# **Enhanced Training Methods for Multiple Languages**

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## Abstract

Document-grounded dialogue generation 2 based on multilingual is a challenging and 3 realistic task. Unlike previous tasks, it need 4 to tackle with multiple high-resource 5 languages facilitating low-resource lang-6 uages. This paper summarizes our research based on a three-stage pipeline that includes 8 retrieval, re-rank and generation where 9 each component is individually optimiz-10 ed. In different languages with limited data 11 scenarios, we mainly improve the robust-12 ness of the pipeline through data augmen-13 tation and embedding perturbation with 14 purpose of improving the performance 15 designing three training methods: cross-16 language enhancement training, weighted 17 training with neighborhood distribution 18 augmentation, and ensemble adversarial 19 training, all of that can be used as plug and 20 play modules. Through experiments with 21 different settings, it has been shown that our 22 methods can effectively improve the 23 generalization performance of pipeline 24 with score ranking 6th among the public 25 submissions on leaderboards. 26

## 27 1 Introduction

Question Answering (QA) system has received extensive attention in recent researches. The QA system aims to provide precise answers in response to the user's questions in natural language. An essential task in the QA system is conversational question answering and document-grounded dialogue modeling. Lack of data is one of the main challenges (Zhang et al., 2020).

Retrieval-augmented Generation (RAG) (Lewis et al., 2020) proposes a two-stage generation method with retriever extracting multiple documents related to the query and feeding them to answer generator. A survey of documentgrounded dialogue systems (Ma et al., 2020) points

<sup>42</sup> that it is a mainstream method to indirectly search
<sup>43</sup> for key text before directly generating replies.
<sup>44</sup> There have been various works for knowledge<sup>45</sup> grounded dialogue systems (Zhan et al., 2021; Wen
<sup>46</sup> et al., 2022; Ma et al., 2020) to address this
<sup>47</sup> problem. A new framework UniGDD (Gao et al.,
<sup>48</sup> 2022) use prompt learning for context guidance
<sup>49</sup> and design multitask learning. PPTOD (Su et al.,
<sup>50</sup> 2022) proposes a dialogue pre-trained model that
<sup>51</sup> implements the current SOTA.

As a more realistic task, MultiDoc2Dial (Feng et al., 2021) faces challenges of identifying useful faces of text from documents and generating response simultaneously which is goal-oriented dialogues generation based on multiple documents. Tunlike former task, Doc2dial (Zhang et al., 2023) upgrades the difficulty level by introducing multiple languages.

To alleviate the problem of limited datasets in 60 61 low-resource languages, on the one hand, it is 62 necessary to effectively utilize datasets in the other 63 high-resource languages. On the other hand, we 64 design three training methods. These designs are all 65 aimed at enhancing the generalization ability of the 66 model. Our model is based on a three-stage 67 framework: retriever, re-ranker and generator, the 68 aims of first and second step are obtaining the most relevant paragraphs to the question, and then 69 70 generating answer text. The first stage is 71 responsible for the coverage of relevant texts that 72 is the comprehensiveness of input texts; in the 73 second stage, it is necessary to filter out the most 74 relevant text that is the accuracy of the input text; 75 the third stage generates answers based on the input 76 text, which is clearly the most important part. Our 77 contributions are as follows:

 a cross language enhancement training method is designed which can effectively improve generalization ability by replacing the high-frequency tokens of

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Figure 1: Training process of our pipeline.

82 resource languages in pre-trained model. 83

enhanced weighted training approach 84 based on neighborhood distribution is 85 86 be increased through data augmentation, 87 and the problem of semantic inaccuracy 88 can be alleviated through weight. 89

ensemble adversarial training method is 90 classic including proposed two 91 adversarial training methods to improve 92 the model's anti-interference ability and 93 reduce text generation bias. 94

95 <sup>96</sup> can be easily applied to other languages models as <sup>144</sup> remain unchanged. 97 plug and play modules. Based on the published 145 98 dataset, sufficient experiments are conducted 146 tokenizer, we replace low-resource languages' 99 confirming the method can effectively improve the 147 datasets into high-resource languages' datasets as 100 generalization performance of the model.

