

# From Annotation to Adaptation: Metrics, Synthetic Data, and Aspect Extraction for Aspect-Based Sentiment Analysis with Large Language Models

Nikita Neveditsin<sup>1</sup>, Pawan Lingras<sup>1</sup>, Vijay Mago<sup>2</sup>

<sup>1</sup>Saint Mary's University, Halifax, Canada

<sup>2</sup>York University, Toronto, Canada

## Abstract

This study examines the performance of Large Language Models (LLMs) in Aspect-Based Sentiment Analysis (ABSA), with a focus on implicit aspect extraction in a novel domain. Using a synthetic sports feedback dataset, we evaluate open-weight LLMs' ability to extract aspect-polarity pairs and propose a metric to facilitate the evaluation of aspect extraction with generative models. Our findings highlight both the potential and limitations of LLMs in the ABSA task.

## 1 Introduction

ABSA is a nuanced form of sentiment analysis that focuses on identifying sentiments related to specific aspects within a text (Pontiki et al., 2014). Researchers have decomposed ABSA into various subtasks, such as aspect extraction, sentiment classification, aspect category detection, and opinion term extraction, each contributing to a comprehensive understanding of the problem. Table 1 summarizes these subtasks as discussed in the literature. Combining these tasks allows the extraction of ABSA-related entities in the form of tuples, triples, or quadruples from sentences or documents, resulting in a wide range of compound ABSA solutions.

LLMs with their in-context learning (ICL) capabilities (Brown et al., 2020) and parameter-efficient fine-tuning methods, such as Low-Rank Adaptation (LoRA) with quantization (Dettmers et al., 2024; Hu et al., 2021), offer straightforward yet effective approaches for complex ABSA tasks. These approaches facilitate the extraction of *implicit aspects*, which are aspects that are not explicitly stated in the text but can be inferred based on context, sentiment, or background knowledge.

This study examines the performance of LLMs in extracting aspect-polarity pairs within the under-explored and unanticipated domain of sports feed-

back. This domain poses unique challenges for ABSA due to its reliance on implicit references and domain-specific terminology. By evaluating LLMs in this context, we provide critical insights into their capacity to adapt to novel data.

Moreover, recognizing the linguistic variability involved in expressing implicit aspects, we propose an evaluation metric that calculates precision and recall while accounting for this variability in settings with a high prevalence of implicit aspects. We also demonstrate the broader applicability of this metric, showing its utility in assessing generative LLMs on classic ABSA datasets. Finally, we explore various strategies for adapting LLMs to domain-specific datasets, highlighting key challenges and offering insights for future research.

## 2 Related Work

### Aspect-Based Sentiment Analysis

Traditional approaches to ABSA, extensively reviewed in the literature (Nazir et al., 2020; Brauwerters and Frasincar, 2022; Zhang et al., 2023b), primarily utilize bidirectional encoders (Dos Santos et al., 2021; Zhang et al., 2023a), recurrent networks (Xu et al., 2020), graph networks (Zhou et al., 2020; Wu et al., 2022; Wang et al., 2024b), sequence-to-sequence models (Ma et al., 2019), and ensembles of models (Yang et al., 2023). Various techniques have recently been proposed to improve accuracy, precision, and recall in ABSA-related tasks, for example, context denoising (Tian et al., 2024), abstract meaning representation (Ma et al., 2023), and global semantic features (Zhou et al., 2024). These methods have achieved robust results in within-domain explicit aspect extraction and polarity classification (Meng et al., 2019; Meškelić and Frasincar, 2020; Wang et al., 2020).

Recent studies have investigated the ability of LLMs to perform ABSA tasks on both traditional (Šmíd et al., 2024) and more complex datasets

Table 1: ABSA Subtasks.

| Subtask Names  | Extracted Entity  |
|--|---|
| Aspect Extraction (Liu, 2012), Opinion Target Expression Extraction (Pontiki et al., 2015), Aspect Term Extraction (ATE) (Pontiki et al., 2014; Scaria et al., 2024) | Aspect (e.g., "restaurant atmosphere", "technical support") |
| Aspect Sentiment Classification (Liu, 2012), Sentiment Polarity Classification (Pontiki et al., 2015), Aspect Term Polarity Classification (Pontiki et al., 2014)    | Polarity (e.g., "positive", "negative", "neutral")          |
| Aspect Category Detection (Pontiki et al., 2014)   | Category (e.g., "food")                                     |
| Opinion Term Extraction (Zhang et al., 2023b)  | Opinion Phrase (e.g., "could be better")                    |

(Deng et al., 2023; Krugmann and Hartmann, 2024), highlighting the potential of generative models in key ABSA subtasks (Kheiri and Karimi, 2023; Scaria et al., 2024; Yang et al., 2024). Nevertheless, challenges persist in effectively capturing implicit aspects, particularly in low-resource domains, where difficulties in data collection and annotation further exacerbate the problem (Tubishat et al., 2018; Wankhade et al., 2022; Cai et al., 2021; Zhang et al., 2023b).

### Data Creation and Annotation for ABSA

Advancing ABSA research can benefit from quality datasets. Recent work by Chebolu et al. (2024) demonstrated that human annotation of ABSA datasets involving implicit aspects is challenging and laborious. Generative LLMs have been successfully utilized to create and annotate synthetic datasets, leveraging their capacity to generate creative and contextually rich text (Meyer et al., 2022; Bao et al., 2023; Eldan and Li, 2023; Mirowski et al., 2023). Although LLMs may not always match human annotators in accuracy, studies have shown that their annotations can be valuable, particularly when combined with human expertise (Goel et al., 2023; Gray et al., 2023; Mohta et al., 2023; He et al., 2024; Liyanage et al., 2024).

Moreover, leveraging synthetic data has been explored to enhance the performance of downstream models in various NLP tasks, including ABSA (Kramchaninova and Defauw, 2022; Yu et al., 2023; Deng et al., 2023; Wang et al., 2024a).

## 3 Datasets

### 3.1 Novel dataset

We introduce a novel dataset of artificially generated feedback from volunteers at sports event, a domain not yet represented in existing ABSA datasets. This domain poses unique challenges due to its specific terminology and the abundance of implicit aspects. The dataset facilitates an out-of-domain evaluation of the ABSA capabilities of open-weight LLMs against baseline solutions. Notably, at least

35% of its content comprises implicit aspects<sup>1</sup>. Additionally, the dataset’s domain specificity provides an opportunity to test the generalization capabilities of ABSA solutions beyond their usual training contexts, contributing to a deeper understanding of their real-world applicability.

We chose two state-of-the-art models<sup>2</sup> for dataset generation: GPT-4 and Gemini 1.0 Ultra. The novel dataset comprises 480 documents, with an average of 222 characters per document. Most of the dataset (75%) was generated using GPT-4, acknowledging its superior reported results for major benchmarks such as MMLU (OpenAI, 2023). Additionally, we employed Gemini 1.0 Ultra to generate 25% of the dataset, introducing some diversity of content. Appendix A provides examples of prompts and generated text, illustrating the models’ ability to produce mixed-emotion and diverse style feedback.

The dataset annotation process, illustrated in Figure 1, involved three steps, integrating both LLMs and human annotators. First, LLMs generated initial annotation drafts to alleviate the cognitive and time burden on the expert. Next, volunteers selected the better draft from two options. Finally, the expert revised and refined the selected draft.

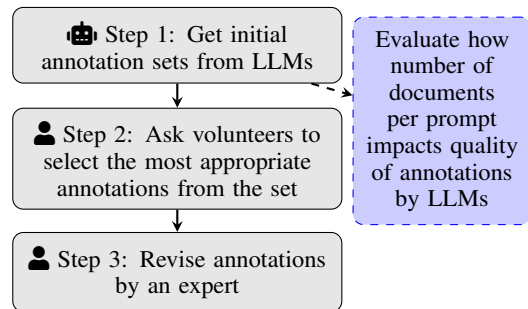


Figure 1: Workflow of the Annotation Process.

