## Deep Model Compression Also Helps Models Capture Ambiguity

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#### Abstract

Natural language understanding (NLU) tasks face a non-trivial amount of ambiguous samples where veracity of their labels is debatable among annotators. NLU models should thus account for such ambiguity, but they approximate the human opinion distributions quite poorly and tend to produce over-confident predictions. To address this problem, we must consider how to exactly capture the degree of relationship between each sample and its candidate classes. In this work, we propose a novel method with deep model compression and show how such relationship can be accounted for. We see that more reasonably represented relationships can be discovered in the lower layers and that validation accuracies are converging at these layers, which naturally leads to layer pruning. We also see that distilling the relationship knowledge from a lower layer helps models produce better distribution. Experimental results demonstrate that our method makes substantial improvement on quantifying ambiguity without gold distribution labels. As positive side-effects, our method is found to reduce the model size significantly and improve latency, both attractive aspects of NLU products.<sup>1</sup>

#### 1 Introduction

Datasets constructed for natural language understanding (NLU) tasks, such as natural language inference (NLI) and text emotion analysis, contain a large amount of ambiguous samples (Nie et al., 2020; Uma et al., 2021). As exemplified in Table 1, each ambiguous sample is too debatable to be assigned a single gold label. Recent work has revealed that these disagreements among annotators are not annotation noise, which could have simply been resolved by aggregating more annotations, but rather a reproducible signal (Pavlick and Kwiatkowski, 2019; Nie et al., 2020). This

Premise	It's summer time and two			
	girls play with bubbles			
	near a boat dock.			
Hypothesis	It is warm outside.			
Label distribution	Entailment: 0.52			
	Neutral: 0.46			
	Contradiction: 0.02			
News headline	Amateur rocket scientists			
	reach for space.			
Label distribution	Joy: 0.57			
	Surprise: 0.43			
	Anger / Disgust / Fear /			
	Sadness: 0.00			

Table 1: Ambiguous samples from datasets for NLI (ChaosSNLI (Nie et al., 2020)) and emotion analysis (SemEval-2007 Task 14 dataset (Strapparava and Mihalcea, 2007))

suggests that NLU models should predict not only majority labels, but also label distributions that respect such ambiguity.

Since Transformer-based (Vaswani et al., 2017) pre-trained language models (PLMs) (Devlin et al., 2019; Liu et al., 2019) have become popular for NLU tasks, the accuracies of various NLU models have been substantially improved. Nevertheless, they are still not good at approximating the human opinion distributions (Pavlick and Kwiatkowski, 2019; Nie et al., 2020), or label distributions drawn from a larger number of annotators, and their predictions tend to be over-confident (Zhang et al., 2021). If NLU products frequently produce overconfident predictions for ambiguous samples, it is not likely that they would be reliable for users who have different opinions.

As an attempt to address this problem, previous work (Zhang et al., 2021; Wang et al., 2022) has demonstrated that label smoothing (Müller et al., 2019) helps make the prediction distributions close to human opinion distributions, simply addressing

<sup>&</sup>lt;sup>1</sup>Code is available at https://github.com/hancheolp/ compression\_for\_capturing\_ambiguity.

the issue of over-confidence. However, this does not explicitly address how to exactly capture the degree of relationship between each sample and its candidate classes (i.e., how to estimate p(y = c|x)for each sample x). Some researchers (Zhang et al., 2018; Meissner et al., 2021; Wang et al., 2022; Zhou et al., 2022) have tried to use empiricallygold label distributions for directly learning the relationship, but these approaches require significant additional annotation costs.

In this paper, we propose a novel method that employs compression techniques for deep learning models, namely layer pruning (Sajjad et al., 2023) and knowledge distillation (KD) (Hinton et al., 2015), and show how these compression techniques help models capture such a degree of relationship. We first observe that hidden states in lower layers more accurately encode the information about the sample-classes relationship, and that validation accuracies from internal classifiers inserted between adjacent layers are converging. This indicates that pruning a part of higher layers can make the models well represent the relationship information with their prediction distribution, while retaining the accuracy. We also observe that transferring the distribution knowledge that represents more accurate information about the relationship from a lower layer into the final classifier at the top of the pruned network can help the models produce better distribution.