#### **Task Definition** 2 101

<sup>102</sup> Given dialogue history  $\{q_1, \dots, q_{t-1}\}$  and current <sup>151</sup> <sup>103</sup> user's query  $q_t$ , DialDoc task need to produce the 104 response based on knowledge from a set of relevant 105 documents  $D_0 \subseteq D$ , where D denotes all 106 knowledge documents. Besides, the task provides similar format dataset of four languages including 108 two high-resource languages (English and Chinese)<sub>157</sub> increases, and the problem of semantic inaccuracy 109 and two low-resource languages ( French and Vietnamese), and the latter one is evaluated. 110

#### Methodology 3 111

112 To start with design, our pipeline is based on the 113 three-stage baseline (Zhang et al., 2023). The three 114 training augmentation methods that we propose 115 can be applied to retrieval and generation. The 116 specific framework process is as Figure 1.

### Cross-Language Enhancement Training 168 vector retrieval library, 117 **3.1** (CET) 118

From perspective of tokenizer, we designed a 119 120 enhancement training method with token exchange 121 between various languages. In different languages 122 pairs, words with high frequency may have similar 123 semantics, so that transfer learning can be used to facilitate low-resource languages training with 124 125 embedding layers of high-resource languages. The 126 basic idea is that as for pre-training model's 127 tokenizer, replace high-resource languages' tokens high-resource languages with that of low- 128 with that of low-resource languages according to 129 the rank of tokens' frequency which should follow 130 four principles: (i) the total number of tokens of the 131 high-resource languages need to be larger than that 132 of the low-resource languages. (ii) select every presented, the diversity of input texts can 133 similar language pairs, replace the high-resource 134 tokens with low-resource tokens according to the 135 rank order of frequency separately. In this paper, it 136 should replace Chinese with Vietnamese and 137 English with French. (iii) if the tokens of a 138 language pair are insufficient, they can be mapped 139 to the remaining unaligned tokens of another 140 language. In this paper, there does not need to do it 141 as the number of tokens in English higher than that 142 of French, so do Chinese and Vietnamese. (iv) The above three enhancement training methods 143 punctuation marks, [UNK] and other special marks

> After obtaining the mapping relationship of the 148 additional data, setting training weight w for the 149 new one.

#### 150 3.2 Weighted of Enhanced Training Neighborhood Distribution (EWTND)

152 To alleviate the limited datasets about low-resource 153 languages, we propose enhanced weighted training 154 of neighborhood distribution method. By 155 enhancing the texts from semantic neighbor-156 hood distribution, the diversity of input text 158 of neighborhood distribution is alleviated through 159 weighted training. The steps of the method are as 160 follows: (i) in top n words  $\{w_1, \dots, w_n\}$  with the 161 highest frequency, using the last layer of pre-162 trained mT5 (Xue et al., 2021; Raffel et al., 2020; 163 Zhang et al., 2020) encoder to produce 512 164 dimensional vectors  $\{v_1, \dots, v_n\}$  for each token 165 (except for punctuation mark). (ii) for every v, 166 find the k words with the largest similarity through 167 vector retrieval by Faiss (Johnson et al., 2019) their and record 169 similarities. So we get the text neighborhood

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Figure 2: The key parts of EWTND.

170 matrix  $t_{ii}$  and similarity matrix  $s_{ii}$ , where  $1 \le i \le 1$ 171 n,  $1 \le j \le k$ . (iii) during training, each sentence 172 has a p% probability to apply replacing that is 218 4 <sup>173</sup> words in w are replaced by one of its neighborhood  $_{174}$  from t with equal probability, and the calculation weight of sample loss is updated to the mean of similarity from s in every sentence. 176

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#### 3.3 **Ensemble Adversarial Training** (EAT) 178

179 As a regularization method, adversarial training 180 can improve the robustness of the model by 181 introducing perturbations in embedding (Tramèr et 182 al., 2020; Miyato et al., 2021). We propose an ensemble adversarial training method that blend two classic adversarial training methods to 184 <sup>185</sup> improve the model's anti-interference ability and 186 reduce text generation bias. Adversarial training can be described by a general formula as follows: (Madry et al., 2019) 188

$${}^{\min}_{\theta} \mathbb{E}_{(x,y)\sim D} [{}^{\max}_{\Delta x \in \Omega} L(x + \Delta x, y; \theta)]$$