Appendix B provides a detailed description of the dataset annotation process. We make the dataset and the prompts used for its generation publicly

<sup>1</sup>Aspects that do not exactly match any part of a document.

<sup>2</sup>As of March 2024, when the dataset was generated and annotated

available<sup>3</sup> and publish the Datasheet for the dataset, as proposed by Gebru et al. (2021), in the same repository.

### 3.2 Existing Datasets

For this study, we specifically selected existing datasets that are well-suited for the joint task of detection of aspects and the classification of their polarities. While numerous other datasets are available (Chebolu et al., 2023; Zhang et al., 2023b), we restricted our choices to those documented in published, peer-reviewed papers to ensure higher annotation quality. Table 2 summarizes these datasets and includes statistics for the novel dataset we introduce in this paper in the last row. Appendix E provides additional characteristics of the datasets.

Table 2: Datasets Used for Experiments.

|  | Train | Test | Implicit Aspects |
|--|-------|------|------------------|
| SemEval-14-Laptop (Pontiki et al., 2014)     | 1482  | 422  | 0%               |
| SemEval-14-Restaurant (Pontiki et al., 2014) | 2019  | 606  | 0%               |
| MAMS (Jiang et al., 2019)                    | 4297  | 500  | 0%               |
| Twitter (Dong et al., 2014)                  | 6248  | 692  | 3.5%             |
| Composite                                    | 14046 | 2220 | 0.88%            |
| Sports Feedback (Novel)                      | 96    | 384  | 35%              |

## 4 Metrics

Automated evaluation of models for the aspect detection subtask faces several challenges. First, documents may contain implicit aspects that do not directly match with individual words. For example, the sentence from our dataset:

*I found that some locations had multiple volunteers that didn't appear to be overly busy and could have been useful at other locations where there were shortages.*

This sentence alludes to the aspect ‘allocation of volunteers’ without explicitly stating it in the text. Moreover, the definition of what constitutes an aspect is often fuzzy: in the cited example, ‘placement of volunteers’ could also be interpreted as a valid aspect.

Second, when LLMs are used for aspect extraction instead of traditional span-based approaches, relying on exact matches to compute metrics such as precision, recall, and F-score without accounting for linguistic variation can be problematic.

<sup>3</sup><https://github.com/neveditsin/absa-sport>

To address these evaluation challenges, we propose a generalized method for assessing precision ( $P$ ) and recall ( $R$ ) inspired by the work of Euzenat (2007) on ontology alignment. Specifically, to account for partial matches and linguistic variation between predicted and true aspect sets, we define precision and recall as follows. For a given document, we define  $S_d$  as the set of detected aspects and  $S_g$  as the set of true (gold) aspects. The function  $\iota$ , parameterized by a threshold  $\theta \in [0, 1]$ , returns the set of partial matches between  $S_d$  and  $S_g$ . Figure 2 illustrates the concept of the intersection  $\iota$  between the two sets of aspects.

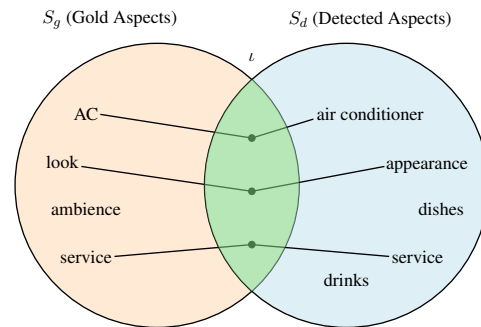


Figure 2: Intersection  $\iota$  of Gold Aspects ( $S_g$ ) and Detected Aspects ( $S_d$ ).

The threshold  $\theta$  serves as a filter for the minimal similarity required between pairs of matching aspects. In the special case where  $\theta = 1$ , the function  $\iota(S_d, S_g)$  reduces to the intersection of the two sets, enforcing exact aspect matches. Conversely, when  $0 \leq \theta \ll 1$ , it permits the matching of semantically unrelated pairs, making values of  $\theta$  close to zero impractical. For the purpose of experiments in this study, we set  $\theta = 0.95$ . An empirical analysis of the impact of  $\theta$  on matching errors in the context of this study is provided in Appendix F.

With these definitions, the generalized precision, denoted as  $P^\theta$ , is given by:

$$P^\theta = \frac{|\iota(S_d, S_g, \theta)|}{|S_d|} \quad (1)$$

Similarly, the generalized recall, denoted as  $R^\theta$ , is formulated as:

$$R^\theta = \frac{|\iota(S_d, S_g, \theta)|}{|S_g|} \quad (2)$$

The  $F_1^\theta$  score, defined as the harmonic mean of precision  $P^\theta$  and recall  $R^\theta$ , effectively captures the balance between these metrics within this framework.

Algorithm 1 provides the implementation of the function  $\iota(S_g, S_d, \theta)$  used in this study. A similarity measure  $\sigma : s_1 \times s_2 \rightarrow [0, 1]$  quantifies the resemblance between individual elements from the sets, resulting in a similarity matrix with values ranging from 0 to 1. To avoid false positive matches, values below a specified threshold  $\theta$  are set to zero. The similarity matrix is then converted into a cost matrix, and the linear sum assignment problem is solved to determine the optimal pairing of elements between the sets, minimizing the total cost. This procedure yields a set of optimal element pairs,  $\mathcal{I}$ .

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**Algorithm 1** Algorithm for Finding Intersection  $\iota$

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**Require:** Two finite sets of aspects  $S_g$  and  $S_d$ ; similarity measure  $\sigma : s_1 \times s_2 \rightarrow [0, 1]$ ; similarity threshold  $\theta$   
**Ensure:** Optimal pairing set  $\mathcal{I}$  of index pairs  $(i, j)$   
1: Initialize similarity matrix  $M$  of size  $|S_g| \times |S_d|$   
2: **for** each  $s_{1i} \in S_g$  **do**  
3:     **for** each  $s_{2j} \in S_d$  **do**  
4:          $M_{ij} \leftarrow \sigma(s_{1i}, s_{2j})$   
5:     **end for**  
6: **end for**  
7: **for** each element  $M_{ij}$  in  $M$  **do**  
8:     **if**  $M_{ij} < \theta$  **then**  
9:          $M_{ij} \leftarrow 0$   
10:     **end if**  
11: **end for**  
12: Define cost matrix  $C$  where  $C_{ij} \leftarrow 1 - M_{ij}$   
13: Solve the linear sum assignment problem using  $C$  to obtain optimal pairing set  $\mathcal{I}$   
14: **return**  $\mathcal{I}$

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For this study, we use the algorithm described by Crouse (2016) to solve the linear sum assignment problem and implement the function  $\sigma(s_1, s_2)$  as the scaled cosine similarity between the embeddings of  $s_1$  and  $s_2$ .

## 5 Models

We evaluated two open-weight models, Mistral 7B Instruct (Jiang et al., 2023) and LLaMA-3 8B Instruct (Bhatt et al., 2024), against the baseline PyABSA (Yang et al., 2023) on the Aspect-Polarity Pair Extraction (ASPE) task. The selection of the open-weight models was motivated by their state-of-the-art performance within the parameter range<sup>4</sup>, ease of deployment, and computational efficiency. Their relatively compact sizes (7–8 billion parameters) allow local deployment without reliance on external computational resources, a material factor for practical applications.

