be important to the general viewer but must provide new insight to an event that occurred; (2) because news content is salient, but salient content is not always newsworthy, understanding this subset is critical for automatic news summarization; (3) negative news is typically more viewed than positive news and usually pertains to named entities that are high profile; and (4) news must also have human interest meaning it must affect many people. Using Galtung and Ruge's metaphor of a signal for news, these principles should indicate a strong signal or spike in news.

The non-syntactic features listed in Table 1 are calculated as the number of words in the tweet and the normalized features are calculated as the ratio of the number of sentiment words to the total number of words in the tweet not including stopwords. The named entities and slangs were extracted using

| Feature | News Value |
|----------------------------|------------|
| Slang Usage | 2 |
| First Person Usage | 4 |
| Geo-Political Entities | 3 |
| People Recognized | 3 |
| Companies Recognized | 3 |
| Sentiment Usage | 1, 4 |
| Normalized Sentiment Usage | 1, 4 |
| Normalized Stopwords Usage | 2, 4 |
| Max Parse Tree Height | 2 |
| Max NP Parse Tree Height | 2 |
| Max VP Parse Tree Height | 2 |

 Table 1: Newsworthiness features and news values they encode.

the Twitter NLP toolkit (Ritter et al., 2011; Ritter et al., 2012b) which was designed specifically for tweet content. The syntax tree features were calculated using the Stanford parser (Manning et al., 2014) trained using the English caseless model (de Marneffe et al., 2006). The premise behind using the parse tree as a feature is that more complex speech is more likely to be newsworthy because it is well composed. Sentiment terms were determined based on lexical matching from gazetteers(Hu and Liu, 2004; Taboada and Grieve, 2004; Wiebe et al., 2004; Baccianella et al., 2010; Joshi et al., 2011) and compiled into one sentiment dictionary (Li et al., 2012). Normalized stopword usage is important for both composition and human interest particularly because of the structure of a tweet. Since tweets are short and contain few words, if a tweet uses a high proportion of stopwords, it likely doesn't have many novel terms that would contain human interest. The remaining features are encoded based on the principle that generally recognized names and events are important for detecting topically familiar and important materials.

2.2 Newsworthiness Identification

There are two tasks to complete to identify newsworthy, salient content. The first is to identify the tweets within a topic that make the trending topic newsworthy. The second task is to identify trending topics on Twitter that meet the criteria for news values. To accomplish these tasks we use two Support Vector Machine based methods to perform news classification on trending topics and ordinal regression for ranking tweets in the topic. The models are trained using an eighth order polynomial kernel with default parameters and we tune the cost parameter based on the task. In order to train these models, we use the same 11 features in both tasks based on news criteria journalists use to write articles.

For identifying trending topics, our goal was to improve the precision and recall of existing systems so the model was tuned to maximize F-score performance using three fold cross validation to maintain consistency with the validation used by Huang et al. (2012). The ordinal regression model for ranking tweets was tuned using the same cross validation method to minimize the squared error from ground truth ranking.

We also evaluate an *actively trained* model for classification similar to the committee method used by Zubiaga et al. (2015). We choose candidates using *Query-By-Committee* (*QBC*) (Settles, 2009) where multiple models are trained using the same data and predict the class of each Twitter trend. For our committee we use our journalism based model and Zubiaga's Twitter based model. The contradicting predictions from the two models are used to choose the new training data. We use one iteration for creating candidates and our journalism model is then retrained using the new training data subset selected by the committee.

3 Experiments

3.1 Data

Our first ground truth dataset for classifying tweets was collected using CrowdFlower¹ to annotate the newsworthiness of 3,482 topically related tweets in English about Hurricane Irene. The dataset was collected during three separate hours during three different days shown in Table 2. We hypothesize that the subevents related to the topic will affect the amount of newsworthy content we are attempting to rank and may affect the performance of the ordinal regression model.

The ordinal regression dataset is composed of the same tweets used by Huang et al. (2012). Five annotators labeled the tweets' newsworthiness from

| Date | Event |
|-----------------|-----------------------|
| Aug. 27th, 2011 | Irene landfall in NC |
| Aug. 28th, 2011 | Irene landfall in NYC |
| Sept. 1st, 2011 | Irene dissipates |

 Table 2: Tweets were collected for one hour on each day during the storm

one to three where three is most newsworthy. Annotators were given a brief summary of the events that occurred regarding Hurricane Irene and the areas that were impacted by flooding and power outages. They were provided a guideline for newsworthiness and asked to score the tweets on whether they contained new information at the time it was tweeted and would be noteworthy content in the media. The tweets were filtered to remove annotations if the CrowdFlower site's annotator confidence score was below 50 percent.