Experimental results demonstrate that our method significantly outperforms existing ones that do not use additional distribution datasets. Without using such additional resources, our method also outperforms, or is comparable with, those that do use these resources over NLI benchmarks. Moreover, since our method uses compression techniques for deep learning models, this also reduces the model size significantly and improves latency as well. Both are attractive aspects of NLU products because they lead to consequent reduction in the cloud cost or to deployment on cheaper ondevices.

Deep model compression aims at eliminating redundant components of pre-trained deep learning models (via pruning or low-rank factorization (Liu et al., 2021)) to improve latency and reduce the model size. At the same time, maintaining the performance of the original model (via KD) is essential. While the goal of compression itself is not directly relevant to capturing ambiguity, we demonstrate that compression methods can also be used for accurately capturing ambiguity and suggest that such an approach presents another novel research direction for this task.

#### 2 Related Work

Recent work has revealed that the state-of-the-art PLMs fine-tuned to predict single gold labels with cross-entropy loss function fail to properly estimate human opinion distributions (Pavlick and Kwiatkowski, 2019; Nie et al., 2020) and tend to produce over-confident predictions (Zhang et al., 2021). This issue of over-confidence is well-known in modern complex deep neural networks, because they can easily overfit one-hot labels of a training dataset. Moreover, this issue arises regardless of the correctness of predictions (Guo et al., 2017).

In a situation where there exist a large number of ambiguous samples in an NLU dataset, it does not make sense to tolerate over-confident predictions. Naturally, in order to obtain better human opinion distributions, the use of label smoothing (Müller et al., 2019) has been proposed (Zhang et al., 2021; Wang et al., 2022). Label smoothing softens target training label distributions (i.e., one-hot labels) by shifting  $\alpha$  probability mass from the target labels equally to all the labels. As a result, it prevents models from overfitting one-hot distribution. Zhang et al. (2021) and Wang et al. (2022) have shown that label smoothing is effective at better estimating human opinion distributions. However, it makes all predictions less-confident, compared with using one-hot labels, not considering how to capture the degree of relationship between each sample and its candidate classes, which is an essential aspect to address ambiguity.

Monte Carlo dropout (MC dropout) (Gal and Ghahramani, 2016) addresses the drawback of label smoothing. For a given sample, this method makes k stochastic forward passes from a pre-trained neural network with dropout, where k different prediction distributions are then averaged to form a final distribution for the sample. Since different forward passes could produce different plausible predictions for ambiguous samples, MC dropout also captures the aforementioned degree of relationship. Using MC dropout also improves the quality of output distributions (Zhou et al., 2022), but this suffers from several drawbacks, such as its non-deterministic nature and higher latency for inference.

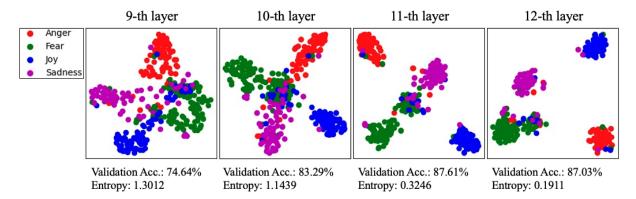


Figure 1: Visualization of feature distributions from RoBERTa-base encoder layers using t-SNE

Directly learning from human opinion distributions has also been studied. Zhang et al. (2018) and Meissner et al. (2021) trained models with the empirically-gold label distributions to match predictions and human opinion distributions. As postediting, Zhang et al. (2021), Wang et al. (2022), and Zhou et al. (2022) used temperature scaling (Guo et al., 2017), with which output logits from a fine-tuned model are rescaled with hyperparameter T, and the softmax distribution becomes accordingly smoother and closer to target distributions. Tis tuned on the distribution labels from a validation set by minimizing the KL-divergence between the predicted distributions and human opinion distributions. These additional resources significantly improve the ability to quantify ambiguity, but are accompanied with enormous annotation costs.

We propose to address all these limitations, considering how to exactly capture the degree of relationship between each sample and its candidate classes without the need for extra resources. In the next section, we explain how deep model compression can be made to account for the relationship without additional human opinion distribution information.

## **3** Deep Model Compression for Capturing Ambiguity

#### 3.1 Three Observations

It is known that an average entropy value, measured from prediction distributions of an internal classifier inserted on top of each encoder layer, gradually becomes lower in the higher layers (Zhou et al., 2020). However, it is not clear whether higher entropy values in the lower layers are attributed to the ability of those layers to encode ambiguous samples as high entropy distributions by assigning probabilities to all relevant classes. Therefore, we must look closely into how samples are encoded in each layer.