PyABSA is an actively maintained, ensemble-

<sup>4</sup>As of July 2024

based framework trained on publicly available datasets. It serves as a reliable baseline representing traditional yet robust ABSA methodologies.

For measuring phrase similarity, we selected Sentence-T5 (Large) (Ni et al., 2021). Despite its smaller size compared to more recent large-scale models, Sentence-T5 demonstrates strong performance on text embedding benchmarks (Muenighoff et al., 2023), making it well-suited for experiments with limited computational resources.

## 6 Evaluation of Open-Weight Models

Our experiments aim to address the following research questions:

1. Can open-weight LLMs outperform the baseline without fine-tuning?
2. How do in-context learning examples affect the performance of LLMs on the ASPE task?
3. Does fine-tuning on (i) similar data or (ii) data from a different domain with a large fraction of implicit aspects improve the performance of the selected LLMs on the joint task compared to the baseline and non-fine-tuned models?

For the experiments, we organized the datasets from Table 2 into two categories: (i) the *Novel dataset*, introduced in this paper, and (ii) the *Composite dataset*, assembled by aggregating the previously published datasets listed in Table 2. For model evaluation, we used the test sets from both datasets: 2,220 samples from the Composite dataset and 384 samples from the Novel dataset.

For model fine-tuning, we utilized:

1. The training portion of the Composite dataset, containing 14,046 samples.
2. The training portion of the Novel dataset, consisting of 96 samples. Due to its limited size, we allocated 80% of the Novel dataset to testing and 20% to training.
3. A blended dataset obtained by combining the training portion of the Novel dataset (96 samples) with 96 randomly selected samples from each of the existing datasets listed in Table 2, resulting in a total of 480 samples.

Appendix G provides the complete set of fine-tuning hyperparameters and lists the hardware and software used for the experiments.

For ICL examples, we uniformly sampled documents along with their associated sets of aspect-polarity pairs from the training subset of the re-

spective dataset: when evaluating on the Novel dataset, we sampled from its training subset, and when evaluating on the Composite datasets, we sampled from its training portion. For each polarity in  $\mathcal{P} = \{\text{positive, neutral, negative}\}$ , two documents were selected to ensure compatibility with the model’s context window during inference.

Table 3 compares the performance of fine-tuned models, generic ICL (using the same predefined prompt with arbitrary examples presented to the models; see Appendix H for reference), ICL with sampling, and a baseline on the aspect extraction subtask. The evaluation employs macro-averaged metrics with a threshold  $\theta = 0.95$ . This threshold, empirically chosen to accommodate variations in aspect phrasing while minimizing errors, is analyzed in detail in Appendix F.

Table 3: Experimental Results for Aspect Extraction.

| Model   | Fine-Tuning / ICL | Composite Dataset |           |             | Novel Dataset |           |             |
|---------|-------------------|-------------------|-----------|-------------|---------------|-----------|-------------|
|         |                   | $P^{.95}$         | $R^{.95}$ | $F_1^{.95}$ | $P^{.95}$     | $R^{.95}$ | $F_1^{.95}$ |
| Mistral | Generic ICL       | 0.35              | 0.59      | 0.44        | 0.21          | 0.44      | 0.29        |
| LLaMA-3 | Generic ICL       | 0.49              | 0.59      | 0.53        | 0.33          | 0.51      | 0.40        |
| Mistral | ICL with sampling | 0.68              | 0.63      | 0.65        | 0.52          | 0.50      | 0.51        |
| LLaMA-3 | ICL with sampling | 0.65              | 0.63      | 0.64        | 0.45          | 0.54      | 0.49        |
| Mistral | FT Composite      | 0.81              | 0.82      | 0.82        | 0.35          | 0.45      | 0.39        |
| LLaMA-3 | FT Composite      | 0.87              | 0.85      | 0.86        | 0.35          | 0.33      | 0.34        |
| Mistral | FT Novel          | 0.46              | 0.42      | 0.44        | 0.55          | 0.54      | 0.55        |
| LLaMA-3 | FT Novel          | 0.47              | 0.43      | 0.45        | 0.54          | 0.54      | 0.54        |
| Mistral | FT Blended        | 0.76              | 0.77      | 0.77        | 0.49          | 0.53      | 0.51        |
| LLaMA-3 | FT Blended        | 0.77              | 0.74      | 0.76        | 0.52          | 0.54      | 0.53        |
| PyABSA  | -                 | 0.77              | 0.75      | 0.76        | 0.33          | 0.27      | 0.30        |

We employed a paired bootstrap test, following the methodology of Berg-Kirkpatrick et al. (2012), with  $10^5$  iterations to compute  $p$ -values. Results were deemed statistically significant for comparisons where  $p < 0.05$ .

Open-weight LLMs’ performance varies by dataset when used without fine-tuning. They performed worse than the PyABSA baseline on the Composite dataset (which matches PyABSA’s training data), but outperformed it on the Novel dataset (which differs in domain and implicit aspect frequency). Using ICL with sampling significantly improved performance across both datasets, showing that providing relevant examples is an effective way to enhance LLMs’ aspect extraction abilities.

Fine-tuning effectiveness depends on the similarity between training and evaluation data. When fine-tuned on the Composite dataset, both LLaMA-3 and Mistral showed significant performance gains on Composite samples compared to their non-fine-tuned versions, but their performance on Novel samples declined, falling below that of ICL with sampling. The reverse held true when fine-tuning

on the Novel dataset: while significant improvements were observed on Novel samples, performance on Composite samples degraded below that of ICL with sampling. In contrast, fine-tuning on a mixed dataset combining both Novel and Composite samples yielded consistent performance gains across both dataset classes. Appendix I presents detailed experimental results for individual datasets on the aspect extraction task, evaluated using both adjusted metrics  $\theta = 0.95$  and exact match criteria.

Table 4 presents the experimental results for aspect sentiment classification (ASC) using standard precision ( $P$ ), recall ( $R$ ), and  $F_1$  metrics, as generalized metrics are unnecessary for this task.

Table 4: Experimental Results for Aspect Sentiment Classification.

| Model   | Fine-Tuning / ICL | Composite Dataset |      |       | Novel Dataset |      |       |
|---------|-------------------|-------------------|------|-------|---------------|------|-------|
|         |                   | $P$               | $R$  | $F_1$ | $P$           | $R$  | $F_1$ |
| Mistral | Generic ICL       | 0.55              | 0.33 | 0.41  | 0.56          | 0.28 | 0.37  |
| LLaMA-3 | Generic ICL       | 0.53              | 0.33 | 0.38  | 0.59          | 0.36 | 0.43  |
| Mistral | ICL with sampling | 0.56              | 0.36 | 0.44  | 0.58          | 0.38 | 0.41  |
| LLaMA-3 | ICL with sampling | 0.55              | 0.35 | 0.43  | 0.59          | 0.36 | 0.44  |
| Mistral | FT Composite      | 0.58              | 0.48 | 0.52  | 0.49          | 0.22 | 0.30  |
| LLaMA-3 | FT Composite      | 0.60              | 0.52 | 0.56  | 0.46          | 0.15 | 0.23  |
| Mistral | FT Novel          | 0.52              | 0.24 | 0.31  | 0.60          | 0.33 | 0.43  |
| LLaMA-3 | FT Novel          | 0.49              | 0.24 | 0.30  | 0.69          | 0.31 | 0.42  |
| Mistral | FT Blended        | 0.58              | 0.46 | 0.51  | 0.65          | 0.31 | 0.42  |
| LLaMA-3 | FT Blended        | 0.57              | 0.44 | 0.49  | 0.67          | 0.29 | 0.39  |
| PyABSA  | -                 | 0.61              | 0.46 | 0.52  | 0.52          | 0.14 | 0.21  |

ASC performance depends on successful aspect extraction, since only correctly identified aspects count toward recall and overall results. The patterns mirror aspect extraction findings: fine-tuning on a different dataset degrades model performance, whereas fine-tuning on similar data improves it. However, ICL with sampling showed no major improvement on the Novel dataset.

