

# Why Glossaries Matter in the Translation Business



### **Accuracy** of translation

 Not using the industry or company specific translation of a term may lead to inaccurate translations



Glossaries ensure the **consistency** of the translation of key terms, both within and across documents



### Client glossaries typically include

- Product namesAbbreviations
- Company namesBorrowed words
- Ambiguous wordsTerminology (specialized industry/field terms)



# Glossaries and Machine Translation

Pre-translation with NMT is widely used in the Translation business

NMT is a black box to users, developers, and researchers

NMT models can be trained, but not forced

Glossaries are more about "forcing" than "training"

It is not straightforward to "force" a NMT system to translate terms according to a glossary



### **ULG Use Case**

- ULG main NMT provider handles glossaries by doing a brute force find-and-replace operation
- This approach guarantees close to 100% consistency of machine translations with glossary translations
- But it has **negative side effects** in the translation quality, mostly in:
  - Grammatical agreement (gender, number, case)
  - Word order
- ULG Glossaries are used in MT in two different ways:
  - As bilingual dictionaries that can be referenced at request level with a category id
  - At runtime, by annotating the terms that require a specific translation with xml tags in the input string of the request



### Proposed Solution





# About OpenAl API and GPT-3 Models

- The OpenAl API can be applied to virtually any task that involves understanding or generating natural language
- The API is powered by GPT-3, a set of models with different capabilities
- The API requests are headed by a prompt that describes the task to be done by the model
- The prompts used in the experiment are:
  - "Corregir la gramática en español"
  - "Corregir el orden de las palabras en español"
  - "Traducir al español con el glosario {}={}:\n\n{}."
- The models used in the experiment are:
  - text-davinci-edit-001
  - text-davinci-002
- The **endpoints** used in the experiment are
  - /completions: input text as a prompt, and get a text completion that matches the prompt instruction
  - /edits: change existing text via a prompt, instead of completing it



# Experiment Objectives

The experiment we implemented wanted to check the following points:

- Check if GPT-3 can be used as an MT engine
- Check if GPT-3 can be used as an Automated Post-Editor
- Check if GPT-3 can improve its own Post-Editing by requesting word order correction
- Check if GPT-3 can be used as an MT engine using Glossary annotations



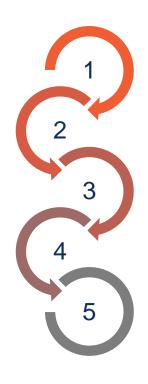
### Test Data Selection



- Translation Memory and glossary of a ULG client
- Both TM and glossary must be big enough, and TM must be highly consistent with the glossary
- Choice of languages: English to German and to Spanish
- Data size: ~500k TM segments and ~600 glossary terms



### Test Data Preparation



- Restricting the set to English-Spanish
- Filtering the data set by
  - Lemmatizing source and target segments
  - Removing all segments that don't match any pair in the glossary
- Data size after preparation: ~2,000 segments
- Annotating source segments with glossary translations. Examples:
  - Side view <term trans=disco de ruptura>rupture disk</term>
  - Sensor < term trans = procesador central extendido > extended core processor < / term >
- Selecting a sample of 250 segments from the test data



# Experiment Requests and Outputs

		Tasks, requests, prompts, outputs						
1	ULG MT	Source file without annotation sent to ULG MT						
2	ULG MT	Source file with Glossary annotation sent to ULG MT						
3	GPT-3	Output of (2) sent to GPT-3 'edits' endpoint with prompt "Corregir la gramática en español" ["temperature": 0 , engine="text-davinci-edit-001"]						
4	GPT-3	Output of 3 sent to GPT-3 'edits' endpoint with prompt "Corregir el orden de las palabras en español" ["temperature": 0, engine="text-davinci-edit-001"]						
5	GPT-3	Source file without annotation sent to GPT-3 'completions' endpoint with prompt "Traducir al español" ["temperature": 0, engine="text-davinci-002"]						
6	GPT-3	Source file with Glossary annotation sent to GPT-3 'completions' endopoint with prompt "Traducir al español con el glosario {source term}={target term}" ["temperature": 0, engine="text-davinci-002"]						



