Intentions, Information, and Inference: Two Rhetorical Questions

Jon Oberlander*

Centre for Cognitive Science and Human Communication Research Centre, University of Edinburgh

1 Introduction

Moore and Pollack [1992:540], following Grosz and Sidner [1986:201] point to the possibility that interpreters can often infer intentional relations from informational relations, and vice versa. I originally intended to explore the nature of these inferences in the framework of SDRT and DICE, and show how they go through in some cases, but not in others.¹ The details of this modelling turn out to be interesting, but not wholely surprising. I will therefore take the inference-based model for granted, and pose instead two rhetorical questions that arose when working it out. The questions are: first, when is an intentional relation not an intentional relation? And secondly, when is an informational relation not an informational relation?

2 A question of intention

(1) Nobody seems to care about any modern poet nowadays except John Betjeman, who writes agreeably in praise of buttered toast and railway stations, and became a best seller almost By Appointment after Princess Margaret said she liked his verse. [LOB A19:122-125]

^{*}The support of the Science and Engineering Research Council through project number GR/G22077 is gratefully acknowledged. HCRC is supported by the Economic and Social Research Council. My thanks to Robert Dale, Alex Lascarides and Johanna Moore for helpful discussions. Email: J.Oberlander@ed.ac.uk

¹On SDRT, see Asher [1993]; on Commonsense Entailment, see Asher and Morreau [1991]; on DICE itself, see Lascarides and Asher [1991] or most recently, Lascarides and Oberlander [1993].

- a. Betjeman writes agreeably in praise of buttered toast and railway stations,
 - b. and became a best seller almost By Appointment
 - c. after Princess Margaret said she liked his verse.

Which relations hold between the elements of (2)? If we are interested in the domain of time and causality, the informational relations are easy enough: the eventuality of (2a) temporally overlaps with those of both (2b) and (2c); (2b)'s event temporally succeeds (2c)'s, and is caused by it. But which intentional relations hold between them?

In Lascarides and Oberlander [1993], we analysed the presuppositional behaviour of temporal connectives like *after*, and proposed a model in which subordinate clauses like (2c) are accommodated via discourse attachment. As usual, various defeasible inferences go through, and the conclusion is that the following discourse relations hold between the SDRSs: *Background*(2a, 2c), *Narration*(2c, 2b), and *Result*(2c, 2b). Notice: the inference process delivers not one but *two* discourse relations holding between (2b) and (2c). So it seems that we have gone a step further than Moore and Pollack: we not only agree with their *Multilevel* claim; we also go on to make a *Multirelation* claim: more than one intentional-level relation can simultaneously hold between two discourse segments.

In response, one could invent a new discourse relation, *Narration'n'Result*, which would hold in just these cases. But its lack of independent motivation, and its resemblance to Knott and Dale's [1992:7] *inform-accident-and-mention-fruit* relation is undermining. Alternately, one could argue that the multiplicity of discourse relations arises because we already have too many intentional relations, rather than too few. On this account, we should dipose of (say) *Result*, and make do with the intentional relation *Narration*, and various informational relations, like cause, to cover the cases. There is something to be said for this view, but I won't say it here.

Rather, I would defend the Multirelation claim by observing that it is the natural concomitant of the multiple intentions served by single segments of discourse. We entertain as well as describe; impress as well as convince. Grosz and Sidner [1986:178] point out that the assumption that each segment has but one purpose will "in the end prove too strong". So segments serve multiple orthogonal goals; and this means that a segment may fall into multiple relationships, even with a single other segment.

Thus, it should be no surprise that a discourse structure theory can deliver more than one intentional relation holding between two discourse segments. Indeed, on this story, it is much more surprising that some theories do not.

3 A question of information

(2)

- (3) This may seem to carry the implication that the knowledge in question is acquired without observation. The fact, if it be a fact, that I take longer steps left foot forward would not have any bearing on the care with which I might investigate the matter; I might make my measurements carelessly and get the wrong answer. But where I intend something it seems to be guaranteed that I could not get a wrong answer, so it seems as though we must know our own intentions independently of observation. [LOB G63:96-103]
- (4) a. But where I intend something
 - b. it seems to be guaranteed that I could not get a wrong answer,
 - c. so it seems as though we must know our own intentions independently of observation.

Which intentional relations hold between (4b) and (4c)? (This datum is a real-life version of Moore and Pollack's Bush example.) The straightforward answer appears to be: Consequence(4b, 4c) and Background(4b, 4c) (cf. Oberlander [1993]). The Consequence relation is an evidential relation, in which the first-mentioned segment is taken to supply evidence for the second-mentioned segment. It's a different relation from Evidence, because the direction of evidential support is reversed.

Now: suppose that, like the original Bush example, our Incorrigible example lacked the explicit connective so. What difference would this make? The answer is: we would lose the clue as to which of (4b) and (4c) was the *directive* part (cf. Elhadad [1992:204], who adapting Halliday, distinguishes between directive and subordinate segments). Thus, even with exactly the same causal structure beneath it, the argument could be inverted: we could be mentioning (4c) to provide evidence for (4b), rather than vice versa. But *when* would the argument be inverted? In Grosz and Sidner [1986:201], there is an equivalence between the informational relation supports and the intentional relation *Dominates*. Under DICE's inference regime, the flip between *Consequence* and *Evidence* tracks the flip in the direction of supports.

But how can a domain relation like supports "change direction"? We agree that it's "not implication"; but it's not even just *defeasible* implication. It's like implication, in that it concerns transfer of degrees of belief; but unlike most implications, there need be nothing "out there" to make one direction right, and the other wrong. A speaker and hearer may differ as to whether p causes qor vice versa. Only one of them will be right on each occasion. But if they differ as to whether p supports q, they can both be right; it just depends on their individual networks of prior beliefs. And if this is so, supports is not an informational—domain—relation on a par with causes. If it is a domain relation, a theory of discourse structure must establish which domain it's a relation on.

4 Rhetorical Answers

Q1 When is an intentional relation not an intentional relation?

- When it's two intentional relations.
- Q2 When is an informational relation not an informational relation?
 - When it's supports.

5 References

Asher, N. [1993] Reference to Abstract Objects in English: A Philosophical Semantics for Natural Language Metaphysics. Dordrecht: Kluwer Academic Publishers.

Asher, N. and Morreau, M. [1991] Common Sense Entailment: A Modal Theory of Nonmonotonic Reasoning. In *Proceedings of the 12th International Joint Conference on Artificial Intelligence.*

Grosz, B. and Sidner, C. [1986] Attention, Intentions, and the Structure of Discourse. Computational Linguistics, 12, 175-204.

Knott, A. and Dale, R. [1992] Using Linguistic Phenomena to Motivate a Set of Rhetorical Relations. HCRC/RP-39, Human Communication Research Centre, December, 1992.

Lascarides, A. and Asher, N. [1991] Discourse Relations and Defeasible Knowledge. In Proceedings of the 29th Annual Meeting of Association for Computational Linguistics, pp55-63.

Lascarides, A. and Oberlander, J. [1993] Temporal Connectives in a Discourse Context. In *Proceedings of the 6th Conference of the European Chapter of the Association for Computational Linguistics*, Utrecht, Netherlands, April 21st-23rd, 1993, pp260-268.

Moore, J. and Pollack, M. [1992] A Problem for RST: The Need for Multi-Level Discourse Analysis. *Computational Linguistics*, 18, 537-544.

Oberlander, J. [1993] Beliefs and Intentions in the Abductive Generation of Discourse. To appear in *Proceedings of the Third International Colloquium on Cognitive Science*, Donostia-San Sebastian, May 4th-8th, 1993.