## 7 Discussion and Further Research

Our study reveals several key findings and corresponding future research directions. SOTA LLMs demonstrated effectiveness in generating initial annotations for the proposed dataset, despite inherent limitations like restricted context windows and occasional inaccuracies. The implemented multi-step annotation process, combining automated LLM-generated annotations with human validation, successfully streamlined the traditionally labor-intensive workflow while maintaining annotation quality through human oversight.

The employment of ICL with sampling proved effective for enhancing LLM performance in extracting ABSA pairs, offering advantages over fine-tuning approaches that can lead to overfitting and

reduced generalizability. To build upon this success, future research should explore more sophisticated ICL strategies, such as retrieval-augmented ICL (Milios et al., 2023), which could further enhance the extraction of aspect-sentiment pairs.

Our proposed metric for generalized precision and recall captures model performance on the aspect extraction task while accounting for linguistic variability. Future work should focus on developing methods for automatic determination of the optimal threshold  $\theta$  value, investigating its relationship with various semantic similarity models. Additionally, implementing error detection methods could enable dynamic  $\theta$  adjustment, ensuring accurate performance measurement across both explicit and implicit aspect extraction scenarios.

Finally, adopting multi-step reasoning approaches like chain-of-thought prompting (Wei et al., 2022) or iterative refinement (Madaan et al., 2024) presents a promising direction for improving both data annotation and pair extraction processes, potentially reducing the need for human intervention while maintaining output quality.

## Conclusion

This study serves as a proof of concept, demonstrating the applicability of our proposed approach in a challenging domain characterized by domain-specific terminology and a high prevalence of implicit aspects. While the dataset and findings are currently domain-specific, the methods introduced, such as the tailored evaluation metric and annotation framework, are designed to be adaptable to other contexts.

## Limitations

A significant drawback of employing LLMs for ABSA is the substantial computational resources required, particularly in terms of GPU usage. This demand can limit accessibility and scalability for practitioners with limited resources. However, as technological advancements continue to optimize hardware and algorithms, we anticipate a reduction in these computational barriers, potentially making LLM-based approaches the standard in ABSA.

The novel dataset is limited to a single domain and language (English), which may restrict its representativeness across other domains and languages. Additionally, it may not fully capture the richness and variability of natural language. Since it is generated by an LLM, it may exhibit limi-

tations such as reduced lexical diversity and reliance on common phrasing patterns. Moreover, LLM-generated content may lack the contextual depth needed to capture implicit sentiment, aspect-specific variations, and the diversity of real-world expressions.

Annotation of datasets remains a considerable challenge. Identifying implicit aspects is a time-consuming and cognitively demanding task for human annotators. When aspects are abstract rather than concrete objects, inter-annotator agreement tends to decrease, affecting the reliability of the annotations. This highlights the need for improved annotation methodologies or assistance tools to better capture implicit aspects.

Moreover, we acknowledge that fine-tuning large language models on a small dataset, such as the 96 samples used in this study (25% of the novel dataset), may not yield reliable or generalizable results. This limitation likely contributed to the observed decline in  $F_1$  scores on the composite dataset and the improvement on the novel dataset, suggesting potential overfitting. The large parameter space of LLMs necessitates substantial data for effective fine-tuning. To address this, future research should not only explore fine-tuning with larger, more diverse datasets, including those beyond peer-reviewed venues, but also incorporate regularization techniques such as dropout, weight decay, and early stopping.

Finally, the proposed metric for detecting aspects relies on the quality of the similarity scores, which may affect its consistency across different datasets.

## Ethics Statement

This research was conducted in accordance with the principles outlined in the ACL Code of Ethics, emphasizing honesty, transparency, and integrity throughout all stages of the study, from data collection to analysis and reporting. All data utilized in this study are publicly available and documented following best practices.

We acknowledge the potential biases introduced by using LLMs for data generation in creating this novel dataset. To ensure the quality of the synthetic dataset, an expert with a background in natural language processing conducted a comprehensive review of the generated content. This review focused on identifying potential biases introduced by the LLMs, including the over-representation of certain sentiment polarities, repetitive patterns in aspect

phrasing, and cultural or linguistic biases. Based on the findings, approximately 6% of the generated sentences were removed to address these concerns. Given the dataset’s intended use in Aspect-Based Sentiment Analysis, we do not foresee significant risks of harm, affirming its utility for ethically advancing sentiment analysis research. Importantly, this dataset is not designed for tasks beyond ABSA.

Although large language models were employed in the initial data annotation step, subsequent steps were conducted by human annotators experienced in ABSA tasks and ethical considerations. This multi-step approach ensured a rigorous and ethically sound annotation process.

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## A Examples of Prompts and Generated Feedback

### Prompt 1

You are a human who participated as a volunteer in New Brunswick sport games for minorities (the event is called NBMSG). You are invited to take a survey. Generate 10 naturally sounding diverse responses with variable length (from 5 to 10 sentences with average of 6-7 sentences, try to provide longer responses). Try to be informal and use a lot of slang.

### Chunk Of The Model Response (Gemini)

1. Sure ya! I'd be happy to answer some questions about NBMSG. Those games were AWESOME! Met so many cool ppl and really felt like the volunteers were appreciated. Although, maybe next time a bit more info on what to expect beforehand woulda been helpful.
2. Hey yeah, I can totally do a survey! NBMSG was a blastt - so glad I volunteered. It was tiring at times, but seeing those kids faces light up made it all worth it. Defo considering doing it again next year!
3. Absolutely, hit me with that survey! Being a volunteer at NBMSG was an amazing experience. It was so inspiring to see how passionate everyone was about sports and inclusion. Just a suggestion, maybe a little more organization with scheduling would be good? But overall, 10/10 would volunteer again!
4. Ya ofc I'll do the survey! Those NBMSG games were lit. I volunteered at the concession stand and it was craazy busy at times, but the teamwork between us volunteers was awesome . Definitely recommend volunteering there if you get the chance!

### Prompt 2

You are a human who participated as a volunteer in New Brunswick sport games for minorities (the event is called NBMSG). You are invited to take a survey. Generate 20 naturally sounding diverse responses with variable length (from 1 to 5 sentences with average of 3-5 sentences, try to provide longer responses). Use a lot of typos, grammatical errors, slang, emojis, etc.. Be negative.

### Chunk Of The Model Response (Gemini - Emojis Removed)

1. Ugh, finally got around to this NBMSG survey. Took forever to find the time between work and everything, and let's just say it wasn't the best volunteer experience. Not sure what I expected, but maybe a bit more organization next time?
2. Fine, here's my survey response about NBMSG. Honestly, kind of disappointed. The description made it sound way more fun and impactful than it actually was. Definitely not what I signed up for.
3. \*\*NBMSG survey\*\*... Not sure what I was thinking volunteering there. Felt kinda lost and confused most of the time. Barely any training, and nobody seemed to know what was going on half the time. Doubt I'll be back next year.
4. Ugh, this NBMSG survey is taking foreveerrrrrrrr. Get on with it already! Look, I volunteered my time, the least they could do is make this quick and painless.

### Prompt 3

You are a human who participated as a volunteer in New Brunswick sport games for minorities (the event is called NBMSG). You are invited to take a survey. Generate 20 naturally sounding diverse responses with variable length (from 1 to 10 sentences with average of 4-6 sentences, try to provide longer responses). Focus on negative sentiment towards various aspects. Be emotional and creative. Don't hesitate to use slang.