For this investigation, we use an emotion analysis dataset. This is because we can intuitively understand the relationship among emotion labels and such knowledge facilitates to interpret whether samples are well represented in accordance with our intuitions. We first fine-tuned RoBERTa-base (Liu et al., 2019) with an emotion analysis dataset, or "tweet emotion intensity dataset" (Mohammad and Bravo-Marquez, 2017). Each sample in this dataset was annotated via crowdsourcing with the intensity of its label (anger, fear, joy, or sadness). After fine-tuning, we froze all the parameters of the fine-tuned network and inserted a trainable internal classifier after every layer, which consists of the same layers with the original classifiers at the top layer. Finally, we trained the internal classifiers on the frozen network. In order to understand how the fine-tuned model encodes samples in each layer, we visualized the features of samples in the validation set, which are extracted from the hidden states for [CLS] tokens of layers (i.e., inputs of the internal classifiers), with t-SNE (Maaten and Hinton, 2008). In each layer, we also measured the validation accuracy using predictions from the internal classifiers and average entropy from predicted distributions on the same validation sets. The experimental results are shown in Figure 1.

We first observe that validation accuracy has already started to converge in lower layers (**observation (1**)). This result is identical to that of the previous work (Peters et al., 2019). Second, we observe that the feature representations from lower layers contain more accurate information about the degree of relationship between each sample and candidate classes (**observation (2**)). The relationship information visualized in Figure

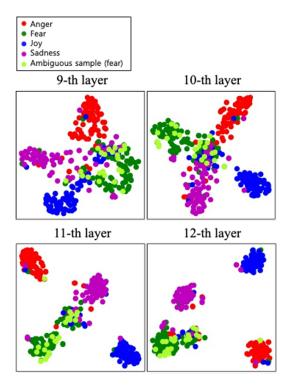


Figure 2: Visualization of feature distributions for ambiguous samples that are labeled as 'fear'

1 is considerably more intuitive and reasonable. In the 10-th layer, a sample from the 'fear' class is closely placed with samples in negative valance classes (i.e., 'anger' and 'sadness'). In the next layer, a sample from the 'fear' class is distant from the 'anger' class, while close to the 'sadness' class that is highly correlated with the 'fear' class (Demszky et al., 2020). The internal classifier of the 11-th layer is usually likely to assign very low probabilities to the 'anger' class for samples from the 'fear' class. In the final layer, all classes are distantly located, to which the corresponding classifier is likely to make over-confident predictions. Intuitively, human annotators may recognize samples from 'fear' as 'sadness' or 'anger' with their subjective judgments, but such relationships disappear in the higher layers.

We further investigated how the model encodes ambiguous samples. We categorized samples depending on the emotional intensity scores (i.e., low: [0, 0.34), middle: [0.34, 0.67), high: [0.67, 1.0]) and assumed that samples that belong to a low intensity group are ambiguous. The underlying assumption is that an emotional tweet sample with extremely low intensity for its assigned class may also be relevant to other classes. As shown Figure 2, most of the ambiguous samples are closely placed with samples from their relevant classes, while non-ambiguous samples tend to be distantly located in the lower layers (i.e., 9-th and 10-th layers). However, in the higher layers, they seem not to be related with other classes anymore. Finally, we observe that after the most rapid drop of entropy values, each classifier starts to converge (**observation (3)**). These observations are made over BERT-base (Devlin et al., 2019) as well (see Figure 4 in Appendix A).

#### 3.2 Layer Pruning

From observations (1) and (2), we hypothesize that if we prune layers higher than the one where validation accuracy just starts to converge, we could obtain a model that better estimates the human opinion distributions, while retaining the performance.

Given a fine-tuned PLM for NLU, all parameters of the model are frozen to maintain the encoded information about the relationship, and internal classifiers are then inserted between adjacent layers except at the top layer. This is the same procedure as used in our preliminary study in the previous section. Except for the final layer, which has already been fine-tuned, the internal classifiers are trained with the same configurations for training (e.g., the same training dataset and the same number of epochs) that are applied to the original finetuned PLM. Because we focus on the multi-class classification problem in NLU, the cross-entropy loss between predictions and gold labels (i.e., onehot labels) is applied to all internal classifiers and the total loss function is  $\sum_{i=1}^{n-1} L_i$  where n is the total number of layers and  $L_i$  is the cross-entropy loss function for the *i*-th internal classifier.