<sup>190</sup> where D is training dataset, x is input, y is target,  $\theta$ <sup>191</sup> is model parameter,  $L(x + \Delta x, y; \theta)$  is loss of <sup>192</sup> single sample,  $\Omega$  is disturbance space,  $\Delta x$  is 193 perturbation. What's more, the main changes in <sup>194</sup> different adversarial training methods are  $\Delta x$  and <sup>195</sup>  $\Omega$ . FGM method (Ian et al., 2015; Wong et al., 234 Implementation As for CET and EWTND, when 196 2020) raise the gradient with parameter  $\epsilon$  and 235 they are used in generator, we change the <sup>197</sup> standardize it getting new  $\Delta x$ :

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$$\Delta x = \epsilon \frac{\nabla L(x, y; \theta)}{\|\nabla L(x, y; \theta)\|}$$

While PGD method (Madry et al., 2019) split  $\Delta x$ 200 into multiple steps, set the constraint space to a 201 sphere:

$$\Delta x_{t+1} = \prod_{x+s} (\Delta x_t + \alpha \frac{\nabla L(x_t, y; \theta)}{\|\nabla L(x_t, y; \theta)\|})$$
where  $S = r \in \mathbb{R}^d$ ,  $\|r\|_2 < \epsilon$ ,  $\alpha$  is step size.

<sup>204</sup> We add the FGM and PGD into training. For each 205 batch in training process, we set the probabilities of 206 the different training methods, there is  $p_1\%$ <sup>207</sup> probability of PGD,  $p_2$ % probability of FGM, and  $p_3$ % probability of not changing. The proportion 209 can be determined by the ordinal of the model's 210 convergence effect. In this paper, the rank of PGD, FGM, and non enhancement are 3:2:1 respectively, which means the probabilities are 50%, 33%, 17%. 212 After multiple experiments, we believe that there is <sup>214</sup> a correlation between the final convergence loss of <sup>215</sup> the method and the dataset, so the all possibilities 216 should cannot be directly set and need to be 217 determined based on the training results.

## **Experiments**

<sup>219</sup> We evaluate our methods using datasets provided 220 by shared task which include four languages. As for 221 generator, EWTND uses French and Vietnamese 222 dialogue generation dataset, while CET also 223 requires English and Chinese dialogue dataset. 224 Besides, the score is calculated based on the sum of <sup>225</sup> token-level F1, SacreBleu and Rouge-L metrics.

226 The experiments are mainly conducted on fine-227 tuning the retriever and generator based on the 228 open-source baseline in three-stage framework. All 229 the performances of methods can be evaluated by 230 score of generator.

| w            | F1    | Sarcebleu | Rouge-L | Score  |
|--------------|-------|-----------|---------|--------|
| 0            | 58.55 | 42.03     | 55.83   | 156.42 |
| 0.2          | 60.74 | 43.30     | 57.92   | 161.96 |
| 0.25         | 61.85 | 43.72     | 59.21   | 164.78 |
| 0.3          | 61.97 | 44.38     | 59.31   | 165.66 |
| 0.35         | 61.71 | 43.63     | 59.08   | 164.42 |
| $0^{halfbz}$ | 61.13 | 43.36     | 58.18   | 162.67 |

Table 1: The results of CET on Doc2dial validation dataset.