### Chunk Of The Model Response (GPT-4)

1. "The IT setup was a hot mess – like, seriously? In the age of tech, how are we dealing with systems crashing left and right? Made it impossible to keep up with schedules and scores. Frustrating doesn't even start to cover it."
2. "Food options were straight-up disappointing. With such a rich tapestry of cultures, I expected a feast for the senses. Instead, we got the same old, same old. Missed opportunity to showcase the diversity we were all there to celebrate."
3. "Weather threw us for a loop, and it felt like the organizers hadn't even glanced at the forecast. Events got cancelled and shuffled around with hardly any heads-up. Chaos isn't even the word for it."
4. "Volunteer coordination was a joke. Half the time, I didn't know where I was supposed to be or what I was supposed to be doing. It was like trying to solve a puzzle without the picture. Super frustrating."

### Prompt 4

You are a human who participated as a volunteer in New Brunswick sport games for minorities (the event is called NBMSG). You are invited to take a survey. Generate 20 naturally sounding diverse responses with variable length (from 1 to 10 sentences with average of 4-6 sentences, try to provide longer responses). Focus on positive and neutral sentiment towards various aspects. The style of comments should reflect the following person: 35-50 years old, education: university degree

### Chunk Of The Model Response (GPT-4)

1. "Volunteering at NBMSG provided a wonderful opportunity to meet people from various backgrounds and professions. The diversity among the volunteers alone was a testament to the inclusive nature of the event. It was an enriching experience that I believe contributed positively to the community spirit."
2. "Participating as a volunteer at NBMSG was an eye-opening experience. It was refreshing to see such a wide range of ages, backgrounds, and abilities come together in celebration of sport and culture. The positive atmosphere was contagious and made the hard work worthwhile."
3. "The event's use of digital platforms for scheduling and updates was a forward-thinking approach, though not without its challenges. As we become increasingly reliant on technology, it's essential for events like NBMSG to continue improving their digital infrastructure to enhance the experience for all involved."
4. "The logistical coordination of NBMSG, while complex, was handled with notable effort and dedication by the organizers. As a volunteer, I felt supported and appreciated, which in turn motivated me to contribute my best to the event's success. It was a valuable learning experience."

## B Dataset Annotation Process

In the first step of dataset annotation, both GPT-4 and Gemini 1.0 Ultra were tasked with annotating the data. Appendix C provides sample annotation prompts and responses from the models.

As an auxiliary step (indicated by the blue box in Figure 1 of the main text), we experimented with varying the number of documents per prompt, ranging from 20 to 120, to assess how this variation affects annotation quality. The results indicated that the quality of annotations for both models substantially decreased as the number of documents per prompt increased. To quantify this, we asked both models to evaluate the annotation sets produced with 20, 40, 60, and 120 documents per prompt using a scale from 1 to 10. This scale was chosen to provide a sufficiently granular assessment while maintaining simplicity for quantitative interpretation. Notably, the models were unaware of both the number of documents per prompt and which model had provided the annotations. Figure 3 illustrates the evaluation scores for different numbers of documents per prompt (20, 40, 60, 120). The y-axis shows the score distribution for GPT-4 (green boxplots) and Gemini (red boxplots), while the x-axis represents the annotations provided by the models, with the corresponding number of documents per prompt indicated in parentheses. The mean Fleiss' Kappa, calculated across four binned labels, is 0.62.

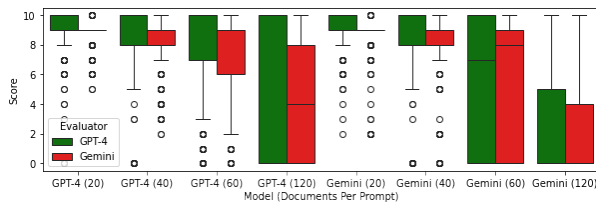


Figure 3: Impact of Document Quantity on Annotation Quality: Evaluation Scores from GPT-4 and Gemini Models.

The second step involved refining the annotations. Two annotation sets were selected for this purpose: one from GPT-4 and another from Gemini, each generated with 20 documents per prompt. Three undergraduate student volunteers, familiar with ABSA tasks, were tasked with selecting the most suitable annotation from each set based on the accuracy of identified aspects and their polarities. This evaluation yielded a Fleiss' Kappa score of 0.3, reflecting the inherent difficulty of implicit aspect identification and the subjective nature of

interpreting subtle or context-dependent aspects. This highlights the importance of the third step involving thorough expert review to ensure the quality of the final annotations. Appendix D provides the written instructions given to volunteers, along with details of the training sessions provided.

The third step involved revision and adjustment by an expert<sup>5</sup>, who selected the annotations based on the volunteers' feedback and their own judgment, particularly in cases with low volunteer agreement. Adjustments were required for 12.5% of the documents.

<sup>5</sup>Holds MSc in Computer Science

## C Examples of Annotation Prompts and Generated Annotations

### Annotation Prompt 1

Follow the instructions precisely. Provide answers as directed in the example below (key-value pairs in curly braces, separated by comma, do not reprint sentences and do not provide any additional information). Do not divide answers into categories, just follow the sequence of sentences.

Given the following feedback from volunteers of an event called NBMSG, perform aspect-based sentiment analysis: identify aspects and polarities (Positive, Negative, Neutral) as in the examples below.

Note: the empty dictionary for the third example indicates that there are no aspects or polarities associated with the text:

1 "I like school but the organization of the art classes needs improvement."

1 {"school": "Positive", "organization of art classes": "Negative"}

2 "Dog drinks water."

2 {}

3 "Volunteers could be allocated better, but at least everyone seemed to be fine with that."

3 {"Allocation of volunteers": "Neutral"}

Feedback:

1. "The organization was a total mess, honestly. They had us running around with barely any direction. And when you ask for help, it's like no one knew what was going on either."

2. "I was really excited to help out, but the weather totally ruined it for me. It was like they didn't even check the forecast. We were all soaked and miserable."

3. "The sign-up process was a nightmare. The website kept crashing, and when it didn't, it was super slow. They really need to get their IT stuff together."

4. "Food there was just sad. Like, if you're gonna have us there all day, at least provide something decent to eat. The options were super limited and way overpriced."

5. "Nobody mentioned anything about the parking situation. I ended up parking a mile away and walking. They should've sent out some info or something."

6. "They said there'd be Wi-Fi, but I couldn't connect the whole time I was there. Made it impossible to post anything or stay updated."

7. "I felt really unprepared. They didn't give us enough info before the event, so I was kinda just winging it the whole time. Not cool."

8. "It's like they didn't even think about the weather. We were out in the sun with no shade for hours. I got a wicked sunburn."

9. "The equipment was pretty outdated. It's supposed to be a sports event, right? Shouldn't they have decent gear for the athletes?"

10. "I was hyped to help out, but the lack of organization just killed the vibe. Waited around a lot for someone to tell me what to do."

11. "The schedule was a joke. Everything was running late or overlapping. Made it impossible to catch the events I wanted to see."

12. "There was literally nowhere to get water unless you wanted to buy overpriced bottles. For an outdoor event, that's just irresponsible."

13. "Communication was a major issue. Half the time, the announcements were so muffled you couldn't understand anything."

14. "They promised some cool activities, but a bunch got canceled last minute. Super disappointing for everyone looking forward to them."

15. "I wanted to contribute, but the disorganization made it so stressful. At one point, I just sat down because I had no clue where I was needed."

16. "The volunteer shirts were ugly and uncomfortable. It's a small thing, but if I'm wearing it all day, at least make it bearable."

17. "The medical tent was hard to find, and when you did, they seemed really unprepared for any serious issues. That's worrying at a sports event."