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# **Experiment Results**

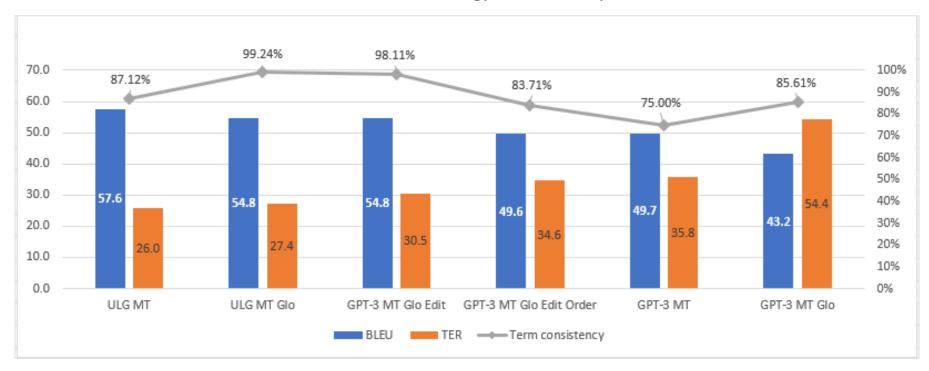
### BLEU, TER and Terminology Consistency scores

		BLEU	TER	TC
1	ULG MT without glossary	57.6	26.0	87.12%
2	ULG MT with glossary	54.8	27.4	99.24%
3	GPT-3 PE grammar	54.8	30.5	98.11%
4	GPT-3 PE grammar and order	49.6	34.6	83.71%
5	GPT-3 MT without glossary	49.7	35.8	75.00%
6	GPT-3 MT with glossary	43.2	54.4	85.61%



# Results: Output Scores

### BLEU, TER and Terminology consistency scores







### Check if GPT-3 can be used as an MT engine

#### **RESULTS**

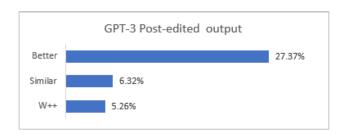
- Most outputs are either similar or identical to the ones of our current models.
- GPT-3 is less conservative in the preservation of the source.
- Makes changes that need to be contrasted with the input.
- Need to fix GPT-3's addition of extra dots (and blanks)



34	(for example, argon(argón))	34	(por ejemplo, argón)	<b>&lt;</b>	Por ejemplo, el argón.
35	dry inert gas{gas inerte seco }	35	gas inerte seco	0	Gas inerte y seco.
36	Simultaneously available 4-20 mA active output{salida activa}, represents on-line density or temperature	36	Salida activa de 4-20 mA disponible simultáneamente, representa la densidad o la temperatura en línea	<	Disponible simultáneamente 4-20 mA salida activa, representa en línea densidad o temperatura.

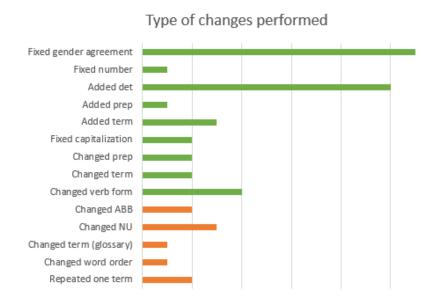


Check if GPT-3 can be used as an Automated Post-Editor



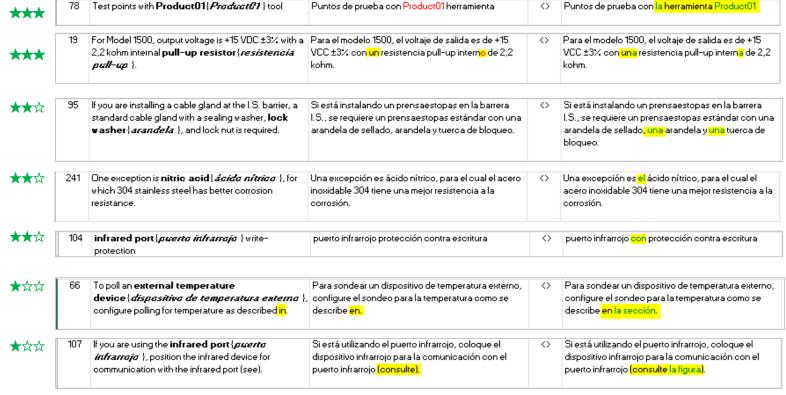
#### **RESULTS**

- GPT-3 managed to fix gender agreement problems
- It also fixed number agreement
- Addition of determiners and prepositions added fluency
- · Addition of other terms also added fluency





EXAMPLES OF IMPROVED OUTPUTS





### Changed glossary term

EXAMPLES OF WRONG CORRECTIONS

238	config I/O custom\ <i>E/S configurables</i> personalizadas \	E/S configurables personalizadas	$\Leftrightarrow$	E/S personalizadas configurables
239	config I/O default{ <i>E/S configurables</i> predeterminadas }	E/S configurables predeterminadas	<>	E/S configurables por defecto