After training all internal classifiers, the validation accuracies from all classifiers are evaluated. Based on the evaluated accuracies, the target layer that will become the final layer after pruning should be selected. In this work, we simply select the lowest layer among those whose validation accuracy is higher than (the original validation accuracy – 1%). We assumed that 1% accuracy drop is tolerable in various NLU applications. In the case where a much higher accuracy is less important than well-quantified ambiguity, the threshold can be set higher than 1% to prune more layers. After pruning layers above the target layer and removing the internal classifiers except for the last one at the top of the pruned network, we do not fine-tune the pruned model again. This is because we have already obtained the relationship information and

training all parameters of the pruned model with one-hot labels turns the prediction from the model become over-confident again.

## **3.3** Distilling the Relationship Information from a Lower Layer

By layer pruning, our model could be made more accurate in terms of estimating human opinion distribution, but it should also be noted that when a model starts to converge, the entropy of prediction distribution has already decreased substantially (observation (3)) (i.e., prediction confidences would be significantly increased). This indicates that the pruned model may not be sufficient to produce a well-estimated human opinion distribution. In this case, pruning only yields improved distributions compared with models that are fine-tuned with onehot labels, but does not let the model outperform previous methods. Therefore, if we further exploit the relationship information from much lower layers before the most rapid drop of entropy value, the pruned model could capture human opinion distributions more accurately. In order to transfer such knowledge to the classifier layer of the pruned network, we propose a variant of knowledge distillation (KD) (Hinton et al., 2015).

Originally, KD is a training technique to recover the accuracy of a compressed or smaller model (i.e., student model) using the knowledge (e.g., output distributions or feature representations) from the original or a larger model (i.e., teacher model), which is more accurate than the student model. The goal of KD is to match the prediction distribution (or feature representations) from the student with that from the teacher. In our case, the knowledge should provide more accurate information about the relationship between each sample and candidate classes. Therefore, in this work, we transfer the prediction distributions from a lower layer into the final classifier of the pruned layer, which is an approach different from the conventional one.

In this work, we set the layer just before the most rapid drop of entropy on the pruned network as the source layer that transfers the distribution information, because the distribution information from much lower layers can degrade the accuracy. The entropy can be measured with a validation set before removing internal classifiers in the previous pruning step. In order not to change the distribution information during KD, we froze the parameters by the source layer and updated the parameters above the source layer to adjust the prediction distribution of the last layer. The loss function  $L_{kd}$  for our KD approach is computed as follows:

$$L_{kd} = \lambda L_{ce}(\bar{y}_t, y) + (1 - \lambda) L_{ce}(\bar{y}_t, \bar{y}_s) \quad (1)$$

where y is one-hot labels,  $\bar{y}_t$  is prediction distributions from the target layer,  $\bar{y}_s$  is prediction distributions from the source layer, and  $L_{ce}$  is the cross-entropy loss function. The first term on the right side is used to avoid the accuracy drop from incorrect majority label information that exists in  $\bar{y}_s$ . The second term is a distillation loss, which makes output distributions close to the distributions from the source layer.  $\lambda$  is a hyperparameter that determines the quantity of the transferred knowledge from the source layer. A smaller value of  $\lambda$ could lead to a broader incorporation of relationship information, but it may result in a less accurate model. Therefore, it is important to find an optimal  $\lambda$  for a model that can estimate human opinion distributions accurately, while retaining the performance. However, it is challenging to tune  $\lambda$  since a validation set that contains gold label distributions is not available in our setting (i.e., using only single gold labels). If we have such a dataset, we could easily find  $\lambda$  by investigating the distance between predictive distributions and gold label distributions.

To address the issue of hyperparameter tuning, we propose a sub-optimal solution as follows. First,  $\lambda$  should be larger than 0.5 to give more weight to correct learning signals over noisy ones when  $\bar{y}_s$  represents incorrect labels. Second, we select  $\lambda$ in such a way that the validation accuracy of the model is higher than the original validation accuracy minus 1%. Finally, we determine  $\lambda$  with which the average prediction probability for ground truth labels in a validation set is maximum when predictions are incorrect. This choice is made because assigning high probability values to the ground truth labels, even when the predictions are incorrect, helps to minimize the discrepancy between the model's outputs and the true human opinion distributions (e.g., when the ground truth distribution is [0.6, 0.35, 0.05], the prediction [0.4, 0.55, 0.05] is closer to the true distribution than predicted [0.2], 0.75, 0.05]). Moreover, since maximizing probabilities to the ground truth labels naturally leads to decreasing the probabilities to incorrect labels, we can avoid the risk that strongly favors incorrect predictions. In our experiments, we tuned  $\lambda$  with the candidate values  $\{0.6, 0.7, 0.8, 0.9\}$ . We also

trained models with the same configurations for training that are applied to the original fine-tuned PLM.