18. "They were super strict about bringing your own food, which wouldn't have been a problem if their food wasn't so bad. I was starving by the end."

19. "I felt like there was a lack of appreciation for the volunteers. A simple 'thank you' would have gone a long way."

20. "The event was supposed to be about inclusivity, but it felt like they missed the mark on several fronts. From accessibility issues to lack of diversity in food choices."

### Model Response (GPT-4)

1. {"Organization": "Negative"}
2. {"Weather preparedness": "Negative"}
3. {"Sign-up process": "Negative", "Website functionality": "Negative"}
4. {"Food quality": "Negative", "Food pricing": "Negative"}
5. {"Parking information": "Negative"}
6. {"Wi-Fi availability": "Negative"}
7. {"Pre-event information": "Negative"}
8. {"Weather preparedness": "Negative", "Sun protection": "Negative"}
9. {"Equipment quality": "Negative"}
10. {"Organization": "Negative"}
11. {"Schedule": "Negative"}
12. {"Water availability": "Negative"}
13. {"Communication clarity": "Negative"}
14. {"Activity fulfillment": "Negative"}
15. {"Organization": "Negative"}
16. {"Volunteer shirts": "Negative"}
17. {"Medical preparedness": "Negative"}
18. {"Food policy": "Negative", "Food quality": "Negative"}
19. {"Volunteer appreciation": "Negative"}
20. {"Inclusivity": "Negative", "Accessibility": "Negative", "Food diversity": "Negative"}

### Model Response (Gemini)

1. {"organization": "Negative", "direction": "Negative", "help": "Negative"}
2. {"weather": "Negative", "forecast": "Negative"}
3. {"sign-up process": "Negative", "website": "Negative", "IT": "Negative"}
4. {"food": "Negative", "options": "Negative", "overpriced": "Negative"}
5. {"parking situation": "Negative", "info": "Negative"}
6. {"Wi-Fi": "Negative"}
7. {"preparation": "Negative", "info": "Negative"}
8. {"weather": "Negative", "shade": "Negative", "sunburn": "Negative"}
9. {"equipment": "Negative"}
10. {"organization": "Negative", "vibe": "Negative"}
11. {"schedule": "Negative"}
12. {"water": "Negative", "irresponsible": "Negative"}
13. {"communication": "Negative", "announcements": "Negative"}
14. {"activities": "Negative", "canceled": "Negative"}
15. {"disorganization": "Negative", "stressful": "Negative"}
16. {"volunteer shirts": "Negative"}
17. {"medical tent": "Negative", "unprepared": "Negative"}
18. {"food policy": "Negative", "their food": "Negative"}
19. {"appreciation for volunteers": "Negative"}
20. {"inclusivity": "Negative", "accessibility": "Negative", "diversity in food choices": "Negative"}

## D Instructions for Volunteers

You will be provided with feedback and two sets of annotations. Your task is to choose the annotation set that best captures the feedback based on the following criteria:

1. Assess whether the set clearly identifies **most of** the relevant aspects *without introducing irrelevant or redundant ones*.
2. Assess if the sentiment (positive, negative, or neutral) attached to each aspect correctly reflects the feedback's tone.

### Instructions for Selecting the Set:

- If you prefer **Set 1**, mark your choice as **1**.
- If you prefer **Set 2**, mark your choice as **2**.
- If **both** sets represent the same aspects and associated polarities, mark your choice as **0**.

### Example 1:

**Feedback:** "The food stalls, despite some limitations, did a fantastic job of offering a taste of home to many attendees. It was a nice touch that added to the overall welcoming atmosphere of the event".

#### Annotation Sets:

- Set 1: { 'Food stalls': 'Positive' }
- Set 2: { 'food stalls': 'Positive', 'atmosphere': 'Positive' }

#### Analysis:

- **Aspects:**
  - Set 1 captures 'Food stalls', which is one valid aspect, but it misses the other key aspect, 'atmosphere'.
  - Set 2 captures both 'food stalls' and 'atmosphere', both of which are valid aspects.
- **Sentiment:**
  - Both sets correctly classify the polarity as positive for the aspects they capture.
- **Conclusion:**
  - Set 1 identifies only 'Food stalls', which is relevant but misses the additional positive aspect related to 'atmosphere', while Set 2 provides a more complete annotation, identifying both 'food stalls' and 'atmosphere', which are relevant to the feedback and add no redundant aspects. Thus, in this case, based on the refined criteria, you would select **2**

### Example 2:

**Feedback:** "The food and beverage situation was disappointing, not only in variety but also in accommodating different cultural preferences. It's a basic aspect that should be given more thought in an event celebrating diversity".

#### Annotation Sets:

- Set 1: { 'Food and beverage diversity': 'Negative' }
- Set 2: { 'food and beverage': 'Negative', 'variety': 'Negative', 'cultural preferences': 'Negative' }

#### Analysis:

- **Aspects:**
  - Set 1 captures 'Food and beverage diversity', which concisely summarizes the feedback and directly reflects the core complaint.
  - Set 2 introduces 'variety', which feels disconnected from 'food and beverage' and may add confusion by not clearly aligning with the broader point. It also includes 'cultural preferences', which, although mentioned in the feedback, seems redundant because it is disconnected from the major idea.
- **Sentiment:**
  - Both sets correctly identify the sentiment as negative for the aspects they capture.
- **Conclusion:**
  - Set 1 offers a concise and relevant summary by capturing 'Food and beverage diversity', without introducing any irrelevant or redundant information, while Set 2 introduces additional aspects ('variety' and 'cultural preferences') that seem disconnected or redundant, making the annotation less relevant and more complicated. Thus, in this case, based on the refined criteria, you would select **1**.

## E Additional Characteristics of Datasets

Table 5: Additional Characteristics of Datasets.

|                         | Total Documents | Total Aspects | Unique Aspects | Avg Aspects/Doc | Total Positive | Total Negative | Total Neutral/Conflicting | Total Sentences | Avg Sentences/Doc |
|-------------------------|-----------------|---------------|----------------|-----------------|----------------|----------------|---------------------------|-----------------|-------------------|
| SemEval-14-Restaurant   | 2625            | 4785          | 1545           | 1.82            | 2871           | 986            | 824                       | 2660            | 1.01              |
| SemEval-14-Laptop       | 1904            | 2950          | 1194           | 1.55            | 1308           | 964            | 619                       | 1932            | 1.01              |
| MAMS                    | 4797            | 12522         | 2659           | 2.61            | 3780           | 3093           | 5649                      | 4841            | 1.01              |
| Twitter                 | 6940            | 6940          | 117            | 1.00            | 1734           | 1733           | 3473                      | 12526           | 1.80              |
| Composite               | 16266           | 27197         | 4880           | 1.67            | 9693           | 6776           | 10565                     | 21959           | 1.35              |
| Sports Feedback (Novel) | 480             | 938           | 491            | 1.95            | 405            | 501            | 32                        | 1409            | 2.94              |

<sup>1</sup> The number of sentences was obtained using the `sent_tokenize` function of `nlk` (version 3.8.1).

## F Empirical Selection of $\theta$ and Metric Analysis

The proposed metric is parameterized by the value of  $\theta$ . To select the optimal value of  $\theta$ , we established the criterion of maximizing the number of correct aspect pairings while ensuring minimal incorrect aspect pairings.