#### Acceptable worsening

133	Maximum distance between remote <b>booster amplifier</b> { <b>amplificador booster</b> } and sensor is 18m.	La distancia máxima entre el amplificador booster remoto y el sensor es de <mark>18 m.</mark>	<>	La distancia máxima entre el amplificador booster remoto y el sensor es de <mark>18 metros</mark> .
76	External means that an external <b>pull-up</b> resistor{resistencia pull-up} and source are required.	Externo significa que se requieren resistencia pull-up y una fuente externas.	<>	Externo significa que se requieren resistencia pull-up y una fuente externa.
18	engineering unit of measurement \unidad de ingenieria de medición, unidad de ingenieria de medida \unidad de	unidad de ingeniería de medición, unidad de ingeniería de medida	$\Leftrightarrow$	unidad de ingenierí a de medición, unidad de ingenierí a de medida, unidad de ingenierí a de mediciones

CORRECTION NOT SUPPORTED

	63	For F-Series sensors with a junction box or an	Para los sensores de la serie F con una caja de	<>	Para los sensores de la serie F con una caja de
ı		extended core processor{procesador	conexiones o un procesador central extendido, la		conexiones o un procesador central extendido, la
ı		central extendido }, the maximum ambient	temperatura ambiente máxima es de <mark>60°C (140°F).</mark>		temperatura ambiente máxima es de <mark>60°C (140°F).</mark>
L		temperature is 60°C (140°F).			





Check if GPT-3 can improve its own Post-Editing by requesting word order correction

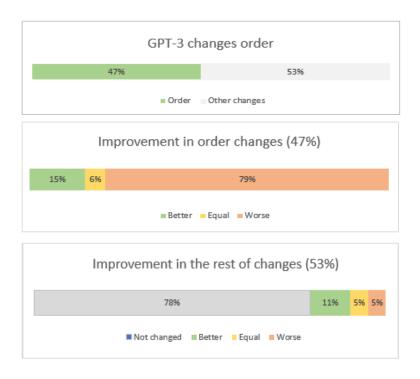
#### **RESULTS**

#### **ORDER CHANGES**

- Improve: apposition of proper names
- Similar: order of exchangeable noun modifiers
- Worsening: change order in glossary terms, change in term meaning, change of the translation of a glossary term

#### **REST OF CHANGES**

- Improve: added fluency (adding determiners)
- Worsening: adds a duplicated term





EXAMPLES OF IMPROVED OUTPUTS



249 Product01{Product01} 5-pin Product02 Connector in M20 housing

Product01 conector Product02 de 5 pines en carcasa M20.

Conector Product01 Product01 Product02 de 5 pines en carcasa M20.

EXAMPLES
OF WRONG
CORRECTIONS





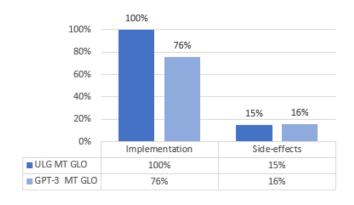


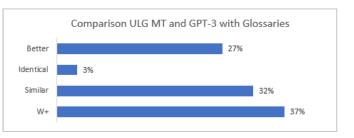


Check if GPT-3 can be used as an MT engine using Glossary annotations

#### **RESULTS**

- ULG MT Glossary gets applied in all segments (100%)
- GPT-3 is only applied in 76% of the segments due to different reasons
- In both cases there are side effects already found in previous tests







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### Conclusions

1

Using GPT-3 as an MT
Engine shows
interesting
improvements in style
and readability, but
important "creativity"
problems

2

Using GPT-3 for Post-Editing shows very promising results, with a clear improvement in the outputs 3

Using GPT-3 to fix Word Order problems results in many unnecessary and sometimes incorrect changes 4

Using GPT-3 as an MT
Engine with Glossary
annotations results in
many "creativity"
problems and
consistency errors



### Future Work

### Prompt engineering

- Prompt language makes a difference
- Adding examples, find the most appropriate wording of the instructions

# Adjusting request parameters

- temperature: lower temperature, less risks
- top\_p: select tokens with top probability mass

Fine-tuning the GPT-3 models with ULG data

Using logprobs and beam search with higher temperature to filter undesired responses



### Credits

Alonso, Juan Alberto juan.alonso@ulgroup.com

Llorens, Albert <u>albert.llorens@ulgroup.com</u>

Madan, Mehul mehul.madan@ulgroup.com

Vidal, Blanca blanca.vidal@ulgroup.com