#### 4 **Experiments**

In this section, we investigate how exactly our method of using compression techniques can capture the ambiguity of each sample without empirically-gold label distributions. We re-ran all experiments three times with different random seeds to identify variance. The standard deviation value of accuracy is smaller than 0.0155 on all methods and datasets and of Jenson-Shannon Distance (JSD) (Endres and Schindelin, 2003) is smaller than 0.0081, both of which are negligible.

#### 4.1 Metrics

In order to examine to what extent models are capable of capturing ambiguity, we use JSD as a primary metric, which measures the distance between the softmax outputs of the models and the gold human label distributions. Since this metric is symmetric and bounded with the range [0, 1], it has been popularly used in the previous work (Nie et al., 2020; Zhang et al., 2021; Meissner et al., 2021; Wang et al., 2022; Zhou et al., 2022). We also use KL divergence to measure the distance as a complementary metric due to its limitation (i.e., non-symmetry).

#### 4.2 Baseline Methods

We first compare our method with baselines that use the same single gold labels for training, such as the standard training method (STD) (i.e., training with one-hot labels and cross-entropy loss function), MC dropout (MC) (Zhou et al., 2022), and label smoothing (LS) (Zhang et al., 2021; Wang et al., 2022). For MC dropout, we set the dropout probability to 0.1, which is the value for pre-training the language model used in our experiments and k to 10.  $\alpha$  of the label smoothing is set to 0.1 because it tends to be set as 0.1 over many datasets (Müller et al., 2019).

We also compare our method with baselines that use additional human opinion distribution datasets, such as temperature scaling (TS) (Zhou et al., 2022; Wang et al., 2022) and label distribution learning (LDL) (i.e., training with human opinion distributions and cross-entropy loss function) (Zhang et al., 2018; Meissner et al., 2021). We also report the results from the chance baseline. For the chance baseline, JSD and KL divergence between uniform distributions and human opinion distributions are calculated. Accuracy is the proportion of the samples to the majority label in each test set.

#### 4.3 Datasets

In this work, we use datasets for NLI and text emotion analysis. As test sets of the NLI task, we used ChaosMNLI (1,599 MNLI-matched development set (Williams et al., 2018)) and ChaosSNLI datasets (1,514 SNLI development set (Bowman et al., 2015)) (Nie et al., 2020). In these datasets, each sample was labeled by 100 annotators and these annotations were normalized to represent human opinion distributions. As training and validation sets, we used AmbiSM datasets (Meissner et al., 2021). AmbiSM provides empirically-gold label distributions collected by crowd-sourcing annotation. AmbiSM consists of SNLI development/test set and MNLI-matched/mismatched development set, in which none of the samples overlaps with those in ChaosNLI. When models are evaluated with ChaosMNLI, we used randomly selected 1,805 MNLI-matched development samples in AmbiSM, as validation set and the rest of AmbiSM were used as training set (34,395 samples). For ChaosSNLI, we used 1,815 SNLI development samples as validation set and the rest of AmbiSM were used as training set (34,385 samples).

For text emotion analysis, we used SemEval-2007 Task 14 Affective Text dataset (Strapparava and Mihalcea, 2007). We used 800 samples for training, 200 for validation, and 246 for evaluation (4 "neutral" labels were excluded from evaluation.). In this dataset, 6 emotion intensities (i.e., anger, disgust, fear, joy, sadness, and surprise) are labeled by annotators and each intensity value is normalized to get label distributions using the same procedure as in the previous work (Zhang et al., 2018).