"passages" and "re-rank" corresponding text in 236 237 dataset; when they are used in retriever, we change <sup>238</sup> the "positive" and "negative" corresponding text in 239 dataset; while "query" text and "target" text won't

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240 be changed. As for EWTND, we use the cosine 277 241 similarity. Faiss vector retrieval use product 242 quantization to divide vector into 8 sub vectors, <sup>243</sup> with 100 k-means clustering for each sub vector. 244 There is no threshold set to limit the number of  $_{245}$  synonyms k which facilitates parallelization <sup>246</sup> acceleration. We also set no limit to training epochs

<sup>247</sup> with early stopping epochs as 5, as EAT will need 248 at least double training time. 249

250 Results Table 1 reports the performance of generator by using CET. When the weight is small, 251 252 there can be a significant improvement. As weight 280 <sup>253</sup> increases to a certain extent, there will be score <sup>281</sup> methods as plug and play modules. By enhancing 254 jitter. It proves that the CET can utilize the 282 the retriever, the generator still improves but 255 <sup>256</sup> low-resource languages. Meanwhile, this may also <sup>284</sup> around 1.5 times. 257 be due to more training batches. By reducing the 285 performance is not as good as methods applied to 258 batch size to half, it can be observed that score still 286 the generator. With the best retriever and origin re-CET still achieves better results. 260

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| n    | k | p   | Score  |
|------|---|-----|--------|
| 500  | 1 | 0.2 | 170.23 |
| 500  | 2 | 0.2 | 172.45 |
| 500  | 3 | 0.2 | 166.38 |
| 500  | 2 | 0.3 | 171.81 |
| 1000 | 2 | 0.2 | 170.75 |

Table 2: The results of EWTND on Doc2dial 262 validation dataset. 263

Table 2 shows the effect of generator by using 264 265 EWTND, it still use CET and EWTND but only 266 strengthen the origin data. When k increases from 267 2 to 3, the reason why score drops might be 268 uncertainty of the neighborhood's semantic <sup>269</sup> meaning, the same reason can explain the time 270 when *n* increases.

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| $p_1$ | $p_2$ | $p_3$ | Score  |
|-------|-------|-------|--------|
| 100%  | 0%    | 0%    | 175.05 |
| 0%    | 100%  | 0%    | 172.45 |
| 50%   | 33%   | 17%   | 175.39 |
| 60%   | 25%   | 15%   | 174.48 |
| 45%   | 35%   | 20%   | 173.60 |

272 Table 3: The results of EAT on Doc2dial validation dataset. 273

274 275 training, it proves that such training method will 316 276 provide stable improving although not much.

| Method    | EWTND        | EAT          | СЕТ          | Score  |
|-----------|--------------|--------------|--------------|--------|
| Retriever | $\checkmark$ |              |              | 181.57 |
| Retriever | $\checkmark$ | $\checkmark$ |              | 181.60 |
| mT5       |              |              |              | 173.42 |
| mT5       |              |              | $\checkmark$ | 183.05 |
| mT5       | $\checkmark$ |              | $\checkmark$ | 186.71 |
| mT5       | $\checkmark$ | $\checkmark$ | $\checkmark$ | 188.62 |

| Table 4: The results of adding training methods into |
|--|
| other models on Doc2dial validation dataset.         |

Table 4 shows effectiveness of three training embedding of high-resource languages to improve 283 disadvantage is that it increases training time Besides, the improved improves, but under nearly equal training time, 287 ranker, we replace the generator with origin mT5 288 (Xue et al., 2021) model which shows that it is 289 better than generator in baseline. Finally, we 290 achieve best performance by adding three enhanced training methods into mT5. 291

> The above experiments have shown that our 292 293 methods have significant advantages: (i) three <sup>294</sup> training methods can effectively increase model's <sup>295</sup> performance without affecting prediction speed. (ii) <sup>296</sup> almost all language models with token as input can 297 apply these methods. (iii) the methods can have <sup>298</sup> more potentials in future work, especially in cross <sup>299</sup> language scenarios, EWTND can be extended to 300 more similar language pairs; EAT can use more 301 complex sampling methods based on the neighbor-302 hood distribution of different languages.

### 303 5 Conclusion

<sup>304</sup> In this paper, we propose three training methods to <sup>305</sup> improve model's performance from perspective of <sup>306</sup> embedding enhancement and data augmentation. 307 CET Introduces cross language learning through 308 high-frequency words; EWTND use weighted <sup>309</sup> augmentation from the neighborhood distribution 310 of high-frequency words; EAT strengthen the 311 robustness of the model through embedding 312 perturbation. Compared to the baseline mode, our <sup>313</sup> methods achieve the stable rise in score.

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