The second dataset is comprised of 2,593 trending topics used by Zubiaga (2013). The topics were collected from February 1 to 28, 2012, and five topics were randomly sampled per hour. Each topic contains at most 1,500 tweets and the topic is labeled newsworthy or not newsworthy. The tweets are in multiple languages including English, Spanish, and Portuguese and were translated to English by both human and machine translators. This dataset was selected to evaluate the news features on a set of more diverse events than Hurricane Irene.

In order to demonstrate the effectiveness of our approaches, we evaluated the features on both the tweet ranking and trend classification tasks by comparing them to the performance of other approaches.

3.2 Evaluation

The ordinal regression and classification models were evaluated separately from each other to determine individual performance.

To compare our ranking method we used *Normalized Discounted Cumulative Gain* (nDCG) (Järvelin and Kekäläinen, 2002) and evaluated the results on the three individual hours of data.

The classification task is evaluated using precision, recall, and F-score and is compared using a baseline approach for classifying news trends (Zubiaga et al., 2015). The baseline approach classifies trending topics as news, or not news using so-

¹http://www.crowdflower.com/

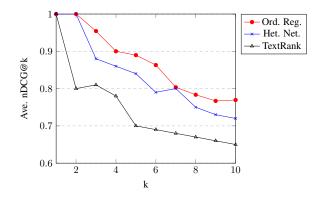


Figure 1: nDCG@k for Ordinal Regression, Heterogeneous Networks, TextRank

cial features such as user diversity, hashtag usage, and retweets about the topic, but does not consider as many language and content features.

Results 4

Ranking Individual Tweets 4.1

Figure 1 illustrates the evaluation of each method on nDCG@k from 1 to 10. The results indicate that our ordinal regression model performed better in terms of nDCG than the traditional TextRank method using the standard dampening factor with filtering and heterogeneous networks without web documents (Huang et al., 2012). The edges are calculated using cosine similarity between tweets and the filtering used removed tweets that used excessive slang or punctuation. The ordinal regression curve in Figure 1 represents the average performance of our model after evaluating the model on three different time periods of data described in Section 3.1.

4.2 **Trend Classification**

| Method | Precision | Recall | F-Score | | | |
|-------------------------------|-----------|--------|---------|--|--|--|
| Baseline Features | 0.582 | 0.670 | 0.623 | | | |
| Content Features | 0.604 | 0.743 | 0.663 | | | |
| Active Training | 0.814 | 0.745 | 0.778 | | | |
| Table 3: Trend Classification | | | | | | |

| 1 | abl | le | 3 | : | 1 | rend | (| | las | S1 | ħ | ca | ti | 0 | 1 |
|---|-----|----|---|---|---|------|---|--|-----|----|---|----|----|---|---|
|---|-----|----|---|---|---|------|---|--|-----|----|---|----|----|---|---|

Using journalism content features we were able to achieve better performance than our baseline(Zubiaga et al., 2015) in terms of precision and F-score while maintaining recall as shown in Table 3. Further, the model performed best when actively trained using the same journalism features and achieved a final F-score of 77.8%.

5 Discussion

We determine the statistical significance of each feature for both the trend classifier and the tweet ranker. We found features in each task were highly correlated and share overlap. For the sake of clarity, we only show significant features in Table 4.

| Feature | Rank | Class |
|---------------------------|------|-------|
| Slang Usage | *** | |
| Geo-Political Entities | ** | |
| Normalized Stopword Usage | | *** |
| Sentiment Terms | | *** |
| Company Entities | * | *** |
| First Person Usage | *** | *** |
| NP Parse Tree Height | | *** |

Table 4: F-statistic significant features. We show only significant features (significance codes: 0 (***) 0.001 (**) 0.01 (*) 0.05 (.) 0.1 ()). Rank is the significance of the features in the tweet ranking task and Class is the significance of the features in the trend classification task.

Newsworthiness can affect how quickly and how much novel information can be discerned respectively. One of the goals of incorporating different criteria into ranking and classification other than traditional importance ranking was to demonstrate that salience is not the only factor that users and journalists consider when digesting material from social media. Another goal is to demonstrate that content based features can perform as well as other modern approaches that rely on web documents and social media graphs in order to bypass the challenge of understanding the short context-free nature of microblog posts.

In this paper we propose and evaluate two individual tasks used in identifying news on Twitter. We find that with the use of active learning and content based features we are able to significantly improve the precision of trend classification while maintaining recall. One challenge we faced was that Zubiaga's features for trending topics did not extend well to single tweet features for ranking. Because of this, we were unable to evaluate query-bycommittee methods on ordinal regression which is something we would like to explore in the future.

While the features we used are not advanced, the application of them encode Galtung and Ruge's standards of world news for journalists and news reporting agencies. Our features attempt to capture a journalism perspective instead of previous work which focused on social media networks and social features. While this approach has limitations, the application of this approach in conjunction with web documents could improve news summarization tasks using Twitter data.

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