#### 4.4 Implementation Details

Our proposed method and baselines are applied to RoBERTa-base (Liu et al., 2019). The implementation of RoBERTa-base was based on Huggingface Transformers<sup>2</sup>. All methods used the same hyperparameters for training. Batch size was 32, and learning rate was 5e-5 with a linear decay. We fine-tuned over 5, 6, and 7 epochs for ChaosSNLI, ChaosMNLI, and the emotion dataset, respectively, based on the validation accuracy. We used AdamW

<sup>&</sup>lt;sup>2</sup>https://github.com/huggingface/transformers

	ChaosSNLI			ChaosMNLI			Emotion		
	JSD↓	KL↓	Acc.↑	JSD↓	KL↓	Acc.↑	JSD↓	KL↓	Acc.↑
Chance	0.3829	0.5456	0.5370	0.3022	0.3558	0.4634	0.4728	0.8588	0.3211
STD	0.3299	1.3872	0.6935	0.4219	2.3982	0.5722	0.4203	1.2858	0.5528
MC	0.2984	0.9287	0.6849	0.3718	1.6320	0.5710	0.4044	1.0381	0.5203
LS	0.2723	0.5724	0.7173	0.3540	0.8574	0.5591	0.4057	0.9825	0.5610
TS	0.2626	0.5099	0.6935	0.3095	0.6491	0.5722	0.3859	0.7708	0.5528
LDL	0.2185	0.3811	0.7186	0.2991	0.7032	0.5716	0.3338	0.5198	0.5610
Ours	0.2635	0.3642	0.7127	0.2799	0.4707	0.5691	0.3935	0.8703	0.5447

Table 2: Evaluation results for methods on JSD, KL, and Acc.  $\downarrow$  indicates that a smaller value is better.  $\uparrow$  indicates that a larger value is better. The best values among methods are highlighted in bold.

	Chaos	Chaos	Emotion
	SNLI	MNLI	
STD	0.3299	0.4219	0.4203
+ Pruning	0.3197	0.4091	0.4069
+ KD	0.2672	0.2881	0.3981
+ All	0.2635	0.2799	0.3935

Table 3: The results of ablation study (metric: JSD)

optimizer (Loshchilov and Hutter, 2019) for parameter update. Weight decay was set to 0.1.

#### 4.5 Results

We describe the experimental results that are measured on the test sets in Table 2. As researchers demonstrated in the previous work (Pavlick and Kwiatkowski, 2019; Nie et al., 2020), the standard method poorly estimates human opinion distributions and does not always outperform the chance baseline. On the other hand, our method significantly outperforms all baseline methods that are trained with single gold labels (STD, MC, and LS). Moreover, for NLI tasks, our proposed method outperforms or is comparable with the baseline method that uses additional human opinion distribution datasets. However, for the emotion dataset, our method does not outperform the methods that use the additional resource.

These experimental results suggest that the relationship information encoded in the lower layers is also a useful source for estimating human opinion distributions. Moreover, such relationship information could be more accurate than the relationship information obtained from different forward passes from MC dropout.

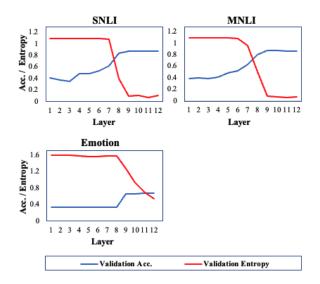


Figure 3: Validation accuracy and entropy in all layers.

## 5 Discussion

Which compression method is more effective? As described in Table 3, KD is the most effective technique to capture the ambiguity. As we argued in Section 3.3, even though applying only the layer pruning technique can yield better distributions than the STD, it is not sufficient to exactly capture the relationship information. Nevertheless, this technique is still helpful to improve the ability to capture the ambiguity when KD is used together. Therefore, in a situation where highly reliable and faster models are required, pruning can be a good option.

**Can our observations be reproduced over different datasets?** The design of our proposed methods is based on our three observations in Section 3.1. If these do not manifest in other datasets, our method may not work in general. Therefore, we conducted the same procedure

	ChaosSNLI		Chaos	MNLI	Emotion		
	Diff.↓	JSD↓	Diff.↓	JSD↓	Diff.↓	JSD↓	
STD	0.6092	0.3299	0.5749	0.4219	0.3987	0.4203	
MC	0.5476	0.2984	0.5187	0.3718	0.3711	0.4044	
LS	0.5753	0.2723	0.5469	0.3540	0.3850	0.4057	
TS	0.5342	0.2626	0.4957	0.3095	0.3663	0.3859	
LDL	0.4819	0.2185	0.4435	0.2991	0.2866	0.3338	
Pruning	0.5997	0.3197	0.5614	0.4091	0.3791	0.4069	
+KD	0.5265	0.2635	0.4686	0.2799	0.3610	0.3935	

Table 4: The relationship between JSD and the average difference between the ground truth probabilities and predicted probabilities for the ground truth labels (Diff.) when predictions are incorrect.

