Panel Discussion

Converging Technologies – What are the benefits for MT users?

Ottawa, Canada

Panelists

- Daniel Gervais / Executive VP of R&D, MultiCorpora
- Terry Lawlor / VP Enterprise Solutions, SDL International
- Jaap van der Meer / Director, TAUS Data Association
- Alex Yanishevsky / Senior Solutions Architect, ProMT Americas

Discussants:

- Paul Bremer / Apptek
- Mike Dillinger / Translation Optimization Partners

Proposal

- There have been several announcements of converging technologies in the news this year:
 - rule-based plus statistical MT,
 - translation memory plus cloud computing,
 - advanced leveraging plus shared TM data,
 - speech recognition plus MT,
 - etc.

Proposal (2)

- These convergences are real:
 - At MultiCorpora, advanced leveraging and machine translation are coming together;
 - At SDL, technologies for writers and translators are merging with technologies for storage and publication;
 - At TAUS, data sharing, cloud computing, and advanced leveraging are converging;
 - At **PROMT**, rule-based MT is converging with syntax-based SMT;
- What are the benefits of these convergences for MT users?

Ottawa, Canada 🌞 August

Timeline

- Each panelist will describe the benefits of the convergences that they chose to focus on
- Each discussant will describe use-case scenarios and ask the panelists questions
- Open forum for audience questions and discussion

Presentations

- Daniel Gervais / Executive VP of R&D, MultiCorpora
- Terry Lawlor / VP Enterprise Solutions, SDL International
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- Alex Yanishevsky / Senior Solutions Architect, ProMT Americas



User Value (adapted from Boztepe, 2007)

How do these innovations make MT more valuable to users?

Usefulness ("Utility")

- Quality & Performance
 - Higher Predictability
 - Higher Flexibility
 - Higher Speed
 - Lower Maintenance

Convenience

- More Compatibility (with current processes)
- More Ease of Use (by current personnel)
- Better Time Management (than existing processes)
- More Relevance (for current goals)

Boztepe, S. 2007. User Value: Competing Theories and Models. International Journal of Design, 1 (2): 55-63. Ottawa.Canada 🔶 Au

– Economy

- Lower Initial Investment
- Lower Total Cost of Ownership
- Higher Return on Investment
- Safety ("trust")
 - Fewer errors
 - Less important errors

The Localization scenario





Open Discussion

Ottawa, Canada

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User Benefits Scorecard (1)

How do these innovations help MT users to see ...

• Improved quality and performance?

- Is choosing an MT system easier now?
- Is planning MT deployment simpler?
- Are translations more predictable?
- Can the MT engine deal with new kinds of input and content?
- Can we mix and match components (from different vendors) better?
- Is there less need for on-going maintenance, training, and customization?
- Does the system flag more potential issues in the input?

User Benefits Scorecard (2)

How do these innovations help MT users to see ...

• Greater convenience?

- Does deployment cause less disruption of current processes and workflow?
- Does it require fewer new skills or new personnel?
- Does work flow faster and more smoothly than before?
- Is MT easier to deploy?
- Is it much easier to customize or train new systems?
- Does MT do more tasks that are important?
- Does the innovation make outsourcing easier?

User Benefits Scorecard (3)

How do these innovations help MT users to see ...

Improved economy?

- Are proprietary systems more advantageous than open source?
- Are initial investments lower?
- Does the system require less hardware?
- Does it cost less to post-edit the output?
- Is Total Cost of Ownership lower?
- Is the Return on Investment quicker or higher?
- Are licensing terms more flexible?
- Does the innovation help reduce head count?

User Benefits Scorecard (4)

How do these innovations help MT users to see ...

- Greater safety?
 - Does the system make fewer errors?
 - Is it easier to track the kinds and number of errors?
 - Are the errors less important types than before?