To evaluate the validity of our proposed metric with the chosen threshold  $\theta$ , we conducted the following analyses on a combined dataset, created by merging the test subset of the Novel dataset and a test portion of the Composite dataset:

1. Compile a set  $\mathcal{D}$  consisting of the detected aspect sets from all model variations listed in Table 3. The total number of unique detected aspects across all subsets in  $\mathcal{D}$  is given by  $|\bigcup_{D_i \in \mathcal{D}} D_i| = 10856$ .
2. For each detected aspect set  $D_i$  in  $\mathcal{D}$  and its corresponding gold aspect set  $G_i$ , compute the set difference:

$$I_i = i(D_i, G_i, \theta) \setminus \{(d, g) \mid d \in D_i, g \in G_i, d = g\}.$$

Then, define  $\mathcal{I}$  as the union of these sets over all  $i$ :

$$\mathcal{I} = \bigcup_i I_i.$$

This results in  $\mathcal{I}$ , the set of all aspect pairs identified by our metric  $i(D_i, G_i, \theta)$  across all data, but not captured by a simple case-insensitive intersection.

3. Manually examine all aspect pairs in  $\mathcal{I}$  to assess their validity in relation to the original documents from which they were derived.

Since  $\theta$  is a real-valued parameter, determining its precise optimal value is infeasible largely due to the requirement for manual analysis of all aspect pairs in  $\mathcal{I}$ . Therefore, in this study, we adopt a practical approach by restricting the search space to increments of 0.025 within the interval (0, 1]. Figure 4 illustrates the effect of  $\theta$  on  $|\mathcal{I}|$  and the fraction of errors introduced by lower  $\theta$  values.

Manual examination of the pairs in  $\mathcal{I}$  revealed no instances of incorrect aspect pairings for  $\theta = 0.95$ , except in 2% of cases where detected compound aspects were matched with a single gold aspect or vice versa. For example, if "*tomato and onions*" appears as a gold aspect while "*tomato*" and "*onions*"

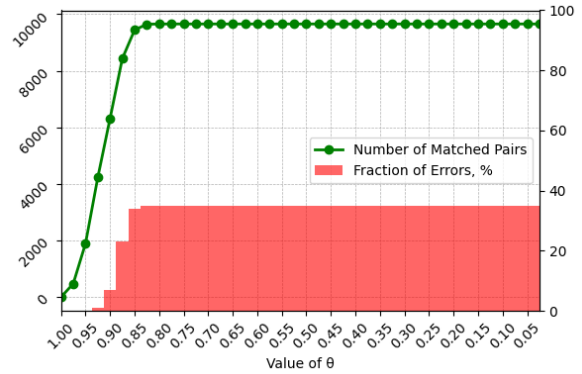


Figure 4: Impact of  $\theta$  on  $|\mathcal{I}|$  and the Fraction of Errors. are detected as separate aspects by one of the models, the  $i(D_i, G_i, 0.95)$  approach pairs the gold aspect with "*tomato*". Despite these exceptions, the proposed metric successfully identified matches not captured by a simple case-insensitive intersection, including the following cases:

1. Orthographic Errors: Typographical discrepancies between terms, e.g., "*NBMSG*" and "*NSBG*", "*atmoshere*" and "*atmosphere*".
2. Paraphrastic Variants: Implicit aspects where rearranged word order corresponds to the same concept, such as "*Event variety*" and "*Variety of events*".
3. Contextual Elaborations: Aspects identified with additional contextual information, for example, "*Athlete registration*" and "*Athlete registration process*", "*patties*" and "*full sized patties*", "*Seagate Momentus XT hybrid drives*" versus "*Two Seagate Momentus XT hybrid drives*".
4. Lexical Substitutions: Rephrased aspects demonstrating semantic equivalence, such as "*Food options diversity*" and "*variety of food options*".
5. Synonymy: Use of synonyms to express similar concepts, exemplified by "*looks*" and "*appearance*".
6. Acronymy: Representation of terms through acronyms, e.g., "*OS*" for "*Operating System*", "*AC*" for "*Air Conditioning*".

Decreasing  $\theta$  to 0.925 introduces a 1% error rate. These errors primarily stem from terms that are related through a shared context but are not true synonyms. Examples include: "*Alicia Keys*" and "*Aaliyah*", "*Stephen Colbert*" and "*Jon Stewart*",



*"Barack Obama" and "Hillary Clinton", "Xbox" and "PlayStation", "Bill Gates" and "Microsoft", "iPhone" and "WiFi", and "lamb" and "chicken".*

Further decreasing  $\theta$  sharply increases the error rate, making it impractical. Thus, we conclude that  $\theta = 0.95$  allows the proposed metric to effectively evaluate model performance taking linguistic variation into account while minimizing false-positive pairings.

## G Experimental Setup

Table 6: Summary of fine-tuning hyperparameters.

| Hyperparameter               | Value   |
|------------------------------|---|
| LoRA Attention Dimension (r) | 128   |
| LoRA Alpha                   | 32  |
| LoRA Dropout                 | 0.1   |
| Bias                         | none  |
| Task Type                    | CAUSAL_LM   |
| Per-Device Batch Size        | 8   |
| Gradient Accumulation Steps  | 1   |
| Learning Rate                | $1 \times 10^{-4}$  |
| Optimizer                    | paged_adamw_32bit   |
| Max Training Steps           | varies based on dataset used  |
| Warmup Steps                 | 2   |
| Mixed Precision (fp16)       | True  |
| 4-bit Precision              | True  |
| 4-bit Double Quantization    | True  |
| 4-bit Quantization Type      | nf4   |
| 4-bit Compute Data Type      | bfloat16  |
| <i>Additional Note</i>       | We saved the model’s weights after every 200 steps and selected the checkpoint just before the validation loss began to increase to avoid overfitting |

Table 7: Hardware and Software Used For Experiments.

| Component        | Specification      |
|------------------|--------------------|
| <b>Hardware</b>  |                    |
| GPU              | NVIDIA A100 80GB   |
| CPU              | AMD EPYC 7552      |
| System Memory    | 128GB DDR4 RAM     |
| <b>Software</b>  |                    |
| Operating System | Ubuntu 22.04.3 LTS |
| Python           | 3.10.12            |
| Transformers     | 4.46.1             |
| PyTorch          | 2.5.1+cu124        |
| Datasets         | 2.14.7             |
| bitsandbytes     | 0.43.0             |
| flash-attn       | 2.6.3              |
| PyABSA           | 2.3.4              |

## H Generic ICL

### Generic Prompt

Given a text, identify aspects and polarities (Positive, Negative, Neutral) as in the examples below.

Note: the empty dictionary for the third example indicates that there are no aspects or polarities associated with the text:

TEXT: "I like school but the organization of the art classes needs improvement"

ASPECTS AND POLARITIES: {"school":"Positive","organization of art classes":"Negative"}

TEXT: "Dog drinks water"

ASPECTS AND POLARITIES: {}

TEXT: "Fall is OK season"

ASPECTS AND POLARITIES: {"fall":"Neutral"}

## I Detailed Experimental Results

Table 8: Detailed Results for Aspect Extraction Using Adjusted Metrics ( $\theta = 0.95$ ) vs Exact Match Evaluation.