	ChaosSNLI			ChaosMNLI			Emotion		
	JSD↓	KL↓	Acc.↑	JSD↓	KL↓	Acc.↑	JSD↓	KL↓	Acc.↑
LS	0.2723	0.5724	0.7173	0.3540	0.8574	0.5591	0.4057	0.9825	0.5610
LS+Ours	0.2441	0.3413	0.7200	0.2603	0.3786	0.5653	0.3800	0.7137	0.5569

Table 5: The degree of improvement when our method is applied to the fine-tuned models with label smoothing

described in Section 3.1 on the datasets used in our experiments. As described in Figure 3, in these datasets, we observed that the validation accuracy is starting to converge in the lower layers (observation (1)). We also found that feature representations from a lower layer contain richer information about the degree of relationship (see Figure 5 in Appendix A). We also observed again that after the most rapid drop of entropy value occurs, models started to converge as described in Figure 3. These suggest that our method can be applied to various other NLU datasets as well.

Is maximizing the probabilities for ground truth labels when predictions are incorrect a valid solution for tuning  $\lambda$  of our KD loss? In order to validate the tuning approach, we measure the average difference between the ground truth probabilities and predicted probabilities for the ground truth labels as described in Table 4. We found that KD with our tuning approach significantly reduces the differences by maximizing the probabilities for the ground truth labels and the reduced differences tend to decrease the values of JSD, which suggests that our proposed tuning approach is valid.

**Can models trained with label smoothing be improved with our proposed method?** Since our method is applied to a fine-tuned model, we looked into whether the proposed method can further improve the estimation ability for human opinion distributions on models trained with label smoothing. In this case, we used smoothed labels instead of one-hot labels y during knowledge distillation. As shown in Table 5, our method can significantly improve the ability of capturing ambiguity in the models that have already been calibrated with label smoothing.

What are additional benefits of our method? In our experiments, 1 layer is pruned for the emotion analysis model and 3 layers are pruned for the NLI models. These result in significant reduction in the number of model parameters (from 125M (RoBERTa-base) to 117M and to 103M, respectively). We also measured the average latency per 300 token input on a low-end mobile device (i.e., Samsung Galaxy Tab S6 Lite). The pruned network is also found to significantly reduce the latency on the mobile device (from 2.42 sec. to 2.22 sec. and to 1.86 sec., respectively).

## 6 Conclusion

In this work, we proposed a novel method for capturing ambiguity with deep model compression techniques, namely layer pruning and knowledge distillation. Experimental results demonstrate that our method substantially improves the ability of quantifying ambiguity and provides efficient compressed models for NLU products.

As future work, we would further investigate the availability of different compression methods such as pruning self-attention heads and FNN because redundant components in modern complex deep learning may lead to over-confidence (Guo et al., 2017). In another direction, we may also address limitations that are revealed in our work, such as multiple training procedures or hyperparameter tuning for each method (e.g., how much we allow accuracy drop during layer pruning).

## Limitations

Although our method well estimates the ambiguity without additional resources as well as boosting model latency significantly, there are a few limitations. First, our method requires additional training procedures, such as training the internal classifiers and KD. For this, we may fine-tune the original model and internal classifiers simultaneously. Another limitation is in setting the hyperparameters. We allow the drop of accuracy by 1% to determine the target layer for layer pruning and the value of  $\lambda$  for KD, but this could be subjective and differ depending on the researchers' experience. Finally, we validated our method with a limited number of benchmarks since most of datasets have been released with only aggregated gold labels (Uma et al., 2021).

## **Ethics Statement**

We used well-known datasets that have no ethical issues (S/MNLI and SemEval-2007 Task 14 dataset). However, some samples may contain contents unsuitable for certain individuals. In particular, the SemEval-2007 Task 14 dataset provides news headlines that evoke readers' negative emotional reaction.

It should also be noted that our method cannot still produce completely reliable distributions. This means that our method may suffer from false facts or biases. There is thus a possibility that one can misuse our model to support their false facts with the results from our model, though problems of this kind are not unique to our model.

#### Acknowledgements

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A Reproducibility of Our Observations over Different Models and Datasets

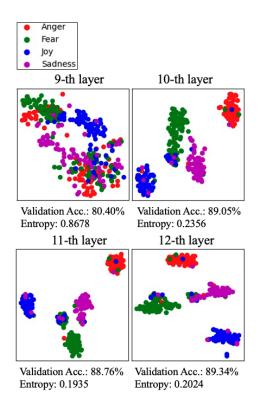


Figure 4: Visualization of feature distributions on tweet emotion intensity dataset samples in BERT-base layers

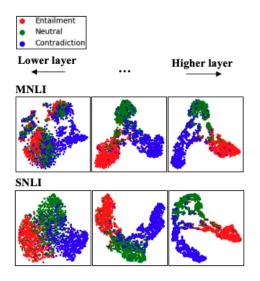


Figure 5: Visualization of feature distributions on the validation sets of MNLI (top) and SNLI (bottom)

## ACL 2023 Responsible NLP Checklist

## A For every submission:

- A1. Did you describe the limitations of your work? *Section 6, Limitations*
- ✓ A2. Did you discuss any potential risks of your work? Limitations, Ethics Statement
- A3. Do the abstract and introduction summarize the paper's main claims? *Abstract, Section 1*
- A4. Have you used AI writing assistants when working on this paper? *Left blank.*

## **B ☑** Did you use or create scientific artifacts?

Sections 4.3 and 4.4

- B1. Did you cite the creators of artifacts you used? Sections 4.3 and 4.4
- B2. Did you discuss the license or terms for use and / or distribution of any artifacts?
   Since we used such artifacts for research purpose and did not redistribute them, we did not need to discuss the issues of violating the license or terms for use.
- B3. Did you discuss if your use of existing artifact(s) was consistent with their intended use, provided that it was specified? For the artifacts you create, do you specify intended use and whether that is compatible with the original access conditions (in particular, derivatives of data accessed for research purposes should not be used outside of research contexts)? Since our use of such artifact is consistent with creators' intention (i.e., research purpose), we did not need to discuss it.
- B4. Did you discuss the steps taken to check whether the data that was collected / used contains any information that names or uniquely identifies individual people or offensive content, and the steps taken to protect / anonymize it?
  Ethics Statement
- B5. Did you provide documentation of the artifacts, e.g., coverage of domains, languages, and linguistic phenomena, demographic groups represented, etc.? Sections 4.3 and 4.4
- B6. Did you report relevant statistics like the number of examples, details of train / test / dev splits, etc. for the data that you used / created? Even for commonly-used benchmark datasets, include the number of examples in train / validation / test splits, as these provide necessary context for a reader to understand experimental results. For example, small differences in accuracy on large test sets may be significant, while on small test sets they may not be. Section 4.3

## C ☑ Did you run computational experiments?

Section 4

C1. Did you report the number of parameters in the models used, the total computational budget (e.g., GPU hours), and computing infrastructure used? Section 5

The Responsible NLP Checklist used at ACL 2023 is adopted from NAACL 2022, with the addition of a question on AI writing assistance.

- ✓ C2. Did you discuss the experimental setup, including hyperparameter search and best-found hyperparameter values? Sections 3.2, 3.3, and 4
- C3. Did you report descriptive statistics about your results (e.g., error bars around results, summary statistics from sets of experiments), and is it transparent whether you are reporting the max, mean, etc. or just a single run? *Section 4*
- C4. If you used existing packages (e.g., for preprocessing, for normalization, or for evaluation), did you report the implementation, model, and parameter settings used (e.g., NLTK, Spacy, ROUGE, etc.)? Section 4.4

# **D** Z Did you use human annotators (e.g., crowdworkers) or research with human participants? *Left blank.*

- D1. Did you report the full text of instructions given to participants, including e.g., screenshots, disclaimers of any risks to participants or annotators, etc.? *Left blank.*
- □ D2. Did you report information about how you recruited (e.g., crowdsourcing platform, students) and paid participants, and discuss if such payment is adequate given the participants' demographic (e.g., country of residence)? *Not applicable. Left blank.*
- □ D3. Did you discuss whether and how consent was obtained from people whose data you're using/curating? For example, if you collected data via crowdsourcing, did your instructions to crowdworkers explain how the data would be used?
   Not applicable. Left blank.
- □ D4. Was the data collection protocol approved (or determined exempt) by an ethics review board? *Not applicable. Left blank.*
- D5. Did you report the basic demographic and geographic characteristics of the annotator population that is the source of the data?
   Not applicable. Left blank.