| Dataset            | Model   | Method            | $P^{.95}$ | $R^{.95}$ | $F_1^{.95}$ | $P$  | $R$  | $F_1$ |
|--------------------|---------|-------------------|-----------|-----------|-------------|------|------|-------|
| Laptop-14          | LLaMA-3 | FT Blended        | 0.72      | 0.52      | 0.60        | 0.65 | 0.47 | 0.54  |
| Laptop-14          | LLaMA-3 | FT Composite      | 0.91      | 0.72      | 0.81        | 0.88 | 0.70 | 0.78  |
| Laptop-14          | LLaMA-3 | FT Novel          | 0.43      | 0.42      | 0.42        | 0.34 | 0.33 | 0.34  |
| Laptop-14          | LLaMA-3 | Generic ICL       | 0.18      | 0.25      | 0.21        | 0.16 | 0.22 | 0.19  |
| Laptop-14          | LLaMA-3 | ICL with sampling | 0.62      | 0.78      | 0.69        | 0.58 | 0.72 | 0.64  |
| Laptop-14          | Mistral | FT Blended        | 0.79      | 0.74      | 0.76        | 0.75 | 0.70 | 0.72  |
| Laptop-14          | Mistral | FT Composite      | 0.85      | 0.80      | 0.83        | 0.81 | 0.77 | 0.79  |
| Laptop-14          | Mistral | FT Novel          | 0.49      | 0.50      | 0.50        | 0.40 | 0.41 | 0.41  |
| Laptop-14          | Mistral | Generic ICL       | 0.33      | 0.60      | 0.43        | 0.25 | 0.46 | 0.33  |
| Laptop-14          | Mistral | ICL with sampling | 0.67      | 0.70      | 0.68        | 0.61 | 0.63 | 0.62  |
| Laptop-14          | PyABSA  | -                 | 0.86      | 0.82      | 0.84        | 0.80 | 0.76 | 0.78  |
| Restaurant-14      | LLaMA-3 | FT Blended        | 0.72      | 0.58      | 0.64        | 0.66 | 0.54 | 0.59  |
| Restaurant-14      | LLaMA-3 | FT Composite      | 0.88      | 0.77      | 0.82        | 0.84 | 0.73 | 0.78  |
| Restaurant-14      | LLaMA-3 | FT Novel          | 0.43      | 0.36      | 0.39        | 0.37 | 0.31 | 0.34  |
| Restaurant-14      | LLaMA-3 | Generic ICL       | 0.19      | 0.39      | 0.25        | 0.17 | 0.35 | 0.23  |
| Restaurant-14      | LLaMA-3 | ICL with sampling | 0.72      | 0.81      | 0.77        | 0.68 | 0.76 | 0.72  |
| Restaurant-14      | Mistral | FT Blended        | 0.80      | 0.85      | 0.83        | 0.75 | 0.80 | 0.77  |
| Restaurant-14      | Mistral | FT Composite      | 0.85      | 0.90      | 0.87        | 0.81 | 0.85 | 0.83  |
| Restaurant-14      | Mistral | FT Novel          | 0.63      | 0.58      | 0.60        | 0.55 | 0.51 | 0.53  |
| Restaurant-14      | Mistral | Generic ICL       | 0.41      | 0.70      | 0.52        | 0.35 | 0.60 | 0.45  |
| Restaurant-14      | Mistral | ICL with sampling | 0.78      | 0.79      | 0.79        | 0.71 | 0.73 | 0.72  |
| Restaurant-14      | PyABSA  | -                 | 0.88      | 0.88      | 0.88        | 0.82 | 0.82 | 0.82  |
| Twitter            | LLaMA-3 | FT Blended        | 0.65      | 0.55      | 0.59        | 0.62 | 0.53 | 0.57  |
| Twitter            | LLaMA-3 | FT Composite      | 0.96      | 0.86      | 0.91        | 0.96 | 0.85 | 0.90  |
| Twitter            | LLaMA-3 | FT Novel          | 0.16      | 0.26      | 0.20        | 0.14 | 0.23 | 0.17  |
| Twitter            | LLaMA-3 | Generic ICL       | 0.13      | 0.33      | 0.19        | 0.12 | 0.29 | 0.17  |
| Twitter            | LLaMA-3 | ICL with sampling | 0.75      | 0.85      | 0.80        | 0.70 | 0.79 | 0.74  |
| Twitter            | Mistral | FT Blended        | 0.80      | 0.83      | 0.81        | 0.79 | 0.82 | 0.80  |
| Twitter            | Mistral | FT Composite      | 0.92      | 0.92      | 0.92        | 0.91 | 0.91 | 0.91  |
| Twitter            | Mistral | FT Novel          | 0.21      | 0.37      | 0.27        | 0.18 | 0.33 | 0.24  |
| Twitter            | Mistral | Generic ICL       | 0.15      | 0.52      | 0.23        | 0.12 | 0.44 | 0.19  |
| Twitter            | Mistral | ICL with sampling | 0.65      | 0.80      | 0.72        | 0.60 | 0.74 | 0.66  |
| Twitter            | PyABSA  | -                 | 0.43      | 0.32      | 0.37        | 0.32 | 0.23 | 0.27  |
| MAMS               | LLaMA-3 | FT Blended        | 0.67      | 0.46      | 0.54        | 0.62 | 0.42 | 0.50  |
| MAMS               | LLaMA-3 | FT Composite      | 0.74      | 0.69      | 0.71        | 0.69 | 0.65 | 0.67  |
| MAMS               | LLaMA-3 | FT Novel          | 0.32      | 0.22      | 0.26        | 0.24 | 0.16 | 0.19  |
| MAMS               | LLaMA-3 | Generic ICL       | 0.19      | 0.32      | 0.24        | 0.16 | 0.28 | 0.21  |
| MAMS               | LLaMA-3 | ICL with sampling | 0.54      | 0.62      | 0.58        | 0.50 | 0.57 | 0.53  |
| MAMS               | Mistral | FT Blended        | 0.68      | 0.72      | 0.70        | 0.63 | 0.67 | 0.65  |
| MAMS               | Mistral | FT Composite      | 0.71      | 0.76      | 0.73        | 0.67 | 0.71 | 0.69  |
| MAMS               | Mistral | FT Novel          | 0.41      | 0.27      | 0.33        | 0.32 | 0.22 | 0.26  |
| MAMS               | Mistral | Generic ICL       | 0.33      | 0.46      | 0.39        | 0.27 | 0.37 | 0.31  |
| MAMS               | Mistral | ICL with sampling | 0.50      | 0.51      | 0.50        | 0.44 | 0.45 | 0.45  |
| MAMS               | PyABSA  | -                 | 0.77      | 0.83      | 0.80        | 0.74 | 0.80 | 0.77  |
| Novel (ABSA-Sport) | LLaMA-3 | FT Blended        | 0.52      | 0.54      | 0.53        | 0.37 | 0.39 | 0.38  |
| Novel (ABSA-Sport) | LLaMA-3 | FT Composite      | 0.35      | 0.33      | 0.34        | 0.27 | 0.26 | 0.26  |
| Novel (ABSA-Sport) | LLaMA-3 | FT Novel          | 0.54      | 0.54      | 0.54        | 0.37 | 0.38 | 0.37  |
| Novel (ABSA-Sport) | LLaMA-3 | Generic ICL       | 0.33      | 0.51      | 0.40        | 0.23 | 0.35 | 0.27  |
| Novel (ABSA-Sport) | LLaMA-3 | ICL with sampling | 0.45      | 0.54      | 0.49        | 0.35 | 0.42 | 0.38  |
| Novel (ABSA-Sport) | Mistral | FT Blended        | 0.49      | 0.53      | 0.51        | 0.35 | 0.38 | 0.36  |
| Novel (ABSA-Sport) | Mistral | FT Composite      | 0.35      | 0.45      | 0.39        | 0.26 | 0.34 | 0.30  |
| Novel (ABSA-Sport) | Mistral | FT Novel          | 0.55      | 0.54      | 0.55        | 0.38 | 0.38 | 0.38  |
| Novel (ABSA-Sport) | Mistral | Generic ICL       | 0.21      | 0.44      | 0.29        | 0.14 | 0.30 | 0.19  |
| Novel (ABSA-Sport) | Mistral | ICL with sampling | 0.52      | 0.50      | 0.51        | 0.41 | 0.39 | 0.40  |
| Novel (ABSA-Sport) | PyABSA  | -                 | 0.33      | 0.27      | 0.30        | 0.23 | 0.19 | 0.21  |